

Office of Clients' Rights Advocacy
 Annual Report - July 1, 2006 through June 30, 2007
 Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0 - Pending	6	31	4	4	39	2	3	3	1	8	12	3	11	44	105	4	296	1	5	15	6	603
1 - Rights information/consultation	127	264	538	223	271	327	213	243	102	205	35	189	221	210	231	134	58	315	611	365	152	5034
2 - Referral to other advocacy services, including the service provided by PAI and area boards	61	38	7	7	23	38	56	48	4	76	26	6	28	3	6	34	8	63	51	6	56	645
3 - Fair hearing process / procedures	11	5	8	3	9	7	16	4	17	58		1	8	7		11	8	23	19		34	249
4 - Informal regional center / provider problem resolution	158	47	5	29	30	36	78	10	26	38	134	63	32	5	24	105	2	2	14	5	54	897
5 - Informal generic service agency problem resolution	55	32	3	18	118	20	51	16	70	19	28	95	33	18	108	119			14	18	92	927
6 - Direct representation in an informal fair hearing	3	1					2	3	16	1			4		2	1						35
7 - Direct representation in an appeal for generic services	12		1	4	1	1		9	3			7	2	11	1	3			3		3	61
8 - Direct representation at a formal fair hearing	7	2	1			1		1	2		1	3	2	5	2				2		1	30
9 - W and I 4731 complaint filing	8					1				1			2			3			2	2		21
10 - Court Litigation	10	1		1	1	1	1		1			3			1							20
Total	458	421	567	289	492	434	420	337	242	406	236	370	343	303	480	414	372	406	721	409	402	8522