

Office of Clients' Rights Advocacy
Annual Report - July 1, 2010 through June 30, 2011
Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
1 - Information/Referral	68	85	188	60	176	200	124	69	118	60	49	81	88	62	108	111	39	114	91	239	256	2386
2 - Rights Information/Consultation (RC/Generic)	278	118	136	39	42	45	336	125	152	224	166	221	242	108	48	413	106	316	316	83	304	3818
3 - Rights Information/Consultation (Other)	12	171	152	185	21	38	3	177	67	117	45	125	54	14	125	4	194	6	127	67	23	1727
4 - Abuse/Neglect Investigation	11	2		8	2			5	1	8				1	1		2				1	42
5 - Special Education Compliance Complaint	2							1			1	4		2	1		3			2	3	19
6 - IEP	1	24	6	10	2	2	1	30	3	5	8	1	4		13	7	5		1	13	3	139
7 - IPP/IDT		7		2		5	1	4		9	13		2	1	3	4	6			2	1	60
8 - W&I 4731	1		1			1		2			4		1		1		1			1		13
9 - Technical Assistance	32	1	33	13	60	11	1	29	3	13	9	6	38	9	12	7	23	15		9	7	331
10 - Evaluation and Assessment	27	47	29	39	87	5	7	33	17	50	5	29	14	1	5	8	7	2	5	2	17	436
11 - Informal Regional Center / Provider Problem Resolution	3	3	3	4	14		19	4	7	2	8	24		1	15	4	7		2		8	128
12 - Informal Generic Service Agency Problem Resolution	3	1	4	5	5	1	6		6	3	4	27			26	5	3			35	134	
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing	1		2	1		1	3		2	1	1			1	1		1				2	17
14 - Direct Representation in RC "Voluntary Informal Meeting"	2	1		2	1	2		1	1						1				1			12
15 - Direct Representation in Mediation / RC Fair Hearing	1		1		3	3	3				2				1	2	8				3	27
16 - Direct Representation in an Appeal for Generic Services		3	5	1					1	1	4	2	4	2		2	9		2		11	47
17 - Court Litigation	1	2	1					1							1							6
Grand Total	443	465	561	369	413	314	504	481	378	493	319	520	447	202	362	567	414	453	545	418	674	9342