

Office of Clients' Rights Advocacy  
 Annual Report - July 1, 2017 through June 30, 2018  
 Report by Problem Code

<b>ACRC</b>	<b>Total</b>	<b>832</b>
ACRC	4731 Complaint	2
ACRC	Abuse	2
ACRC	Conservatorship	12
ACRC	Criminal Justice / Forensic Mental Health Issues	2
ACRC	Discrimination (Other than Employment)	3
ACRC	Education	358
ACRC	Employment	11
ACRC	Family	11
ACRC	Finance	7
ACRC	Health	30
ACRC	Housing	25
ACRC	Immigration	1
ACRC	Income Maintenance	138
ACRC	Legal Referral	13
ACRC	Mental Health Issues	3
ACRC	Placement	16
ACRC	Privacy/Personal Autonomy / Choices	15
ACRC	Regional Center Services	183
<b>Peer Advocate</b>	<b>Total</b>	<b>2</b>
Peer Advocate	Placement	1
Peer Advocate	Regional Center Services	1
<b>CIT</b>	<b>Total</b>	<b>75</b>
CIT	Abuse	3

CIT	Income Maintenance	1
CIT	Placement	62
CIT	Privacy/Personal Autonomy / Choices	3
CIT	Regional Center Services	6
<b>CVRC</b>	<b>Total</b>	<b>413</b>
CVRC	Abuse	4
CVRC	Conservatorship	7
CVRC	Discrimination (Other than Employment)	2
CVRC	Education	121
CVRC	Employment	1
CVRC	Family	3
CVRC	Finance	1
CVRC	Health	14
CVRC	Housing	8
CVRC	Immigration	1
CVRC	Income Maintenance	80
CVRC	Legal Referral	2
CVRC	Mental Health Issues	3
CVRC	Placement	31
CVRC	Privacy/Personal Autonomy / Choices	3
CVRC	Records	1
CVRC	Regional Center Services	131
<b>ELARC</b>	<b>Total</b>	<b>482</b>
ELARC	4731 Complaint	3
ELARC	Abuse	9
ELARC	Assistive Technology	1
ELARC	Consent	1
ELARC	Conservatorship	18

ELARC	Criminal Justice / Forensic Mental Health Issues	1
ELARC	Discrimination (Other than Employment)	1
ELARC	Education	94
ELARC	Employment	11
ELARC	Family	13
ELARC	Finance	5
ELARC	Health	23
ELARC	Housing	14
ELARC	Immigration	6
ELARC	Income Maintenance	151
ELARC	Legal Referral	17
ELARC	Mental Health Issues	1
ELARC	Placement	24
ELARC	Privacy/Personal Autonomy / Choices	8
ELARC	Regional Center Services	81
<b>FDLRC</b>	<b>Total</b>	<b>687</b>
FDLRC	4731 Complaint	3
FDLRC	Abuse	3
FDLRC	Conservatorship	9
FDLRC	Criminal Justice / Forensic Mental Health Issues	3
FDLRC	Discrimination (Other than Employment)	1
FDLRC	Education	129
FDLRC	Employment	7
FDLRC	Family	4
FDLRC	Health	35
FDLRC	Housing	33

FDLRC	Immigration	1
FDLRC	Income Maintenance	278
FDLRC	Language	2
FDLRC	Legal Referral	24
FDLRC	Mental Health Issues	2
FDLRC	Placement	16
FDLRC	Records	4
FDLRC	Regional Center Services	128
FDLRC	Transportation	5
<b>FNRC</b>	<b>Total</b>	<b>486</b>
FNRC	Abuse	3
FNRC	Conservatorship	17
FNRC	Criminal Justice / Forensic Mental Health Issues	13
FNRC	Discrimination (Other than Employment)	6
FNRC	Education	124
FNRC	Employment	4
FNRC	Family	12
FNRC	Finance	20
FNRC	Health	14
FNRC	Housing	43
FNRC	Immigration	1
FNRC	Income Maintenance	94
FNRC	Legal Referral	24
FNRC	Mental Health Issues	4
FNRC	Placement	11
FNRC	Privacy/Personal Autonomy / Choices	13
FNRC	Records	2

FNRC	Regional Center Services	81
<b>GGRC</b>	<b>Total</b>	<b>320</b>
GGRC	Abuse	4
GGRC	Consent	2
GGRC	Conservatorship	7
GGRC	Criminal Justice / Forensic Mental Health Issues	2
GGRC	Discrimination (Other than Employment)	1
GGRC	Education	42
GGRC	Employment	4
GGRC	Family	7
GGRC	Finance	9
GGRC	Health	18
GGRC	Housing	9
GGRC	Immigration	2
GGRC	Income Maintenance	30
GGRC	Legal Referral	4
GGRC	Placement	92
GGRC	Privacy/Personal Autonomy / Choices	2
GGRC	Regional Center Services	85
<b>HRC</b>	<b>Total</b>	<b>314</b>
HRC	4731 Complaint	2
HRC	Abuse	7
HRC	Assistive Technology	1
HRC	Conservatorship	1
HRC	Discrimination (Other than Employment)	1
HRC	Education	75
HRC	Employment	3

HRC	Family	4
HRC	Health	21
HRC	Housing	28
HRC	Immigration	1
HRC	Income Maintenance	71
HRC	Legal Referral	7
HRC	Placement	6
HRC	Regional Center Services	85
HRC	Transportation	1
<b>IRC</b>	<b>Total</b>	<b>593</b>
IRC	4731 Complaint	2
IRC	Abuse	6
IRC	Conservatorship	27
IRC	Criminal Justice / Forensic Mental Health Issues	2
IRC	Discrimination (Other than Employment)	1
IRC	Education	80
IRC	Employment	6
IRC	Family	8
IRC	Finance	3
IRC	Health	26
IRC	Housing	17
IRC	Immigration	2
IRC	Income Maintenance	131
IRC	Legal Referral	6
IRC	Mental Health Issues	1
IRC	Placement	29
IRC	Privacy/Personal Autonomy / Choices	19

IRC	Regional Center Services	225
IRC	Transportation	2
<b>KRC</b>	<b>Total</b>	<b>278</b>
KRC	4731 Complaint	2
KRC	Abuse	2
KRC	Conservatorship	17
KRC	Discrimination (Other than Employment)	1
KRC	Education	67
KRC	Employment	5
KRC	Family	3
KRC	Finance	5
KRC	Health	11
KRC	Housing	3
KRC	Immigration	1
KRC	Income Maintenance	67
KRC	Legal Referral	8
KRC	Placement	30
KRC	Privacy/Personal Autonomy / Choices	4
KRC	Regional Center Services	51
KRC	Transportation	1
<b>NBRC</b>	<b>Total</b>	<b>506</b>
NBRC	4731 Complaint	9
NBRC	Abuse	4
NBRC	Assistive Technology	1
NBRC	Conservatorship	22
NBRC	Criminal Justice / Forensic Mental Health Issues	4
NBRC	Discrimination (Other than Employment)	5

NBRC	Education	23
NBRC	Employment	3
NBRC	Family	8
NBRC	Finance	4
NBRC	Health	26
NBRC	Housing	14
NBRC	Immigration	4
NBRC	Income Maintenance	92
NBRC	Legal Referral	8
NBRC	Mental Health Issues	1
NBRC	Placement	100
NBRC	Privacy/Personal Autonomy / Choices	19
NBRC	Records	1
NBRC	Regional Center Services	158
<b>NLACRC</b>	<b>Total</b>	<b>641</b>
NLACRC	4731 Complaint	6
NLACRC	Abuse	8
NLACRC	Assistive Technology	1
NLACRC	Consent	12
NLACRC	Conservatorship	25
NLACRC	Criminal Justice / Forensic Mental Health Issues	2
NLACRC	Discrimination (Other than Employment)	5
NLACRC	Education	83
NLACRC	Employment	19
NLACRC	Family	3
NLACRC	Finance	13
NLACRC	Health	23

NLACRC	Housing	27
NLACRC	Immigration	2
NLACRC	Income Maintenance	233
NLACRC	Legal Referral	22
NLACRC	Placement	34
NLACRC	Privacy/Personal Autonomy / Choices	9
NLACRC	Regional Center Services	112
NLACRC	Transportation	2
<b>RCEB</b>	<b>Total</b>	<b>582</b>
RCEB	4731 Complaint	7
RCEB	Abuse	6
RCEB	Consent	1
RCEB	Conservatorship	7
RCEB	Criminal Justice / Forensic Mental Health Issues	2
RCEB	Discrimination (Other than Employment)	2
RCEB	Education	165
RCEB	Employment	3
RCEB	Family	4
RCEB	Finance	4
RCEB	Health	25
RCEB	Housing	19
RCEB	Income Maintenance	91
RCEB	Legal Referral	9
RCEB	Placement	78
RCEB	Privacy/Personal Autonomy / Choices	12
RCEB	Records	1
RCEB	Regional Center Services	142

RCEB	Transportation	4
<b>RCOC</b>	<b>Total</b>	<b>481</b>
RCOC	Abuse	7
RCOC	Consent	1
RCOC	Conservatorship	19
RCOC	Criminal Justice / Forensic Mental Health Issues	4
RCOC	Discrimination (Other than Employment)	4
RCOC	Education	60
RCOC	Employment	4
RCOC	Family	1
RCOC	Finance	3
RCOC	Health	31
RCOC	Housing	26
RCOC	Income Maintenance	121
RCOC	Legal Referral	9
RCOC	Mental Health Issues	2
RCOC	Placement	65
RCOC	Privacy/Personal Autonomy / Choices	6
RCOC	Records	1
RCOC	Regional Center Services	117
<b>RCRC</b>	<b>Total</b>	<b>308</b>
RCRC	4731 Complaint	2
RCRC	Abuse	11
RCRC	Conservatorship	22
RCRC	Criminal Justice / Forensic Mental Health Issues	5
RCRC	Discrimination (Other than Employment)	4

RCRC	Education	102
RCRC	Employment	2
RCRC	Family	5
RCRC	Finance	3
RCRC	Health	6
RCRC	Housing	18
RCRC	Immigration	1
RCRC	Income Maintenance	65
RCRC	Legal Referral	9
RCRC	Mental Health Issues	2
RCRC	Placement	4
RCRC	Privacy/Personal Autonomy / Choices	5
RCRC	Regional Center Services	42
<b>SARC</b>	<b>Total</b>	<b>429</b>
SARC	4731 Complaint	2
SARC	Abuse	6
SARC	Assistive Technology	1
SARC	Consent	1
SARC	Conservatorship	11
SARC	Criminal Justice / Forensic Mental Health Issues	3
SARC	Discrimination (Other than Employment)	1
SARC	Education	169
SARC	Employment	5
SARC	Family	2
SARC	Finance	5
SARC	Health	18
SARC	Housing	9

SARC	Income Maintenance	53
SARC	Legal Referral	5
SARC	Mental Health Issues	2
SARC	Placement	22
SARC	Privacy/Personal Autonomy / Choices	11
SARC	Regional Center Services	103
<b>SCLARC</b>	<b>Total</b>	<b>456</b>
SCLARC	4731 Complaint	1
SCLARC	Abuse	3
SCLARC	Conservatorship	9
SCLARC	Criminal Justice / Forensic Mental Health Issues	1
SCLARC	Education	71
SCLARC	Employment	5
SCLARC	Family	4
SCLARC	Finance	1
SCLARC	Health	6
SCLARC	Housing	10
SCLARC	Immigration	2
SCLARC	Income Maintenance	140
SCLARC	Legal Referral	11
SCLARC	Placement	38
SCLARC	Privacy/Personal Autonomy / Choices	3
SCLARC	Regional Center Services	149
SCLARC	Transportation	2
<b>SDRC</b>	<b>Total</b>	<b>294</b>
SDRC	4731 Complaint	1
SDRC	Abuse	3

SDRC	Assistive Technology	1
SDRC	Conservatorship	13
SDRC	Criminal Justice / Forensic Mental Health Issues	1
SDRC	Discrimination (Other than Employment)	4
SDRC	Education	40
SDRC	Employment	6
SDRC	Family	3
SDRC	Health	19
SDRC	Housing	8
SDRC	Immigration	2
SDRC	Income Maintenance	63
SDRC	Legal Referral	3
SDRC	Placement	34
SDRC	Privacy/Personal Autonomy / Choices	11
SDRC	Regional Center Services	80
SDRC	Transportation	2
<b>SGPRC</b>	<b>Total</b>	<b>434</b>
SGPRC	4731 Complaint	2
SGPRC	Abuse	1
SGPRC	Conservatorship	11
SGPRC	Discrimination (Other than Employment)	2
SGPRC	Education	102
SGPRC	Employment	5
SGPRC	Family	1
SGPRC	Finance	3
SGPRC	Health	15
SGPRC	Housing	4

SGPRC	Immigration	1
SGPRC	Income Maintenance	102
SGPRC	Legal Referral	14
SGPRC	Placement	20
SGPRC	Privacy/Personal Autonomy / Choices	7
SGPRC	Regional Center Services	143
SGPRC	Transportation	1
<b>TCRC</b>	<b>Total</b>	<b>414</b>
TCRC	4731 Complaint	1
TCRC	Consent	1
TCRC	Conservatorship	27
TCRC	Criminal Justice / Forensic Mental Health Issues	2
TCRC	Discrimination (Other than Employment)	3
TCRC	Education	61
TCRC	Employment	5
TCRC	Family	8
TCRC	Finance	8
TCRC	Health	19
TCRC	Housing	14
TCRC	Immigration	1
TCRC	Income Maintenance	103
TCRC	Legal Referral	9
TCRC	Mental Health Issues	5
TCRC	Placement	16
TCRC	Privacy/Personal Autonomy / Choices	22
TCRC	Records	6
TCRC	Regional Center Services	102

TCRC	Transportation	1
<b>VMRC</b>	<b>Total</b>	<b>683</b>
VMRC	4731 Complaint	1
VMRC	Abuse	2
VMRC	Consent	42
VMRC	Conservatorship	13
VMRC	Criminal Justice / Forensic Mental Health Issues	1
VMRC	Education	85
VMRC	Employment	2
VMRC	Finance	7
VMRC	Health	7
VMRC	Housing	11
VMRC	Immigration	1
VMRC	Income Maintenance	60
VMRC	Legal Referral	12
VMRC	Mental Health Issues	1
VMRC	Placement	21
VMRC	Privacy/Personal Autonomy / Choices	35
VMRC	Regional Center Services	382
<b>WRC</b>	<b>Total</b>	<b>628</b>
WRC	Abuse	5
WRC	Consent	3
WRC	Conservatorship	20
WRC	Criminal Justice / Forensic Mental Health Issues	1
WRC	Discrimination (Other than Employment)	1
WRC	Education	49

WRC	Employment	5
WRC	Family	9
WRC	Finance	13
WRC	Health	57
WRC	Housing	34
WRC	Immigration	9
WRC	Income Maintenance	222
WRC	Legal Referral	12
WRC	Mental Health Issues	1
WRC	Placement	20
WRC	Privacy/Personal Autonomy / Choices	3
WRC	Records	1
WRC	Regional Center Services	161
WRC	Transportation	2
<b>Report Totals</b>		<b>10,322</b>