

Office of Clients' Rights Advocacy  
Semi-Annual Report - July 1, 2011 through June 30, 2012  
Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0 - Pending										1				2								3
1 - Information/Referral	41	34	268	39	186	163	101	61	49	99	45	99	68	107	118	229	34	96	38	174	278	2327
2 - Rights Information/Consultation (RC/Generic)	224	89	233	51	46	68	309	143	145	329	228	129	219	112	34	168	176	289	224	135	261	3612
3 - Rights Information/Consultation (Other)	21	211	91	204	19	98	1	188	175	32	84	118	28	12	80	20	114	1	111	167	18	1793
4 - Abuse/Neglect Investigation	1			3		1		5		1	1	2		1	4	1	1		3		1	25
5 - Special Education Compliance Complaint	2	1						1				3		1	1	1	1				5	16
6 - IEP		5	3	9	4	6		9	1	4	12	18	4	3	33	4	1			19	4	139
7 - IPP/IDT	1					10	2	4		6	3	2	2	1	4	1	3	1	2		3	45
8 - W&I 4731						1		2	1		3						1			3	2	13
9 - Technical Assistance	11	7	21	9	28	8	2	12	2	9	1	3	51	10	5	2	2	5	3	4	4	199
10 - Evaluation and Assessment	14	5	9	51	90	16	8	8	4	70	11	80	22	11	9	6	12		7	6	19	458
11 - Informal Regional Center / Provider Problem Resolution	1		7	3	20	1	7	5	1	5		25	1	2	14		5				13	110
12 - Informal Generic Service Agency Problem Resolution		2	7	7	27	2	3	1	1	4	3	28		3	17		3		1		47	156
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing		1	3				1			1	2			1				2			3	14
14 - Direct Representation in RC "Voluntary Informal Meeting"	1			3								2										6
15 - Direct Representation in Mediation / RC Fair Hearing			1		1	1					1		2			1	1	1			4	13
16 - Direct Representation in an Appeal for Generic Services			2	2	5	2	1	1		2	4	4		1			3		2		10	39
17 - Court Litigation		1						1														2
Grand Total	317	356	645	381	426	377	435	441	380	564	396	513	397	267	319	433	357	395	391	513	667	8970