

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
4731 Complaint																						
4731 - No Jurisdiction	1																					1
4731 - Regional Center	2	1					4			3	1		2			2			4	1	3	23
4731 - Service Provider	9							1		3							1		2			16
Total	12	1					4	1		6	1		2			2	1		6	1	3	40
Abuse																						
Exploitation (Financial)			2	1	7		1			2	1	1		1			1		1	1	2	21
Exploitation (Physical / Emotional)					1					1							1		1			4
Inappropriate / Excessive Medical Treatment	1				1														1			3
Inappropriate / Excessive Physical Restraint	1	1			1		1	1														5
Inappropriate / Excessive Seclusion																				1		1
Other Abuse	4		2				2	1			1			1			1	1	2	2	1	18
Physical Assault	2				7		1			1		3	1	1	2	1			3		1	23
Sexual Assault	2				5			1		1	1	1		1		2	1		3		1	19
Staff Attitude / Behavior	1				13			1		1	1						1				1	19
Staff Retaliation	1											2										3
Verbal Abuse														1					1			2
Total	12	1	4	1	35		5	4		6	4	7	1	5	2	3	5	1	12	4	6	118
Assistive Technology																						
California Children's Services (CCS)					1							1							1		1	4
Medi-Cal					1	1							1	1			1					5
Other AT					2										2					1		5
Regional Center	1				1						1											2
Total					5	1					1	1	1	1	2		1		1	1	1	16
Consent																						
Capacity / Incapacity of Client										3							4		1	1		9
Informed Consent						1				1									5	1	1	9
Substitute Judgment										1											1	2
Total						1				5							4		6	2	2	20
Conservatorship																						
Change of Conservators															1				1			2
Conservatee's Rights	2	1						1		3	6		2	3						1		19
Conservator Duties								1		1								1	3	1		7
Establishing Conservatorship (General)	3	1			1		5	1	2	3		2	2	1	2	2	5	7	2	1		40
Establishing Conservatorship (Limited)			3		1	1																

Report by Problem Codes

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Transportation (Public and Private)			1			1	2		2							1					6	13	
Total	1		2	4	2	1	2		2		1	1			2	1	2	2	2	3	10	38	
Education																							
Adult Education Programs				2											1				4			7	
Assessment	1	7	1			4			5	3		1	6		1			4	2	3	1	39	
Complaint Procedures	1	5	7	3	1	5	7	4	2	6	1	10				1	6	1	2	5	6	73	
Day Care															2				3			5	
Due Process Procedures	1	2	2		1	1		1	3	4		2	2	2		4	7	5	3	1	3	44	
Eligibility			2	1		2	2			1		1	1		1	2		2		1		16	
FTP Culturally Appropriate Services			1									1										2	
Full Inclusion (Except Pre-School)			2		2	2									1				2			9	
Higher Education	1		1	1						1	1										1	6	
Home / Hospital Instruction								1								2						3	
IEP Development	14	16	28	17	11	7	12	12	18	12	2	4	9	14	28	15	11	27	11	2	3	273	
Least Restrictive Environment	1	1	4	3	4		1	1	1				1		7	1					2	27	
Mental Health Services						1											1					2	
Non-Public School Placement		1	3	1	1	3		1		1		2	2		3		2	1	2		1	24	
OT / PT	1	1	2	1	1		1						1		3							11	
Other Education	12	5	9		6	5	2	3	3	3		3	4	1	6		3	3	2	5	2	77	
Part C - Early Start / Early Intervention						4				2		2				2		1			5	16	
Positive Behavioral Intervention	1	5	5		1	1			1	1		1	5		3	5	3	4	4	4	1	45	
Preschool Full Inclusion																		1		1		2	
Preschool Programs	3	2	2	2			4	1				2	1		2	4		3	3	1	1	31	
Public School Placement	5	4	10		5	4	5	7	5	1	2	7	7	1	18	9	5	4	4	7	1	111	
Related Services	4	2	17	1	6	21	3	2	4		3	6	4	5	14	17	2	11	4	2	6	134	
Residential Placement		1	1				1				1		1								1	6	
Suspension / Expulsion	3	2	2	2	1	1	2	2				1	3		4	1			1	3		28	
Transition Planning		2	3		2	4	2			3			1	2	2	1		2				24	
Transportation	6	1	5		2	3		6	1			2	1	1	6		3	1		1		39	
Total	54	57	107	34	44	68	42	41	43	38	10	45	49	26	102	64	43	70	47	36	34	1054	
Employment																							
Employment	3	1			1	1		1	1				1					1		1	1	12	
Employment Discrimination: Firing						1	1	1			1									1		5	
Employment Discrimination: General	1	1								1		1	1						4	1	1	11	
Employment Discrimination: Hiring		1			1		1			2												5	
Employment Discrimination: Reasonable Accomodations															1		1		1	2		5	
Supported Employment	1		2		1		1	1					4		4		1		1	1		17	
Worker's Compensation									1					1							2	4	
Total	5	3	2		3	2	3	3	1	4	1	1	6	1	5		2	1	6	6	4	59	
Family																							
Child Support	1			1		1		1						1				1			1	7	
Dissolution			1	1		1		1				1			1						1	7	
Family - Other	6	1		4	2	1	1	2	1	2	1		5	4	1		2	1	3	2	2	41	
Guardianship of Minors			1			1								2						1		5	
Parenting / Custody	2		7	9		1	1			4		1	9	2	1	2		1	1	4	2	47	
Wills, Trust and Estate Planning										1		1					1				1	4	
Total	9	1	9	15	2	5	2	4	1	7	1	3	14	9	3	2	3	3	4	7	7	111	
Forensic Mental Health Issues																							
Criminal Justice Issues - Rights	1				10	2		3			2		1						1	1		21	
Diversion			2									1										3	
Incompetent to Stand Trial (IST)						1		2															

Report by Problem Codes

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Total	1		2		10	2	1	5			2	1	1						1	1		27
Health																						
CCS Eligibility				1			1		1				1								1	5
CCS Services								3			1	1									1	6
CCS Share of Cost					1																	1
Denial of Coverage		1				1	1			1				1						3		8
In Home Nursing / Medical Care	1				2			3							1		2			1	2	12
Medi-Cal Eligibility	1		4		2	2	3	1	3		4	2			2	3	2		4		6	39
Medi-Cal Services	2		2			4	1	3		2		4	2	2	3	2	1			2	4	34
Medi-Cal Share of Cost / Co-Payment			2			1						6			2			1	1	1	5	19
Medical Treatment	7	1	3	1	4		1	1		2		1	2		5		2	1	3	3	1	38
Private Insurance			2		1								1		1				1	2	1	9
Total	11	2	13	2	10	8	7	11	4	5	5	14	6	3	14	5	7	2	9	12	21	171
Housing																						
Housing Discrimination		1	1												1		1			2		6
Landlord / Tenant	21	2	6	29	3			5		1	4	5	6	5	3	5	1		4	6	5	111
Ownership of Property		1		5				3		1		1	1	1	1				2		1	17
Reasonable Accomodations		2	2		1			1	1	1					8		2	1	2		1	22
Section 8	2		3	2	2					1	2	2	2	2		1	1		6			26
Subsidized Housing			2		2						1	1				1					1	8
Total	23	6	14	36	8			9	1	4	7	9	9	8	13	7	5	1	14	8	8	190
Immigration																						
Citizenship Interview			2		1						1											4
Immigration			1	1						1	1	1					3		3	1		12
Total			3	1	1					1	2	1					3		3	1		16
Income Maintenance																						
Disability Benefits and Work			1																		4	5
IHSS Eligibility	4	1	8	3	1	6	11	1	5	2	3	4	1		1	2	12	5	14		15	99
IHSS Number of Hours	2		12	4	1	12	3	7	4	1	2	7	6	1	2	9	7	3	3	2	7	95
IHSS Protective Supervision	1	1	5	5	2	1	6	2	1			3	1	1	3	2	3		2		9	48
IHSS Share of Cost and Other			2			5				1		5	1						3		3	20
Income Maintenance	1		1		1								5	1			2	1		1	2	15
Other Program Eligibility		2	1				1		1		2			2			2		2	1	1	15
SSA Benefits, Child Benefits (SSDI)			3	1			1	1	2	1	3	2		2			2		3	4	1	26
SSI - Other	1	2	6	5	7	3	1	4	1		4	3	3	4	2	5	3	2	7	3	29	95
SSI Eligibility	1	5	22	7	3	3	6	4	3	4	6	5	1	5	3	3	12	2	15	8	11	129
SSI Overpayment	1	2	14		7		6	3	1	1	4	7		1	2	2	10		4	6	17	88
Total	11	13	75	25	22	30	35	22	18	10	24	36	18	17	13	23	53	13	53	25	99	635
Juvenile Dependency	3		1														1				1	6
Total	3		1														1				1	6
Legal Representation																						
Civil (General)	1	3		3	4					8	2	2	4	3	2		2	4	3		8	49
Criminal (General) - Rights		2				1	1	2		1		3	8		1	1	2					22
Personal Injury		1		2		1		1		11	1	2			3	4	1	2	1	3	1	34
Public Defender	2			5		1												1	1			10
Total	3	6		10	4	3	1	3		20	3	7	12	3	6	5	5	7	5	3	9	115
Licensing																						
Community Care Facilities											1					1						2
Total											1					1						2
Neglect																						

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2008 through December 31, 2008
Report by Problem Codes

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FTP Dietary Needs					1																	1
FTP Medical Treatment					2																	2
FTP Personal Care					1												1					2
FTP Personal Safety (Conditions in Institutions)					1																	1
Other Neglect			1																1			2
Total			1		5												1		1			8
Placement																						
Board and Care Conditions	1	1		1							1									1		5
Board and Care Evictions	1	2											1									4
Childrens' Group Homes	1							1											1			3
FTP Community Residential Placement	1							1									1			1		4
Return to Community from Institution	1					2		2		2	3	4			2		2		2			20
Supported and Transitional Housing		1						1				1		1	1				1			6
Transfer of Prisoners to State Hospitals(PC §2684)							1															1
Unit or Institution Transfers		2			1												1					4
Total	5	6		1	1	2	1	5		2	4	5	1	1	3		4		4	2		47
Privacy/Personal Autonomy																						
Personal Autonomy	58	1	3	2	11	1		10	1	4	1			7	4	7	8		1	11	1	131
Recovery of Personal Property			1					1						1						2		5
Rights of / Denial of Personal Possessions	1				1					6				1		1	1			1	1	13
Rights of / Denial of Privacy - Association	1						2						5									8
Rights of / Denial of Privacy - Search and Seizure					1								1							1		3
Rights of / Denial of Privacy - Sexuality										1	1								1			3
Rights of / Denial of Privacy - Telephone		1					1			2												4
Rights of / Denial of Recreation				3	2			1		2				1								9
WIC §5325.1 Rights	1																			40		41
Total	61	2	4	5	15	1	3	12	1	15	2		7	9	4	8	9		2	55	2	217
Records																						
Access											1		13		2					1		17
Breach of Confidentiality				1								1	1						2			5
Denial of Access										2										1		3
Total				1						2	1	1	14		2				2	2		25
Regional Center Services																						
Assessment of Needs	2	2	3	3	1	15	10		7	1	1	4	2		2	22			3	5		83
Community Living Arrangements		3	4	2	2	1	7	1		3	2	1	4		1	4		1	7	1		44
Coordination with County Mental Health		1			2					2										1		6
Crisis Prevention Services			2	1					2	1			5									11
Day Training and Activity		2	2	4	6	3	1	1		5	2	3	3	2		3		1	1	3	2	44
Eligibility for Regional Center services	7	40	16	16	20	18	32	14	6	25	6	17	38	8	9	28	11	27	16	11	19	384
Family Support Services	4	1	6	4	1	10	3		3	15	1	1	13		3	7	1			6	7	86
Hearing Procedures		2	5	1		5	4		3	5		2	9	1		1	3	11	13		8	73
IPP Development	4	9	5	11		2	2		3	9	2	1	7	2	2	3	4	15	20		7	108
IPP Implementation		2	1	5		3	3	1		1	1	1	3				1		7		1	30
Lanterman Act - Case Management		1	1	1	2			9		1	4	14	4	2			7	6	1	8	3	65
Lanterman Act - DDS Policies / Procedures							10			3							2	1				16
Lanterman Act - Regional Center	1	1	1				1	2		2	10	1		4		2	2		7	1		35
Licensed Residential Services		1		2	1	4		1	2		1		1							1		14
Prevention Services			1			1	2			1			1			4	2			3	1	16
Regional Center Services - Other	31	11	8	5	15	23	2	18	15	4	3	6	26		10	1	6	29	14	14	17	258
Supported Living	2		3	1	3	1		3	3	5	4	2	6	4	1	1	2		4	4	5	54
Total	51	76	58	56	53	86	86	41	45	86	47	43	120	21	28	83	40	86	100	53	68	1327

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2008 through December 31, 2008
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Right to Culturally Appropriate Services																						
Right to Culturally Appropriate Services					1			1							1							3
Total					1			1							1							3
Right to Refuse Treatment																						
Involuntary Medication										1												1
Other Involuntary Treatment																					1	1
Total										1											1	2
Vocational Rehabilitation Services																						
Vocational Rehabilitation								3		1	1			1	1	1	2					10
Total								3		1	1			1	1	1	2					10
Grand Total	292	180	315	200	241	211	199	182	118	234	143	185	275	117	210	209	202	200	304	245	294	4556