

Office of Clients' Rights Advocacy
Annual Report - July 1, 2007 through June 30, 2008
Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0 - Pending	3	56	1		1		1	2			9	3		4	1		97		2	5		185
1 - Information/Referral	93	69	50	57	134	115	75	90	39	68	30	26	57	34	72	80	23	70	60	119	142	1503
2 - Rights Information/Consultation (RC/Generic)	53	139	235	112	151	183	254	166	54	175	105	151	88	103	154	183	127	276	341	201	203	3454
3 - Rights Information/Consultation (Other)	17	20	85	51	24	6	16	60	70	87	26	76	25	32	120	48	90	7	193	98	16	1167
4 - Abuse/Neglect Investigation	5	5		2	5		2	2		1			2		1		3			2		30
5 - Special Education Compliance Complaint			3	1			2	8	1	2		4		2	1	2	5			4	9	44
6 - IEP	2	18	31	19	14	4	2	16	4	1	2	2	9	2	17	6	21		1	1	1	173
7 - IPP/IDT	2	6		2	1	4	3	2		4	2		2		1	4		3	2	2	2	42
8 - W&I 4731	4	1				2	2	1		5	1	1	2			2	2				2	25
9 - Technical Assistance	27	6	55	11	23	21	1	21	14	17	5	23	51	4	3		6	5	4	7	11	315
10 - Evaluation and Assessment	11	21	19	24	21	4	17	3	3	26	9	1	45	2	17	13	7		3	3	7	256
11 - Informal Regional Center / Provider Problem Resolution	98	43	9	13	22	25	50	27	19	10	50	57	36	3	8	55	1		2	4	35	567
12 - Informal Generic Service Agency Problem Resolution	32	34	13	17	47	15	50	20	47	4	19	62	28	6	51	57	3		6	5	55	571
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing			3			2				1	2		1				1			1	2	13
14 - Direct Representation in RC "Voluntary Informal Meeting"	1	1	1			1		1	2	1	2	4	2	3	1	1			1		2	24
15 - Direct Representation in Mediation / RC Fair Hearing	1	2	2	1		1	1		10			1	4	5	1	1				2	5	37
16 - Direct Representation in an Appeal for Generic Services	9	1	3	3		5	4	12	2		5	2	2	7		1	1		3		12	72
17 - Court Litigation	2	1		3				1									2				1	10
Total	360	423	510	316	443	388	480	432	266	403	266	416	355	203	448	452	389	361	618	454	505	8488