

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2010 through December 31, 2010
Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
Pending			1					7		8				1								17
Information/Referral	30	60	113	31	83	103	45	39	70	36	24	33	23	23	32	46	8	68	46	150	131	1194
Rights Information/Consultation (RC/Generic)	165	65	61	23	18	36	177	52	86	94	70	74	134	65	22	183	67	173	199	9	154	1927
Rights Information/Consultation (Other)	3	42	95	92	13	25	1	90	5	71	20	76	43	10	89	3	122	3	87	18	8	916
Abuse/Neglect Investigation	8	2		6	1			4	1	8					1		2					33
Special Education Compliance Complaint	1											3		2	1		2				2	11
IEP		16	2	7	2		1	21	1	5		1	4		4	6	1		1	1	1	74
IPP/IDT		7		2				1		8	6					2	2	2			2	33
W&I 4731			1			1					1		1		1		1					6
Technical Assistance	16	1	19	10	27	3	1	14	1	3	5	5	17	4	5	3	13	9		1	4	161
Evaluation and Assessment	11	45	10	25	48	5	3	22	17	28	1	21	8	1	4	7	4	2	1	2	11	276
Informal Regional Center / Provider Problem Resolution	1	2		1	7		16	3	5	2	7	12		1	11	4	4		2		4	82
Informal Generic Service Agency Problem Resolution	1	1	1	4	2	1	6		6	2	2	9			13	3	2				12	65
Case Settlement Prior to Informal Meeting, Mediation or Hearing			1	1			3		2	1	1				1		1				1	12
Direct Representation in RC "Voluntary Informal Meeting"	1	1			1	1		1	1						1				1			8
Direct Representation in Mediation / RC Fair Hearing	1		1		1	2	2				1				1	1	2				2	14
Direct Representation in an Appeal for Generic Services		3	3						1		3	2	2			1	5		2		7	29
Court Litigation	1	2	1					1														5
Grand Total	239	247	309	202	203	177	255	255	196	266	141	236	232	107	188	259	236	255	339	185	336	4863