

Office of Clients' Rights Advocacy
Annual Report - July 1, 2002 through June 30, 2003
Report by Type

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
Short Term Assistance	173	259	341	73	229	78	327	204	87	226	222	343	213	264	38	258	134	198	700	259	163	4789
Abuse/Neglect allegation	12	2	4		1			8		2	3		1		1				5	5		44
Technical Assistance	15	15	36	4	44	1	4	34	9	20	5	57	52	8	29	15	26	8	36	2	9	429
Negotiated Settlement w/o Lit/Hrg Req	1	29	1	10	5			8	1	1		3				11	4		1	5	4	84
Mediation/Alt. Dispute Resolution	11	33	17	15	5	5	1	32	1	42	11	6	1	6	5	23	5	4	3		2	228
Admin Hearing Request/Settlement	6	7	33	12	3	4	3	28	3	1	16	7	1	6	2	15	4	2	15	2	12	182
Administrative Hearing Decision			1	3		1	1	4		5		7				4			1		1	28
Litigation/Settlement	1		2			2		6							1						1	13
Court Decision		1				1		2														4
Information/Referral	81	98	518	47	25	47	50	151	52	45	166	129	47	101	98	58	152	26	17	29	237	2174
Review		1	18				1	1			2		10		3	2				1		39
Total	300	445	971	164	312	139	387	478	153	342	425	552	325	385	177	386	325	238	778	303	429	8014