

Office of Clients' Rights Advocacy  
Semi-Annual Report July 1, 2021 through December 31, 2021  
Report by Race

| <b>SR Team</b> | <b>Client Mapped Race</b>                   | <b>Count of Clients</b> |
|----------------|---|-------------------------|
| <b>ACRC</b>    | <b>TOTAL</b>                                | <b>273</b>              |
| ACRC           | American Indian / Alaskan Native            | 1                       |
| ACRC           | Asian                                       | 21                      |
| ACRC           | Black / African American                    | 37                      |
| ACRC           | Native Hawaiian / Other Pacific<br>Islander | 4                       |
| ACRC           | Race Unknown                                | 8                       |
| ACRC           | Two or more races                           | 32                      |
| ACRC           | White                                       | 170                     |
| <b>CIT</b>     | <b>TOTAL</b>                                | <b>19</b>               |
| CIT            | American Indian / Alaskan Native            | 1                       |
| CIT            | Black / African American                    | 6                       |
| CIT            | Native Hawaiian / Other Pacific<br>Islander | 1                       |
| CIT            | White                                       | 11                      |
| <b>CVRC</b>    | <b>TOTAL</b>                                | <b>83</b>               |
| CVRC           | Asian                                       | 5                       |
| CVRC           | Black / African American                    | 3                       |
| CVRC           | Native Hawaiian / Other Pacific<br>Islander | 1                       |
| CVRC           | Race Unknown                                | 10                      |
| CVRC           | Two or more races                           | 2                       |
| CVRC           | White                                       | 62                      |
| <b>ELARC</b>   | <b>TOTAL</b>                                | <b>202</b>              |
| ELARC          | Asian                                       | 19                      |
| ELARC          | Black / African American                    | 3                       |
| ELARC          | Native Hawaiian / Other Pacific<br>Islander | 4                       |
| ELARC          | Race Unknown                                | 12                      |
| ELARC          | Two or more races                           | 2                       |
| ELARC          | White                                       | 162                     |
| <b>FDLRC</b>   | <b>TOTAL</b>                                | <b>92</b>               |

|             |   |            |
|-------------|---|------------|
| FDLRC       | Asian                                       | 5          |
| FDLRC       | Black / African American                    | 7          |
| FDLRC       | Native Hawaiian / Other Pacific<br>Islander | 2          |
| FDLRC       | Race Unknown                                | 4          |
| FDLRC       | Two or more races                           | 1          |
| FDLRC       | White                                       | 73         |
| <b>FNRC</b> | <b>TOTAL</b>                                | <b>228</b> |
| FNRC        | American Indian / Alaskan Native            | 7          |
| FNRC        | Asian                                       | 4          |
| FNRC        | Black / African American                    | 4          |
| FNRC        | Race Unknown                                | 7          |
| FNRC        | Two or more races                           | 19         |
| FNRC        | White                                       | 187        |
| <b>GGRC</b> | <b>TOTAL</b>                                | <b>103</b> |
| GGRC        | American Indian / Alaskan Native            | 1          |
| GGRC        | Asian                                       | 9          |
| GGRC        | Black / African American                    | 19         |
| GGRC        | Native Hawaiian / Other Pacific<br>Islander | 10         |
| GGRC        | Race Unknown                                | 10         |
| GGRC        | Two or more races                           | 22         |
| GGRC        | White                                       | 32         |
| <b>HRC</b>  | <b>TOTAL</b>                                | <b>100</b> |
| HRC         | Asian                                       | 6          |
| HRC         | Black / African American                    | 7          |
| HRC         | Native Hawaiian / Other Pacific<br>Islander | 2          |
| HRC         | Two or more races                           | 10         |
| HRC         | White                                       | 75         |
| <b>IRC</b>  | <b>TOTAL</b>                                | <b>144</b> |
| IRC         | Asian                                       | 2          |
| IRC         | Black / African American                    | 18         |
| IRC         | Native Hawaiian / Other Pacific<br>Islander | 1          |
| IRC         | Race Unknown                                | 2          |
| IRC         | Two or more races                           | 6          |

|               |   |            |
|---------------|---|------------|
| IRC           | White                                       | 115        |
| <b>KRC</b>    | <b>TOTAL</b>                                | <b>130</b> |
| KRC           | Asian                                       | 3          |
| KRC           | Black / African American                    | 4          |
| KRC           | Native Hawaiian / Other Pacific<br>Islander | 3          |
| KRC           | Race Unknown                                | 8          |
| KRC           | Two or more races                           | 2          |
| KRC           | White                                       | 110        |
| <b>NBRC</b>   | <b>TOTAL</b>                                | <b>196</b> |
| NBRC          | Asian                                       | 2          |
| NBRC          | Black / African American                    | 30         |
| NBRC          | Native Hawaiian / Other Pacific<br>Islander | 8          |
| NBRC          | Race Unknown                                | 53         |
| NBRC          | Two or more races                           | 22         |
| NBRC          | White                                       | 81         |
| <b>NLACRC</b> | <b>TOTAL</b>                                | <b>163</b> |
| NLACRC        | Asian                                       | 1          |
| NLACRC        | Black / African American                    | 10         |
| NLACRC        | Native Hawaiian / Other Pacific<br>Islander | 3          |
| NLACRC        | Race Unknown                                | 19         |
| NLACRC        | Two or more races                           | 11         |
| NLACRC        | White                                       | 119        |
| <b>RCEB</b>   | <b>TOTAL</b>                                | <b>161</b> |
| RCEB          | Asian                                       | 27         |
| RCEB          | Black / African American                    | 37         |
| RCEB          | Native Hawaiian / Other Pacific<br>Islander | 7          |
| RCEB          | Race Unknown                                | 2          |
| RCEB          | Two or more races                           | 7          |
| RCEB          | White                                       | 81         |
| <b>RCOC</b>   | <b>TOTAL</b>                                | <b>105</b> |
| RCOC          | Asian                                       | 11         |
| RCOC          | Black / African American                    | 1          |
| RCOC          | Race Unknown                                | 1          |
| RCOC          | Two or more races                           | 4          |
| RCOC          | White                                       | 88         |

|               |   |            |
|---------------|---|------------|
| <b>RCRC</b>   | <b>TOTAL</b>                                | <b>148</b> |
| RCRC          | American Indian / Alaskan Native            | 5          |
| RCRC          | Asian                                       | 1          |
| RCRC          | Black / African American                    | 6          |
| RCRC          | Race Unknown                                | 6          |
| RCRC          | Two or more races                           | 40         |
| RCRC          | White                                       | 90         |
| <b>SARC</b>   | <b>TOTAL</b>                                | <b>191</b> |
| SARC          | American Indian / Alaskan Native            | 2          |
| SARC          | Asian                                       | 24         |
| SARC          | Black / African American                    | 4          |
| SARC          | Native Hawaiian / Other Pacific<br>Islander | 1          |
| SARC          | Race Unknown                                | 1          |
| SARC          | Two or more races                           | 9          |
| SARC          | White                                       | 150        |
| <b>SCLARC</b> | <b>TOTAL</b>                                | <b>95</b>  |
| SCLARC        | Black / African American                    | 17         |
| SCLARC        | Not Selected                                | 2          |
| SCLARC        | Race Unknown                                | 3          |
| SCLARC        | Two or more races                           | 2          |
| SCLARC        | White                                       | 71         |
| <b>SDRC</b>   | <b>TOTAL</b>                                | <b>125</b> |
| SDRC          | Asian                                       | 3          |
| SDRC          | Black / African American                    | 7          |
| SDRC          | Native Hawaiian / Other Pacific<br>Islander | 4          |
| SDRC          | Race Unknown                                | 13         |
| SDRC          | Two or more races                           | 5          |
| SDRC          | White                                       | 93         |
| <b>SGPRC</b>  | <b>TOTAL</b>                                | <b>153</b> |
| SGPRC         | Asian                                       | 20         |
| SGPRC         | Black / African American                    | 6          |
| SGPRC         | Native Hawaiian / Other Pacific<br>Islander | 3          |
| SGPRC         | White                                       | 124        |
| <b>TCRC</b>   | <b>TOTAL</b>                                | <b>115</b> |

|                      |   |              |
|----------------------|---|--------------|
| TCRC                 | Asian                                       | 2            |
| TCRC                 | Black / African American                    | 2            |
| TCRC                 | Race Unknown                                | 19           |
| TCRC                 | Two or more races                           | 12           |
| TCRC                 | White                                       | 80           |
| <b>VMRC</b>          | <b>TOTAL</b>                                | <b>206</b>   |
| VMRC                 | American Indian / Alaskan Native            | 2            |
| VMRC                 | Asian                                       | 10           |
| VMRC                 | Black / African American                    | 16           |
| VMRC                 | Native Hawaiian / Other Pacific<br>Islander | 3            |
| VMRC                 | Race Unknown                                | 9            |
| VMRC                 | Two or more races                           | 7            |
| VMRC                 | White                                       | 159          |
| <b>WRC</b>           | <b>TOTAL</b>                                | <b>172</b>   |
| WRC                  | American Indian / Alaskan Native            | 2            |
| WRC                  | Asian                                       | 6            |
| WRC                  | Black / African American                    | 36           |
| WRC                  | Native Hawaiian / Other Pacific<br>Islander | 4            |
| WRC                  | Race Unknown                                | 18           |
| WRC                  | Two or more races                           | 7            |
| WRC                  | White                                       | 99           |
| <b>Report Totals</b> |   | <b>3,198</b> |