

Office of Clients' Rights Advocacy
Annual Report - July 1, 2004 through June 30, 2005
Report by Type

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
1 - Information/Referral	290	41	746	123	143	151	161	170	153	275	299	86	103	139	53	137	146	101	57	118	145	3637
2 - Abuse / Neglect Investigation	9	6	5		1			2		1	1			1	10		3		4	10	3	56
3 - Counsel and Advice	36	154	30	137	16	31	175	65	61	30	51	333	136	98	114	233	188	259	578	92	342	3159
4 - Brief Service Case	52	82	21	45	19	25	46	6	29	21	3	58	20	47	86	44	4	6	3	146	10	773
5 - Evaluation and Assessment Case	19	79	9	15	98	13	16	43	42	36		1	15	4	33	15	11	4	3	21	9	486
6 - Technical Assistance Case	16	48	34	9	254	12	6	2	7	20	15	13	15	6	13	7	5	2	1	2	26	513
7 - Negotiation/Mediation Case	2	35	4	40	81	13	2	10	4	4		12	6	2	25	23	6	6	3		5	283
8 - Mediation/Alt. Dispute Resolution Case	1	2	4		2	2		1	5	2		3	8		1	2		1	1		1	36
9 - Administrative Hearing/Complaint Case	7	5	11	1	8	5	2	6	1	4	3	5	3	2	3	4	3	1	14		1	89
10 - Administrative Hearing Decision	1	2	1			5	1	3	1	1		2		1	1							19
11 - Litigation Case	3					1	1	2				2									1	10
12 - Court Decision		3		1		1																5
Review											1											1
Total	436	457	865	371	622	259	410	310	303	394	373	515	306	300	339	465	366	380	664	389	543	9067