

Office of Clients' Rights Advocacy
 Annual Report - July 1, 2004 through June 30, 2005
 Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0 - Pending	18	10	14	9	148	1	4	4	4	29	5	3	45	43	35	6	178	9	10	18	2	595
1 - Rights information/consultation	268	273	778	318	246	161	359	234	179	245	43	313	224	197	242	171	163	293	608	359	254	5928
2 - Referral to other advocacy services, including the service provided by PAI and area boards	36	14	41	8	33	25	15	48	8	80	25	10	12	3	7	54	20	35	10	7	123	614
3 - Fair hearing process / procedures	31	6	2	4	12	4	18		12	27	3		7	6	3	41	1	35	7		33	252
4 - Informal regional center / provider problem resolution	29	52	12	18	91	28	10	7	36	7	269	55	10	15	14	81	3	2	10	3	43	795
5 - Informal generic service agency problem resolution	24	95	11	12	72	27	1	9	61	2	26	127	2	34	21	103			8	1	84	720
6 - Direct representation in an informal fair hearing	3	2	2		15							1	4		14	3						44
7 - Direct representation in an appeal for generic services	3		4	2		7		5	2		1	2	1	2		4			7		2	42
8 - Direct representation at a formal fair hearing	11	3	6		5	5	2	1		4	1	2	1		2		1		4		1	49
9 - W and I 4731 complaint filing	3														1	2		1		1	1	9
10 - Court Litigation	10	2				1	1	1	1			2							1			19
Total	436	457	870	371	622	259	410	309	303	394	373	515	306	300	339	465	366	375	665	389	543	9067