

	Education - Least Restrictive Environment		3	2	1	1		1			1		2	1	7	5	1	1		4	5	1	36	
	Education - Mental Health Services (AB 3632)			1								1											2	
	Education - Non-Public School Placement	2	1	1		1	1	1	2		1	1	2	1	1	1	1				1	1	19	
	Education - Other Education	1	7	8	1	1	3	1	5		1	1	2	4		6			4	6	6	1	58	
	Education - Personal Injury (Tort Claim)	1	1	1	7	2			2		1	1	2	1		1			2	2			24	
	Education - Preschool Programs and Full Inclusion		1	1												1				2	3	1	9	
	Education - Public School Placement	2	5	12	1	3	2	1	8	4	4	5	5	7	3	11	6	1	8	1	2	4	95	
	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)		10	9	1	2	3	6		3	7	5	14	4	1	2	4		9	1	3	4	88	
	Education - Residential Placement		1							1					1								3	
	Education - Transition Planning (Any Age)		4	2		4				1	1	1		5	1	2	1	1				2	25	
	Education - Transporation	4	1	5						5	2		2	3		2	7	1	2			7	41	
Education Total		28	79	94	21	25	33	33	41	31	48	38	67	36	23	73	42	15	57	25	51	23	883	
Employment	Employment Discrimination: General / Hiring				2			1							1	1				1			9	
	Employment Discrimination: Reasonable Accomodations		1			2	1		2	1	1			2					2			2	14	
	Vocational Rehabilitation Services	1		1	1			1		2							1			2			9	
	Wrongful Termination	1		2	1							1					1		1			3	10	
Employment Total		2	1	3	4	2	1	2	2	3	1	1		2	1	1	1	1	2	4		8	42	
Family	Adoption				1												1						2	
	Child Support		1	1					1		2						1						7	
	Custody Issues		3	1	1	1	1	2	3			1		1	2	1	2				2	3	26	
	Dissolution / Annulment							1													2		3	
	Domestic Violence			1							1												2	
	Family Support Services			2		1															1	1	5	
	Foster Care	1						1															2	
	Guardianship of Minors										1		1					1					3	
	Marriage				1							1					1						4	
	Parental Rights		2		3			1	1		1	1			1								10	
Family Total		1	6	5	6	2	1	5	5		5	3	1	1	3	2	5	2			5	6	64	
Finance	Debtor / Creditor Issues	5	3	3	4	4	1		4			1	5	1		5	1	4		1	3	1	2	48
	Estate Planning										1	1									2		3	7
	Special Needs Trust	1		1		5		2		2	4	2									1	4	7	29
Finance Total		6	3	4	4	9	1	2	4	2	6	8	1		5	1	4		1	6	5	12	84	
Health	CCS Eligibility										1												1	
	CCS Services										1		1		1		1				1	1	6	
	In Home Nursing					2				1					1		1				1		6	
	Medi-Cal Eligibility	1		8	1	3	1		2	2	3	1	3	1			2			6			12	46
	Medi-Cal Services	1	2	1	2	3			5	2	6	6	4	2	11	1	1			2	1	1	10	60
	Medi-Cal Share of Cost / Co-Payment				2	1		1			3	12				1	1		1	1	1	1	3	28
	Medical Treatment	1		1	7			2	5		1	3	12		1	1			1		4	1	24	
	Medicare			1	1					1					1						1	1	2	8
	Medi-Medi			1	1	1	1													1	1	1	7	
	Other Health	2	1	1	1	2	1		2			2	1	1			2					1	2	19
	Private Insurance	3			1	1				2		2								1	1		5	18
Health Total		8	3	12	8	16	9	3	14	7	13	14	22	5	13	5	5	5	3	12	10	36	223	
Housing	Eviction	1	1	1	5	5	2			1	1	1	3	1	2	1	2	1					9	37
	Foreclosure	1	1		3					1														6
	Habitability				3	3				5		1	2	1				1		1	1	3	21	
	Housing Discrimination (Zoning / Covenants)						1				1												2	5
	Landlord and Tenant Rights	2	1	1	25	1		7	2	3	1				2	6	2	4	1	2	1	2	8	71
	Mobilehome Law		1																					2
	Property Rights		1	1	1	1	1		3			1	2			1					1		2	15
	Reasonable Accomodations			1	2	3				1		2	2			1						1	1	14
	Section 8	1		1	2					1	2	1	1	4	2	1				1		1	1	19
	Subsidized Housing	1		1	1			2		2														7
Housing Total		6	5	6	42	13	4	7	13	7	7	7	9	7	13	4	8	2	4	3	7	23	197	
Immigration	Citizenship (Application / Interview)			1				1	1		1	3											3	10
	Other Immigration	1		2			1					1											1	6
	Public Charge																					1		1
Immigration Total		1		3			2	1		1	3	1									1	1	3	17
Income Maintenance	AAP					1															1			3
	IHSS Eligibility	2	2	5	1	3	5	3	1	13	4	5	4	9		1	8	11	7	6	2	8	100	
	IHSS Hours	7	5	12	4	2	2	14	2	9	2	3	4	12	4	1	9	9	5	2	4	9	121	
	IHSS Protective Supervision	3	2	12	9	1	3	6		12	4	15	5	3	2	3	1	14	2	1	1	10	109	
	IHSS Share of Cost	1									1	2	1										1	6
	Other Income Programs				2				1		4		1			1		3					12	
	SSA - Child Benefits			1						7													8	
	SSA - DAC			1	2					2			2			1							7	16
	SSA - SSDI			1	1	2	1	2		1	2	1	1								3		6	21
	SSI - Eligibility	4	14	11	7	19	6	5	5	2	28	11	10	10	2	3	9	4	5	12	16	21	204	
	SSI - Other	1	4	8	3	6	4	3	11	1	1	1	2	4	3		6	4	1	10	5	27	105	
	SSI - Overpayment	3	9	8	4	19	6	2	6	7	4	3	5	5	2	3	6	1	4	10	11	18	136	

	SSI - Representative Payee			1	1	4	1		1			6			1			1	2	1		7		26	
	State Disability Benefits			1					1			1			1									4	
Income Maintenance Total		21	38	60	37	54	27	36	27	54	57	41	35	14	12	41	49	25	45	46	107	871			
Legal Referral	Civil (General)	1			8		1	1	4	1	4	4	2		4	1	1			2	45	46	1	3	38
	Criminal (General) - Rights				1					1	2	2			1					1	1				10
	Juvenile Dependency																						3		3
	Personal Injury				2	2	1	2				1	2		1	1	3			1		3	1		20
	Public Defender				2																				2
	Small Claims									1		1											1		3
Legal Referral Total		1		1	13	2	2	3	4	3	6	8	4		6	2	4			4	1	8	4		76
Mental Health Issues	Mental Health - Complaint	2																					1		3
	Mental Health - Eligibility														1										1
	Mental Health - Involuntary Commitment	1					1				1														3
	Mental Health - Service, Supports and Treatment	1		1	2		1	2	1	1			1	1	1						2				14
Mental Health Issues Total		4		1	2		2	2	1	2			1	1	2						2	1			21
Placement	Discharge Planning					1			1																2
	Facility Conditions					1																			1
	Facility Evictions																								5
	Health Facilities														1										1
	Move from Institution to Community	1	1			2			1	1												1			7
	Support Services Needed for Placement	2	2			2							1		3								2		12
	Unit / Facility / Institution Transfer	4			2	2			4	1			1										2		18
Placement Total		7	3		8	2			6	2			2		3	1				2	3	2			46
Privacy/Personal Autonomy / Choices	Community Activities	1				2	1				1			1	4						3				13
	Least Restrictive Environment			1		3		2	1			2		4							2				17
	Other Privacy / Personal Autonomy / Choices	3		7		7	5	5	6	1	5	1	2		1	7					3		2	29	85
	Personal Property	1				1	1		1		1		1	1	1	1					1		2		11
	Privacy		1					1				1		2							1				6
	Religion					1																			1
	Sexuality					1					3			1	1										8
	Telephone					1			1		1		1		1										5
Privacy/Personal Autonomy / Choices Total		5	1	8	1	15	7	9	8	1	11	1	6	2	14	9				10		2	33	3	146
Records	Breach of Confidentiality						1					1	3												5
	Denial of Access	2																							2
	Erroneous Information			1																			1		2
Records Total		2		1			1					1	3										1		9
Regional Center Services	Regional Center - 6500								1																2
	Regional Center - Assessment of Needs	2		5		3	10	1	2	2		2	3	1	4	2	1	2				2	2		44
	Regional Center - Behavioral Services	1	6	9	1	1	7	8	4	10	2	3	7	13	2	3	10	6	1		5	11	1		111
	Regional Center - Case Management		3	17	5	1	3	5	23	4	12	5	8		1	3	12	7	7			6	7		129
	Regional Center - Coordination with County Mental Health			1													1					1			3
	Regional Center - Crisis Services			1	1										1										3
	Regional Center - Day Program, Training and Activity	2	2	1	2	2	7	2	2	2	11	5	1	1	2	4	4	4	1	2	5				62
	Regional Center - DDS Policies / Procedures	1		2		1		4	1	2		1	2			3							1	1	19
	Regional Center - Early Start (Part C / Under Age 3)		1	2		1	5		1	9	3	1	5	1	1	1	4	1	5			1	8		50
	Regional Center - Eligibility for Regional Center services	16	22	9	15	12	10	40	11	15	21	22	13	27	6	15	23	12	17		15	9	18		348
	Regional Center - Fair Hearing Procedures (Information only; n	1	2	13		8	6	4	2	13	15	7		15	1	1	9	2	32		7				142
	Regional Center - Independent Living Services	1	3	5		3			1	4	1	1	1	3	2		2				2	1			35
	Regional Center - IPP (Development / Meeting / Compliance)	4	5	4	8	1	14	11	5	9	14	7	10	3	8	2	4	5	13		6	1	2		136
	Regional Center - Other Regional Center Services	8	8	14		5	5	3	17	9	10	9	14	23	2	6	3	13	5	7	10	8			179
	Regional Center - Prevention Services			1			2						1												4
	Regional Center - Respite	4	2	16	1		8	5	2	8	7	3	5	4	1	1	2	23		1	3	5	3		104
	Regional Center - Supported Employment		1		1		1	2	1	1			1			1							1	1	11
	Regional Center - Supported Living	3	4		5	8	1	1	9	2	4	1	6	9	2	5				9	1	5	3		83
	Regional Center - Transportation	1	2	1	5	4	4	2	1	5	5		1	2	2		2	2		2	1				40
	Regional Center - Waiver			1					1	4	2			2											12
Regional Center Services Total		44	61	102	44	50	81	90	84	99	107	67	76	107	34	43	81	88	86	53	55	65			1517
Grand Total		152	206	314	190	225	180	208	241	220	296	218	247	216	145	166	200	193	189	180	254	320			4560