

Office of Clients' Rights Advocacy  
Annual Report - July 1, 2008 through June 30, 2009

Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC
0 - Pending										3			1								
1 - Information/Referral	152	64	79	72	267	155	55	102	48	60	32	41	91	42	67	71	29	89	59	278	155
2 - Rights Information/Consultation (RC/Generic)	85	94	53	81	19	230	250	45	61	234	90	63	186	117	28	273	82	353	232	44	265
3 - Rights Information/Consultation (Other)	142	24	242	109	15	1	14	74	229	85	76	117	88	59	124	48	132	1	281	78	26
4 - Abuse/Neglect Investigation	15	6	4	2	2		1	3								1	2		1		
5 - Special Education Compliance Complaint	4	3	3	3			1	5				8	1	1	7	1	8			5	8
6 - IEP	5	34	23	23	9	2	2	10	1	7		3	14		72	10	10	3		1	7
7 - IPP/IDT	1	10		1	1	8	3	5		11	1		7	1	13			7			4
8 - W&I 4731	1	1					3	1		6	1		1			1	1		1		
9 - Technical Assistance	47	9	67	10	42	37	8	82	19	22	6	27	66	6	14	5	9	6	7	19	15
10 - Evaluation and Assessment	24	41	116	39	11	9	16	11	3	52	15	12	24	2	55	16	12	3	7	4	17
11 - Informal Regional Center / Provider Problem Resolution	10	19	3	5	26	3	18	20		2	27	26	5	1	14	19	3				19
12 - Informal Generic Service Agency Problem Resolution	3	21	9	3	63	6	7	5		2	9	31	2		30	11	7				35
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing			1	4		3	1								1		4				1
14 - Direct Representation in RC "Voluntary Informal Meeting"	1		4	1	1		1	1			2		5								4
15 - Direct Representation in Mediation / RC Fair Hearing	1	1	3		1	2	2		1		1		3		1		1				
16 - Direct Representation in an Appeal for Generic Services	7		12	1	3	6	5	2			6	5		1	1	2	3		2	1	9

Total
4
2008
2885
1965
37
58
236
73
17
523
489
220
244
15
20
17
66