

Office of Clients' Rights Advocacy
 Annual Report - July 1, 2009 through June 30, 2010
 Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0 - Pending										11			1									12
1 - Information/Referral	61	133	145	62	167	231	80	80	91	55	36	95	51	98	121	75	32	118	81	245	208	2265
2 - Rights Information/Consultation (RC/Generic)	215	135	141	83	89	255	412	79	196	265	178	100	219	116	42	374	120	337	251	61	296	3964
3 - Rights Information/Consultation (Other)	85	23	171	135	33	14	5	108	132	21	75	105	96	37	125	8	108	3	259	86	16	1645
4 - Abuse/Neglect Investigation	3	3		2	5		6	7					1	1	5							33
5 - Special Education Compliance Complaint	1	2	1	1				3		1		4	2		5		3			2	1	26
6 - IEP		31	5	28	2		3	5	8	5	4		7		39	8	2	2		6	8	163
7 - IPP/IDT	1	9		2		6	1	2		9	3		1		13	1	15	3	2	1		69
8 - W&I 4731	2		1				1	1		2	1					1	1		1	1		12
9 - Technical Assistance	44	4	121	15	24	28	4	121	3	26	7	34	48	3	23	6	22	32	5	4	20	594
10 - Evaluation and Assessment	14	38	49	39	49	7	10	8	9	31	4	40	12	1	23	7	14	4	5	9	18	391
11 - Informal Regional Center / Provider Problem Resolution	6	17	1	7	17	3	26	3	1	1	14	61			11	11	4		1	2	9	195
12 - Informal Generic Service Agency Problem Resolution	1	10		4	35	3	2		2	1	5	39			25	6	5				20	158
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing			1	2			1		1	1			1				2					4
14 - Direct Representation in RC "Voluntary Informal Meeting"	2	2	2	1		1	3	2	1		1		2									17
15 - Direct Representation in Mediation / RC Fair Hearing	2	1		1	2	1	4		4		1	1	1	1	6	1	7				1	34
16 - Direct Representation in an Appeal for Generic Services	3	4	8		2	5	7	2	3	1	6	7		1	1	2	4		4		13	73
17 - Court Litigation	1	2	1					2							1							7
Total	441	414	647	382	425	554	565	423	451	430	335	486	442	258	440	500	339	499	609	417	614	9671