

Office of Clients' Rights Advocacy
Annual Report - July 1, 2003 through June 30, 2004
Report by Type

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
Information/Referral	120	47	195	108	16	27	116	86	30	104	158	39	29	80	108	53	97	18	30	37	137	1635
Abuse / Neglect Investigation	2	6	3	2	6			6	1		2		2	2	9				5	1		47
Counsel and Advice	194	226	512	149	60	130	231	157	107	237	312	424	146	208	128	188	152	252	579	271	238	4901
Brief Service Case	4	14	7	10	43	10	22	3	27	6	2	4	7	10	4	11	4	9	2	17	14	230
Evaluation and Assessment Case	6	3	1	4	13	2	2	27	20	7			4	1	3	2	1		1	8	4	109
Technical Assistance Case	18	75	23	23	249	8	5	56	15	10	11	59	66	14	117	22	11	5	45	8	48	888
Negotiation/Mediation Case	1	39	1	23	65	11	1	22	7	3	2		11	1	11	13	8	7	6	2	3	237
Mediation/Alt. Dispute Resolution Case	4	4	7		7	5		2	4	2		1	20	1	2	2		1		2	1	65
Administrative Hearing/Complaint Case	17	9	3	3	1	4	2	3	1	2	5	5	3	4		8	5	2	11		5	93
Administrative Hearing Decision	1	2		2	1	1	1	8		1	1	8		2	1		1		1	1	2	34
Litigation Case	1				1	1		4	1			1									1	10
Court Decision		4				1	1				1											7
Review											1				1							2
Total	368	429	752	324	462	200	381	374	213	372	495	541	288	323	384	299	279	294	680	347	453	8258