

Office of Clients' Rights Advocacy
Annual Report - July 2020 through June 2021
Report by Problem Code

SR Team	SR Problem	SR SubProblem	Count of Service
ACRC		Total	663
ACRC	4731 Complaint	Total	5
ACRC	4731 Complaint	4731 - Regional Center	2
ACRC	4731 Complaint	4731 - Service Provider	3
ACRC	Abuse	Total	7
		Emotional / Psychological	
ACRC	Abuse	Abuse	2
ACRC	Abuse	Financial Abuse	2
ACRC	Abuse	Other Abuse	1
ACRC	Abuse	Physical Neglect	1
ACRC	Abuse	Sexual Assault	1
ACRC	Consent	Total	1
		Substituted Decision Making	
ACRC	Consent	(Ex. DPAHC)	1
ACRC	Conservatorship	Total	16
		Alternatives to	
ACRC	Conservatorship	Conservatorship	12
ACRC	Conservatorship	Conservatee's Rights	1
ACRC	Conservatorship	Conservator's Duties	1
		Termination of	
ACRC	Conservatorship	Conservatorship	2
	Discrimination (Other than Employment)	Total	7
ACRC			

ACRC	Discrimination (Other than Employment)	Architectural barriers	1
ACRC	Discrimination (Other than Employment)	Other Discrimination	3
ACRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	3
ACRC	Education	Total	180
ACRC	Education	Education - Assessment	8
ACRC	Education	Education - Behavioral Intervention, Services and Supports	5
ACRC	Education	Education - Bullying	2
ACRC	Education	Education - Charter Schools	2
ACRC	Education	Education - Compliance Complaint	10
ACRC	Education	Education - Due Process Appeals	1
ACRC	Education	Education - Eligibility	2
ACRC	Education	Education - Home / Hospital Instruction	1
ACRC	Education	Education - IEP Development	93
ACRC	Education	Education - Non-Public School Placement	6
ACRC	Education	Education - Other Education	22

ACRC	Education	Education - Personal Injury (Tort Claim)	1
ACRC	Education	Education - Preschool Programs and Full Inclusion	2
ACRC	Education	Education - Public School Placement	8
ACRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	10
ACRC	Education	Education - Transition Planning (Any Age)	1
ACRC	Education	Education - Transportation	3
ACRC	Education	FAPE: Least restrictive environment	3
ACRC	Employment	Total	8
ACRC	Employment	Employment Discrimination: General / Hiring	3
ACRC	Employment	Employment Discrimination: Reasonable Accommodations	4
ACRC	Employment	Wrongful Termination	1
ACRC	Family	Total	6
ACRC	Family	Custody Issues	5
ACRC	Family	Guardianship of Minors	1

ACRC	Finance	Total	2
ACRC	Finance	Estate Planning	1
ACRC	Finance	Special Needs Trust	1
ACRC	Health	Total	41
ACRC	Health	CCS Eligibility	1
		Health Insurance/managed care issues	1
ACRC	Health	Medi-Cal Eligibility	6
ACRC	Health	Medi-Cal Services	8
		Medi-Cal Share of Cost / Co- Payment	1
ACRC	Health	Medical Treatment	1
ACRC	Health	Other Health	8
ACRC	Health	Private Insurance	15
ACRC	Housing	Total	31
ACRC	Housing	Eviction	8
ACRC	Housing	Habitability	1
		Housing Discrimination (Zoning / Covenants)	2
ACRC	Housing	Landlord and Tenant Rights Reasonable	9
ACRC	Housing	Accommodations	2
ACRC	Housing	Section 8	9
ACRC	Immigration	Total	1
ACRC	Immigration	Citizenship (Application / Interview)	1

ACRC	Income Maintenance	Total	163
ACRC	Income Maintenance	IHSS Eligibility	14
ACRC	Income Maintenance	IHSS Hours	33
ACRC	Income Maintenance	IHSS Overpayments	2
ACRC	Income Maintenance	IHSS protective supervision	23
ACRC	Income Maintenance	IHSS provider issues	6
ACRC	Income Maintenance	IHSS: Other	4
ACRC	Income Maintenance	Other Income Programs	3
ACRC	Income Maintenance	SSI - Eligibility	35
ACRC	Income Maintenance	SSI - Hearing	9
ACRC	Income Maintenance	SSI - Other	18
ACRC	Income Maintenance	SSI - Overpayment	13
ACRC	Income Maintenance	SSI - Representative Payee	1
ACRC	Income Maintenance	State Disability Benefits	2
ACRC	Legal Referral	Total	14
ACRC	Legal Referral	Civil (General)	10
ACRC	Legal Referral	Criminal (General) - Rights	1
ACRC	Legal Referral	Personal Injury	3
ACRC	Mental Health Issues	Total	4
ACRC	Mental Health Issues	Mental Health - Complaint	1
ACRC	Mental Health Issues	Mental Health - Involuntary Commitment	1

ACRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	2
ACRC	Placement	Total	24
ACRC	Placement	Discharge Planning	4
ACRC	Placement	Move from Institution to Community	12
ACRC	Placement	Support Services Needed for Placement	7
ACRC	Placement	Unit / Facility / Institution Transfer	1
ACRC	Privacy/Personal Autonomy / Choices	Total	25
ACRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	4
ACRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	13
ACRC	Privacy/Personal Autonomy / Choices	Personal Property	4
ACRC	Privacy/Personal Autonomy / Choices	Privacy	2
ACRC	Privacy/Personal Autonomy / Choices	Telephone	2
ACRC	Regional Center Services	Total	127
ACRC	Regional Center Services	Regional Center - 6500	12

ACRC	Regional Center Services	Regional Center - Assessment of Needs	2
ACRC	Regional Center Services	Regional Center - Behavioral Services	6
ACRC	Regional Center Services	Regional Center - Case Management	5
ACRC	Regional Center Services	Regional Center - Crisis Services	2
ACRC	Regional Center Services	Regional Center - Day Program, Training and Activity	1
ACRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	3
ACRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	12
ACRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	4
ACRC	Regional Center Services	Regional Center - Independent Living Services	2
ACRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	21

ACRC	Regional Center Services	Regional Center - Least Restrictive Environment	17
ACRC	Regional Center Services	Regional Center - Other Regional Center Services	17
ACRC	Regional Center Services	Regional Center - Respite	5
ACRC	Regional Center Services	Regional Center - Self Determination	1
ACRC	Regional Center Services	Regional Center - Supported Living	17
ACRC	Transportation	Total	1
ACRC	Transportation	Transportation - Eligibility	1
Community Integration CRAs		Total	24
Community Integration CRAs	Mental Health Issues	Total	1
Community Integration CRAs	Mental Health Issues	Mental Health - Involuntary Commitment	1
Community Integration CRAs	Placement	Total	18
Community Integration CRAs	Placement	Move from Institution to Community	14

Community Integration CRAs	Placement	Support Services Needed for Placement	4
Community Integration CRAs	Regional Center Services	Total	5
Community Integration CRAs	Regional Center Services	Regional Center - Behavioral Services	1
Community Integration CRAs	Regional Center Services	Regional Center - Eligibility for Regional Center services	1
Community Integration CRAs	Regional Center Services	Regional Center - Least Restrictive Environment	3
CVRC	4731 Complaint	Total	275
CVRC	4731 Complaint	Total	1
CVRC	4731 Complaint	4731 - Service Provider	1
CVRC	Abuse	Total	1
CVRC	Abuse	Physical Assault	1
CVRC	Conservatorship	Total	8
		Alternatives to	
CVRC	Conservatorship	Conservatorship	4
CVRC	Conservatorship	Petition	1
		Termination of	
CVRC	Conservatorship	Conservatorship	3

CVRC	Criminal Justice / Forensic Mental Health Issues	Total	3
CVRC	Criminal Justice / Forensic Mental Health Issues	Competency	1
CVRC	Criminal Justice / Forensic Mental Health Issues	Jail	2
CVRC	Discrimination (Other than Employment)	Total	3
CVRC	Discrimination (Other than Employment)	Other Discrimination	3
CVRC	Education	Total	54
CVRC	Education	Education - Adult Education Programs	3
CVRC	Education	Education - Assessment	5
CVRC	Education	Education - Assistive Technology	1
CVRC	Education	Education - Compliance Complaint	3
CVRC	Education	Education - Eligibility	2
CVRC	Education	Education - Higher Education	1
CVRC	Education	Education - IEP Development	27

CVRC	Education	Education - Other Education	2
CVRC	Education	Education - Public School Placement	6
CVRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	3
CVRC	Education	Education - Transportation	1
CVRC	Employment	Total	1
CVRC	Employment	Vocational Rehabilitation Services	1
CVRC	Family	Total	3
CVRC	Family	Child Support	1
CVRC	Family	Foster Care	2
CVRC	Finance	Total	1
CVRC	Finance	Special Needs Trust	1
CVRC	Health	Total	16
CVRC	Health	Health Insurance/managed care issues	2
CVRC	Health	Medi-Cal Eligibility	3
CVRC	Health	Medi-Cal Services	2
CVRC	Health	Medical Treatment	1
CVRC	Health	Other Health	8
CVRC	Housing	Total	12
CVRC	Housing	Eviction	6

CVRC	Housing	Landlord and Tenant Rights	2
CVRC	Housing	Property Rights	2
		Reasonable	
CVRC	Housing	Accommodations	1
CVRC	Housing	Section 8	1
CVRC	Income Maintenance	Total	47
CVRC	Income Maintenance	IHSS Eligibility	3
CVRC	Income Maintenance	IHSS Hours	4
CVRC	Income Maintenance	IHSS Overpayments	1
CVRC	Income Maintenance	IHSS protective supervision	1
CVRC	Income Maintenance	IHSS provider issues	1
CVRC	Income Maintenance	IHSS: Other	1
CVRC	Income Maintenance	Other Income Programs	5
CVRC	Income Maintenance	SSI - Eligibility	12
CVRC	Income Maintenance	SSI - Other	9
CVRC	Income Maintenance	SSI - Overpayment	4
CVRC	Income Maintenance	SSI - Representative Payee	6
CVRC	Legal Referral	Total	20
CVRC	Legal Referral	Civil (General)	18
CVRC	Legal Referral	Criminal (General) - Rights	1
CVRC	Legal Referral	Personal Injury	1
CVRC	Mental Health Issues	Total	4

CVRC	Mental Health Issues	Mental Health - Complaint	1
CVRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	3
CVRC	Placement	Total	16
CVRC	Placement	Discharge Planning	2
CVRC	Placement	Facility Evictions	1
CVRC	Placement	Move from Institution to Community	3
CVRC	Placement	Support Services Needed for Placement	9
CVRC	Placement	Unit / Facility / Institution Transfer	1
CVRC	Privacy/Personal Autonomy / Choices	Total	11
CVRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	3
CVRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	2
CVRC	Privacy/Personal Autonomy / Choices	Personal Property	2
CVRC	Privacy/Personal Autonomy / Choices	Privacy	1
CVRC	Privacy/Personal Autonomy / Choices	Sexuality	1
CVRC	Privacy/Personal Autonomy / Choices	Telephone	2

CVRC	Regional Center Services	Total	74
CVRC	Regional Center Services	Regional Center - Assessment of Needs	2
CVRC	Regional Center Services	Regional Center - Behavioral Services	2
CVRC	Regional Center Services	Regional Center - Case Management	7
CVRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	16
CVRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	1
CVRC	Regional Center Services	Regional Center - Independent Living Services	1
CVRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	11
CVRC	Regional Center Services	Regional Center - Other Regional Center Services	18
CVRC	Regional Center Services	Regional Center - Respite	5
CVRC	Regional Center Services	Regional Center - Self Determination	7

CVRC	Regional Center Services	Regional Center - Supported Living	4
ELARC		Total	449
ELARC	Abuse	Total	3
ELARC	Abuse	Financial Abuse	3
ELARC	Assistive Technology	Total	1
ELARC	Assistive Technology	Assistive Technology - Other AT	1
ELARC	Conservatorship	Total	28
ELARC	Conservatorship	Alternatives to Conservatorship	23
ELARC	Conservatorship	Change Conservatorship	1
ELARC	Conservatorship	Conservatee's Rights	1
ELARC	Conservatorship	Opposition to Petition	2
ELARC	Conservatorship	Petition	1
ELARC	Discrimination (Other than Employment)	Total	3
ELARC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	3
ELARC	Education	Total	55
ELARC	Education	Education - Assessment	2
ELARC	Education	Education - Assistive Technology	1
ELARC	Education	Education - Bullying	1
ELARC	Education	Education - Eligibility	1

ELARC	Education	Education - Higher Education	1
ELARC	Education	Education - Home / Hospital Instruction	1
ELARC	Education	Education - IEP Development	24
ELARC	Education	Education - Other Education	15
ELARC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	7
ELARC	Education	Education - Transition Planning (Any Age)	2
ELARC	Employment	Total	4
ELARC	Employment	Employment Discrimination: General / Hiring	1
ELARC	Employment	Employment Discrimination: Reasonable Accommodations	1
ELARC	Employment	Vocational Rehabilitation Services	1
ELARC	Employment	Wrongful Termination	1
ELARC	Family	Total	2
ELARC	Family	Custody Issues	1
ELARC	Family	Dissolution / Annulment	1
ELARC	Finance	Total	4

ELARC	Finance	Debtor / Creditor Issues	1
ELARC	Finance	Estate Planning	2
ELARC	Finance	Special Needs Trust	1
ELARC	Health	Total	35
ELARC	Health	CCS Share of Cost	1
		Health Insurance/managed care issues	
ELARC	Health	care issues	1
ELARC	Health	Medi-Cal Eligibility	8
ELARC	Health	Medi-Cal Services	6
		Medi-Cal Share of Cost / Co-Payment	
ELARC	Health	Payment	1
ELARC	Health	Medi-Medi	3
ELARC	Health	Medicare	3
ELARC	Health	Other Health	12
ELARC	Housing	Total	19
ELARC	Housing	Eviction	1
		Housing Discrimination (Zoning / Covenants)	
ELARC	Housing		1
		Landlord and Tenant Rights	
ELARC	Housing	Landlord and Tenant Rights	7
ELARC	Housing	Property Rights	3
		Reasonable Accommodations	
ELARC	Housing	Accommodations	3
ELARC	Housing	Section 8	3
ELARC	Housing	Subsidized Housing	1
ELARC	Immigration	Total	2

ELARC	Immigration	Citizenship (Application / Interview)	2
ELARC	Income Maintenance	Total	167
ELARC	Income Maintenance	IHSS Eligibility	16
ELARC	Income Maintenance	IHSS Hours	23
ELARC	Income Maintenance	IHSS protective supervision	7
ELARC	Income Maintenance	IHSS provider issues	1
ELARC	Income Maintenance	IHSS: Other	6
ELARC	Income Maintenance	Other Income Programs	4
ELARC	Income Maintenance	SSA - SSDI	3
ELARC	Income Maintenance	SSI - Eligibility	60
ELARC	Income Maintenance	SSI - Hearing	3
ELARC	Income Maintenance	SSI - Other	15
ELARC	Income Maintenance	SSI - Overpayment	25
ELARC	Income Maintenance	SSI - Representative Payee	4
ELARC	Legal Referral	Total	14
ELARC	Legal Referral	Civil (General)	4
ELARC	Legal Referral	Criminal (General) - Rights	4
ELARC	Legal Referral	Personal Injury	6
ELARC	Mental Health Issues	Total	2
ELARC	Mental Health Issues	Mental Health - Service, Supports and Treatment	2
ELARC	Placement	Total	30

ELARC	Placement	Discharge Planning	5
ELARC	Placement	Move from Institution to Community	18
ELARC	Placement	Support Services Needed for Placement	5
ELARC	Placement	Unit / Facility / Institution Transfer	2
ELARC	Privacy/Personal Autonomy / Choices	Total	1
ELARC	Privacy/Personal Autonomy / Choices	Personal Property	1
ELARC	Records	Total	2
ELARC	Records	Denial of access to records / correction of records	1
ELARC	Records	Erroneous Information	1
ELARC	Regional Center Services	Total	77
ELARC	Regional Center Services	Regional Center - Behavioral Services	9
ELARC	Regional Center Services	Regional Center - Case Management	1
ELARC	Regional Center Services	Regional Center - Day Program, Training and Activity	1

ELARC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	2
ELARC	Regional Center Services	Regional Center - Eligibility for Regional Center services	11
ELARC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	3
ELARC	Regional Center Services	Regional Center - Independent Living Services	7
ELARC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	5
ELARC	Regional Center Services	Regional Center - Other Regional Center Services	26
ELARC	Regional Center Services	Regional Center - Respite	9
ELARC	Regional Center Services	Regional Center - Self Determination	2
ELARC	Regional Center Services	Regional Center - Supported Living	1
FDLRC		Total	323
FDLRC	Conservatorship	Total	6
FDLRC	Conservatorship	Alternatives to Conservatorship	5

FDLRC	Conservatorship	Termination of Conservatorship	1
	Criminal Justice / Forensic Mental Health Issues	Total	1
FDLRC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	1
	Discrimination (Other than Employment)	Total	2
FDLRC	Discrimination (Other than Employment)	Other Discrimination	2
FDLRC	Education	Total	35
FDLRC	Education	Education - Adult Education Programs	1
FDLRC	Education	Education - Compliance Complaint	2
FDLRC	Education	Education - Due Process Appeals	3
FDLRC	Education	Education - Early Intervention (Part B / Over Age 3)	1
FDLRC	Education	Education - Higher Education	1
FDLRC	Education	Education - IEP Development	13

FDLRC	Education	Education - Other Education	4
FDLRC	Education	Education - Public School Placement	1
FDLRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	9
FDLRC	Employment	Total	3
FDLRC	Employment	Employment Discrimination: General / Hiring	1
FDLRC	Employment	Employment Discrimination: Reasonable Accommodations	2
FDLRC	Family	Total	4
FDLRC	Family	Custody Issues	2
FDLRC	Family	Dissolution / Annulment	1
FDLRC	Family	Marriage	1
FDLRC	Health	Total	18
FDLRC	Health	CCS Services	3
FDLRC	Health	Medi-Cal Eligibility	7
FDLRC	Health	Medi-Cal Services	4
FDLRC	Health	Medi-Cal Share of Cost / Co- Payment	1
FDLRC	Health	Medicare	2
FDLRC	Health	Other Health	1
FDLRC	Housing	Total	13

FDLRC	Housing	Eviction	3
FDLRC	Housing	Habitability	1
FDLRC	Housing	Landlord and Tenant Rights Reasonable	6
FDLRC	Housing	Accommodations	1
FDLRC	Housing	Section 8	2
FDLRC	Immigration	Total	5
FDLRC	Immigration	Citizenship (Application / Interview)	2
FDLRC	Immigration	Other Immigration	3
FDLRC	Income Maintenance	Total	145
FDLRC	Income Maintenance	IHSS Eligibility	14
FDLRC	Income Maintenance	IHSS Hours	10
FDLRC	Income Maintenance	IHSS protective supervision	7
FDLRC	Income Maintenance	IHSS provider issues	12
FDLRC	Income Maintenance	IHSS: Other	13
FDLRC	Income Maintenance	Other Income Programs	13
FDLRC	Income Maintenance	SSI - Eligibility	34
FDLRC	Income Maintenance	SSI - Hearing	2
FDLRC	Income Maintenance	SSI - Other	22
FDLRC	Income Maintenance	SSI - Overpayment	17
FDLRC	Income Maintenance	SSI - Representative Payee	1
FDLRC	Legal Referral	Total	5
FDLRC	Legal Referral	Civil (General)	2

FDLRC	Legal Referral	Personal Injury	3
FDLRC	Placement	Total	11
FDLRC	Placement	Move from Institution to Community	4
FDLRC	Placement	Support Services Needed for Placement	5
FDLRC	Placement	Unit / Facility / Institution Transfer	2
FDLRC	Privacy/Personal Autonomy / Choices	Total	5
FDLRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	3
FDLRC	Privacy/Personal Autonomy / Choices	Personal Property	1
FDLRC	Privacy/Personal Autonomy / Choices	Telephone	1
FDLRC	Regional Center Services	Total	70
FDLRC	Regional Center Services	Regional Center - Assessment of Needs	2
FDLRC	Regional Center Services	Regional Center - Behavioral Services	7
FDLRC	Regional Center Services	Regional Center - Case Management	10
FDLRC	Regional Center Services	Regional Center - Crisis Services	1

FDLRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	6
FDLRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	1
FDLRC	Regional Center Services	Regional Center - Independent Living Services	3
FDLRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	8
FDLRC	Regional Center Services	Regional Center - Least Restrictive Environment	2
FDLRC	Regional Center Services	Regional Center - Other Regional Center Services	17
FDLRC	Regional Center Services	Regional Center - Respite	8
FDLRC	Regional Center Services	Regional Center - Self Determination	4
FDLRC	Regional Center Services	Regional Center - Supported Living	1
FNRC		Total	462
FNRC	4731 Complaint	Total	3
FNRC	4731 Complaint	4731 - Developmental Center	1
FNRC	4731 Complaint	4731 - Regional Center	1

FNRC	4731 Complaint	4731 - Service Provider	1
FNRC	Abuse	Total	14
		Emotional / Psychological	
FNRC	Abuse	Abuse	1
FNRC	Abuse	Exploitation / Coercion	1
FNRC	Abuse	Financial Abuse	8
FNRC	Abuse	Physical Assault	2
		Physical Restraint /	
FNRC	Abuse	Seclusion	1
FNRC	Abuse	Sexual Assault	1
FNRC	Conservatorship	Total	19
		Alternatives to	
FNRC	Conservatorship	Conservatorship	13
FNRC	Conservatorship	Conservatee's Rights	3
FNRC	Conservatorship	Conservator's Duties	1
FNRC	Conservatorship	Opposition to Petition	1
		Termination of	
FNRC	Conservatorship	Conservatorship	1
	Criminal Justice /		
	Forensic Mental Health		
FNRC	Issues	Total	3
	Criminal Justice /		
	Forensic Mental Health		
FNRC	Issues	Diversion	1
	Criminal Justice /		
	Forensic Mental Health		
FNRC	Issues	Jail	1

FNRC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	1
FNRC	Discrimination (Other than Employment)	Total	8
FNRC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
FNRC	Discrimination (Other than Employment)	Other Discrimination	5
FNRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	2
FNRC	Education	Total	125
FNRC	Education	Education - Adult Education Programs	1
FNRC	Education	Education - Assessment	11
FNRC	Education	Education - Assistive Technology	2
FNRC	Education	Education - Behavioral Intervention, Services and Supports	4
FNRC	Education	Education - Bullying	1
FNRC	Education	Education - Compliance Complaint	2

FNRC	Education	Education - Discipline (Suspension / Expulsion / Other)	5
FNRC	Education	Education - Discrimination	3
FNRC	Education	Education - Due Process Appeals	2
FNRC	Education	Education - Eligibility	17
FNRC	Education	Education - Home / Hospital Instruction	4
FNRC	Education	Education - IEP Development	24
FNRC	Education	Education - Other Education	5
FNRC	Education	Education - Preschool Programs and Full Inclusion	5
FNRC	Education	Education - Public School Placement	15
FNRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	19
FNRC	Education	Education - Transition Planning (Any Age)	1
FNRC	Education	Education - Transportation	2
FNRC	Education	FAPE: Least restrictive environment	2

FNRC	Employment	Total	9
FNRC	Employment	Employment Discrimination: General / Hiring	2
FNRC	Employment	Employment Discrimination: Reasonable Accommodations Vocational Rehabilitation Services	3
FNRC	Employment	Wrongful Termination	1
FNRC	Employment	Wrongful Termination	3
FNRC	Family	Total	10
FNRC	Family	Custody Issues	5
FNRC	Family	Dissolution / Annulment	1
FNRC	Family	Family Support Services	1
FNRC	Family	Parental Rights	3
FNRC	Finance	Total	8
FNRC	Finance	Debtor / Creditor Issues	6
FNRC	Finance	Estate Planning	1
FNRC	Finance	Special Needs Trust	1
FNRC	Health	Total	14
FNRC	Health	Medi-Cal Eligibility	1
FNRC	Health	Medi-Cal Services	2
FNRC	Health	Medical Treatment	4
FNRC	Health	Medicare	1
FNRC	Health	Other Health	5
FNRC	Health	Waiver/ Not HCBS	1
FNRC	Housing	Total	26

FNRC	Housing	Eviction	3
FNRC	Housing	Habitability	4
FNRC	Housing	Landlord and Tenant Rights	10
FNRC	Housing	Mobilehome Law	2
FNRC	Housing	Property Rights	1
		Reasonable	
FNRC	Housing	Accommodations	4
FNRC	Housing	Section 8	1
FNRC	Housing	Subsidized Housing	1
FNRC	Immigration	Total	1
FNRC	Immigration	Other Immigration	1
FNRC	Income Maintenance	Total	95
FNRC	Income Maintenance	IHSS Eligibility	12
FNRC	Income Maintenance	IHSS Hours	5
FNRC	Income Maintenance	IHSS protective supervision	37
FNRC	Income Maintenance	IHSS provider issues	5
FNRC	Income Maintenance	IHSS: Other	3
FNRC	Income Maintenance	Other Income Programs	3
FNRC	Income Maintenance	SSA - DAC	5
FNRC	Income Maintenance	SSA - SSDI	3
FNRC	Income Maintenance	SSI - Eligibility	12
FNRC	Income Maintenance	SSI - Hearing	2
FNRC	Income Maintenance	SSI - Other	2
FNRC	Income Maintenance	SSI - Overpayment	4

FNRC	Income Maintenance	SSI - Representative Payee	2
FNRC	Legal Referral	Total	14
FNRC	Legal Referral	Civil (General)	13
FNRC	Legal Referral	Small Claims	1
FNRC	Mental Health Issues	Total	4
FNRC	Mental Health Issues	Mental Health - Complaint	1
FNRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	3
FNRC	Placement	Total	20
FNRC	Placement	Health Facilities	1
FNRC	Placement	Move from Institution to Community	13
FNRC	Placement	Support Services Needed for Placement	5
FNRC	Placement	Transitional Housing	1
FNRC	Privacy/Personal Autonomy / Choices	Total	7
FNRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	1
FNRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	2
FNRC	Privacy/Personal Autonomy / Choices	Personal Property	3
FNRC	Privacy/Personal Autonomy / Choices	Sexuality	1

FNRC	Regional Center Services	Total	82
FNRC	Regional Center Services	Regional Center - Behavioral Services	2
FNRC	Regional Center Services	Regional Center - Case Management	2
FNRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	2
FNRC	Regional Center Services	Regional Center - Crisis Services	5
FNRC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
FNRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	1
FNRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	19
FNRC	Regional Center Services	Regional Center - Independent Living Services	4
FNRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	4
FNRC	Regional Center Services	Regional Center - Least Restrictive Environment	4

FNRC	Regional Center Services	Regional Center - Other Regional Center Services	12
FNRC	Regional Center Services	Regional Center - Prevention Services	3
FNRC	Regional Center Services	Regional Center - Respite	7
FNRC	Regional Center Services	Regional Center - Supported Employment	2
FNRC	Regional Center Services	Regional Center - Supported Living	11
GGRC		Total	361
GGRC	4731 Complaint	Total	1
GGRC	4731 Complaint	4731 - Regional Center	1
GGRC	Abuse	Total	2
GGRC	Abuse	Financial Abuse	1
GGRC	Abuse	Physical Restraint / Seclusion	1
GGRC	Conservatorship	Total	18
GGRC	Conservatorship	Alternatives to Conservatorship	11
GGRC	Conservatorship	Conservatee's Rights	3
GGRC	Conservatorship	Petition	4
GGRC	Criminal Justice / Forensic Mental Health Issues	Total	2
GGRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1

	Criminal Justice / Forensic Mental Health Issues	Diversion	1
GGRC	Education	Total	30
		Education - Adult Education Programs	2
GGRC	Education	Education - Assessment	1
GGRC	Education	Education - Bullying	1
		Education - Compliance Complaint	1
GGRC	Education	Education - Eligibility	1
		Education - Home / Hospital Instruction	1
GGRC	Education	Education - IEP Development	16
		Education - Other Education	3
GGRC	Education	Education - Personal Injury (Tort Claim)	1
		Education - Public School Placement	2
GGRC	Education	Education - Transportation	1
GGRC	Employment	Total	7
		Employment Discrimination: General / Hiring	6

		Employment Discrimination:	
		Reasonable	
GGRC	Employment	Accommodations	1
GGRC	Family	Total	5
GGRC	Family	Custody Issues	4
GGRC	Family	Marriage	1
GGRC	Finance	Total	9
GGRC	Finance	Debtor / Creditor Issues	4
GGRC	Finance	Estate Planning	2
GGRC	Finance	Special Needs Trust	3
GGRC	Health	Total	26
		Health Insurance/managed	
		care issues	
GGRC	Health		3
GGRC	Health	In Home Nursing	1
GGRC	Health	Medi-Cal Eligibility	15
GGRC	Health	Medi-Cal Services	1
		Medi-Cal Share of Cost / Co-	
GGRC	Health	Payment	1
GGRC	Health	Medi-Medi	2
GGRC	Health	Other Health	3
GGRC	Housing	Total	18
GGRC	Housing	Eviction	1
GGRC	Housing	Habitability	1
		Landlord and Tenant Rights	
GGRC	Housing		6
GGRC	Housing	Property Rights	1

		Reasonable	
GGRC	Housing	Accommodations	2
GGRC	Housing	Section 8	2
GGRC	Housing	Subsidized Housing	5
GGRC	Immigration	Total	6
		Citizenship (Application /	
GGRC	Immigration	Interview)	2
GGRC	Immigration	Other Immigration	2
GGRC	Immigration	Public Charge	2
GGRC	Income Maintenance	Total	117
GGRC	Income Maintenance	IHSS Eligibility	17
GGRC	Income Maintenance	IHSS Hours	3
GGRC	Income Maintenance	IHSS protective supervision	6
GGRC	Income Maintenance	IHSS provider issues	1
GGRC	Income Maintenance	IHSS: Other	1
GGRC	Income Maintenance	Other Income Programs	7
GGRC	Income Maintenance	SSA - DAC	2
GGRC	Income Maintenance	SSA - SSDI	18
GGRC	Income Maintenance	SSI - Eligibility	24
GGRC	Income Maintenance	SSI - Hearing	1
GGRC	Income Maintenance	SSI - Other	22
GGRC	Income Maintenance	SSI - Overpayment	8
GGRC	Income Maintenance	SSI - Representative Payee	7
GGRC	Legal Referral	Total	7
GGRC	Legal Referral	Civil (General)	4

GGRC	Legal Referral	Criminal (General) - Rights	2
GGRC	Legal Referral	Personal Injury	1
GGRC	Placement	Total	28
GGRC	Placement	Discharge Planning	1
GGRC	Placement	Health Facilities	1
		Move from Institution to	
GGRC	Placement	Community	22
		Support Services Needed for	
GGRC	Placement	Placement	2
GGRC	Placement	Transitional Housing	1
		Unit / Facility / Institution	
GGRC	Placement	Transfer	1
GGRC	Privacy/Personal Autonomy / Choices	Total	14
	Privacy/Personal		
GGRC	Autonomy / Choices	Community Activities	1
	Privacy/Personal	Other Privacy / Personal	
GGRC	Autonomy / Choices	Autonomy / Choices	10
	Privacy/Personal		
GGRC	Autonomy / Choices	Personal Property	3
GGRC	Records	Total	1
		Denial of access to records /	
GGRC	Records	correction of records	1
	Regional Center		
GGRC	Services	Total	70

GGRC	Regional Center Services	Regional Center - 6500	1
GGRC	Regional Center Services	Regional Center - Assessment of Needs	1
GGRC	Regional Center Services	Regional Center - Behavioral Services	6
GGRC	Regional Center Services	Regional Center - Case Management	12
GGRC	Regional Center Services	Regional Center - Day Program, Training and Activity	1
GGRC	Regional Center Services	Regional Center - DDS Policies / Procedures	1
GGRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	27
GGRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	6
GGRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	6
GGRC	Regional Center Services	Regional Center - Least Restrictive Environment	1
GGRC	Regional Center Services	Regional Center - Other Regional Center Services	4

GGRC	Regional Center Services	Regional Center - Respite	1
GGRC	Regional Center Services	Regional Center - Supported Living	3
HRC		Total	246
HRC	4731 Complaint	Total	2
HRC	4731 Complaint	4731 - Regional Center	2
HRC	Abuse	Total	1
HRC	Abuse	Physical Assault	1
HRC	Conservatorship	Total	5
HRC	Conservatorship	Alternatives to Conservatorship	5
HRC	Criminal Justice / Forensic Mental Health Issues	Total	2
HRC	Criminal Justice / Forensic Mental Health Issues	Diversion	1
HRC	Criminal Justice / Forensic Mental Health Issues	Jail	1
HRC	Education	Total	47
HRC	Education	Education - Assessment	7
HRC	Education	Education - Assistive Technology	1
HRC	Education	Education - Behavioral Intervention, Services and Supports	4

HRC	Education	Education - Bullying	1
		Education - Due Process	
HRC	Education	Appeals	1
		Education - Early	
		Intervention (Part B / Over	
		Age 3)	3
HRC	Education	Education - Eligibility	3
		Education - Higher	
HRC	Education	Education	2
		Education - IEP	
HRC	Education	Development	19
		Education - Non-Public	
HRC	Education	School Placement	2
		Education - Other Education	
HRC	Education	Education - Personal Injury	1
		(Tort Claim)	
HRC	Education	Education - Transition	2
		Planning (Any Age)	
HRC	Education	Planning (Any Age)	1
HRC	Family	Total	3
HRC	Family	Custody Issues	1
HRC	Family	Foster Care	2
HRC	Finance	Total	2
HRC	Finance	Debtor / Creditor Issues	2
HRC	Health	Total	10
		Health Insurance/managed	
		care issues	
HRC	Health		3

HRC	Health	Medi-Cal Services	1
HRC	Health	Medi-Medi	1
HRC	Health	Other Health	1
HRC	Health	Private Insurance	4
HRC	Housing	Total	7
HRC	Housing	Habitability	4
HRC	Housing	Landlord and Tenant Rights	3
HRC	Income Maintenance	Total	47
HRC	Income Maintenance	IHSS Eligibility	6
HRC	Income Maintenance	IHSS Hours	1
HRC	Income Maintenance	IHSS protective supervision	11
HRC	Income Maintenance	IHSS provider issues	4
HRC	Income Maintenance	IHSS: Other	1
HRC	Income Maintenance	Other Income Programs	2
HRC	Income Maintenance	SSA - DAC	2
HRC	Income Maintenance	SSA - SSDI	1
HRC	Income Maintenance	SSI - Eligibility	10
HRC	Income Maintenance	SSI - Other	6
HRC	Income Maintenance	SSI - Overpayment	3
HRC	Legal Referral	Total	3
HRC	Legal Referral	Civil (General)	1
HRC	Legal Referral	Criminal (General) - Rights	1
HRC	Legal Referral	Personal Injury	1

HRC	Mental Health Issues	Total	2
HRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	2
HRC	Placement	Total	11
HRC	Placement	Discharge Planning	1
HRC	Placement	Move from Institution to Community	4
HRC	Placement	Support Services Needed for Placement	6
HRC	Privacy/Personal Autonomy / Choices	Total	12
HRC	Privacy/Personal Autonomy / Choices	Community Activities	2
HRC	Privacy/Personal Autonomy / Choices	Mail	2
HRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	6
HRC	Privacy/Personal Autonomy / Choices	Personal Property	2
HRC	Regional Center Services	Total	92
HRC	Regional Center Services	Regional Center - Assessment of Needs	1
HRC	Regional Center Services	Regional Center - Behavioral Services	5

HRC	Regional Center Services	Regional Center - Case Management	11
HRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	2
HRC	Regional Center Services	Regional Center - Day Program, Training and Activity	7
HRC	Regional Center Services	Regional Center - DDS Policies / Procedures	1
HRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	10
HRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	6
HRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	11
HRC	Regional Center Services	Regional Center - Independent Living Services	2
HRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	7
HRC	Regional Center Services	Regional Center - Nursing Services	1

HRC	Regional Center Services	Regional Center - Other Regional Center Services	5
HRC	Regional Center Services	Regional Center - Prevention Services	1
HRC	Regional Center Services	Regional Center - Respite	10
HRC	Regional Center Services	Regional Center - Self Determination	5
HRC	Regional Center Services	Regional Center - Supported Employment	1
HRC	Regional Center Services	Regional Center - Supported Living	5
HRC	Regional Center Services	Regional Center - Transportation	1
IRC		Total	413
IRC	4731 Complaint	Total	1
IRC	4731 Complaint	4731 - Regional Center	1
IRC	Abuse	Total	6
IRC	Abuse	Inappropriate Medical Treatment	2
IRC	Abuse	Other Abuse	1
IRC	Abuse	Physical Assault	2
IRC	Abuse	Physical Neglect	1
IRC	Consent	Total	1
IRC	Consent	Capacity / Incapacity of Client	1
IRC	Conservatorship	Total	19

		Alternatives to	
IRC	Conservatorship	Conservatorship	13
IRC	Conservatorship	Change Conservatorship	1
IRC	Conservatorship	Conservatee's Rights	2
IRC	Conservatorship	Conservator's Duties	2
		Termination of	
IRC	Conservatorship	Conservatorship	1
	Criminal Justice /		
	Forensic Mental Health		
IRC	Issues	Total	2
	Criminal Justice /		
	Forensic Mental Health	Criminal Justice Issues -	
IRC	Issues	Rights	1
	Criminal Justice /		
	Forensic Mental Health		
IRC	Issues	Jail	1
	Discrimination (Other		
IRC	than Employment)	Total	4
	Discrimination (Other		
IRC	than Employment)	Other Discrimination	3
	Discrimination (Other	Public Accommodations	
IRC	than Employment)	(Hotels, Restaurants, Etc.)	1
IRC	Education	Total	45
		Education - Assistive	
IRC	Education	Technology	1

IRC	Education	Education - Behavioral Intervention, Services and Supports	2
IRC	Education	Education - Charter Schools	1
IRC	Education	Education - Discrimination	2
IRC	Education	Education - Early Intervention (Part B / Over Age 3)	1
IRC	Education	Education - IEP Development	19
IRC	Education	Education - Other Education	7
IRC	Education	Education - Public School Placement	2
IRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	1
IRC	Education	Education - Residential Placement	1
IRC	Education	Education - Transition Planning (Any Age)	7
IRC	Education	Education - Transportation	1
IRC	Employment	Total	4

		Employment Discrimination:	
		Reasonable	
IRC	Employment	Accommodations	2
IRC	Employment	Wrongful Termination	2
IRC	Family	Total	6
IRC	Family	Child Support	1
IRC	Family	Custody Issues	2
IRC	Family	Family Support Services	2
IRC	Family	Parental Rights	1
IRC	Finance	Total	5
IRC	Finance	Debtor / Creditor Issues	3
IRC	Finance	Special Needs Trust	2
IRC	Health	Total	16
IRC	Health	Medi-Cal Eligibility	9
IRC	Health	Medi-Cal Services	3
		Medi-Cal Share of Cost / Co-	
IRC	Health	Payment	1
IRC	Health	Other Health	1
IRC	Health	Private Insurance	2
IRC	Housing	Total	6
		Housing Discrimination	
IRC	Housing	(Zoning / Covenants)	2
IRC	Housing	Landlord and Tenant Rights	3
IRC	Housing	Section 8	1
IRC	Immigration	Total	1
IRC	Immigration	Other Immigration	1

IRC	Income Maintenance	Total	83
IRC	Income Maintenance	IHSS Eligibility	12
IRC	Income Maintenance	IHSS Hours	9
IRC	Income Maintenance	IHSS protective supervision	7
IRC	Income Maintenance	IHSS provider issues	2
IRC	Income Maintenance	IHSS: Other	1
IRC	Income Maintenance	Other Income Programs	3
IRC	Income Maintenance	SSA - Child Benefits	1
IRC	Income Maintenance	SSI - Eligibility	24
IRC	Income Maintenance	SSI - Hearing	2
IRC	Income Maintenance	SSI - Other	14
IRC	Income Maintenance	SSI - Overpayment	8
IRC	Legal Referral	Total	6
IRC	Legal Referral	Civil (General)	4
IRC	Legal Referral	Criminal (General) - Rights	1
IRC	Legal Referral	Personal Injury	1
IRC	Mental Health Issues	Total	1
IRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	1
IRC	Placement	Total	25
IRC	Placement	Facility Conditions	4
IRC	Placement	Move from Institution to Community	1

IRC	Placement	Support Services Needed for Placement	18
IRC	Placement	Unit / Facility / Institution Transfer	2
IRC	Privacy/Personal Autonomy / Choices	Total	50
IRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	17
IRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	26
IRC	Privacy/Personal Autonomy / Choices	Personal Property	4
IRC	Privacy/Personal Autonomy / Choices	Privacy	1
IRC	Privacy/Personal Autonomy / Choices	Telephone	2
IRC	Records	Total	1
IRC	Records	Denial of access to records / correction of records	1
IRC	Regional Center Services	Total	131
IRC	Regional Center Services	Regional Center - Assessment of Needs	3
IRC	Regional Center Services	Regional Center - Behavioral Services	3

IRC	Regional Center Services	Regional Center - Case Management	9
IRC	Regional Center Services	Regional Center - Crisis Services	2
IRC	Regional Center Services	Regional Center - Day Program, Training and Activity	3
IRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	3
IRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	49
IRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	7
IRC	Regional Center Services	Regional Center - Independent Living Services	1
IRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	7
IRC	Regional Center Services	Regional Center - Least Restrictive Environment	10
IRC	Regional Center Services	Regional Center - Other Regional Center Services	16

IRC	Regional Center Services	Regional Center - Respite	12
IRC	Regional Center Services	Regional Center - Self Determination	1
IRC	Regional Center Services	Regional Center - Supported Employment	1
IRC	Regional Center Services	Regional Center - Supported Living	3
IRC	Regional Center Services	Regional Center - Waiver / HCBS	1
KRC		Total	283
KRC	4731 Complaint	Total	8
KRC	4731 Complaint	4731 - Regional Center	3
KRC	4731 Complaint	4731 - Service Provider	5
KRC	Abuse	Total	2
		Emotional / Psychological Abuse	1
KRC	Abuse	Abuse	1
KRC	Abuse	Physical Assault	1
KRC	Conservatorship	Total	19
		Alternatives to Conservatorship	18
KRC	Conservatorship	Conservatorship	1
KRC	Conservatorship	Change Conservatorship	1
KRC	Criminal Justice / Forensic Mental Health Issues	Total	1
		Criminal Justice / Forensic Mental Health Issues	1
KRC	Issues	Juvenile (Detention and Probation)	1

KRC	Education	Total	42
KRC	Education	Education - Assessment	2
		Education - Due Process	
KRC	Education	Appeals	1
		Education - Extra Curricular	
KRC	Education	Activities	1
		Education - IEP	
KRC	Education	Development	26
		Education - Other Education	
KRC	Education	Education - Personal Injury	4
		(Tort Claim)	
KRC	Education	Education - Related	2
		Services (Ex. OT / PT / S&L	
		/ 1:1 / Medication)	
KRC	Education	Education - Residential	4
		Placement	
KRC	Education	Education - Transportation	1
KRC	Employment	Total	5
		Employment Discrimination:	
KRC	Employment	General / Hiring	4
		Employment Discrimination:	
		Reasonable	
KRC	Employment	Accommodations	1
KRC	Family	Total	4

KRC	Family	Custody Issues	2
KRC	Family	Marriage	1
KRC	Family	Parental Rights	1
KRC	Finance	Total	2
KRC	Finance	Debtor / Creditor Issues	1
KRC	Finance	Estate Planning	1
KRC	Health	Total	10
KRC	Health	Medi-Cal Eligibility	3
KRC	Health	Medi-Cal Services	5
KRC	Health	Medical Treatment	1
KRC	Health	Private Insurance	1
KRC	Housing	Total	6
KRC	Housing	Eviction	3
KRC	Housing	Landlord and Tenant Rights	3
KRC	Income Maintenance	Total	66
KRC	Income Maintenance	IHSS Eligibility	2
KRC	Income Maintenance	IHSS Hours	3
KRC	Income Maintenance	IHSS protective supervision	10
KRC	Income Maintenance	IHSS provider issues	2
KRC	Income Maintenance	IHSS: Other	3
KRC	Income Maintenance	Other Income Programs	4
KRC	Income Maintenance	SSA - SSDI	2
KRC	Income Maintenance	SSI - Eligibility	14
KRC	Income Maintenance	SSI - Hearing	1
KRC	Income Maintenance	SSI - Other	7

KRC	Income Maintenance	SSI - Overpayment	11
KRC	Income Maintenance	SSI - Representative Payee	7
KRC	Legal Referral	Total	5
KRC	Legal Referral	Civil (General)	2
KRC	Legal Referral	Criminal (General) - Rights	1
KRC	Legal Referral	Personal Injury	2
KRC	Placement	Total	11
KRC	Placement	Facility Conditions	1
		Move from Institution to	
KRC	Placement	Community	6
		Support Services Needed for	
KRC	Placement	Placement	1
		Unit / Facility / Institution	
KRC	Placement	Transfer	3
	Privacy/Personal		
KRC	Autonomy / Choices	Total	8
	Privacy/Personal	Choices: Least Restrictive	
KRC	Autonomy / Choices	Environment	2
	Privacy/Personal	Other Privacy / Personal	
KRC	Autonomy / Choices	Autonomy / Choices	2
	Privacy/Personal		
KRC	Autonomy / Choices	Personal Property	3
	Privacy/Personal		
KRC	Autonomy / Choices	Privacy	1

KRC	Regional Center Services	Total	94
KRC	Regional Center Services	Regional Center - Assessment of Needs	1
KRC	Regional Center Services	Regional Center - Behavioral Services	5
KRC	Regional Center Services	Regional Center - Case Management	9
KRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	2
KRC	Regional Center Services	Regional Center - Crisis Services	1
KRC	Regional Center Services	Regional Center - Day Program, Training and Activity	3
KRC	Regional Center Services	Regional Center - DDS Policies / Procedures	1
KRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	8
KRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	3
KRC	Regional Center Services	Regional Center - Independent Living Services	1

KRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	6
KRC	Regional Center Services	Regional Center - Least Restrictive Environment	36
KRC	Regional Center Services	Regional Center - Other Regional Center Services	7
KRC	Regional Center Services	Regional Center - Respite	1
KRC	Regional Center Services	Regional Center - Supported Living	6
KRC	Regional Center Services	Regional Center - Transportation	4
NBRC		Total	575
NBRC	4731 Complaint	Total	4
NBRC	4731 Complaint	4731 - Regional Center	3
NBRC	4731 Complaint	4731 - Service Provider	1
NBRC	Abuse	Total	14
NBRC	Abuse	Emotional / Psychological Abuse	1
NBRC	Abuse	Financial Abuse	7
NBRC	Abuse	Other Abuse	1
NBRC	Abuse	Physical Assault	4
NBRC	Abuse	Physical Neglect	1
NBRC	Consent	Total	3
NBRC	Consent	Informed Consent	1
NBRC	Consent	Other Consent	1
NBRC	Consent	Withhold Consent	1

NBRC	Conservatorship	Total	30
		Alternatives to	
NBRC	Conservatorship	Conservatorship	23
NBRC	Conservatorship	Change Conservatorship	1
NBRC	Conservatorship	Conservator's Duties	1
NBRC	Conservatorship	LPS Conservatorship	1
NBRC	Conservatorship	Opposition to Petition	1
NBRC	Conservatorship	Petition	2
		Termination of	
NBRC	Conservatorship	Conservatorship	1
	Criminal Justice / Forensic Mental Health Issues	Total	4
	Criminal Justice / Forensic Mental Health Issues	Competency	1
NBRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1
NBRC	Criminal Justice / Forensic Mental Health Issues	Juvenile (Detention and Probation)	2
	Discrimination (Other than Employment)	Total	1
NBRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1

NBRC	Education	Total	32
NBRC	Education	Education - Assistive Technology	2
NBRC	Education	Education - Behavioral Intervention, Services and Supports	1
NBRC	Education	Education - Eligibility	1
NBRC	Education	Education - IEP Development	12
NBRC	Education	Education - Non-Public School Placement	3
NBRC	Education	Education - Other Education	2
NBRC	Education	Education - Personal Injury (Tort Claim)	1
NBRC	Education	Education - Public School Placement	1
NBRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	1
NBRC	Education	Education - Transition Planning (Any Age)	6
NBRC	Education	Education - Transportation	1
NBRC	Education	FAPE: Least restrictive environment	1
NBRC	Employment	Total	6

NBRC	Employment	Employment Discrimination: General / Hiring	2
NBRC	Employment	Employment Discrimination: Reasonable Accommodations Vocational Rehabilitation Services	2
NBRC	Employment		2
NBRC	Family	Total	7
NBRC	Family	Custody Issues	4
NBRC	Family	Dissolution / Annulment	2
NBRC	Family	Foster Care	1
NBRC	Finance	Total	7
NBRC	Finance	Debtor / Creditor Issues	2
NBRC	Finance	Estate Planning	1
NBRC	Finance	Special Needs Trust	4
NBRC	Health	Total	25
NBRC	Health	CCS Services	1
NBRC	Health	Medi-Cal Eligibility	10
NBRC	Health	Medi-Cal Services	3
NBRC	Health	Medi-Cal Share of Cost / Co- Payment	2
NBRC	Health	Medi-Medi	1
NBRC	Health	Medical Treatment	1
NBRC	Health	Medicare	1
NBRC	Health	Other Health	5
NBRC	Health	Private Insurance	1

NBRC	Housing	Total	21
NBRC	Housing	Eviction	2
NBRC	Housing	Housing Discrimination (Zoning / Covenants)	1
NBRC	Housing	Landlord and Tenant Rights	9
NBRC	Housing	NIMBY	1
NBRC	Housing	Section 8	5
NBRC	Housing	Subsidized Housing	3
NBRC	Immigration	Total	2
NBRC	Immigration	Citizenship (Application / Interview)	1
NBRC	Immigration	Other Immigration	1
NBRC	Income Maintenance	Total	152
NBRC	Income Maintenance	AAP	2
NBRC	Income Maintenance	IHSS Eligibility	8
NBRC	Income Maintenance	IHSS Hours	9
NBRC	Income Maintenance	IHSS protective supervision	7
NBRC	Income Maintenance	IHSS provider issues	3
NBRC	Income Maintenance	IHSS: Other	2
NBRC	Income Maintenance	Other Income Programs	4
NBRC	Income Maintenance	SSA - Child Benefits	1
NBRC	Income Maintenance	SSA - DAC	4
NBRC	Income Maintenance	SSA - SSDI	9
NBRC	Income Maintenance	SSI - Eligibility	58
NBRC	Income Maintenance	SSI - Other	12

NBRC	Income Maintenance	SSI - Overpayment	18
NBRC	Income Maintenance	SSI - Representative Payee	14
NBRC	Income Maintenance	State Disability Benefits	1
NBRC	Legal Referral	Total	9
NBRC	Legal Referral	Civil (General)	4
NBRC	Legal Referral	Criminal (General) - Rights	2
NBRC	Legal Referral	Personal Injury	2
NBRC	Legal Referral	Worker's Compensation	1
NBRC	Mental Health Issues	Total	2
NBRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	2
NBRC	Placement	Total	27
NBRC	Placement	Discharge Planning	1
NBRC	Placement	Move from Institution to Community	16
NBRC	Placement	Support Services Needed for Placement	10
NBRC	Privacy/Personal Autonomy / Choices	Total	29
NBRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	4
NBRC	Privacy/Personal Autonomy / Choices	Community Activities	2

NBRC	Privacy/Personal Autonomy / Choices	Mail	1
NBRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	12
NBRC	Privacy/Personal Autonomy / Choices	Personal Property	6
NBRC	Privacy/Personal Autonomy / Choices	Privacy	1
NBRC	Privacy/Personal Autonomy / Choices	Telephone	3
NBRC	Records	Total	2
NBRC	Records	Denial of access to records / correction of records	2
NBRC	Regional Center Services	Total	198
NBRC	Regional Center Services	Regional Center - Behavioral Services	13
NBRC	Regional Center Services	Regional Center - Case Management	13
NBRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	5
NBRC	Regional Center Services	Regional Center - Coordination with County Mental Health	1
NBRC	Regional Center Services	Regional Center - Crisis Services	16

NBRC	Regional Center Services	Regional Center - Day Program, Training and Activity	5
NBRC	Regional Center Services	Regional Center - DDS Policies / Procedures	3
NBRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	6
NBRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	33
NBRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	4
NBRC	Regional Center Services	Regional Center - Independent Living Services	3
NBRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	39
NBRC	Regional Center Services	Regional Center - Least Restrictive Environment	14
NBRC	Regional Center Services	Regional Center - Other Regional Center Services	10
NBRC	Regional Center Services	Regional Center - Respite	15

NBRC	Regional Center Services	Regional Center - Self Determination	2
NBRC	Regional Center Services	Regional Center - Supported Employment	1
NBRC	Regional Center Services	Regional Center - Supported Living	11
NBRC	Regional Center Services	Regional Center - Transportation	1
NBRC	Regional Center Services	Regional Center - Waiver	3
NLACRC		Total	442
NLACRC	4731 Complaint	Total	1
NLACRC	4731 Complaint	4731 - Regional Center	1
NLACRC	Abuse	Total	6
		Emotional / Psychological Abuse	1
NLACRC	Abuse	Abuse	1
NLACRC	Abuse	Financial Abuse	1
NLACRC	Abuse	Other Abuse	1
NLACRC	Abuse	Physical Assault	2
NLACRC	Abuse	Sexual Assault	1
NLACRC	Consent	Total	1
NLACRC	Consent	Other Consent	1
NLACRC	Conservatorship	Total	27
		Alternatives to Conservatorship	21
NLACRC	Conservatorship	Conservatorship	21
NLACRC	Conservatorship	Change Conservatorship	1
NLACRC	Conservatorship	Conservatee's Rights	1
NLACRC	Conservatorship	LPS Conservatorship	1

NLACRC	Conservatorship	Petition	3
	Criminal Justice / Forensic Mental Health Issues	Total	1
NLACRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1
NLACRC	Discrimination (Other than Employment)	Total	6
NLACRC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	4
NLACRC	Discrimination (Other than Employment)	Higher Education (Public and Private)	1
NLACRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
NLACRC	Education	Total	41
NLACRC	Education	Education - Assessment	4
NLACRC	Education	Education - Assistive Technology	1
NLACRC	Education	Education - Due Process Appeals	1
NLACRC	Education	Education - Eligibility	1
NLACRC	Education	Education - Higher Education	2

NLACRC	Education	Education - Home / Hospital Instruction	2
NLACRC	Education	Education - IEP Development	21
NLACRC	Education	Education - Other Education	5
NLACRC	Education	Education - Personal Injury (Tort Claim)	1
NLACRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	2
NLACRC	Education	Education - Transition Planning (Any Age)	1
NLACRC	Employment	Total	5
NLACRC	Employment	Employment Discrimination: General / Hiring	1
NLACRC	Employment	Employment Discrimination: Reasonable Accommodations	1
NLACRC	Employment	Vocational Rehabilitation Services	3
NLACRC	Family	Total	4
NLACRC	Family	Custody Issues	1
NLACRC	Family	Guardianship of Minors	1
NLACRC	Family	Parental Rights	2
NLACRC	Finance	Total	3

NLACRC	Finance	Debtor / Creditor Issues	1
NLACRC	Finance	Special Needs Trust	2
NLACRC	Health	Total	18
NLACRC	Health	CCS Services	3
NLACRC	Health	Medi-Cal Eligibility	4
NLACRC	Health	Medi-Cal Services	5
NLACRC	Health	Medical Treatment	4
NLACRC	Health	Medicare	1
NLACRC	Health	Private Insurance	1
NLACRC	Housing	Total	14
NLACRC	Housing	Eviction	3
NLACRC	Housing	Landlord and Tenant Rights	6
NLACRC	Housing	Property Rights	1
		Reasonable	
NLACRC	Housing	Accommodations	1
NLACRC	Housing	Section 8	3
NLACRC	Immigration	Total	6
		Citizenship (Application /	
NLACRC	Immigration	Interview)	3
NLACRC	Immigration	Other Immigration	3
NLACRC	Income Maintenance	Total	169
NLACRC	Income Maintenance	AAP	1
NLACRC	Income Maintenance	IHSS Eligibility	23
NLACRC	Income Maintenance	IHSS Hours	20
NLACRC	Income Maintenance	IHSS Overtime	1

NLACRC	Income Maintenance	IHSS protective supervision	21
NLACRC	Income Maintenance	IHSS provider issues	3
NLACRC	Income Maintenance	IHSS: Other	3
NLACRC	Income Maintenance	Other Income Programs	3
NLACRC	Income Maintenance	SSA - Child Benefits	1
NLACRC	Income Maintenance	SSA - SSDI	1
NLACRC	Income Maintenance	SSI - Eligibility	49
NLACRC	Income Maintenance	SSI - Hearing	8
NLACRC	Income Maintenance	SSI - Other	13
NLACRC	Income Maintenance	SSI - Overpayment	19
NLACRC	Income Maintenance	SSI - Representative Payee	3
NLACRC	Legal Referral	Total	16
NLACRC	Legal Referral	Civil (General)	14
NLACRC	Legal Referral	Personal Injury	2
NLACRC	Mental Health Issues	Total	1
NLACRC	Mental Health Issues	Mental Health - Involuntary	
NLACRC	Mental Health Issues	Commitment	1
NLACRC	Placement	Total	22
NLACRC	Placement	Discharge Planning	1
NLACRC	Placement	Move from Institution to	
NLACRC	Placement	Community	7
NLACRC	Placement	Support Services Needed for	
NLACRC	Placement	Placement	9
NLACRC	Placement	Unit / Facility / Institution	
NLACRC	Placement	Transfer	5

	Privacy/Personal		
NLACRC	Autonomy / Choices	Total	5
NLACRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	1
NLACRC	Privacy/Personal Autonomy / Choices	Community Activities	1
NLACRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	1
NLACRC	Privacy/Personal Autonomy / Choices	Privacy	2
NLACRC	Records	Total	2
NLACRC	Records	Breach of confidentiality of records	1
NLACRC	Records	Denial of access to records / correction of records	1
NLACRC	Regional Center		
NLACRC	Services	Total	93
NLACRC	Regional Center Services	Regional Center - Behavioral Services	2
NLACRC	Regional Center Services	Regional Center - Case Management	5
NLACRC	Regional Center Services	Regional Center - Crisis Services	1
NLACRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	29

NLACRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	2
NLACRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	15
NLACRC	Regional Center Services	Regional Center - Least Restrictive Environment	16
NLACRC	Regional Center Services	Regional Center - Other Regional Center Services	13
NLACRC	Regional Center Services	Regional Center - Prevention Services	1
NLACRC	Regional Center Services	Regional Center - Respite	4
NLACRC	Regional Center Services	Regional Center - Self Determination	1
NLACRC	Regional Center Services	Regional Center - Supported Living	1
NLACRC	Regional Center Services	Regional Center - Transportation	2
NLACRC	Regional Center Services	Regional Center - Waiver	1
NLACRC	Transportation	Total	1
NLACRC	Transportation	Transportation - Eligibility	1
RCEB		Total	495
RCEB	4731 Complaint	Total	5
RCEB	4731 Complaint	4731 - Regional Center	2

RCEB	4731 Complaint	4731 - Service Provider	3
RCEB	Abuse	Total	12
		Emotional / Psychological	
RCEB	Abuse	Abuse	2
RCEB	Abuse	Financial Abuse	1
		Inappropriate Medical	
RCEB	Abuse	Treatment	1
RCEB	Abuse	Physical Assault	2
RCEB	Abuse	Physical Neglect	1
		Physical Restraint /	
RCEB	Abuse	Seclusion	1
RCEB	Abuse	Sexual Assault	1
RCEB	Abuse	Verbal Abuse	3
RCEB	Conservatorship	Total	20
		Alternatives to	
RCEB	Conservatorship	Conservatorship	11
RCEB	Conservatorship	Change Conservatorship	4
RCEB	Conservatorship	Conservatee's Rights	3
RCEB	Conservatorship	Opposition to Petition	1
		Termination of	
RCEB	Conservatorship	Conservatorship	1
	Criminal Justice /		
	Forensic Mental Health		
RCEB	Issues	Total	2
	Criminal Justice /		
	Forensic Mental Health	Criminal Justice Issues -	
RCEB	Issues	Rights	1

RCEB	Criminal Justice / Forensic Mental Health Issues	Jail	1
RCEB	Discrimination (Other than Employment)	Total	2
RCEB	Discrimination (Other than Employment)	Other Discrimination	1
RCEB	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
RCEB	Education	Total	74
RCEB	Education	Education - Behavioral Intervention, Services and Supports	1
RCEB	Education	Education - Compliance Complaint	9
RCEB	Education	Education - Eligibility	1
RCEB	Education	Education - Full Inclusion (Except Pre-School)	1
RCEB	Education	Education - IEP Development	38
RCEB	Education	Education - Non-Public School Placement	1
RCEB	Education	Education - Other Education	9
RCEB	Education	Education - Personal Injury (Tort Claim)	1

RCEB	Education	Education - Public School Placement	4
RCEB	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	4
RCEB	Education	Education - Transition Planning (Any Age)	3
RCEB	Education	Education - Transportation	2
RCEB	Employment	Total	7
RCEB	Employment	Employment Discrimination: General / Hiring	2
RCEB	Employment	Employment Discrimination: Reasonable Accommodations	3
RCEB	Employment	Vocational Rehabilitation Services	1
RCEB	Employment	Wrongful Termination	1
RCEB	Family	Total	2
RCEB	Family	Custody Issues	2
RCEB	Finance	Total	3
RCEB	Finance	Debtor / Creditor Issues	1
RCEB	Finance	Special Needs Trust	2
RCEB	Health	Total	27
RCEB	Health	CCS Services	2

		Health Insurance/managed care issues	1
RCEB	Health	Medi-Cal Eligibility	8
RCEB	Health	Medi-Cal Services	5
		Medi-Cal Share of Cost / Co-Payment	3
RCEB	Health	Medi-Medi	1
RCEB	Health	Medical Treatment	1
RCEB	Health	Medicare	2
RCEB	Health	Other Health	3
RCEB	Health	Private Insurance	1
RCEB	Housing	Total	24
RCEB	Housing	Eviction	5
RCEB	Housing	Foreclosure	1
RCEB	Housing	Habitability	3
		Landlord and Tenant Rights	6
RCEB	Housing	Mobilehome Law	1
RCEB	Housing	NIMBY	1
		Reasonable Accommodations	6
RCEB	Housing	Section 8	1
RCEB	Immigration	Total	2
		Citizenship (Application / Interview)	1
RCEB	Immigration	Other Immigration	1

RCEB	Income Maintenance	Total	116
RCEB	Income Maintenance	IHSS Eligibility	14
RCEB	Income Maintenance	IHSS Hours	6
RCEB	Income Maintenance	IHSS protective supervision	4
RCEB	Income Maintenance	IHSS provider issues	4
RCEB	Income Maintenance	IHSS share of cost	1
RCEB	Income Maintenance	IHSS: Other	4
RCEB	Income Maintenance	Other Income Programs	6
RCEB	Income Maintenance	SSA - Child Benefits	1
RCEB	Income Maintenance	SSA - DAC	3
RCEB	Income Maintenance	SSA - SSDI	11
RCEB	Income Maintenance	SSI - Eligibility	30
RCEB	Income Maintenance	SSI - Hearing	2
RCEB	Income Maintenance	SSI - Other	10
RCEB	Income Maintenance	SSI - Overpayment	19
RCEB	Income Maintenance	SSI - Representative Payee	1
RCEB	Legal Referral	Total	6
RCEB	Legal Referral	Civil (General)	4
RCEB	Legal Referral	Criminal (General) - Rights	1
RCEB	Legal Referral	Personal Injury	1
RCEB	Placement	Total	22
RCEB	Placement	Discharge Planning	4
RCEB	Placement	Facility Evictions	1

RCEB	Placement	Move from Institution to Community	9
RCEB	Placement	Support Services Needed for Placement	8
RCEB	Privacy/Personal Autonomy / Choices	Total	8
RCEB	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	2
RCEB	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	5
RCEB	Privacy/Personal Autonomy / Choices	Privacy	1
RCEB	Records	Total	1
RCEB	Records	Denial of access to records / correction of records	1
RCEB	Regional Center Services	Total	162
RCEB	Regional Center Services	Regional Center - Assessment of Needs	3
RCEB	Regional Center Services	Regional Center - Behavioral Services	27
RCEB	Regional Center Services	Regional Center - Case Management	26
RCEB	Regional Center Services	Regional Center - Crisis Services	4

RCEB	Regional Center Services	Regional Center - Day Program, Training and Activity	4
RCEB	Regional Center Services	Regional Center - DDS Policies / Procedures	1
RCEB	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	1
RCEB	Regional Center Services	Regional Center - Eligibility for Regional Center services	14
RCEB	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	10
RCEB	Regional Center Services	Regional Center - Independent Living Services	2
RCEB	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	10
RCEB	Regional Center Services	Regional Center - Least Restrictive Environment	25
RCEB	Regional Center Services	Regional Center - Nursing Services	2
RCEB	Regional Center Services	Regional Center - Other Regional Center Services	12

RCEB	Regional Center Services	Regional Center - Respite	5
RCEB	Regional Center Services	Regional Center - Self Determination	3
RCEB	Regional Center Services	Regional Center - Supported Living	12
RCEB	Regional Center Services	Regional Center - Waiver / HCBS	1
RCOC		Total	374
RCOC	4731 Complaint	Total	1
RCOC	4731 Complaint	4731 - Service Provider	1
RCOC	Abuse	Total	2
RCOC	Abuse	Other Abuse	1
RCOC	Abuse	Sexual Assault	1
RCOC	Conservatorship	Total	16
RCOC	Conservatorship	Alternatives to Conservatorship	15
RCOC	Conservatorship	Conservatee's Rights	1
RCOC	Criminal Justice / Forensic Mental Health Issues	Total	4
RCOC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1
RCOC	Criminal Justice / Forensic Mental Health Issues	Diversion	1

RCOC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	2
RCOC	Discrimination (Other than Employment)	Total	3
RCOC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
RCOC	Discrimination (Other than Employment)	Higher Education (Public and Private)	1
RCOC	Discrimination (Other than Employment)	Other Discrimination	1
RCOC	Education	Total	27
RCOC	Education	Education - Assessment	1
RCOC	Education	Education - Higher Education	1
RCOC	Education	Education - IEP Development	15
RCOC	Education	Education - Non-Public School Placement	1
RCOC	Education	Education - Other Education	5
RCOC	Education	Education - Preschool Programs and Full Inclusion	1
RCOC	Education	Education - Public School Placement	1

		Education - Related	
RCOC	Education	Services (Ex. OT / PT / S&L	2
RCOC	Employment	Total	3
		Employment Discrimination:	
RCOC	Employment	General / Hiring	1
		Employment Discrimination:	
RCOC	Employment	Reasonable	
RCOC	Family	Accommodations	2
RCOC	Family	Total	1
RCOC	Finance	Parental Rights	1
RCOC	Finance	Total	1
RCOC	Health	Special Needs Trust	1
		Total	15
		Health Insurance/managed	
RCOC	Health	care issues	1
RCOC	Health	Medi-Cal Eligibility	4
RCOC	Health	Medi-Cal Services	2
RCOC	Health	Medical Treatment	1
RCOC	Health	Other Health	6
RCOC	Health	Private Insurance	1
RCOC	Housing	Total	14
RCOC	Housing	Eviction	4
		Housing Discrimination	
RCOC	Housing	(Zoning / Covenants)	1

RCOC	Housing	Landlord and Tenant Rights	6
RCOC	Housing	Mobilehome Law	1
RCOC	Housing	Section 8	2
RCOC	Immigration	Total	1
RCOC	Immigration	Other Immigration	1
RCOC	Income Maintenance	Total	151
RCOC	Income Maintenance	IHSS Eligibility	5
RCOC	Income Maintenance	IHSS Hours	17
RCOC	Income Maintenance	IHSS Overtime	1
RCOC	Income Maintenance	IHSS protective supervision	19
RCOC	Income Maintenance	IHSS provider issues	2
RCOC	Income Maintenance	IHSS: Other	16
RCOC	Income Maintenance	Other Income Programs	6
RCOC	Income Maintenance	SSA - Child Benefits	1
RCOC	Income Maintenance	SSA - DAC	1
RCOC	Income Maintenance	SSA - SSDI	2
RCOC	Income Maintenance	SSI - Eligibility	27
RCOC	Income Maintenance	SSI - Hearing	3
RCOC	Income Maintenance	SSI - Other	35
RCOC	Income Maintenance	SSI - Overpayment	16
RCOC	Legal Referral	Total	12
RCOC	Legal Referral	Civil (General)	8
RCOC	Legal Referral	Criminal (General) - Rights	2
RCOC	Legal Referral	Personal Injury	2

RCOC	Mental Health Issues	Total	1
RCOC	Mental Health Issues	Mental Health - Service, Supports and Treatment	1
RCOC	Placement	Total	7
RCOC	Placement	Move from Institution to Community	4
RCOC	Placement	Support Services Needed for Placement	2
RCOC	Placement	Transitional Housing	1
RCOC	Regional Center Services	Total	114
RCOC	Regional Center Services	Regional Center - Behavioral Services	6
RCOC	Regional Center Services	Regional Center - Case Management	1
RCOC	Regional Center Services	Regional Center - Crisis Services	1
RCOC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
RCOC	Regional Center Services	Regional Center - DDS Policies / Procedures	2
RCOC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	4

RCOC	Regional Center Services	Regional Center - Eligibility for Regional Center services	17
RCOC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	6
RCOC	Regional Center Services	Regional Center - Independent Living Services	4
RCOC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	5
RCOC	Regional Center Services	Regional Center - Least Restrictive Environment	3
RCOC	Regional Center Services	Regional Center - Other Regional Center Services	24
RCOC	Regional Center Services	Regional Center - Respite	24
RCOC	Regional Center Services	Regional Center - Self Determination	3
RCOC	Regional Center Services	Regional Center - Supported Living	5
RCOC	Regional Center Services	Regional Center - Transportation	1
RCOC	Regional Center Services	Regional Center - Waiver / HCBS	4
RCOC	Transportation	Total	1

RCOC	Transportation	Transportation - Eligibility	1
RCRC		Total	249
RCRC	Abuse	Total	2
RCRC	Abuse	Financial Abuse	2
RCRC	Assistive Technology	Total	1
RCRC	Assistive Technology	Assistive Technology - Regional Center	1
RCRC	Consent	Total	3
RCRC	Consent	Capacity / Incapacity of Client	3
RCRC	Conservatorship	Total	11
RCRC	Conservatorship	Alternatives to Conservatorship	11
RCRC	Criminal Justice / Forensic Mental Health Issues	Total	9
RCRC	Criminal Justice / Forensic Mental Health Issues	Competency	3
RCRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	2
RCRC	Criminal Justice / Forensic Mental Health Issues	Diversion	1

RCRC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	1
RCRC	Criminal Justice / Forensic Mental Health Issues	Probation	2
RCRC	Discrimination (Other than Employment)	Total	3
RCRC	Discrimination (Other than Employment)	Insurance Discrimination	1
RCRC	Discrimination (Other than Employment)	Other Discrimination	1
RCRC	Discrimination (Other than Employment)	Transportation (Public and Private)	1
RCRC	Education	Total	61
RCRC	Education	Education - Adult Education Programs	1
RCRC	Education	Education - Assessment Education - Behavioral Intervention, Services and Supports	2
RCRC	Education	Education - Compliance Complaint	3
RCRC	Education	Education - Eligibility	5
RCRC	Education	Education - Full Inclusion (Except Pre-School)	2

RCRC	Education	Education - Higher Education	1
RCRC	Education	Education - IEP Development	17
RCRC	Education	Education - Non-Public School Placement	1
RCRC	Education	Education - Other Education	7
RCRC	Education	Education - Preschool Programs and Full Inclusion	2
RCRC	Education	Education - Public School Placement	3
RCRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	10
RCRC	Education	Education - Residential Placement	1
RCRC	Education	Education - Transition Planning (Any Age)	3
RCRC	Education	Education - Transportation	1
RCRC	Employment	Total	3
RCRC	Employment	Employment Discrimination: General / Hiring	1
RCRC	Employment	Wrongful Termination	2
RCRC	Family	Total	6

RCRC	Family	Child Support	1
RCRC	Family	Custody Issues	1
RCRC	Family	Family Support Services	1
RCRC	Family	Foster Care	1
RCRC	Family	Guardianship of Minors	1
RCRC	Family	Parental Rights	1
RCRC	Finance	Total	13
RCRC	Finance	Debtor / Creditor Issues	6
RCRC	Finance	Estate Planning	2
RCRC	Finance	Special Needs Trust	5
RCRC	Health	Total	9
RCRC	Health	In Home Nursing	1
RCRC	Health	Medi-Cal Services	3
RCRC	Health	Medical Treatment	3
RCRC	Health	Other Health	2
RCRC	Housing	Total	30
RCRC	Housing	Eviction	4
RCRC	Housing	Habitability	2
RCRC	Housing	Housing Discrimination (Zoning / Covenants)	1
RCRC	Housing	Landlord and Tenant Rights	6
RCRC	Housing	Mobilehome Law	3
RCRC	Housing	Property Rights	4
RCRC	Housing	Reasonable Accommodations	4
RCRC	Housing	Section 8	3
RCRC	Housing	Subsidized Housing	3

RCRC	Income Maintenance	Total	38
RCRC	Income Maintenance	CAPI	2
RCRC	Income Maintenance	IHSS Eligibility	3
RCRC	Income Maintenance	IHSS Hours	4
RCRC	Income Maintenance	IHSS protective supervision	1
RCRC	Income Maintenance	IHSS provider issues	1
RCRC	Income Maintenance	IHSS: Other	3
RCRC	Income Maintenance	Other Income Programs	2
RCRC	Income Maintenance	SSA - DAC	1
RCRC	Income Maintenance	SSA - SSDI	4
RCRC	Income Maintenance	SSI - Eligibility	7
RCRC	Income Maintenance	SSI - Other	6
RCRC	Income Maintenance	SSI - Overpayment	3
RCRC	Income Maintenance	SSI - Representative Payee	1
RCRC	Legal Referral	Total	15
RCRC	Legal Referral	Civil (General)	10
RCRC	Legal Referral	Criminal (General) - Rights	3
RCRC	Legal Referral	Personal Injury	2
RCRC	Mental Health Issues	Total	1
RCRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	1
RCRC	Placement	Total	5
RCRC	Placement	Discharge Planning	2

RCRC	Placement	Move from Institution to Community	2
RCRC	Placement	Unit / Facility / Institution Transfer	1
RCRC	Privacy/Personal Autonomy / Choices	Total	4
RCRC	Privacy/Personal Autonomy / Choices	Community Activities	1
RCRC	Privacy/Personal Autonomy / Choices	Mail	1
RCRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	1
RCRC	Privacy/Personal Autonomy / Choices	Privacy	1
RCRC	Records	Total	3
RCRC	Records	Breach of confidentiality of records	1
RCRC	Records	Denial of access to records / correction of records	1
RCRC	Records	Erroneous Information	1
RCRC	Regional Center Services	Total	32
RCRC	Regional Center Services	Regional Center - Assessment of Needs	1
RCRC	Regional Center Services	Regional Center - Case Management	3

RCRC	Regional Center Services	Regional Center - Day Program, Training and Activity	3
RCRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	5
RCRC	Regional Center Services	Regional Center - Independent Living Services	3
RCRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	4
RCRC	Regional Center Services	Regional Center - Other Regional Center Services	3
RCRC	Regional Center Services	Regional Center - Respite	3
RCRC	Regional Center Services	Regional Center - Self Determination	1
RCRC	Regional Center Services	Regional Center - Supported Living	6
SARC		Total	422
SARC	4731 Complaint	Total	1
SARC	4731 Complaint	4731 - Service Provider	1
SARC	Abuse	Total	4
SARC	Abuse	Other Abuse	3
SARC	Abuse	Physical Neglect	1
SARC	Consent	Total	2
SARC	Consent	Other Consent	1

		Substituted Decision Making (Ex. DPAHC)	1
SARC	Consent		
SARC	Conservatorship	Total	13
		Alternatives to Conservatorship	6
SARC	Conservatorship	Conservatee's Rights	3
SARC	Conservatorship	Conservator's Duties	1
		Termination of Conservatorship	3
SARC	Conservatorship		
	Criminal Justice / Forensic Mental Health Issues	Total	5
	Criminal Justice / Forensic Mental Health Issues	Competency	2
SARC	Criminal Justice / Forensic Mental Health Issues	Jail	1
	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	2
SARC			
SARC	Discrimination (Other than Employment)	Total	3
	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
SARC			

SARC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
SARC	Discrimination (Other than Employment)	Transportation (Public and Private)	1
SARC	Education	Total	84
SARC	Education	Education - Adult Education Programs	1
SARC	Education	Education - Assessment	2
SARC	Education	Education - Assistive Technology	2
SARC	Education	Education - Compliance Complaint	1
SARC	Education	Education - Eligibility	2
SARC	Education	Education - Higher Education	1
SARC	Education	Education - Home / Hospital Instruction	1
SARC	Education	Education - IEP Development	44
SARC	Education	Education - Non-Public School Placement	3
SARC	Education	Education - Other Education	7
SARC	Education	Education - Public School Placement	9

SARC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	4
SARC	Education	Education - Transition Planning (Any Age)	3
SARC	Education	Education - Transportation	3
SARC	Education	FAPE: Least restrictive environment	1
SARC	Employment	Total	6
SARC	Employment	Employment Discrimination: General / Hiring	2
SARC	Employment	Employment Discrimination: Reasonable Accommodations Vocational Rehabilitation Services	1
SARC	Employment	Wrongful Termination	1
SARC	Employment		2
SARC	Family	Total	6
SARC	Family	Custody Issues	2
SARC	Family	Domestic Violence	1
SARC	Family	Family Support Services	2
SARC	Family	Parental Rights	1
SARC	Finance	Total	2
SARC	Finance	Debtor / Creditor Issues	2
SARC	Health	Total	26

SARC	Health	CCS Services	1
SARC	Health	Medi-Cal Eligibility	1
SARC	Health	Medi-Cal Services	2
		Medi-Cal Share of Cost / Co-	
SARC	Health	Payment	1
SARC	Health	Medi-Medi	1
SARC	Health	Medical Treatment	4
SARC	Health	Other Health	14
SARC	Health	Private Insurance	2
SARC	Housing	Total	15
SARC	Housing	Eviction	6
SARC	Housing	Habitability	2
		Housing Discrimination	
SARC	Housing	(Zoning / Covenants)	1
SARC	Housing	Landlord and Tenant Rights	2
SARC	Housing	Property Rights	1
		Reasonable	
SARC	Housing	Accommodations	2
SARC	Housing	Section 8	1
SARC	Immigration	Total	2
SARC	Immigration	Other Immigration	2
SARC	Income Maintenance	Total	67
SARC	Income Maintenance	IHSS Eligibility	6
SARC	Income Maintenance	IHSS Hours	7
SARC	Income Maintenance	IHSS Overtime	1

SARC	Income Maintenance	IHSS protective supervision	7
SARC	Income Maintenance	IHSS provider issues	2
SARC	Income Maintenance	Other Income Programs	2
SARC	Income Maintenance	SSA - Child Benefits	1
SARC	Income Maintenance	SSA - SSDI	2
SARC	Income Maintenance	SSI - Eligibility	23
SARC	Income Maintenance	SSI - Hearing	2
SARC	Income Maintenance	SSI - Other	6
SARC	Income Maintenance	SSI - Representative Payee	7
SARC	Income Maintenance	State Disability Benefits	1
SARC	Language	Total	1
		Language / Cultural	
SARC	Language	Sensitivity	1
SARC	Legal Referral	Total	4
SARC	Legal Referral	Civil (General)	4
SARC	Placement	Total	20
SARC	Placement	Discharge Planning	3
SARC	Placement	Facility Conditions	1
SARC	Placement	Facility Evictions	1
		Move from Institution to	
SARC	Placement	Community	5
		Support Services Needed for	
SARC	Placement	Placement	6
		Unit / Facility / Institution	
SARC	Placement	Transfer	4

	Privacy/Personal		
SARC	Autonomy / Choices	Total	17
	Privacy/Personal	Choices: Least Restrictive	
SARC	Autonomy / Choices	Environment	1
	Privacy/Personal		
SARC	Autonomy / Choices	Community Activities	1
	Privacy/Personal		
SARC	Autonomy / Choices	Mail	1
	Privacy/Personal	Other Privacy / Personal	
SARC	Autonomy / Choices	Autonomy / Choices	7
	Privacy/Personal		
SARC	Autonomy / Choices	Personal Property	4
	Privacy/Personal		
SARC	Autonomy / Choices	Telephone	3
SARC	Records	Total	2
		Denial of access to records /	
SARC	Records	correction of records	2
	Regional Center		
SARC	Services	Total	142
	Regional Center	Regional Center -	
SARC	Services	Assessment of Needs	8
	Regional Center	Regional Center - Behavioral	
SARC	Services	Services	52
	Regional Center	Regional Center - Case	
SARC	Services	Management	6

SARC	Regional Center Services	Regional Center - Child Care/Day Care Issues	1
SARC	Regional Center Services	Regional Center - Day Program, Training and Activity	3
SARC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	6
SARC	Regional Center Services	Regional Center - Eligibility for Regional Center services	26
SARC	Regional Center Services	Regional Center - Independent Living Services	4
SARC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	5
SARC	Regional Center Services	Regional Center - Least Restrictive Environment	3
SARC	Regional Center Services	Regional Center - Other Regional Center Services	13
SARC	Regional Center Services	Regional Center - Respite	9
SARC	Regional Center Services	Regional Center - Supported Living	5
SARC	Regional Center Services	Regional Center - Transportation	1
SCLARC		Total	218

SCLARC	4731 Complaint	Total	1
SCLARC	4731 Complaint	4731 - Regional Center	1
SCLARC	Abuse	Total	1
SCLARC	Abuse	Other Abuse	1
SCLARC	Assistive Technology	Total	1
SCLARC	Assistive Technology	Assistive Technology - Medi-Cal	1
SCLARC	Conservatorship	Total	4
SCLARC	Conservatorship	Alternatives to Conservatorship	4
SCLARC	Discrimination (Other than Employment)	Total	1
SCLARC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
SCLARC	Education	Total	17
SCLARC	Education	Education - Assessment	1
SCLARC	Education	Education - Behavioral Intervention, Services and Supports	1
SCLARC	Education	Education - IEP Development	10
SCLARC	Education	Education - Other Education	3

SCLARC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	1
SCLARC	Education	Education - Transition Planning (Any Age)	1
SCLARC	Employment	Total	1
SCLARC	Employment	Wrongful Termination	1
SCLARC	Family	Total	3
SCLARC	Family	Child Support	1
SCLARC	Family	Domestic Violence	1
SCLARC	Family	Parental Rights	1
SCLARC	Health	Total	7
SCLARC	Health	Health Insurance/managed care issues	2
SCLARC	Health	Medi-Cal Eligibility	2
SCLARC	Health	Medi-Cal Services	2
SCLARC	Health	Waiver/ Not HCBS	1
SCLARC	Housing	Total	6
SCLARC	Housing	Eviction	2
SCLARC	Housing	Landlord and Tenant Rights	4
SCLARC	Income Maintenance	Total	78
SCLARC	Income Maintenance	IHSS Eligibility	2
SCLARC	Income Maintenance	IHSS Hours	15
SCLARC	Income Maintenance	IHSS protective supervision	9

SCLARC	Income Maintenance	IHSS provider issues	2
SCLARC	Income Maintenance	IHSS: Other	6
SCLARC	Income Maintenance	SSA - Child Benefits	2
SCLARC	Income Maintenance	SSI - Eligibility	9
SCLARC	Income Maintenance	SSI - Hearing	2
SCLARC	Income Maintenance	SSI - Other	18
SCLARC	Income Maintenance	SSI - Overpayment	13
SCLARC	Legal Referral	Total	4
SCLARC	Legal Referral	Civil (General)	3
SCLARC	Legal Referral	Small Claims	1
SCLARC	Placement	Total	6
SCLARC	Placement	Discharge Planning	1
SCLARC	Placement	Health Facilities	2
		Move from Institution to	
SCLARC	Placement	Community	1
		Support Services Needed for	
SCLARC	Placement	Placement	1
		Unit / Facility / Institution	
SCLARC	Placement	Transfer	1
SCLARC	Records	Total	1
		Denial of access to records /	
SCLARC	Records	correction of records	1
SCLARC	Regional Center Services	Total	87
		Regional Center -	
SCLARC	Regional Center Services	Assessment of Needs	3

SCLARC	Regional Center Services	Regional Center - Behavioral Services	3
SCLARC	Regional Center Services	Regional Center - Case Management	11
SCLARC	Regional Center Services	Regional Center - Day Program, Training and Activity	1
SCLARC	Regional Center Services	Regional Center - Eligibility for Regional Center services	23
SCLARC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	2
SCLARC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	5
SCLARC	Regional Center Services	Regional Center - Least Restrictive Environment	2
SCLARC	Regional Center Services	Regional Center - Other Regional Center Services	22
SCLARC	Regional Center Services	Regional Center - Respite	9
SCLARC	Regional Center Services	Regional Center - Self Determination	2
SCLARC	Regional Center Services	Regional Center - Supported Employment	1

SCLARC	Regional Center Services	Regional Center - Supported Living	3
SDRC		Total	323
SDRC	4731 Complaint	Total	3
SDRC	4731 Complaint	4731 - Regional Center	1
SDRC	4731 Complaint	4731 - Service Provider	2
SDRC	Assistive Technology	Total	2
SDRC	Assistive Technology	Assistive Technology - Medi-Cal	1
SDRC	Assistive Technology	Assistive Technology - Regional Center	1
SDRC	Conservatorship	Total	9
SDRC	Conservatorship	Alternatives to Conservatorship	9
SDRC	Criminal Justice / Forensic Mental Health Issues	Total	3
SDRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	3
SDRC	Discrimination (Other than Employment)	Total	2
SDRC	Discrimination (Other than Employment)	Other Discrimination	1

SDRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
SDRC	Education	Total	15
SDRC	Education	Education - Behavioral Intervention, Services and Supports	1
SDRC	Education	Education - IEP Development	6
SDRC	Education	Education - Other Education	2
SDRC	Education	Education - Public School Placement	2
SDRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	3
SDRC	Education	Education - Transition Planning (Any Age)	1
SDRC	Employment	Total	1
SDRC	Employment	Wrongful Termination	1
SDRC	Family	Total	1
SDRC	Family	Parental Rights	1
SDRC	Finance	Total	1
SDRC	Finance	Special Needs Trust	1
SDRC	Health	Total	16
SDRC	Health	Health Insurance/managed care issues	5

SDRC	Health	In Home Nursing	1
SDRC	Health	Medi-Cal Eligibility	4
		Medi-Cal Share of Cost / Co-	
SDRC	Health	Payment	1
SDRC	Health	Medi-Medi	1
SDRC	Health	Medical Treatment	2
SDRC	Health	Private Insurance	2
SDRC	Housing	Total	12
SDRC	Housing	Eviction	3
SDRC	Housing	Habitability	1
		Landlord and Tenant Rights	
SDRC	Housing	Reasonable	2
		Accommodations	
SDRC	Housing		6
SDRC	Income Maintenance	Total	163
SDRC	Income Maintenance	IHSS Eligibility	13
SDRC	Income Maintenance	IHSS Hours	9
		IHSS protective supervision	
SDRC	Income Maintenance		8
SDRC	Income Maintenance	IHSS: Other	6
SDRC	Income Maintenance	Other Income Programs	4
SDRC	Income Maintenance	SSA - Child Benefits	1
SDRC	Income Maintenance	SSA - DAC	1
SDRC	Income Maintenance	SSA - SSDI	5
SDRC	Income Maintenance	SSI - Eligibility	77
SDRC	Income Maintenance	SSI - Hearing	4
SDRC	Income Maintenance	SSI - Other	12

SDRC	Income Maintenance	SSI - Overpayment	23
SDRC	Legal Referral	Total	2
SDRC	Legal Referral	Civil (General)	1
SDRC	Legal Referral	Personal Injury	1
SDRC	Placement	Total	13
SDRC	Placement	Facility Conditions	1
		Move from Institution to	
SDRC	Placement	Community	10
		Support Services Needed for	
SDRC	Placement	Placement	1
		Unit / Facility / Institution	
SDRC	Placement	Transfer	1
	Privacy/Personal		
SDRC	Autonomy / Choices	Total	6
	Privacy/Personal	Choices: Least Restrictive	
SDRC	Autonomy / Choices	Environment	1
	Privacy/Personal		
SDRC	Autonomy / Choices	Community Activities	1
	Privacy/Personal	Other Privacy / Personal	
SDRC	Autonomy / Choices	Autonomy / Choices	2
	Privacy/Personal		
SDRC	Autonomy / Choices	Personal Property	1
	Privacy/Personal		
SDRC	Autonomy / Choices	Privacy	1
	Regional Center		
SDRC	Services	Total	74

SDRC	Regional Center Services	Regional Center - Assessment of Needs	1
SDRC	Regional Center Services	Regional Center - Behavioral Services	3
SDRC	Regional Center Services	Regional Center - Case Management	5
SDRC	Regional Center Services	Regional Center - Crisis Services	1
SDRC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
SDRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	5
SDRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	2
SDRC	Regional Center Services	Regional Center - Independent Living Services	2
SDRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	6
SDRC	Regional Center Services	Regional Center - Least Restrictive Environment	12
SDRC	Regional Center Services	Regional Center - Other Regional Center Services	15

SDRC	Regional Center Services	Regional Center - Respite	9
SDRC	Regional Center Services	Regional Center - Supported Living	8
SDRC	Regional Center Services	Regional Center - Transportation	1
SGPRC		Total	423
SGPRC	4731 Complaint	Total	1
SGPRC	4731 Complaint	4731 - Regional Center	1
SGPRC	Abuse	Total	2
SGPRC	Abuse	Financial Abuse	1
SGPRC	Abuse	Physical Assault	1
SGPRC	Consent	Total	1
SGPRC	Consent	Other Consent	1
SGPRC	Conservatorship	Total	19
		Alternatives to	
SGPRC	Conservatorship	Conservatorship	13
SGPRC	Conservatorship	Change Conservatorship	1
SGPRC	Conservatorship	LPS Conservatorship	5
	Criminal Justice / Forensic Mental Health Issues	Total	2
	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	
SGPRC	Criminal Justice / Forensic Mental Health Issues		1
	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	
SGPRC	Criminal Justice / Forensic Mental Health Issues		1

SGPRC	Education	Total	53
SGPRC	Education	Education - Assessment	2
		Education - Behavioral Intervention, Services and Supports	1
SGPRC	Education	Education - Compliance Complaint	1
SGPRC	Education	Education - Eligibility	2
		Education - Higher Education	1
SGPRC	Education	Education - IEP Development	34
		Education - Non-Public School Placement	1
SGPRC	Education	Education - Other Education	7
		Education - Public School Placement	1
		Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	2
SGPRC	Education	FAPE: Least restrictive environment	1
SGPRC	Employment	Total	3
		Vocational Rehabilitation Services	2
SGPRC	Employment	Wrongful Termination	1
SGPRC	Family	Total	6

SGPRC	Family	Child Support	1
SGPRC	Family	Custody Issues	4
SGPRC	Family	Parental Rights	1
SGPRC	Finance	Total	4
SGPRC	Finance	Debtor / Creditor Issues	1
SGPRC	Finance	Special Needs Trust	3
SGPRC	Health	Total	32
SGPRC	Health	CCS Services	1
		Health Insurance/managed care issues	2
SGPRC	Health	Medi-Cal Eligibility	12
SGPRC	Health	Medi-Cal Services	3
		Medi-Cal Share of Cost / Co- Payment	1
SGPRC	Health	Medi-Medi	2
SGPRC	Health	Medical Treatment	1
SGPRC	Health	Medicare	2
SGPRC	Health	Other Health	6
SGPRC	Health	Waiver/ Not HCBS	2
SGPRC	Housing	Total	5
SGPRC	Housing	Landlord and Tenant Rights	2
SGPRC	Housing	Property Rights	1
		Reasonable Accommodations	2
SGPRC	Housing		
SGPRC	Immigration	Total	3

SGPRC	Immigration	Citizenship (Application / Interview)	1
SGPRC	Immigration	Other Immigration	2
SGPRC	Income Maintenance	Total	119
SGPRC	Income Maintenance	IHSS Eligibility	25
SGPRC	Income Maintenance	IHSS Hours	17
SGPRC	Income Maintenance	IHSS Overpayments	1
SGPRC	Income Maintenance	IHSS protective supervision	5
SGPRC	Income Maintenance	IHSS provider issues	5
SGPRC	Income Maintenance	IHSS: Other	5
SGPRC	Income Maintenance	Other Income Programs	3
SGPRC	Income Maintenance	SSA - SSDI	3
SGPRC	Income Maintenance	SSI - Eligibility	31
SGPRC	Income Maintenance	SSI - Other	9
SGPRC	Income Maintenance	SSI - Overpayment	12
SGPRC	Income Maintenance	SSI - Representative Payee	1
SGPRC	Income Maintenance	State Disability Benefits	2
SGPRC	Legal Referral	Total	7
SGPRC	Legal Referral	Civil (General)	3
SGPRC	Legal Referral	Criminal (General) - Rights	2
SGPRC	Legal Referral	Personal Injury	2
SGPRC	Mental Health Issues	Total	1

SGPRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	1
SGPRC	Placement	Total	25
SGPRC	Placement	Facility Evictions	1
SGPRC	Placement	Move from Institution to Community	22
SGPRC	Placement	Support Services Needed for Placement	2
SGPRC	Privacy/Personal Autonomy / Choices	Total	9
SGPRC	Privacy/Personal Autonomy / Choices	Community Activities	1
SGPRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	4
SGPRC	Privacy/Personal Autonomy / Choices	Personal Property	4
SGPRC	Regional Center Services	Total	130
SGPRC	Regional Center Services	Regional Center - Assessment of Needs	3
SGPRC	Regional Center Services	Regional Center - Behavioral Services	12
SGPRC	Regional Center Services	Regional Center - Case Management	3
SGPRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	1

SGPRC	Regional Center Services	Regional Center - Crisis Services	3
SGPRC	Regional Center Services	Regional Center - Day Program, Training and Activity	3
SGPRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	3
SGPRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	24
SGPRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	13
SGPRC	Regional Center Services	Regional Center - Independent Living Services	8
SGPRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	21
SGPRC	Regional Center Services	Regional Center - Least Restrictive Environment	7
SGPRC	Regional Center Services	Regional Center - Other Regional Center Services	15
SGPRC	Regional Center Services	Regional Center - Respite	6

SGPRC	Regional Center Services	Regional Center - Self Determination	2
SGPRC	Regional Center Services	Regional Center - Supported Employment	1
SGPRC	Regional Center Services	Regional Center - Supported Living	3
SGPRC	Regional Center Services	Regional Center - Transportation	2
SGPRC	Transportation	Total	1
SGPRC	Transportation	Transportation - Eligibility	1
TCRC		Total	280
TCRC	4731 Complaint	Total	1
TCRC	4731 Complaint	4731 - Service Provider	1
TCRC	Abuse	Total	3
TCRC	Abuse	Financial Abuse	3
TCRC	Consent	Total	1
TCRC	Consent	Substituted Decision Making (Ex. DPAHC)	1
TCRC	Conservatorship	Total	17
TCRC	Conservatorship	Alternatives to Conservatorship	11
TCRC	Conservatorship	Conservatee's Rights	2
TCRC	Conservatorship	Opposition to Petition	1
TCRC	Conservatorship	Termination of Conservatorship	3
TCRC	Education	Total	36
TCRC	Education	Education - Assistive Technology	1

TCRC	Education	Education - Compliance Complaint	2
TCRC	Education	Education - Due Process Appeals	1
TCRC	Education	Education - Early Intervention (Part B / Over Age 3)	1
TCRC	Education	Education - Eligibility	1
TCRC	Education	Education - IEP Development	17
TCRC	Education	Education - Non-Public School Placement	1
TCRC	Education	Education - Other Education	5
TCRC	Education	Education - Public School Placement	1
TCRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	5
TCRC	Education	FAPE: Least restrictive environment	1
TCRC	Employment	Total	6
TCRC	Employment	Employment Discrimination: General / Hiring	1

		Employment Discrimination:	
		Reasonable	
TCRC	Employment	Accommodations	3
TCRC	Employment	Wrongful Termination	2
TCRC	Family	Total	1
TCRC	Family	Parental Rights	1
TCRC	Finance	Total	1
TCRC	Finance	Special Needs Trust	1
TCRC	Health	Total	12
TCRC	Health	Medi-Cal Eligibility	1
TCRC	Health	Medi-Cal Services	2
		Medi-Cal Share of Cost / Co-	
TCRC	Health	Payment	1
TCRC	Health	Medi-Medi	2
TCRC	Health	Medical Treatment	2
TCRC	Health	Other Health	3
TCRC	Health	Private Insurance	1
TCRC	Housing	Total	12
TCRC	Housing	Eviction	4
		Landlord and Tenant Rights	
TCRC	Housing	Reasonable	1
TCRC	Housing	Accommodations	6
TCRC	Housing	Section 8	1
TCRC	Immigration	Total	1
TCRC	Immigration	Public Charge	1

TCRC	Income Maintenance	Total	59
TCRC	Income Maintenance	IHSS Eligibility	2
TCRC	Income Maintenance	IHSS Hours	10
TCRC	Income Maintenance	IHSS protective supervision	8
TCRC	Income Maintenance	IHSS: Other	3
TCRC	Income Maintenance	Other Income Programs	6
TCRC	Income Maintenance	SSA - SSDI	1
TCRC	Income Maintenance	SSI - Eligibility	13
TCRC	Income Maintenance	SSI - Other	11
TCRC	Income Maintenance	SSI - Overpayment	3
TCRC	Income Maintenance	SSI - Representative Payee	2
TCRC	Legal Referral	Total	7
TCRC	Legal Referral	Civil (General)	6
TCRC	Legal Referral	Criminal (General) - Rights	1
TCRC	Mental Health Issues	Total	4
TCRC	Mental Health Issues	Mental Health - Involuntary Commitment	2
TCRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	2
TCRC	Placement	Total	19
TCRC	Placement	Discharge Planning	2
TCRC	Placement	Facility Evictions	1

TCRC	Placement	Move from Institution to Community	9
TCRC	Placement	Support Services Needed for Placement	6
TCRC	Placement	Unit / Facility / Institution Transfer	1
TCRC	Privacy/Personal Autonomy / Choices	Total	13
TCRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	3
TCRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	8
TCRC	Privacy/Personal Autonomy / Choices	Personal Property	1
TCRC	Privacy/Personal Autonomy / Choices	Privacy	1
TCRC	Records	Total	1
TCRC	Records	Denial of access to records / correction of records	1
TCRC	Regional Center Services	Total	86
TCRC	Regional Center Services	Regional Center - 6500	1
TCRC	Regional Center Services	Regional Center - Case Management	10

TCRC	Regional Center Services	Regional Center - Crisis Services	2
TCRC	Regional Center Services	Regional Center - Day Program, Training and Activity	1
TCRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	3
TCRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	16
TCRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	6
TCRC	Regional Center Services	Regional Center - Independent Living Services	2
TCRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	18
TCRC	Regional Center Services	Regional Center - Least Restrictive Environment	1
TCRC	Regional Center Services	Regional Center - Other Regional Center Services	15
TCRC	Regional Center Services	Regional Center - Prevention Services	1

TCRC	Regional Center Services	Regional Center - Respite	7
TCRC	Regional Center Services	Regional Center - Self Determination	1
TCRC	Regional Center Services	Regional Center - Transportation	2
VMRC		Total	424
VMRC	Abuse	Total	9
		Emotional / Psychological Abuse	3
VMRC	Abuse	Abuse	3
VMRC	Abuse	Financial Abuse	2
VMRC	Abuse	Physical Assault	2
VMRC	Abuse	Sexual Assault	1
VMRC	Abuse	Verbal Abuse	1
VMRC	Consent	Total	67
VMRC	Consent	Informed Consent	1
VMRC	Consent	Other Consent	1
		Substituted Decision Making (Ex. DPAHC)	64
VMRC	Consent	Withhold Consent	1
VMRC	Conservatorship	Total	20
		Alternatives to Conservatorship	16
VMRC	Conservatorship	Conservatorship	16
VMRC	Conservatorship	Change Conservatorship	2
VMRC	Conservatorship	LPS Conservatorship	1
		Termination of Conservatorship	1
VMRC	Conservatorship	Conservatorship	1

VMRC	Criminal Justice / Forensic Mental Health Issues	Total	1
VMRC	Criminal Justice / Forensic Mental Health Issues	Competency	1
VMRC	Discrimination (Other than Employment)	Total	1
VMRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
VMRC	Education	Total	75
VMRC	Education	Education - Assessment	2
VMRC	Education	Education - Behavioral Intervention, Services and Supports	1
VMRC	Education	Education - Compliance Complaint	3
VMRC	Education	Education - Discipline (Suspension / Expulsion / Other)	3
VMRC	Education	Education - Discrimination	1
VMRC	Education	Education - Due Process	1
VMRC	Education	Appeals	1
VMRC	Education	Education - Eligibility	1

VMRC	Education	Education - Full Inclusion (Except Pre-School)	1
VMRC	Education	Education - Higher Education	1
VMRC	Education	Education - IEP Development	32
VMRC	Education	Education - Other Education	9
VMRC	Education	Education - Public School Placement	10
VMRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	5
VMRC	Education	Education - Transition Planning (Any Age)	1
VMRC	Education	Education - Transportation	1
VMRC	Education	FAPE: Least restrictive environment	3
VMRC	Employment	Total	6
VMRC	Employment	Employment Discrimination: General / Hiring	1
VMRC	Employment	Employment Discrimination: Reasonable Accommodations	5
VMRC	Family	Total	1

VMRC	Family	Custody Issues	1
VMRC	Finance	Total	3
VMRC	Finance	Debtor / Creditor Issues	2
VMRC	Finance	Special Needs Trust	1
VMRC	Health	Total	19
VMRC	Health	CCS Services	1
		Health Insurance/managed care issues	2
VMRC	Health	Medi-Cal Eligibility	2
VMRC	Health	Medi-Cal Services	1
		Medi-Cal Share of Cost / Co-Payment	1
VMRC	Health	Medical Treatment	2
VMRC	Health	Medicare	1
VMRC	Health	Other Health	9
VMRC	Housing	Total	12
VMRC	Housing	Eviction	1
		Landlord and Tenant Rights	7
VMRC	Housing	Property Rights	1
		Reasonable Accommodations	2
VMRC	Housing	Subsidized Housing	1
VMRC	Income Maintenance	Total	75
VMRC	Income Maintenance	IHSS Eligibility	10
VMRC	Income Maintenance	IHSS Hours	4

VMRC	Income Maintenance	IHSS Overpayments	1
VMRC	Income Maintenance	IHSS protective supervision	5
VMRC	Income Maintenance	IHSS provider issues	2
VMRC	Income Maintenance	IHSS: Other	5
VMRC	Income Maintenance	Other Income Programs	2
VMRC	Income Maintenance	SSA - Child Benefits	1
VMRC	Income Maintenance	SSI - Eligibility	27
VMRC	Income Maintenance	SSI - Other	9
VMRC	Income Maintenance	SSI - Overpayment	8
VMRC	Income Maintenance	SSI - Representative Payee	1
VMRC	Legal Referral	Total	1
VMRC	Legal Referral	Civil (General)	1
VMRC	Mental Health Issues	Total	1
VMRC	Mental Health Issues	Mental Health - Eligibility	1
VMRC	Placement	Total	16
VMRC	Placement	Move from Institution to Community	9
VMRC	Placement	Support Services Needed for Placement	4
VMRC	Placement	Transitional Housing Unit / Facility / Institution	1
VMRC	Placement	Transfer	2
VMRC	Privacy/Personal Autonomy / Choices	Total	20

VMRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	2
VMRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	12
VMRC	Privacy/Personal Autonomy / Choices	Personal Property	2
VMRC	Privacy/Personal Autonomy / Choices	Privacy	2
VMRC	Privacy/Personal Autonomy / Choices	Sexuality	1
VMRC	Privacy/Personal Autonomy / Choices	Telephone	1
VMRC	Records	Total	1
VMRC	Records	Denial of access to records / correction of records	1
VMRC	Regional Center Services	Total	96
VMRC	Regional Center Services	Regional Center - Assessment of Needs	47
VMRC	Regional Center Services	Regional Center - Behavioral Services	3
VMRC	Regional Center Services	Regional Center - Case Management	2
VMRC	Regional Center Services	Regional Center - Coordination with County Mental Health	1

VMRC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
VMRC	Regional Center Services	Regional Center - DDS Policies / Procedures	1
VMRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	10
VMRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	3
VMRC	Regional Center Services	Regional Center - Least Restrictive Environment	3
VMRC	Regional Center Services	Regional Center - Other Regional Center Services	12
VMRC	Regional Center Services	Regional Center - Respite	5
VMRC	Regional Center Services	Regional Center - Supported Living	5
WRC		Total	431
WRC	4731 Complaint	Total	7
WRC	4731 Complaint	4731 - Regional Center	5
WRC	4731 Complaint	4731 - Service Provider	2
WRC	Abuse	Total	5
WRC	Abuse	Emotional / Psychological Abuse	1
WRC	Abuse	Financial Abuse	2
WRC	Abuse	Physical Assault	1

WRC	Abuse	Verbal Abuse	1
WRC	Consent	Total	3
WRC	Consent	Capacity / Incapacity of Client	1
WRC	Consent	Other Consent	2
WRC	Conservatorship	Total	13
WRC	Conservatorship	Alternatives to Conservatorship	11
WRC	Conservatorship	Conservator's Duties	1
WRC	Conservatorship	Termination of Conservatorship	1
WRC	Education	Total	11
WRC	Education	Education - Assessment	1
WRC	Education	Education - Home / Hospital Instruction	1
WRC	Education	Education - IEP Development	1
WRC	Education	Education - Other Education	4
WRC	Education	Education - Preschool Programs and Full Inclusion	1
WRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	3
WRC	Employment	Total	7

WRC	Employment	Employment Discrimination: General / Hiring	2
WRC	Employment	Employment Discrimination: Reasonable Accommodations	5
WRC	Family	Total	4
WRC	Family	Custody Issues	1
WRC	Family	Domestic Violence	1
WRC	Family	Foster Care	1
WRC	Family	Marriage	1
WRC	Finance	Total	14
WRC	Finance	Debtor / Creditor Issues	1
WRC	Finance	Estate Planning	7
WRC	Finance	Special Needs Trust	6
WRC	Health	Total	24
WRC	Health	Health Insurance/managed care issues	1
WRC	Health	In Home Nursing	1
WRC	Health	Medi-Cal Eligibility	5
WRC	Health	Medi-Cal Services	5
WRC	Health	Medi-Cal Share of Cost / Co- Payment	5
WRC	Health	Medical Treatment	1
WRC	Health	Other Health	6
WRC	Housing	Total	44

WRC	Housing	Eviction	13
WRC	Housing	Habitability	2
WRC	Housing	Housing Discrimination (Zoning / Covenants)	1
WRC	Housing	Landlord and Tenant Rights	12
WRC	Housing	Property Rights	2
WRC	Housing	Reasonable Accommodations	7
WRC	Housing	Section 8	2
WRC	Housing	Subsidized Housing	5
WRC	Immigration	Total	1
WRC	Immigration	Other Immigration	1
WRC	Income Maintenance	Total	160
WRC	Income Maintenance	IHSS Eligibility	7
WRC	Income Maintenance	IHSS Hours	10
WRC	Income Maintenance	IHSS protective supervision	6
WRC	Income Maintenance	IHSS provider issues	3
WRC	Income Maintenance	IHSS share of cost	1
WRC	Income Maintenance	IHSS: Other	10
WRC	Income Maintenance	Other Income Programs	8
WRC	Income Maintenance	SSA - Child Benefits	2
WRC	Income Maintenance	SSA - DAC	7
WRC	Income Maintenance	SSA - SSDI	9
WRC	Income Maintenance	SSI - Eligibility	32
WRC	Income Maintenance	SSI - Hearing	7

WRC	Income Maintenance	SSI - Other	34
WRC	Income Maintenance	SSI - Overpayment	20
WRC	Income Maintenance	SSI - Representative Payee	3
WRC	Income Maintenance	State Disability Benefits	1
WRC	Legal Referral	Total	9
WRC	Legal Referral	Civil (General)	7
WRC	Legal Referral	Personal Injury	2
WRC	Mental Health Issues	Total	2
		Mental Health - Involuntary	
WRC	Mental Health Issues	Commitment	1
		Mental Health - Service,	
WRC	Mental Health Issues	Supports and Treatment	1
WRC	Placement	Total	10
WRC	Placement	Discharge Planning	2
WRC	Placement	Health Facilities	1
		Move from Institution to	
WRC	Placement	Community	5
		Support Services Needed for	
WRC	Placement	Placement	2
	Privacy/Personal		
WRC	Autonomy / Choices	Total	16
	Privacy/Personal	Choices: Least Restrictive	
WRC	Autonomy / Choices	Environment	1
	Privacy/Personal		
WRC	Autonomy / Choices	Community Activities	3

WRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	10
WRC	Privacy/Personal Autonomy / Choices	Personal Property	1
WRC	Privacy/Personal Autonomy / Choices	Privacy	1
WRC	Records	Total	2
WRC	Records	Denial of access to records / correction of records	2
WRC	Regional Center Services	Total	99
WRC	Regional Center Services	Regional Center - Behavioral Services	3
WRC	Regional Center Services	Regional Center - Case Management	2
WRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	2
WRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	2
WRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	22
WRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	19

WRC	Regional Center Services	Regional Center - Independent Living Services	3
WRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	11
WRC	Regional Center Services	Regional Center - Nursing Services	1
WRC	Regional Center Services	Regional Center - Other Regional Center Services	18
WRC	Regional Center Services	Regional Center - Respite	6
WRC	Regional Center Services	Regional Center - Self Determination	4
WRC	Regional Center Services	Regional Center - Supported Employment	2
WRC	Regional Center Services	Regional Center - Supported Living	3
WRC	Regional Center Services	Regional Center - Waiver / HCBS	1
Report Totals		Total	8,155