

Office of Clients' Rights Advocacy
 Annual Report - July 1, 2005 through June 30, 2006
 Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0 - Pending	16	15	5	5			6	11	1	40	5	3	39	124	35	2	271	3	3	13	3	600
1 - Rights information/consultation	194	317	668	243	303	215	395	171	54	152	42	229	249	163	306	173	134	313	625	398	209	5553
2 - Referral to other advocacy services, including the service provided by PAI and area boards	33	19	9	6	12	26	4	63	8	108	12	4	28	5	5	23	7	43	27	9	121	572
3 - Fair hearing process / procedures	7	15		1		17	4		31	17	4		6	7	1	14	3	11	14		35	187
4 - Informal regional center / provider problem resolution	57	72	7	32	30	39	1	27	48	34	121	70	9	7	33	48			20	3	59	717
5 - Informal generic service agency problem resolution	34	110	15	27	92	37	1	29	70	19	18	116	9	17	34	88			15	6	104	841
6 - Direct representation in an informal fair hearing		2		1	2			1	3				4		1	2						16
7 - Direct representation in an appeal for generic services	6		2	2		5		20	4			2	1	1		3			8		2	56
8 - Direct representation at a formal fair hearing	4	2	3		2	3	1	3		3		4	3						4			32
9 - W and I 4731 complaint filing	5					1				1	1							5	2		3	18
10 - Court Litigation	10	2		2			1			1		3							1			20
Total	366	554	709	319	441	343	413	325	219	375	203	431	348	324	415	353	415	375	719	429	536	8612