

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2011 through December 31, 2011
Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
1 - Information/Referral	22	16	109	21	88	109	48	30	35	43	25	64	38	42	52	119	16	43	18	88	128	1154
2 - Rights Information/Consultation (RC/Generic)	95	46	130	18	20	17	141	66	84	172	128	69	116	67	19	69	92	142	103	71	131	1796
3 - Rights Information/Consultation (Other)	5	140	33	102	15	23	1	106	96	17	34	60	18	9	44	2	62		46	65	3	881
4 - Abuse/Neglect Investigation	1			2		1		2		1	1	2		1	4		1		1		1	18
5 - Special Education Compliance Complaint	2							1				1					1			4		9
6 - IEP		1	3	5	4	2		8		3	7	3	3	2	18	3	1			18	2	83
7 - IPP/IDT	1					7	1	3		4	3		2	1	3		3	1	1			30
8 - W&I 4731						1		2	1		3						1			2		10
9 - Technical Assistance	10		17	6	14	7	1	10	1	8	1		24	8			2	2	3	3	3	120
10 - Evaluation and Assessment	14	3	9	28	58	10	7	7	1	41	8	30	14	8	6	6	7		6	3	7	273
11 - Informal Regional Center / Provider Problem Resolution	1		4	3	13		6	4		3	7			2	9		3				6	61
12 - Informal Generic Service Agency Problem Resolution			5	2	9	2	1	1	1	3	4	10		3	11		1		1		27	81
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing			3				1	1						1							1	7
14 - Direct Representation in RC "Voluntary Informal Meeting"	1			1																		2
15 - Direct Representation in Mediation / RC Fair Hearing					1	1					1		1			1	1	1			2	9
16 - Direct Representation in an Appeal for Generic Services			1	2	3		1	1		1	3	1		1			2		1		9	26
Grand Total	152	206	314	190	225	180	208	241	220	296	218	247	216	145	166	200	193	189	180	254	320	4560