Office of Cilents' Rights Advocacy Annual Report July 1, 2019 through June 30, 2020 Report by Problem Code

ACRC		TOTAL	877
ACRC	4731 Complaint	TOTAL	8
ACRC	4731 Complaint	4731 - Regional Center	5
ACRC	4731 Complaint	4731 - Service Provider	2
ACRC	4731 Complaint	Title 17	1
ACRC	Consent	TOTAL	1
ACRC	Consent	Other Consent	1
ACRC	Conservatorship	TOTAL	15
ACRC	Conservatorship	Alternatives to Conservatorship	13
ACRC	Conservatorship	Change Conservatorship	1
ACRC	Conservatorship	Opposition to Petition	1
ACRC	Criminal Justice / Forensic	TOTAL	1
	Mental Health Issues		
ACRC	Criminal Justice / Forensic Mental Health Issues	Diversion	1
ACRC	Discrimination (Other than	TOTAL	2
	Employment)		
ACRC	Discrimination (Other than	Public Accommodations (Hotels,	1
	Employment)	Restaurants, Etc.)	
ACRC	Discrimination (Other than	Transportation (Public and Private)	1
	Employment)		
ACRC	Education	TOTAL	372
ACRC	Education	Education - Adult Education Programs	3

ACRC	Education	Education - Assessment	26
ACRC	Education	Education - Assistive Technology	1
ACRC	Education	Education - Behavioral Intervention, Services and Supports	12
ACRC	Education	Education - Bullying	5
ACRC	Education	Education - Compliance Complaint	18
ACRC	Education	Education - Discipline (Suspension / Expulsion / Other)	17
ACRC	Education	Education - Discrimination	3
ACRC	Education	Education - Due Process Appeals	7
ACRC	Education	Education - Early Intervention (Part B / Over Age 3)	1
ACRC	Education	Education - Eligibility	7
ACRC	Education	Education - Full Inclusion (Except Pre-School)	1
ACRC	Education	Education - Higher Education	1
ACRC	Education	Education - Home / Hospital Instruction	4
ACRC	Education	Education - IEP Development	92
ACRC	Education	Education - Mental Health Services (AB 114)	2
ACRC	Education	Education - Non-Public School Placement	5

ACRC	Education	Education - Other Education	15
ACRC	Education	Education - Personal Injury (Tort	4
		Claim)	
ACRC	Education	Education - Preschool Programs	1
		and Full Inclusion	
ACRC	Education	Education - Public School	38
		Placement	
ACRC	Education	Education - Related Services (Ex.	60
		OT / PT / S&L / 1:1 / Medication)	
ACRC	Education	Education - Transition Planning	9
		(Any Age)	
ACRC	Education	Education - Transportation	18
ACRC	Education	FAPE: Least restrictive	22
		environment	
ACRC	Employment	TOTAL	4
ACRC	Employment	Employment Discrimination:	2
		Reasonable Accommodations	
ACRC	Employment	Vocational Rehabilitation Services	2
ACRC	Family	TOTAL	5
ACRC	Family	Custody Issues	5
ACRC	Finance	TOTAL	7
ACRC	Finance	Debtor / Creditor Issues	2
ACRC	Finance	Estate Planning	1
ACRC	Finance	Special Needs Trust	4
ACRC	Health	TOTAL	38
ACRC	Health	CCS Eligibility	1
		- -	

ACRC	Health	Health Insurance/managed care issues	2
ACRC	Health	Medi-Cal Eligibility	5
ACRC	Health	Medi-Cal Services	10
ACRC	Health	Medi-Cal Share of Cost / Co-	3
		Payment	
ACRC	Health	Medical Treatment	4
ACRC	Health	Medicare	1
ACRC	Health	Other Health	4
ACRC	Health	Private Insurance	8
ACRC	Housing	TOTAL	33
ACRC	Housing	Eviction	6
ACRC	Housing	Habitability	3
ACRC	Housing	Housing Discrimination (Zoning /	1
		Covenants)	
ACRC	Housing	Landlord and Tenant Rights	9
ACRC	Housing	Property Rights	1
ACRC	Housing	Reasonable Accommodations	5
ACRC	Housing	Section 8	6
ACRC	Housing	Subsidized Housing	2
ACRC	Immigration	TOTAL	2
ACRC	Immigration	Citizenship (Application / Interview)	1
ACRC	Immigration	Oath and Waiver	1
ACRC	Income Maintenance	TOTAL	174
ACRC	Income Maintenance	CAPI	2
ACRC	Income Maintenance	IHSS Eligibility	31
ACRC	Income Maintenance	IHSS Hours	32

ACRC	Income Maintenance	IHSS Overpayments	2
ACRC	Income Maintenance	IHSS protective supervision	13
ACRC	Income Maintenance	IHSS provider issues	8
ACRC	Income Maintenance	IHSS: Other	7
ACRC	Income Maintenance	SSA - Child Benefits	1
ACRC	Income Maintenance	SSA - SSDI	1
ACRC	Income Maintenance	SSI - Eligibility	42
ACRC	Income Maintenance	SSI - Hearing	7
ACRC	Income Maintenance	SSI - Other	8
ACRC	Income Maintenance	SSI - Overpayment	20
ACRC	Legal Referral	TOTAL	6
ACRC	Legal Referral	Civil (General)	3
ACRC	Legal Referral	Personal Injury	2
ACRC	Legal Referral	Small Claims	1
ACRC	Mental Health Issues	TOTAL	7
ACRC	Mental Health Issues	Mental Health - Eligibility	3
ACRC	Mental Health Issues	Mental Health - Involuntary	1
		Commitment	
ACRC	Mental Health Issues	Mental Health - Service, Supports	3
		and Treatment	
ACRC	Placement	TOTAL	36
ACRC	Placement	Discharge Planning	7
ACRC	Placement	Facility Conditions	1
ACRC	Placement	Health Facilities	2
ACRC	Placement	Move from Institution to Community	11
ACRC	Placement	Support Services Needed for Placement	13

ACRC	Placement	Transitional Housing	1
ACRC	Placement	Unit / Facility / Institution Transfer	1
ACRC	Privacy/Personal Autonomy Choices	/ TOTAL	9
ACRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	2
ACRC	Privacy/Personal Autonomy / Choices	Community Activities	1
ACRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	4
ACRC	Privacy/Personal Autonomy / Choices	Personal Property	1
ACRC	Privacy/Personal Autonomy / Choices	Telephone	1
ACRC	Regional Center Services	TOTAL	155
ACRC	Regional Center Services	Regional Center - 6500	11
ACRC	Regional Center Services	Regional Center - Assessment of Needs	3
ACRC	Regional Center Services	Regional Center - Behavioral Services	2
ACRC	Regional Center Services	Regional Center - Case Management	8
ACRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	1
ACRC	Regional Center Services	Regional Center - Crisis Services	1

ACRC	Regional Center Services	Regional Center - Day Program, Training and Activity	6
ACRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	6
ACRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	15
ACRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	8
ACRC	Regional Center Services	Regional Center - Independent Living Services	1
ACRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	9
ACRC	Regional Center Services	Regional Center - Least Restrictive Environment	19
ACRC	Regional Center Services	Regional Center - Other Regional Center Services	22
ACRC	Regional Center Services	Regional Center - Prevention Services	1
ACRC	Regional Center Services	Regional Center - Respite	8
ACRC	Regional Center Services	Regional Center - Supported Employment	1
ACRC	Regional Center Services	Regional Center - Supported Living	28
ACRC	Regional Center Services	Regional Center - Transportation	4
ACRC	Regional Center Services	Regional Center - Waiver	1

ACRC ACRC CIT CIT CIT CIT	Transportation Transportation Abuse Abuse Conservatorship	TOTAL Transportation - Eligibility TOTAL TOTAL Physical Assault TOTAL	2 69 1 1
CIT	Conservatorship	Conservatee's Rights	1
CIT	Criminal Justice / Forensic Mental Health Issues	TOTAL	3
CIT	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	2
CIT	Criminal Justice / Forensic Mental Health Issues	Jail	1
CIT	Mental Health Issues	TOTAL	2
CIT	Mental Health Issues	Mental Health - Involuntary Commitment	1
CIT	Mental Health Issues	Mental Health - Service, Supports and Treatment	1
CIT	Placement	TOTAL	40
CIT	Placement	Move from Institution to Community	27
CIT	Placement	Support Services Needed for Placement	13
CIT	Privacy/Personal Autonomy Choices	/ TOTAL	2
CIT	Privacy/Personal Autonomy / Choices	Privacy	1

CIT	Privacy/Personal Autonomy / Choices	Sexuality	1
CIT	Regional Center Services	TOTAL	20
CIT	Regional Center Services	Regional Center - Assessment of Needs	1
CIT	Regional Center Services	Regional Center - Behavioral Services	12
CIT	Regional Center Services	Regional Center - Crisis Services	3
CIT	Regional Center Services	Regional Center - Eligibility for Regional Center services	2
CIT	Regional Center Services	Regional Center - Least Restrictive Environment	2
CVRC		TOTAL	394
CVRC	4731 Complaint	TOTAL	3
CVRC	4731 Complaint	4731 - Regional Center	2
CVRC	4731 Complaint	4731 - Service Provider	1
CVRC	Abuse	TOTAL	5
CVRC	Abuse	Financial Abuse	2
CVRC	Abuse	Physical Assault	1
CVRC	Abuse	Physical Neglect	1
CVRC	Abuse	Physical Restraint / Seclusion	1
CVRC	Conservatorship	TOTAL	12
CVRC	Conservatorship	Alternatives to Conservatorship	8
CVRC	Conservatorship	Conservatee's Rights	1
CVRC	Conservatorship	Termination of Conservatorship	3

CVRC	Criminal Justice / Forensic Mental Health Issues	TOTAL	1
CVRC	Criminal Justice / Forensic Mental Health Issues	Jail	1
CVRC	Discrimination (Other than Employment)	TOTAL	2
CVRC	Discrimination (Other than Employment)	Other Discrimination	1
CVRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
CVRC	Education	TOTAL	113
CVRC	Education	Education - Adult Education Programs	3
CVRC	Education	Education - After School Programs	1
CVRC	Education	Education - Assessment	3
CVRC	Education	Education - Behavioral Intervention, Services and Supports	1
CVRC	Education	Education - Bullying	2
CVRC	Education	Education - Compliance Complaint	8
CVRC	Education	Education - Discipline (Suspension / Expulsion / Other)	2
CVRC CVRC	Education Education	Education - Discrimination Education - Eligibility	3 4

CVRC	Education	Education - Higher Education	3
CVRC	Education	Education - Home / Hospital Instruction	3
CVRC	Education	Education - IEP Development	55
CVRC	Education	Education - Other Education	3
CVRC	Education	Education - Personal Injury (Tort Claim)	2
CVRC	Education	Education - Public School Placement	11
CVRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	3
CVRC	Education	Education - Transition Planning (Any Age)	1
CVRC	Education	Education - Transportation	3
CVRC	Education	FAPE: Least restrictive environment	2
CVRC	Employment	TOTAL	15
CVRC	Employment	Employment Discrimination: General / Hiring	2
CVRC	Employment	Vocational Rehabilitation Services	13
CVRC	Family	TOTAL	7
CVRC	Family	Custody Issues	2
CVRC	Family	Foster Care	4
CVRC	Family	Parental Rights	1
CVRC	Finance	TOTAL	4
CVRC	Finance	Debtor / Creditor Issues	2

CVRC	Finance	Estate Planning	1
CVRC	Finance	Special Needs Trust	1
CVRC	Health	TOTAL	16
CVRC	Health	CCS Eligibility	1
CVRC	Health	Medi-Cal Eligibility	2
CVRC	Health	Medi-Cal Services	4
CVRC	Health	Medi-Cal Share of Cost / Co-	2
		Payment	
CVRC	Health	Medical Treatment	1
CVRC	Health	Other Health	3
CVRC	Health	Private Insurance	3
CVRC	Housing	TOTAL	10
CVRC	Housing	Eviction	2
CVRC	Housing	Habitability	1
CVRC	Housing	Landlord and Tenant Rights	2
CVRC	Housing	Property Rights	3
CVRC	Housing	Reasonable Accommodations	2
CVRC	Income Maintenance	TOTAL	61
CVRC	Income Maintenance	IHSS Eligibility	6
CVRC	Income Maintenance	IHSS Hours	6
CVRC	Income Maintenance	IHSS protective supervision	4
CVRC	Income Maintenance	IHSS provider issues	1
CVRC	Income Maintenance	IHSS: Other	2
CVRC	Income Maintenance	Other Income Programs	4
CVRC	Income Maintenance	SSA - Child Benefits	1
CVRC	Income Maintenance	SSI - Eligibility	12
CVRC	Income Maintenance	SSI - Hearing	3
CVRC	Income Maintenance	SSI - Other	12

CVRC	Income Maintenance	SSI - Overpayment	4
CVRC	Income Maintenance	SSI - Representative Payee	4
CVRC	Income Maintenance	State Disability Benefits	2
CVRC	Legal Referral	TOTAL	11
CVRC	Legal Referral	Civil (General)	11
CVRC	Mental Health Issues	TOTAL	3
CVRC	Mental Health Issues	Mental Health - Complaint	1
CVRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	2
CVRC	Placement	TOTAL	39
CVRC	Placement	Discharge Planning	3
CVRC	Placement	Facility Evictions	2
CVRC	Placement	Move from Institution to Community	24
CVRC	Placement	Support Services Needed for Placement	6
CVRC	Placement	Unit / Facility / Institution Transfer	4
CVRC	Privacy/Personal Autonomy Choices	/ TOTAL	8
CVRC	Privacy/Personal Autonomy / Choices	Community Activities	1
CVRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	5
CVRC	Privacy/Personal Autonomy / Choices	Telephone	2
CVRC	Records	TOTAL	2

CVRC	Records	Denial of access to records / correction of records	2
CVRC	Regional Center Services	TOTAL	81
CVRC	Regional Center Services	Regional Center - Behavioral Services	2
CVRC	Regional Center Services	Regional Center - Case Management	8
CVRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	26
CVRC	Regional Center Services	Regional Center - Independent Living Services	3
CVRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	22
CVRC	Regional Center Services	Regional Center - Other Regional Center Services	9
CVRC	Regional Center Services	Regional Center - Respite	4
CVRC	Regional Center Services	Regional Center - Self Determination	1
CVRC	Regional Center Services	Regional Center - Supported Living	4
CVRC	Regional Center Services	Regional Center - Transportation	2
CVRC CVRC ELARC ELARC	Transportation Transportation 4731 Complaint	TOTAL Transportation - Eligibility TOTAL TOTAL	1 1 445 3

ELARC	4731 Complaint	4731 - Regional Center	3
ELARC	Abuse	TOTAL	3
ELARC	Abuse	Financial Abuse	1
ELARC	Abuse	Other Abuse	1
ELARC	Abuse	Physical Assault	1
ELARC	Consent	TOTAL	1
ELARC	Consent	Other Consent	1
ELARC	Conservatorship	TOTAL	13
ELARC	Conservatorship	Alternatives to Conservatorship	11
ELARC	Conservatorship	Change Conservatorship	1
ELARC	Conservatorship	Petition	1
ELARC	Criminal Justice / Forensic	TOTAL	1
	Mental Health Issues		
ELARC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1
ELARC	Discrimination (Other than	TOTAL	1
	Employment)		
ELARC	Discrimination (Other than	Other Discrimination	1
EL ADO	Employment)	TOTAL	50
ELARC	Education	TOTAL	50
ELARC	Education	Education - Adult Education	1
EL ADO	E Lordon	Programs	2
ELARC	Education	Education - Behavioral	2
		Intervention, Services and	
EL ADO	Edwartian	Supports False Commission	4
ELARC	Education	Education - Extra Curricular Activities	1

ELARC	Education	Education - Higher Education	1
ELARC	Education	Education - IEP Development	24
ELARC	Education	Education - Mental Health Services (AB 114)	1
ELARC	Education	Education - Non-Public School Placement	2
ELARC	Education	Education - Other Education	8
ELARC	Education	Education - Personal Injury (Tort Claim)	1
ELARC	Education	Education - Public School Placement	1
ELARC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	4
ELARC	Education	Education - Transportation	2
ELARC	Education	FAPE: Least restrictive environment	2
ELARC	Employment	TOTAL	2
ELARC	Employment	Vocational Rehabilitation Services	1
ELARC	Employment	Wrongful Termination	1
ELARC	Family	TOTAL	4
ELARC	Family	Dissolution / Annulment	3
ELARC	Family	Parental Rights	1
ELARC	Finance	TOTAL	4
ELARC	Finance	Debtor / Creditor Issues	2
ELARC	Finance	Special Needs Trust	2
ELARC	Health	TOTAL	35

ELARC	Health	Health Insurance/managed care issues	1
ELARC	Health	Medi-Cal Eligibility	10
ELARC	Health	Medi-Cal Services	2
ELARC	Health	Medi-Cal Share of Cost / Co-	9
		Payment	
ELARC	Health	Medi-Medi	4
ELARC	Health	Medicare	1
ELARC	Health	Other Health	8
ELARC	Housing	TOTAL	6
ELARC	Housing	Eviction	1
ELARC	Housing	Landlord and Tenant Rights	4
ELARC	Housing	Reasonable Accommodations	1
ELARC	Immigration	TOTAL	5
ELARC	Immigration	Other Immigration	3
ELARC	Immigration	Public Charge	2
ELARC	Income Maintenance	TOTAL	163
ELARC	Income Maintenance	IHSS Eligibility	18
ELARC	Income Maintenance	IHSS Hours	33
ELARC	Income Maintenance	IHSS protective supervision	6
ELARC	Income Maintenance	IHSS: Other	5
ELARC	Income Maintenance	Other Income Programs	4
ELARC	Income Maintenance	SSA - Child Benefits	1
ELARC	Income Maintenance	SSA - DAC	2
ELARC	Income Maintenance	SSA - SSDI	4
ELARC	Income Maintenance	SSI - Eligibility	44
ELARC	Income Maintenance	SSI - Hearing	5
ELARC	Income Maintenance	SSI - Other	18

ELARC	Income Maintenance	SSI - Overpayment	19
ELARC	Income Maintenance	SSI - Representative Payee	3
ELARC	Income Maintenance	State Disability Benefits	1
ELARC	Legal Referral	TOTAL	26
ELARC	Legal Referral	Civil (General)	20
ELARC	Legal Referral	Criminal (General) - Rights	1
ELARC	Legal Referral	Personal Injury	4
ELARC	Legal Referral	Small Claims	1
ELARC	Mental Health Issues	TOTAL	1
ELARC	Mental Health Issues	Mental Health - Involuntary Commitment	1
ELARC	Placement	TOTAL	23
ELARC	Placement	Discharge Planning	3
ELARC	Placement	Move from Institution to Community	12
ELARC	Placement	Support Services Needed for Placement	2
ELARC	Placement	Transitional Housing	3
ELARC	Placement	Unit / Facility / Institution Transfer	3
ELARC	Privacy/Personal Autonomy Choices	/ TOTAL	5
ELARC	Privacy/Personal Autonomy / Choices	Mail	1
ELARC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	2
ELARC	Privacy/Personal Autonomy / Choices	Personal Property	1

ELARC	Privacy/Personal Autonomy / Choices	Privacy	1
ELARC	Regional Center Services	TOTAL	95
ELARC	Regional Center Services	Regional Center - Assessment of Needs	3
ELARC	Regional Center Services	Regional Center - Behavioral Services	6
ELARC	Regional Center Services	Regional Center - Crisis Services	1
ELARC	Regional Center Services	Regional Center - Day Program, Training and Activity	1
ELARC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	4
ELARC	Regional Center Services	Regional Center - Eligibility for Regional Center services	14
ELARC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	2
ELARC	Regional Center Services	Regional Center - Independent Living Services	5
ELARC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	7
ELARC	Regional Center Services	Regional Center - Least Restrictive Environment	1
ELARC	Regional Center Services	Regional Center - Other Regional	36

ELARC ELARC	Regional Center Services Regional Center Services	Regional Center - Respite Regional Center - Supported Living	10 3
ELARC	Regional Center Services	Regional Center - Transportation	2
ELARC ELARC	Transportation Transportation	TOTAL Transportation - Appeal Procedure	4 2
ELARC FDLRC FDLRC FDLRC FDLRC FDLRC	Transportation 4731 Complaint 4731 Complaint Abuse Abuse	Transportation - Eligibility TOTAL TOTAL 4731 - Regional Center TOTAL Emotional / Psychological Abuse	2 446 2 2 4 1
FDLRC FDLRC FDLRC FDLRC FDLRC FDLRC FDLRC	Abuse Conservatorship Conservatorship Conservatorship Conservatorship Conservatorship Criminal Justice / Forensic Mental Health Issues	Physical Assault Verbal Abuse TOTAL Alternatives to Conservatorship Change Conservatorship Conservatee's Rights TOTAL	2 1 6 3 2 1 3
FDLRC FDLRC	Criminal Justice / Forensic Mental Health Issues Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights Probation	2 1

FDLRC	Education	TOTAL	93
FDLRC	Education	Education - Assessment	10
FDLRC	Education	Education - Behavioral	5
		Intervention, Services and	
		Supports	
FDLRC	Education	Education - Compliance Complaint	7
FDLRC	Education	Education - Discipline (Suspension	1
		/ Expulsion / Other)	
FDLRC	Education	Education - Discrimination	1
FDLRC	Education		1
FULKC	Education	Education - Due Process Appeals	I
FDLRC	Education	Education - Eligibility	2
FDLRC	Education	Education - Extra Curricular	1
		Activities	
FDLRC	Education	Education - Higher Education	2
FDLRC	Education	Education - IEP Development	21
FDLRC	Education	Education - Non-Public School Placement	1
FDLRC	Education	Education - Other Education	16
FDLRC	Education	Education - Public School	3
		Placement	
FDLRC	Education	Education - Related Services (Ex.	10
		OT / PT / S&L / 1:1 / Medication)	
FDLRC	Education	Education - Transportation	11
. 22.0	233331011	24454	

FDLRC	Education	FAPE: Least restrictive	1
		environment	
FDLRC	Employment	TOTAL	4
FDLRC	Employment	Employment Discrimination:	2
		General / Hiring	
FDLRC	Employment	Vocational Rehabilitation Services	1
FDLRC	Employment	Wrongful Termination	1
FDLRC	Family	TOTAL	4
FDLRC	Family	Child Support	2
FDLRC	Family	Custody Issues	2
FDLRC	Finance	TOTAL	2
FDLRC	Finance	Special Needs Trust	2
FDLRC	Health	TOTAL	10
FDLRC	Health	Medi-Cal Eligibility	1
FDLRC	Health	Medi-Cal Services	4
FDLRC	Health	Medi-Cal Share of Cost / Co-	1
		Payment	
FDLRC	Health	Other Health	2
FDLRC	Health	Private Insurance	1
FDLRC	Health	Waiver/ Not HCBS	1
FDLRC	Housing	TOTAL	20
FDLRC	Housing	Eviction	5
FDLRC	Housing	Habitability	4
FDLRC	Housing	Landlord and Tenant Rights	2
FDLRC	Housing	Reasonable Accommodations	6
FDLRC	Housing	Subsidized Housing	3
FDLRC	Immigration	TOTAL	3

FDLRC	Immigration	Citizenship (Application / Interview)	1
FDLRC	Immigration	Public Charge	2
FDLRC	Income Maintenance	TOTAL	154
FDLRC	Income Maintenance	IHSS Eligibility	21
FDLRC	Income Maintenance	IHSS Hours	21
FDLRC	Income Maintenance	IHSS protective supervision	15
FDLRC	Income Maintenance	IHSS provider issues	19
FDLRC	Income Maintenance	IHSS: Other	15
FDLRC	Income Maintenance	Other Income Programs	11
FDLRC	Income Maintenance	SSA - DAC	1
FDLRC	Income Maintenance	SSI - Eligibility	18
FDLRC	Income Maintenance	SSI - Hearing	1
FDLRC	Income Maintenance	SSI - Other	23
FDLRC	Income Maintenance	SSI - Overpayment	9
FDLRC	Legal Referral	TOTAL	12
FDLRC	Legal Referral	Civil (General)	2
FDLRC	Legal Referral	Criminal (General) - Rights	1
FDLRC	Legal Referral	Personal Injury	9
FDLRC	Mental Health Issues	TOTAL	1
FDLRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	1
FDLRC	Placement	TOTAL	15
FDLRC	Placement	Move from Institution to Community	9
FDLRC	Placement	Support Services Needed for Placement	4

FDLRC	Placement	Unit / Facility / Institution Transfer	2
FDLRC	Privacy/Personal Autonomy Choices	/ TOTAL	6
FDLRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	4
FDLRC	Privacy/Personal Autonomy / Choices	Telephone	2
FDLRC FDLRC FDLRC	Records Records Regional Center Services	TOTAL Erroneous Information TOTAL	1 1 1 06
FDLRC	Regional Center Services	Regional Center - Assessment of Needs	2
FDLRC	Regional Center Services	Regional Center - Behavioral Services	7
FDLRC	Regional Center Services	Regional Center - Case Management	15
FDLRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	4
FDLRC	Regional Center Services	Regional Center - Day Program, Training and Activity	2
FDLRC	Regional Center Services	Regional Center - DDS Policies / Procedures	1
FDLRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	3
FDLRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	13

FDLRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	4
FDLRC	Regional Center Services	Regional Center - Independent Living Services	6
FDLRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	4
FDLRC	Regional Center Services	Regional Center - Least Restrictive Environment	3
FDLRC	Regional Center Services	Regional Center - Other Regional Center Services	20
FDLRC	Regional Center Services	Regional Center - Respite	11
FDLRC	Regional Center Services	Regional Center - Self Determination	2
FDLRC	Regional Center Services	Regional Center - Supported Living	4
FDLRC	Regional Center Services	Regional Center - Transportation	3
FDLRC	Regional Center Services	Regional Center - Waiver	2
FNRC	•	TOTAL	496
FNRC	4731 Complaint	TOTAL	1
FNRC	4731 Complaint	4731 - Service Provider	1
FNRC	Abuse	TOTAL	10
FNRC	Abuse	Exploitation / Coercion	2
FNRC	Abuse	Financial Abuse	6
FNRC	Abuse	Physical Neglect	1
FNRC	Abuse	Physical Restraint / Seclusion	1

FNRC FNRC FNRC FNRC FNRC FNRC	Conservatorship Conservatorship Conservatorship Conservatorship Conservatorship Conservatorship Conservatorship Criminal Justice / Forensic Mental Health Issues	TOTAL Alternatives to Conservatorship Change Conservatorship Conservatee's Rights LPS Conservatorship Opposition to Petition TOTAL	13 6 1 4 1 1
FNRC	Criminal Justice / Forensic	Criminal Justice Issues - Rights	6
FNRC	Mental Health Issues Criminal Justice / Forensic Mental Health Issues	Jail	1
FNRC	Criminal Justice / Forensic Mental Health Issues	Juvenile (Detention and Probation)	1
FNRC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	2
FNRC	Discrimination (Other than Employment)	TOTAL	6
FNRC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	2
FNRC	Discrimination (Other than Employment)	Other Discrimination	2
FNRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	2
FNRC FNRC	Education Education	TOTAL Education - Assessment	141 6

FNRC	Education	Education - Behavioral Intervention, Services and Supports	16
FNRC	Education	Education - Bullying	5
FNRC	Education	Education - Compliance Complaint	6
FNRC	Education	Education - Discipline (Suspension / Expulsion / Other)	5
FNRC	Education	Education - Discrimination	2
FNRC	Education	Education - Due Process Appeals	1
FNRC	Education	Education - Eligibility	11
FNRC	Education	Education - Higher Education	2
FNRC	Education	Education - Home / Hospital Instruction	6
FNRC	Education	Education - IEP Development	20
FNRC	Education	Education - Other Education	9
FNRC	Education	Education - Preschool Programs and Full Inclusion	8
FNRC	Education	Education - Public School Placement	10
FNRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	20
FNRC	Education	Education - Residential Placement	1

FNRC	Education	Education - Transition Planning (Any Age)	1
FNRC	Education	Education - Transportation	5
FNRC	Education	FAPE: Least restrictive environment	7
FNRC	Employment	TOTAL	11
FNRC	Employment	Employment Discrimination: General / Hiring	2
FNRC	Employment	Employment Discrimination: Reasonable Accommodations	1
FNRC	Employment	Wrongful Termination	8
FNRC	Family	TOTAL	9
FNRC	Family	Adoption	1
FNRC	Family	Custody Issues	3
FNRC	Family	Domestic Violence	1
FNRC	Family	Guardianship of Minors	1
FNRC	Family	Parental Rights	3
FNRC	Finance	TOTAL	16
FNRC	Finance	Debtor / Creditor Issues	11
FNRC	Finance	Estate Planning	2
FNRC	Finance	Special Needs Trust	3
FNRC	Health	TOTAL	17
FNRC	Health	Health Insurance/managed care issues	3
FNRC	Health	Medi-Cal Eligibility	6
FNRC	Health	Medi-Cal Services	1
FNRC	Health	Medicare	1
FNRC	Health	Other Health	6

FNRC	Housing	TOTAL	39
FNRC	Housing	Eviction	5
FNRC	Housing	Habitability	6
FNRC	Housing	Housing Discrimination (Zoning / Covenants)	1
FNRC	Housing	Landlord and Tenant Rights	14
FNRC	Housing	Mobilehome Law	1
FNRC	Housing	Reasonable Accommodations	9
FNRC	Housing	Section 8	1
FNRC	Housing	Subsidized Housing	2
FNRC	Income Maintenance	TOTAL	121
FNRC	Income Maintenance	IHSS Eligibility	13
FNRC	Income Maintenance	IHSS Hours	3
FNRC	Income Maintenance	IHSS Overtime	1
FNRC	Income Maintenance	IHSS protective supervision	54
FNRC	Income Maintenance	IHSS provider issues	5
FNRC	Income Maintenance	IHSS: Other	5
FNRC	Income Maintenance	Other Income Programs	1
FNRC	Income Maintenance	SSA - DAC	5
FNRC	Income Maintenance	SSA - SSDI	5
FNRC	Income Maintenance	SSI - Eligibility	14
FNRC	Income Maintenance	SSI - Other	8
FNRC	Income Maintenance	SSI - Overpayment	3
FNRC	Income Maintenance	SSI - Representative Payee	4
FNRC	Legal Referral	TOTAL	11
FNRC	Legal Referral	Civil (General)	9
FNRC	Legal Referral	Criminal (General) - Rights	2
FNRC	Mental Health Issues	TOTAL	3

FNRC	Mental Health Issues	Mental Health - Involuntary Commitment	1
FNRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	2
FNRC	Placement	TOTAL	16
FNRC	Placement	Discharge Planning	2
FNRC	Placement	Facility Conditions	1
FNRC	Placement	Move from Institution to Community	5
FNRC	Placement	Support Services Needed for Placement	8
FNRC	Privacy/Personal Autonomy	/ TOTAL	9
FNRC	Choices Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	2
FNRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	3
FNRC	Privacy/Personal Autonomy / Choices	Personal Property	4
FNRC	Regional Center Services	TOTAL	63
FNRC	Regional Center Services	Regional Center - Behavioral Services	2
FNRC	Regional Center Services	Regional Center - Case Management	1
FNRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	2

FNRC	Regional Center Services	Regional Center - Crisis Services	6
FNRC	Regional Center Services	Regional Center - Day Program, Training and Activity	2
FNRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	13
FNRC	Regional Center Services	Regional Center - Independent Living Services	2
FNRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	6
FNRC	Regional Center Services	Regional Center - Least Restrictive Environment	4
FNRC	Regional Center Services	Regional Center - Other Regional Center Services	12
FNRC	Regional Center Services	Regional Center - Respite	5
FNRC	Regional Center Services	Regional Center - Supported Employment	2
FNRC	Regional Center Services	Regional Center - Supported Living	6
GGRC		TOTAL	317
GGRC	4731 Complaint	TOTAL	2
GGRC	4731 Complaint	4731 - Regional Center	1
GGRC	4731 Complaint	4731 - Service Provider	1
GGRC	Abuse	TOTAL	2
GGRC	Abuse	Physical Restraint / Seclusion	1
GGRC	Abuse	Sexual Assault	1
GGRC	Conservatorship	TOTAL	9

GGRC GGRC GGRC	Conservatorship Conservatorship Criminal Justice / Forensic Mental Health Issues	Alternatives to Conservatorship Conservatee's Rights TOTAL	8 1 4
GGRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1
GGRC	Criminal Justice / Forensic Mental Health Issues	Jail	1
GGRC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	2
GGRC	Discrimination (Other than Employment)	TOTAL	2
GGRC	Discrimination (Other than Employment)	Other Discrimination	2
GGRC	Education	TOTAL	31
GGRC	Education	Education - Assessment	1
GGRC	Education	Education - Behavioral Intervention, Services and Supports	2
GGRC	Education	Education - Charter Schools	1
GGRC	Education	Education - Compliance Complaint	3
GGRC	Education	Education - Discipline (Suspension / Expulsion / Other)	1
GGRC	Education	Education - Discrimination	1

GGRC	Education	Education - Due Process Appeals	1
GGRC	Education	Education - Full Inclusion (Except Pre-School)	1
GGRC	Education	Education - Home / Hospital Instruction	1
GGRC	Education	Education - IEP Development	7
GGRC	Education	Education - Non-Public School Placement	1
GGRC	Education	Education - Other Education	3
GGRC	Education	Education - Personal Injury (Tort Claim)	2
GGRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	2
GGRC	Education	Education - Transition Planning (Any Age)	3
GGRC	Education	FAPE: Least restrictive environment	1
GGRC	Employment	TOTAL	9
GGRC	Employment	Employment Discrimination: Reasonable Accommodations	3
GGRC	Employment	Vocational Rehabilitation Services	5
GGRC GGRC GGRC	Employment Finance Finance Finance	Wrongful Termination TOTAL Debtor / Creditor Issues Special Needs Trust	1 4 2 2

GGRC	Health	TOTAL	34
GGRC	Health	Health Insurance/managed care	4
		issues	
GGRC	Health	Medi-Cal Eligibility	14
GGRC	Health	Medi-Cal Services	2
GGRC	Health	Medi-Cal Share of Cost / Co-	3
		Payment	
GGRC	Health	Medi-Medi	2
GGRC	Health	Medicare	4
GGRC	Health	Other Health	5
GGRC	Housing	TOTAL	15
GGRC	Housing	Eviction	8
GGRC	Housing	Landlord and Tenant Rights	1
GGRC	Housing	Property Rights	2
GGRC	Housing	Reasonable Accommodations	2
GGRC	Housing	Subsidized Housing	2
GGRC	Immigration	TOTAL	2
GGRC	Immigration	Other Immigration	2
GGRC	Income Maintenance	TOTAL	87
GGRC	Income Maintenance	IHSS Eligibility	8
GGRC	Income Maintenance	IHSS Hours	5
GGRC	Income Maintenance	IHSS protective supervision	5
GGRC	Income Maintenance	IHSS provider issues	1
GGRC	Income Maintenance	IHSS: Other	7
GGRC	Income Maintenance	Other Income Programs	7
GGRC	Income Maintenance	SSA - DAC	1
GGRC	Income Maintenance	SSA - SSDI	17
GGRC	Income Maintenance	SSI - Eligibility	16

Income Maintenance	SSI - Hearing	1
Income Maintenance	SSI - Other	8
Income Maintenance	SSI - Overpayment	7
Income Maintenance	SSI - Representative Payee	4
Legal Referral	TOTAL	5
Legal Referral	Civil (General)	2
Legal Referral	Criminal (General) - Rights	1
Legal Referral	Personal Injury	1
Legal Referral	Worker's Compensation	1
Mental Health Issues	TOTAL	1
Mental Health Issues	Mental Health - Service, Supports	1
	and Treatment	
Placement	TOTAL	23
Placement	Discharge Planning	2
Placement	Facility Evictions	1
Placement	Move from Institution to Community	10
Placement	Support Services Needed for	9
	Placement	
Placement	Unit / Facility / Institution Transfer	1
Privacy/Personal Autonomy	/ TOTAL	8
Choices		
Privacy/Personal Autonomy /	Choices: Least Restrictive	2
Choices	Environment	
Privacy/Personal Autonomy /	Community Activities	1
Choices		
	Income Maintenance Income Maintenance Income Maintenance Income Maintenance Legal Referral Legal Referral Legal Referral Legal Referral Legal Referral Legal Referral Mental Health Issues Mental Health Issues Mental Health Issues Placement Placement Placement Placement Placement Placement Privacy/Personal Autonomy Choices Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy /	Income Maintenance Income Maintenance Income Maintenance Income Maintenance Income Maintenance Income Maintenance SSI - Overpayment SSI - Representative Payee Legal Referral Legal Referral Legal Referral Legal Referral Legal Referral Legal Referral Personal Injury Legal Referral Worker's Compensation Mental Health Issues Mental Health Issues Mental Health - Service, Supports and Treatment Placement Placement Placement Placement Placement Placement Support Services Needed for Placement Placement Unit / Facility / Institution Transfer Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices: Least Restrictive Environment Privacy/Personal Autonomy / Community Activities

GGRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	3
GGRC	Privacy/Personal Autonomy / Choices	Personal Property	2
GGRC	Regional Center Services	TOTAL	79
GGRC	Regional Center Services	Regional Center - 6500	1
GGRC	Regional Center Services	Regional Center - Assessment of Needs	2
GGRC	Regional Center Services	Regional Center - Behavioral Services	1
GGRC	Regional Center Services	Regional Center - Case Management	8
GGRC	Regional Center Services	Regional Center - Crisis Services	1
GGRC	Regional Center Services	Regional Center - Day Program, Training and Activity	3
GGRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	11
GGRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	5
GGRC	Regional Center Services	Regional Center - Independent Living Services	1
GGRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	18

GGRC	Regional Center Services	Regional Center - Least Restrictive Environment	1
GGRC	Regional Center Services	Regional Center - Other Regional Center Services	14
GGRC	Regional Center Services	Regional Center - Respite	7
GGRC	Regional Center Services	Regional Center - Supported Living	1
GGRC	Regional Center Services	Regional Center - Transportation	3
GGRC	Regional Center Services	Regional Center - Waiver / HCBS	1
GGRC	Regional Center Services	Regional Center - Waiver	1
HRC		TOTAL	282
HRC	Abuse	TOTAL	1
HRC	Abuse	Financial Abuse	1
HRC	Conservatorship	TOTAL	9
HRC	Conservatorship	Alternatives to Conservatorship	8
HRC	Conservatorship	Conservator's Duties	1
HRC	Criminal Justice / Forensic Mental Health Issues	TOTAL	5
HRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	2
HRC	Criminal Justice / Forensic Mental Health Issues	Diversion	1
HRC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	2

HRC	Discrimination (Other than Employment)	TOTAL	5
HRC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
HRC	Discrimination (Other than Employment)	Higher Education (Public and Private)	2
HRC	Discrimination (Other than Employment)	Other Discrimination	1
HRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
HRC	Education	TOTAL	57
HRC	Education	Education - Assessment	1
HRC	Education	Education - Behavioral Intervention, Services and	3
		Supports	
HRC	Education	Education - Compliance Complaint	3
HRC	Education	Education - Discrimination	1
HRC	Education	Education - Due Process Appeals	5
HRC	Education	Education - Higher Education	1
HRC	Education	Education - IEP Development	23
HRC	Education	Education - Non-Public School Placement	3
HRC	Education	Education - Other Education	4
HRC	Education	Education - Personal Injury (Tort Claim)	4

HRC	Education	Education - Public School Placement	1
HRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	5
HRC	Education	Education - Transition Planning (Any Age)	2
HRC	Education	Education - Transportation	1
HRC	Employment	TOTAL	5
HRC	Employment	Employment Discrimination: General / Hiring	2
HRC	Employment	Employment Discrimination: Reasonable Accommodations	3
HRC	Family	TOTAL	3
HRC	Family	Custody Issues	1
HRC	Family	Foster Care	1
HRC	Family	Parental Rights	1
HRC	Finance	TOTAL	1
HRC	Finance	Estate Planning	1
HRC	Health	TOTAL	14
HRC	Health	Health Insurance/managed care issues	2
HRC	Health	Medi-Cal Eligibility	2
HRC	Health	Medi-Cal Services	1
HRC	Health	Other Health	1
HRC	Health	Private Insurance	8
HRC	Housing	TOTAL	8
HRC	Housing	Eviction	1

HRC	Housing	Habitability	1
HRC	Housing	Landlord and Tenant Rights	5
HRC	Housing	Reasonable Accommodations	1
HRC	Income Maintenance	TOTAL	75
HRC	Income Maintenance	IHSS Eligibility	13
HRC	Income Maintenance	IHSS Hours	5
HRC	Income Maintenance	IHSS protective supervision	10
HRC	Income Maintenance	IHSS provider issues	5
HRC	Income Maintenance	IHSS: Other	5
HRC	Income Maintenance	Other Income Programs	2
HRC	Income Maintenance	SSA - DAC	4
HRC	Income Maintenance	SSA - SSDI	1
HRC	Income Maintenance	SSI - Eligibility	13
HRC	Income Maintenance	SSI - Hearing	3
HRC	Income Maintenance	SSI - Other	5
HRC	Income Maintenance	SSI - Overpayment	8
HRC	Income Maintenance	SSI - Representative Payee	1
HRC	Legal Referral	TOTAL	8
HRC	Legal Referral	Civil (General)	4
HRC	Legal Referral	Criminal (General) - Rights	2
HRC	Legal Referral	Personal Injury	2
HRC	Placement	TOTAL	5
HRC	Placement	Discharge Planning	1
HRC	Placement	Move from Institution to Community	3
HRC	Placement	Support Services Needed for Placement	1

HRC	Privacy/Personal Autonomy / Choices	TOTAL	6
HRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	6
HRC	Regional Center Services	TOTAL	80
HRC	Regional Center Services	Regional Center - Behavioral Services	6
HRC	Regional Center Services	Regional Center - Case Management	8
HRC	Regional Center Services	Regional Center - Day Program, Training and Activity	8
HRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	2
HRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	9
HRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	2
HRC	Regional Center Services	Regional Center - Independent Living Services	4
HRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	11
HRC	Regional Center Services	Regional Center - Nursing Services	1
HRC	Regional Center Services	Regional Center - Other Regional Center Services	9

HRC	Regional Center Services	Regional Center - Prevention Services	1
HRC	Regional Center Services	Regional Center - Respite	9
HRC	Regional Center Services	Regional Center - Self Determination	3
HRC	Regional Center Services	Regional Center - Supported Employment	1
HRC	Regional Center Services	Regional Center - Supported Living	1
HRC	Regional Center Services	Regional Center - Transportation	5
IRC		TOTAL	586
IRC	4731 Complaint	TOTAL	3
IRC	4731 Complaint	4731 - Regional Center	1
IRC	4731 Complaint	4731 - Service Provider	2
IRC	Abuse	TOTAL	5
IRC	Abuse	Financial Abuse	1
IRC	Abuse	Other Abuse	1
IRC	Abuse	Physical Assault	1
IRC	Abuse	Physical Restraint / Seclusion	1
IRC	Abuse	Sexual Assault	1
IRC	Consent	TOTAL	2
IRC	Consent	Capacity / Incapacity of Client	1
IRC	Consent	Other Consent	1
IRC	Conservatorship	TOTAL	33
IRC	Conservatorship	Alternatives to Conservatorship	30
IRC	Conservatorship	Conservatee's Rights	2
IRC	Conservatorship	Termination of Conservatorship	1

IRC	Criminal Justice / Forensic Mental Health Issues	TOTAL	5
IRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	2
IRC	Criminal Justice / Forensic Mental Health Issues	Diversion	1
IRC	Criminal Justice / Forensic Mental Health Issues	Jail	2
IRC	Discrimination (Other than Employment)	TOTAL	5
IRC	Discrimination (Other than Employment)	Higher Education (Public and Private)	1
IRC	Discrimination (Other than Employment)	Other Discrimination	2
IRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	2
IRC	Education	TOTAL	109
IRC	Education	Education - Adult Education Programs	2
IRC	Education	Education - Assessment	4
IRC	Education	Education - Assistive Technology	2
IRC	Education	Education - Behavioral Intervention, Services and Supports	8
IRC	Education	Education - Bullying	2

IRC	Education	Education - Compliance Complaint	3
IRC	Education	Education - Discipline (Suspension / Expulsion / Other)	2
IRC	Education	Education - Eligibility	3
IRC	Education	Education - Extra Curricular Activities	1
IRC	Education	Education - IEP Development	48
IRC	Education	Education - Other Education	8
IRC	Education	Education - Personal Injury (Tort Claim)	3
IRC	Education	Education - Preschool Programs and Full Inclusion	1
IRC	Education	Education - Public School Placement	3
IRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	15
IRC	Education	Education - Transition Planning (Any Age)	2
IRC	Education	Education - Transportation	1
IRC	Education	FAPE: Least restrictive environment	1
IRC IRC	Employment Employment	TOTAL Employment Discrimination:	8 2
		General / Hiring	

IRC	Employment	Employment Discrimination: Reasonable Accommodations	3
IRC	Employment	Vocational Rehabilitation Services	2
IRC	Employment	Wrongful Termination	1
IRC	Family	TOTAL	4
IRC	Family	Custody Issues	2
IRC	Family	Family Support Services	1
IRC	Family	Parental Rights	1
IRC	Finance	TOTAL	2
IRC	Finance	Special Needs Trust	2
IRC	Health	TOTAL	32
IRC	Health	CCS Services	1
IRC	Health	Health Insurance/managed care	3
		issues	
IRC	Health	Medi-Cal Eligibility	6
IRC	Health	Medi-Cal Services	7
IRC	Health	Medi-Cal Share of Cost / Co-	6
		Payment	
IRC	Health	Medi-Medi	3
IRC	Health	Medical Treatment	3
IRC	Health	Other Health	2
IRC	Health	Waiver/ Not HCBS	1
IRC	Housing	TOTAL	9
IRC	Housing	Eviction	4
IRC	Housing	Housing Discrimination (Zoning /	1
		Covenants)	
IRC	Housing	Landlord and Tenant Rights	2

IRC	Housing	Mobilehome Law	1
IRC	Housing	Property Rights	1
IRC	Immigration	TOTAL	1
IRC	Immigration	Other Immigration	1
IRC	Income Maintenance	TOTAL	117
IRC	Income Maintenance	IHSS Eligibility	17
IRC	Income Maintenance	IHSS Hours	19
IRC	Income Maintenance	IHSS Overtime	1
IRC	Income Maintenance	IHSS protective supervision	11
IRC	Income Maintenance	IHSS provider issues	6
IRC	Income Maintenance	IHSS share of cost	1
IRC	Income Maintenance	IHSS: Other	3
IRC	Income Maintenance	Other Income Programs	6
IRC	Income Maintenance	SSA - Child Benefits	1
IRC	Income Maintenance	SSI - Eligibility	23
IRC	Income Maintenance	SSI - Hearing	4
IRC	Income Maintenance	SSI - Other	11
IRC	Income Maintenance	SSI - Overpayment	12
IRC	Income Maintenance	SSI - Representative Payee	2
IRC	Legal Referral	TOTAL	8
IRC	Legal Referral	Civil (General)	6
IRC	Legal Referral	Criminal (General) - Rights	1
IRC	Legal Referral	Personal Injury	1
IRC	Mental Health Issues	TOTAL	2
IRC	Mental Health Issues	Mental Health - Involuntary	1
		Commitment	_
IRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	1

IRC	Placement	TOTAL	34
IRC	Placement	Facility Conditions	1
IRC	Placement	Move from Institution to Community	5
IRC	Placement	Support Services Needed for Placement	25
IRC	Placement	Transitional Housing	1
IRC	Placement	Unit / Facility / Institution Transfer	2
IRC	Privacy/Personal Autonomy Choices	y / TOTAL	35
IRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	1
IRC	Privacy/Personal Autonomy / Choices	Community Activities	1
IRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	15
IRC	Privacy/Personal Autonomy / Choices	Personal Property	6
IRC	Privacy/Personal Autonomy / Choices	Privacy	2
IRC	Privacy/Personal Autonomy / Choices	Telephone	10
IRC	Regional Center Services	TOTAL	171
IRC	Regional Center Services	Regional Center - Assessment of Needs	2

IRC	Regional Center Services	Regional Center - Behavioral Services	7
IRC	Regional Center Services	Regional Center - Case Management	3
IRC	Regional Center Services	Regional Center - Crisis Services	3
IRC	Regional Center Services	Regional Center - Day Program, Training and Activity	7
IRC	Regional Center Services	Regional Center - DDS Policies / Procedures	1
IRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	1
IRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	62
IRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	10
IRC	Regional Center Services	Regional Center - Independent Living Services	2
IRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	16
IRC	Regional Center Services	Regional Center - Least Restrictive Environment	14
IRC	Regional Center Services	Regional Center - Nursing Services	1
IRC	Regional Center Services	Regional Center - Other Regional Center Services	25

IRC	Regional Center Services	Regional Center - Respite	8
IRC	Regional Center Services	Regional Center - Self Determination	4
IRC	Regional Center Services	Regional Center - Supported Employment	1
IRC	Regional Center Services	Regional Center - Waiver / HCBS	3
IRC	Regional Center Services	Regional Center - Waiver	1
IRC	Transportation	TOTAL	1
IRC	Transportation	Transportation - Eligibility	1
KRC		TOTAL	272
KRC	4731 Complaint	TOTAL	3
KRC	4731 Complaint	4731 - Regional Center	1
KRC	4731 Complaint	4731 - Service Provider	2
KRC	Abuse	TOTAL	4
KRC	Abuse	Exploitation / Coercion	1
KRC	Abuse	Financial Abuse	1
KRC	Abuse	Other Abuse	1
KRC	Abuse	Verbal Abuse	1
KRC	Consent	TOTAL	1
KRC	Consent	Substituted Decision Making (Ex. DPAHC)	1
KRC	Conservatorship	TOTAL	18
KRC	Conservatorship	Alternatives to Conservatorship	13
KRC	Conservatorship	Change Conservatorship	2
KRC	Conservatorship	Conservator's Duties	2
KRC	Conservatorship	Petition	1

KRC	Discrimination (Other than Employment)	TOTAL	1
KRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
KRC	Education	TOTAL	55
KRC	Education	Education - After School Programs	1
KRC	Education	Education - Behavioral Intervention, Services and Supports	2
KRC	Education	Education - Bullying	1
KRC	Education	Education - Compliance Complaint	1
KRC	Education	Education - Discipline (Suspension / Expulsion / Other)	2
KRC	Education	Education - Eligibility	1
KRC	Education	Education - Extra Curricular Activities	1
KRC	Education	Education - IEP Development	17
KRC	Education	Education - Other Education	3
KRC	Education	Education - Personal Injury (Tort Claim)	2
KRC	Education	Education - Public School Placement	8
KRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	10

KRC	Education	Education - Transportation	5
KRC	Education	FAPE: Least restrictive	1
		environment	
KRC	Employment	TOTAL	2
KRC	Employment	Employment Discrimination:	2
		Reasonable Accommodations	
KRC	Family	TOTAL	4
KRC	Family	Custody Issues	2
KRC	Family	Domestic Violence	1
KRC	Family	Parental Rights	1
KRC	Finance	TOTAL	3
KRC	Finance	Debtor / Creditor Issues	1
KRC	Finance	Special Needs Trust	2
KRC	Health	TOTAL	8
KRC	Health	Health Insurance/managed care	1
		issues	
KRC	Health	Medi-Cal Eligibility	2
KRC	Health	Medi-Cal Services	3
KRC	Health	Medical Treatment	1
KRC	Health	Other Health	1
KRC	Housing	TOTAL	12
KRC	Housing	Habitability	1
KRC	Housing	Landlord and Tenant Rights	7
KRC	Housing	Mobilehome Law	1
KRC	Housing	Property Rights	2
KRC	Housing	Section 8	1
KRC	Income Maintenance	TOTAL	70
KRC	Income Maintenance	IHSS Eligibility	7

KRC	Income Maintenance	IHSS Hours	9
KRC	Income Maintenance	IHSS Overpayments	1
KRC	Income Maintenance	IHSS protective supervision	10
KRC	Income Maintenance	IHSS provider issues	1
KRC	Income Maintenance	Other Income Programs	4
KRC	Income Maintenance	SSA - Child Benefits	3
KRC	Income Maintenance	SSA - SSDI	1
KRC	Income Maintenance	SSI - Eligibility	15
KRC	Income Maintenance	SSI - Hearing	3
KRC	Income Maintenance	SSI - Other	8
KRC	Income Maintenance	SSI - Overpayment	4
KRC	Income Maintenance	SSI - Representative Payee	4
KRC	Legal Referral	TOTAL	9
KRC	Legal Referral	Civil (General)	1
KRC	Legal Referral	Criminal (General) - Rights	1
KRC	Legal Referral	Personal Injury	6
KRC	Legal Referral	Worker's Compensation	1
KRC	Mental Health Issues	TOTAL	1
KRC	Mental Health Issues	Mental Health - Service, Supports	1
		and Treatment	
KRC	Placement	TOTAL	17
KRC	Placement	Facility Conditions	1
KRC	Placement	Move from Institution to Community	5
KDC	Diagonant	Company Compies Near deal for	0
KRC	Placement	Support Services Needed for Placement	8
KDC	Diagoment		2
KRC	Placement	Unit / Facility / Institution Transfer	3

KRC	Privacy/Personal Autonomy / Choices	TOTAL	8
KRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	2
KRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	2
KRC	Privacy/Personal Autonomy / Choices	Personal Property	1
KRC	Privacy/Personal Autonomy / Choices	Privacy	2
KRC	Privacy/Personal Autonomy / Choices	Telephone	1
KRC	Records	TOTAL	1
KRC	Records	Denial of access to records / correction of records	1
KRC	Regional Center Services	TOTAL	55
KRC	Regional Center Services	Regional Center - Assessment of Needs	1
KRC	Regional Center Services	Regional Center - Case Management	5
KRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	1
KRC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
KRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	19

KRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	5
KRC	Regional Center Services	Regional Center - Independent Living Services	1
KRC	Regional Center Services	Regional Center - Least Restrictive Environment	3
KRC	Regional Center Services	Regional Center - Nursing Services	1
KRC	Regional Center Services	Regional Center - Other Regional Center Services	9
KRC	Regional Center Services	Regional Center - Self Determination	1
KRC	Regional Center Services	Regional Center - Supported Living	5
	3	3	_
NBRC	•	TOTAL	482
NBRC NBRC	· ·		
_	4731 Complaint	TOTAL	482
NBRC	4731 Complaint 4731 Complaint	TOTAL TOTAL 4731 - Developmental Center	482 12 1
NBRC NBRC	4731 Complaint	TOTAL TOTAL	482 12
NBRC NBRC NBRC	4731 Complaint 4731 Complaint 4731 Complaint	TOTAL TOTAL 4731 - Developmental Center 4731 - Regional Center	482 12 1 6
NBRC NBRC NBRC NBRC	4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint	TOTAL TOTAL 4731 - Developmental Center 4731 - Regional Center 4731 - Service Provider	482 12 1 6 5
NBRC NBRC NBRC NBRC NBRC	4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint Abuse	TOTAL TOTAL 4731 - Developmental Center 4731 - Regional Center 4731 - Service Provider TOTAL	482 12 1 6 5
NBRC NBRC NBRC NBRC NBRC NBRC	4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint Abuse Abuse	TOTAL TOTAL 4731 - Developmental Center 4731 - Regional Center 4731 - Service Provider TOTAL Financial Abuse	482 12 1 6 5 14 4
NBRC NBRC NBRC NBRC NBRC NBRC NBRC	4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint Abuse Abuse Abuse	TOTAL TOTAL 4731 - Developmental Center 4731 - Regional Center 4731 - Service Provider TOTAL Financial Abuse Inappropriate Medical Treatment	482 12 1 6 5 14 4
NBRC NBRC NBRC NBRC NBRC NBRC NBRC NBRC	4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint 4731 Complaint Abuse Abuse Abuse Abuse Abuse	TOTAL TOTAL 4731 - Developmental Center 4731 - Regional Center 4731 - Service Provider TOTAL Financial Abuse Inappropriate Medical Treatment Physical Assault	482 12 1 6 5 14 4 1

NBRC	Consent	Capacity / Incapacity of Client	1
NBRC	Consent	Informed Consent	1
NBRC	Conservatorship	TOTAL	26
NBRC	Conservatorship	Alternatives to Conservatorship	18
NBRC	Conservatorship	Conservatee's Rights	1
NBRC	Conservatorship	Conservator's Duties	2
NBRC	Conservatorship	LPS Conservatorship	1
NBRC	Conservatorship	Opposition to Petition	2
NBRC	Conservatorship	Termination of Conservatorship	2
NBRC	Criminal Justice / Forensic	TOTAL	2
	Mental Health Issues		
NBRC	Criminal Justice / Forensic	Criminal Justice Issues - Rights	1
NDINO	Mental Health Issues	Offithinal dublice 135des Trigitis	'
NBRC	Criminal Justice / Forensic	Jail	1
	Mental Health Issues		
NBRC	Discrimination (Other than	TOTAL	1
	Employment)		
NBRC	Discrimination (Other than	Public Accommodations (Hotels,	1
	Employment)	Restaurants, Etc.)	
NBRC	Education	TOTAL	37
NBRC	Education	Education - Assessment	1
NBRC	Education	Education - Behavioral	1
		Intervention, Services and	
		Supports	
NBRC	Education	Education - Compliance Complaint	6

NBRC	Education	Education - Discipline (Suspension / Expulsion / Other)	1
NBRC	Education	Education - Discrimination	1
NBRC	Education	Education - Due Process Appeals	1
NBRC	Education	Education - Eligibility	2
NBRC	Education	Education - Full Inclusion (Except Pre-School)	1
NBRC	Education	Education - Home / Hospital Instruction	1
NBRC	Education	Education - IEP Development	12
NBRC	Education	Education - Non-Public School Placement	1
NBRC	Education	Education - Other Education	4
NBRC	Education	Education - Personal Injury (Tort Claim)	2
NBRC	Education	Education - Transition Planning (Any Age)	1
NBRC	Education	Education - Transportation	2
NBRC	Employment	TOTAL	6
NBRC	Employment	Employment Discrimination: Reasonable Accommodations	5
NBRC	Employment	Wrongful Termination	1
NBRC	Family	TOTAL	10
NBRC	Family	Custody Issues	5
NBRC	Family	Dissolution / Annulment	1
NBRC	Family	Foster Care	1

NBRC	Family	Parental Rights	3
NBRC	Finance	TOTAL	9
NBRC	Finance	Debtor / Creditor Issues	1
NBRC	Finance	Estate Planning	4
NBRC	Finance	Special Needs Trust	4
NBRC	Health	TOTAL	21
NBRC	Health	Health Insurance/managed care	1
		issues	
NBRC	Health	In Home Nursing	1
NBRC	Health	Medi-Cal Eligibility	5
NBRC	Health	Medi-Cal Services	5
NBRC	Health	Medi-Cal Share of Cost / Co-	2
		Payment	
NBRC	Health	Other Health	4
NBRC	Health	Private Insurance	1
NBRC	Health	Waiver/ Not HCBS	2
NBRC	Housing	TOTAL	24
NBRC	Housing	Eviction	6
NBRC	Housing	Habitability	5
NBRC	Housing	Landlord and Tenant Rights	5
NBRC	Housing	Mobilehome Law	2
NBRC	Housing	NIMBY	1
NBRC	Housing	Reasonable Accommodations	2
NBRC	Housing	Subsidized Housing	3
NBRC	Immigration	TOTAL	7
NBRC	Immigration	Citizenship (Application / Interview)	6
NBRC	Immigration	Public Charge	1

NBRC	Income Maintenance	TOTAL	106
NBRC	Income Maintenance	AAP	1
NBRC	Income Maintenance	IHSS Eligibility	5
NBRC	Income Maintenance	IHSS Hours	6
NBRC	Income Maintenance	IHSS protective supervision	4
NBRC	Income Maintenance	IHSS provider issues	1
NBRC	Income Maintenance	IHSS: Other	3
NBRC	Income Maintenance	Other Income Programs	8
NBRC	Income Maintenance	SSA - DAC	2
NBRC	Income Maintenance	SSA - SSDI	5
NBRC	Income Maintenance	SSI - Eligibility	38
NBRC	Income Maintenance	SSI - Hearing	1
NBRC	Income Maintenance	SSI - Other	12
NBRC	Income Maintenance	SSI - Overpayment	16
NBRC	Income Maintenance	SSI - Representative Payee	4
NBRC	Legal Referral	TOTAL	8
NBRC	Legal Referral	Civil (General)	1
NBRC	Legal Referral	Criminal (General) - Rights	1
NBRC	Legal Referral	Personal Injury	5
NBRC	Legal Referral	Worker's Compensation	1
NBRC	Mental Health Issues	TOTAL	2
NBRC	Mental Health Issues	Mental Health - Involuntary	1
		Commitment	
NBRC	Mental Health Issues	Mental Health - Service, Supports	1
		and Treatment	
NBRC	Placement	TOTAL	26
NBRC	Placement	Discharge Planning	2

NBRC	Placement	Move from Institution to Community	13
NBRC	Placement	Support Services Needed for Placement	11
NBRC	Privacy/Personal Autonomy / Choices	TOTAL	27
NBRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	3
NBRC	Privacy/Personal Autonomy / Choices	Community Activities	3
NBRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	12
NBRC	Privacy/Personal Autonomy / Choices	Personal Property	6
NBRC	Privacy/Personal Autonomy / Choices	Privacy	2
NBRC	Privacy/Personal Autonomy / Choices	Sexuality	1
NBRC	Records	TOTAL	2
NBRC	Records	Denial of access to records / correction of records	2
NBRC	Regional Center Services	TOTAL	137
NBRC	Regional Center Services	Regional Center - Assessment of Needs	2
NBRC	Regional Center Services	Regional Center - Case Management	5

NBRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	2
NBRC	Regional Center Services	Regional Center - Crisis Services	9
NBRC	Regional Center Services	Regional Center - Day Program, Training and Activity	9
NBRC	Regional Center Services	Regional Center - DDS Policies / Procedures	3
NBRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	2
NBRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	29
NBRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	9
NBRC	Regional Center Services	Regional Center - Independent Living Services	2
NBRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	30
NBRC	Regional Center Services	Regional Center - Least Restrictive Environment	9
NBRC	Regional Center Services	Regional Center - Other Regional Center Services	9
NBRC	Regional Center Services	Regional Center - Respite	4
NBRC	Regional Center Services	Regional Center - Self Determination	2

NBRC	Regional Center Services	Regional Center - Supported Employment	1
NBRC	Regional Center Services	Regional Center - Supported Living	5
NBRC	Regional Center Services	Regional Center - Transportation	4
NBRC	Regional Center Services	Regional Center - Waiver / HCBS	1
NBRC	Transportation	TOTAL	3
NBRC	Transportation	Transportation - Appeal Procedure	2
NBRC	Transportation	Transportation - Eligibility	1
NLACRC		TOTAL	439
NLACRC	4731 Complaint	TOTAL	3
NLACRC	4731 Complaint	4731 - Regional Center	3
NLACRC	Abuse	TOTAL	13
NLACRC	Abuse	Emotional / Psychological Abuse	1
NLACRC	Abuse	Financial Abuse	1
NLACRC	Abuse	Physical Assault	2
NLACRC	Abuse	Physical Neglect	1
NLACRC	Abuse	Physical Restraint / Seclusion	6
NLACRC	Abuse	Sexual Assault	2
NLACRC	Consent	TOTAL	4
NLACRC	Consent	Substituted Decision Making (Ex. DPAHC)	4
NLACRC	Conservatorship	TOTAL	18
NLACRC	Conservatorship	Alternatives to Conservatorship	16

NLACRC NLACRC	Conservatorship Conservatorship	Conservator's Duties	1
NLACRC	Criminal Justice / Forensic Mental Health Issues	LPS Conservatorship TOTAL	1
NLACRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1
NLACRC	Discrimination (Other than Employment)	TOTAL	1
NLACRC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
NLACRC	Education	TOTAL	41
NLACRC	Education	Education - Assessment	2
NLACRC	Education	Education - Behavioral Intervention, Services and Supports	1
NLACRC	Education	Education - Compliance Complaint	1
NLACRC	Education	Education - IEP Development	19
NLACRC	Education	Education - Non-Public School Placement	2
NLACRC	Education	Education - Other Education	2
NLACRC	Education	Education - Personal Injury (Tort Claim)	2
NLACRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	5

NLACRC	Education	Education - Residential Placement	1
NLACRC	Education	Education - Transition Planning (Any Age)	2
NLACRC	Education	Education - Transportation	2
NLACRC	Education	FAPE: Least restrictive environment	2
NLACRC	Employment	TOTAL	6
NLACRC	Employment	Employment Discrimination: General / Hiring	1
NLACRC	Employment	Employment Discrimination: Reasonable Accommodations	1
NLACRC	Employment	Vocational Rehabilitation Services	3
NLACRC	Employment	Wrongful Termination	1
NLACRC	Family	TOTAL	2
NLACRC	Family	Custody Issues	2
NLACRC	Finance	TOTAL	8
NLACRC	Finance	Debtor / Creditor Issues	3
NLACRC	Finance	Estate Planning	1
NLACRC	Finance	Special Needs Trust	4
NLACRC	Health	TOTAL	27
NLACRC	Health	CCS Services	2
NLACRC	Health	Health Insurance/managed care issues	1
NLACRC	Health	Medi-Cal Eligibility	7
NLACRC	Health	Medi-Cal Services	9

NLACRC	Health	Medi-Cal Share of Cost / Co-	2
		Payment	
NLACRC	Health	Medicare	1
NLACRC	Health	Other Health	4
NLACRC	Health	Private Insurance	1
NLACRC	Housing	TOTAL	16
NLACRC	Housing	Eviction	6
NLACRC	Housing	Landlord and Tenant Rights	7
NLACRC	Housing	Property Rights	1
NLACRC	Housing	Reasonable Accommodations	1
NLACRC	Housing	Section 8	1
NLACRC	Immigration	TOTAL	6
NLACRC	Immigration	Citizenship (Application / Interview)	1
NLACRC	Immigration	Other Immigration	2
NLACRC	Immigration	Public Charge	3
NLACRC	Income Maintenance	TOTAL	171
NLACRC	Income Maintenance	IHSS Eligibility	22
NLACRC	Income Maintenance	IHSS Hours	30
NLACRC	Income Maintenance	IHSS protective supervision	22
NLACRC	Income Maintenance	IHSS provider issues	6
NLACRC	Income Maintenance	IHSS share of cost	3
NLACRC	Income Maintenance	IHSS: Other	5
NLACRC	Income Maintenance	Other Income Programs	3
NLACRC	Income Maintenance	SSA - SSDI	6
NLACRC	Income Maintenance	SSI - Eligibility	33
NLACRC	Income Maintenance	SSI - Hearing	14
NLACRC	Income Maintenance	SSI - Other	17

NLACRC	Income Maintenance	SSI - Overpayment	8
NLACRC	Income Maintenance	SSI - Representative Payee	2
NLACRC	Legal Referral	TOTAL	15
NLACRC	Legal Referral	Civil (General)	10
NLACRC	Legal Referral	Criminal (General) - Rights	1
NLACRC	Legal Referral	Personal Injury	3
NLACRC	Legal Referral	Worker's Compensation	1
NLACRC	Mental Health Issues	TOTAL	2
NLACRC	Mental Health Issues	Mental Health - Complaint	1
NLACRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	1
NLACRC	Placement	TOTAL	19
NLACRC	Placement	Move from Institution to Community	9
NII ACDO	Diagonant	Compart Compless Needed for	40
NLACRC	Placement	Support Services Needed for Placement	10
NLACRC	Privacy/Personal Autonomy		7
	Choices		
NLACRC	Privacy/Personal Autonomy /	Choices: Least Restrictive	1
	Choices	Environment	
NLACRC	Privacy/Personal Autonomy /	Other Privacy / Personal Autonomy	3
	Choices	/ Choices	
NLACRC	Privacy/Personal Autonomy / Choices	Personal Property	1
NII AODO		Deliveracy	0
NLACRC	Privacy/Personal Autonomy / Choices	Privacy	2
NLACRC	Records	TOTAL	2

NLACRC	Records	Denial of access to records / correction of records	1
NLACRC	Records	Erroneous Information	1
NLACRC	Regional Center Services	TOTAL	77
NLACRC	Regional Center Services	Regional Center - Assessment of Needs	2
NLACRC	Regional Center Services	Regional Center - Behavioral Services	4
NLACRC	Regional Center Services	Regional Center - Case Management	1
NLACRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	1
NLACRC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
NLACRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	20
NLACRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	2
NLACRC	Regional Center Services	Regional Center - Independent Living Services	2
NLACRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	8
NLACRC	Regional Center Services	Regional Center - Least Restrictive Environment	2

NLACRC	Regional Center Services	Regional Center - Other Regional Center Services	10
NLACRC	Regional Center Services	Regional Center - Respite	8
NLACRC	Regional Center Services	Regional Center - Self	4
	-	Determination	
NLACRC	Regional Center Services	Regional Center - Supported Living	5
NLACRC	Regional Center Services	Regional Center - Transportation	4
RCEB		TOTAL	519
RCEB	Abuse	TOTAL	18
RCEB	Abuse	Emotional / Psychological Abuse	2
RCEB	Abuse	Other Abuse	5
RCEB	Abuse	Physical Assault	5
RCEB	Abuse	Physical Neglect	1
RCEB	Abuse	Sexual Assault	4
RCEB	Abuse	Verbal Abuse	1
RCEB	Consent	TOTAL	1
RCEB	Consent	Substituted Decision Making (Ex. DPAHC)	1
RCEB	Conservatorship	TOTAL	12
RCEB	Conservatorship	Alternatives to Conservatorship	9
RCEB	Conservatorship	Opposition to Petition	2
RCEB	Conservatorship	Termination of Conservatorship	1
RCEB	Criminal Justice / Forensic	TOTAL	2
	Mental Health Issues		

RCEB	Criminal Justice / Forensic Mental Health Issues	Jail	1
RCEB	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	1
RCEB	Discrimination (Other than Employment)	TOTAL	4
RCEB	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
RCEB	Discrimination (Other than Employment)	Other Discrimination	2
RCEB	Discrimination (Other than Employment)	Transportation (Public and Private)	1
RCEB	Education	TOTAL	130
RCEB	Education	Education - Adult Education Programs	2
RCEB	Education	Education - Assessment	6
RCEB	Education	Education - Behavioral Intervention, Services and Supports	1
RCEB	Education	Education - Bullying	2
RCEB	Education	Education - Compliance Complaint	5
RCEB	Education	Education - Discipline (Suspension / Expulsion / Other)	1
RCEB	Education	Education - Discrimination	1
RCEB	Education	Education - Due Process Appeals	1

RCEB	Education	Education - Early Intervention (Part B / Over Age 3)	1
RCEB	Education	Education - Full Inclusion (Except Pre-School)	1
RCEB	Education	Education - Higher Education	1
RCEB	Education	Education - Home / Hospital Instruction	2
RCEB	Education	Education - IEP Development	49
RCEB	Education	Education - Non-Public School Placement	2
RCEB	Education	Education - Other Education	7
RCEB	Education	Education - Personal Injury (Tort Claim)	7
RCEB	Education	Education - Public School Placement	21
RCEB	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	9
RCEB	Education	Education - Transition Planning (Any Age)	6
RCEB	Education	Education - Transportation	4
RCEB	Education	FAPE: Least restrictive environment	1
RCEB	Employment	TOTAL	10
RCEB	Employment	Employment Discrimination: General / Hiring	3
RCEB	Employment	Employment Discrimination: Reasonable Accommodations	4

RCEB	Employment	Vocational Rehabilitation Services	2
RCEB	Employment	Wrongful Termination	1
RCEB	Family	TOTAL	4
RCEB	Family	Custody Issues	1
RCEB	Family	Dissolution / Annulment	1
RCEB	Family	Parental Rights	2
RCEB	Finance	TOTAL	10
RCEB	Finance	Debtor / Creditor Issues	2
RCEB	Finance	Estate Planning	6
RCEB	Finance	Special Needs Trust	2
RCEB	Health	TOTAL	33
RCEB	Health	CCS Services	1
RCEB	Health	Health Insurance/managed care	2
		issues	
RCEB	Health	Medi-Cal Eligibility	13
RCEB	Health	Medi-Cal Services	3
RCEB	Health	Medi-Cal Share of Cost / Co-	7
		Payment	
RCEB	Health	Medical Treatment	2
RCEB	Health	Other Health	3
RCEB	Health	Private Insurance	2
RCEB	Housing	TOTAL	24
RCEB	Housing	Eviction	8
RCEB	Housing	Landlord and Tenant Rights	4
RCEB	Housing	NIMBY	1
RCEB	Housing	Reasonable Accommodations	7
RCEB	Housing	Section 8	3

RCEB	Housing	Subsidized Housing	1
RCEB	Income Maintenance	TOTAL	120
RCEB	Income Maintenance	CAPI	1
RCEB	Income Maintenance	IHSS Eligibility	10
RCEB	Income Maintenance	IHSS Hours	12
RCEB	Income Maintenance	IHSS Overtime	1
RCEB	Income Maintenance	IHSS protective supervision	4
RCEB	Income Maintenance	IHSS provider issues	3
RCEB	Income Maintenance	IHSS share of cost	1
RCEB	Income Maintenance	IHSS: Other	2
RCEB	Income Maintenance	Other Income Programs	4
RCEB	Income Maintenance	SSA - DAC	6
RCEB	Income Maintenance	SSA - SSDI	10
RCEB	Income Maintenance	SSI - Eligibility	25
RCEB	Income Maintenance	SSI - Hearing	4
RCEB	Income Maintenance	SSI - Other	20
RCEB	Income Maintenance	SSI - Overpayment	12
RCEB	Income Maintenance	SSI - Representative Payee	5
RCEB	Legal Referral	TOTAL	10
RCEB	Legal Referral	Civil (General)	4
RCEB	Legal Referral	Criminal (General) - Rights	2
RCEB	Legal Referral	District Attorney	1
RCEB	Legal Referral	Personal Injury	2
RCEB	Legal Referral	Small Claims	1
RCEB	Mental Health Issues	TOTAL	2
RCEB	Mental Health Issues	Mental Health - Complaint	1
RCEB	Mental Health Issues	Mental Health - Service, Supports and Treatment	1

RCEB RCEB RCEB RCEB	Placement Placement Placement Placement	TOTAL Discharge Planning Facility Evictions Move from Institution to Community	28 3 1 14
RCEB	Placement	Support Services Needed for Placement	8
RCEB RCEB	Placement Placement	Transitional Housing Unit / Facility / Institution Transfer	1 1
RCEB	Privacy/Personal Autonomy Choices	/ TOTAL	6
RCEB	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	1
RCEB	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	5
RCEB	Records	TOTAL	2
RCEB	Records	Denial of access to records / correction of records	1
RCEB	Records	Erroneous Information	1
RCEB	Regional Center Services	TOTAL	100
RCEB	Regional Center Services	Regional Center - Assessment of Needs	1
RCEB	Regional Center Services	Regional Center - Behavioral Services	5
RCEB	Regional Center Services	Regional Center - Case Management	25

RCEB	Regional Center Services	Regional Center - Child Care/Day Care Issues	2
RCEB	Regional Center Services	Regional Center - Crisis Services	1
RCEB	Regional Center Services	Regional Center - Day Program, Training and Activity	6
RCEB	Regional Center Services	Regional Center - DDS Policies / Procedures	1
RCEB	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	1
RCEB	Regional Center Services	Regional Center - Eligibility for Regional Center services	15
RCEB	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	2
RCEB	Regional Center Services	Regional Center - Independent Living Services	2
RCEB	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	6
RCEB	Regional Center Services	Regional Center - Least Restrictive Environment	10
RCEB	Regional Center Services	Regional Center - Other Regional Center Services	5
RCEB	Regional Center Services	Regional Center - Respite	5
RCEB	Regional Center Services	Regional Center - Self Determination	1

RCEB	Regional Center Services	Regional Center - Supported Living	7
RCEB	Regional Center Services	Regional Center - Transportation	4
RCEB	Regional Center Services	Regional Center - Waiver / HCBS	1
RCEB	Transportation	TOTAL	3
RCEB	Transportation	Transportation - Appeal Procedure	1
RCEB RCOC	Transportation	Transportation - Eligibility TOTAL	2 436
RCOC	4731 Complaint	TOTAL	1
RCOC	4731 Complaint	4731 - Regional Center	1
RCOC	Abuse	TOTAL	3
RCOC	Abuse	Exploitation / Coercion	1
RCOC	Abuse	Other Abuse	1
RCOC	Abuse	Physical Assault	1
RCOC	Conservatorship	TOTAL	16
RCOC	Conservatorship	Alternatives to Conservatorship	14
RCOC	Conservatorship	Change Conservatorship	1
RCOC	Conservatorship	Conservator's Duties	1
RCOC	Criminal Justice / Forensic Mental Health Issues	TOTAL	3
RCOC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1
RCOC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	2

RCOC	Discrimination (Other than Employment)	TOTAL	3
RCOC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
RCOC	Discrimination (Other than Employment)	Higher Education (Public and Private)	1
RCOC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	1
RCOC	Education	TOTAL	36
RCOC	Education	Education - Behavioral Intervention, Services and Supports	1
RCOC	Education	Education - Due Process Appeals	2
RCOC	Education	Education - Higher Education	2
RCOC	Education	Education - IEP Development	16
RCOC	Education	Education - Other Education	7
RCOC	Education	Education - Personal Injury (Tort Claim)	1
RCOC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	3
RCOC	Education	Education - Transition Planning (Any Age)	2
RCOC	Education	Education - Transportation	2
RCOC	Employment	TOTAL	7
RCOC	Employment	Employment Discrimination: General / Hiring	2

RCOC	Employment	Employment Discrimination: Reasonable Accommodations	2
RCOC	Employment		3
	Employment	Wrongful Termination	
RCOC	Family 	TOTAL	2
RCOC	Family	Custody Issues	2
RCOC	Finance	TOTAL	5
RCOC	Finance	Special Needs Trust	5
RCOC	Health	TOTAL	26
RCOC	Health	EPSDT	1
RCOC	Health	Health Insurance/managed care	1
		issues	
RCOC	Health	Medi-Cal Eligibility	12
RCOC	Health	Medi-Cal Services	6
RCOC	Health	Medi-Cal Share of Cost / Co-	1
		Payment	
RCOC	Health	Medical Treatment	2
RCOC	Health	Other Health	3
RCOC	Housing	TOTAL	17
RCOC	Housing	Eviction	5
RCOC	Housing	Housing Discrimination (Zoning /	4
	· ·	Covenants)	
RCOC	Housing	Landlord and Tenant Rights	3
RCOC	Housing	Reasonable Accommodations	1
RCOC	Housing	Section 8	2
RCOC	Housing	Subsidized Housing	2
RCOC	Immigration	TOTAL	2
RCOC	Immigration	Other Immigration	2
RCOC	Income Maintenance	TOTAL	143

RCOC	Income Maintenance	IHSS Eligibility	8
RCOC	Income Maintenance	IHSS Hours	23
RCOC	Income Maintenance	IHSS Overtime	2
RCOC	Income Maintenance	IHSS protective supervision	8
RCOC	Income Maintenance	IHSS: Other	12
RCOC	Income Maintenance	Other Income Programs	15
RCOC	Income Maintenance	SSA - Child Benefits	1
RCOC	Income Maintenance	SSA - SSDI	1
RCOC	Income Maintenance	SSI - Eligibility	23
RCOC	Income Maintenance	SSI - Hearing	4
RCOC	Income Maintenance	SSI - Other	28
RCOC	Income Maintenance	SSI - Overpayment	18
RCOC	Legal Referral	TOTAL	12
RCOC	Legal Referral	Civil (General)	6
RCOC	Legal Referral	Criminal (General) - Rights	4
RCOC	Legal Referral	Personal Injury	2
RCOC	Placement	TOTAL	18
RCOC	Placement	Discharge Planning	1
RCOC	Placement	Facility Evictions	3
RCOC	Placement	Move from Institution to Community	11
RCOC	Placement	Support Services Needed for	3
		Placement	
RCOC	Privacy/Personal Autonomy	/ TOTAL	6
PCOC	Choices Privacy/Porcenal Autonomy/	Other Driveey / Dersens Autonomy	F
RCOC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	5
	CHOICES	/ 01101063	

RCOC	Privacy/Personal Autonomy / Choices	Privacy	1
RCOC	Regional Center Services	TOTAL	134
RCOC	Regional Center Services	Regional Center - Behavioral Services	5
RCOC	Regional Center Services	Regional Center - Case Management	3
RCOC	Regional Center Services	Regional Center - Child Care/Day Care Issues	1
RCOC	Regional Center Services	Regional Center - Coordination with County Mental Health	1
RCOC	Regional Center Services	Regional Center - Crisis Services	1
RCOC	Regional Center Services	Regional Center - Day Program, Training and Activity	11
RCOC	Regional Center Services	Regional Center - DDS Policies / Procedures	1
RCOC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	1
RCOC	Regional Center Services	Regional Center - Eligibility for Regional Center services	34
RCOC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	5
RCOC	Regional Center Services	Regional Center - Independent Living Services	2

RCOC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	5
RCOC	Regional Center Services	Regional Center - Least Restrictive Environment	3
RCOC	Regional Center Services	Regional Center - Nursing Services	1
RCOC	Regional Center Services	Regional Center - Other Regional Center Services	40
RCOC	Regional Center Services	Regional Center - Prevention Services	1
RCOC	Regional Center Services	Regional Center - Respite	8
RCOC	Regional Center Services	Regional Center - Self Determination	1
RCOC	Regional Center Services	Regional Center - Supported Employment	3
RCOC	Regional Center Services	Regional Center - Supported Living	3
RCOC	Regional Center Services	Regional Center - Transportation	2
RCOC	Regional Center Services	Regional Center - Waiver / HCBS	2
RCOC RCOC RCRC RCRC	Transportation Transportation Abuse	TOTAL Transportation - Eligibility TOTAL TOTAL	2 2 233 8
RCRC	Abuse	Emotional / Psychological Abuse	1

RCRC	Abuse	Financial Abuse	1	
RCRC	Abuse	Physical Neglect	3	
RCRC	Abuse	Sexual Assault	3	
RCRC	Assistive Technology	TOTAL	1	
RCRC	Assistive Technology	Assistive Technology - Regional Center	1	
RCRC	Conservatorship	TOTAL	16	
RCRC	Conservatorship	Alternatives to Conservatorship	13	
RCRC	Conservatorship	Change Conservatorship	1	
RCRC	Conservatorship	Conservator's Duties	2	
RCRC	Criminal Justice / Forensic	TOTAL	6	
	Mental Health Issues			
RCRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	2	
RCRC	Criminal Justice / Forensic Mental Health Issues	Juvenile (Detention and Probation)	2	
RCRC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	2	
RCRC	Discrimination (Other than Employment)	TOTAL	4	
RCRC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1	
RCRC	Discrimination (Other than Employment)	Other Discrimination	1	
RCRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	2	
RCRC	Education	TOTAL	69	

RCRC	Education	Education - After School Programs	1
RCRC	Education	Education - Bullying	3
RCRC	Education	Education - Compliance Complaint	3
RCRC	Education	Education - Discrimination	1
RCRC	Education	Education - Due Process Appeals	1
RCRC	Education	Education - Eligibility	1
RCRC	Education	Education - Extra Curricular Activities	1
RCRC	Education	Education - Full Inclusion (Except Pre-School)	1
RCRC	Education	Education - Higher Education	2
RCRC	Education	Education - Home / Hospital Instruction	1
RCRC	Education	Education - IEP Development	15
RCRC	Education	Education - Non-Public School Placement	1
RCRC	Education	Education - Other Education	7
RCRC	Education	Education - Personal Injury (Tort Claim)	4
RCRC	Education	Education - Public School Placement	7
RCRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	11

Education	Education - Residential Placement	1
Education	Education - Transition Planning (Any Age)	5
Education	() ()	1
Education	FAPE: Least restrictive	2
	environment	
Employment	TOTAL	4
Employment	Employment Discrimination:	2
• •	General / Hiring	
Employment	Employment Discrimination:	2
	Reasonable Accommodations	
Family	TOTAL	8
Family	Custody Issues	3
Family	Family Support Services	1
Family	Guardianship of Minors	3
Family	Parental Rights	1
Finance	TOTAL	5
Finance	Debtor / Creditor Issues	2
Finance	Estate Planning	2
Finance	Special Needs Trust	1
Health	TOTAL	7
Health	Health Insurance/managed care	2
	issues	
Health	In Home Nursing	1
Health	Medi-Cal Eligibility	1
Health	Medi-Cal Services	2
Health	Other Health	1
	Education Education Employment Employment Employment Employment Family Family Family Family Family Finance Finance Finance Finance Health Health Health Health	Education Education - Transition Planning (Any Age) Education Education - Transportation Education FAPE: Least restrictive environment TOTAL Employment Employment Discrimination: General / Hiring Employment Employment Discrimination: Reasonable Accommodations Family TOTAL Family Custody Issues Family Family Support Services Family Guardianship of Minors Family Parental Rights Finance TOTAL Finance Debtor / Creditor Issues Finance Estate Planning Finance Special Needs Trust Health Health Insurance/managed care issues Health In Home Nursing Health Medi-Cal Eligibility Health Medi-Cal Services

RCRC	Housing	TOTAL	12
RCRC	Housing	Eviction	1
RCRC	Housing	Habitability	2
RCRC	Housing	Landlord and Tenant Rights	3
RCRC	Housing	Mobilehome Law	1
RCRC	Housing	Property Rights	1
RCRC	Housing	Section 8	2
RCRC	Housing	Subsidized Housing	2
RCRC	Immigration	TOTAL	1
RCRC	Immigration	Other Immigration	1
RCRC	Income Maintenance	TOTAL	49
RCRC	Income Maintenance	IHSS Eligibility	6
RCRC	Income Maintenance	IHSS Hours	4
RCRC	Income Maintenance	IHSS protective supervision	5
RCRC	Income Maintenance	IHSS: Other	4
RCRC	Income Maintenance	Other Income Programs	2
RCRC	Income Maintenance	SSA - SSDI	2
RCRC	Income Maintenance	SSI - Eligibility	3
RCRC	Income Maintenance	SSI - Hearing	3
RCRC	Income Maintenance	SSI - Other	7
RCRC	Income Maintenance	SSI - Overpayment	12
RCRC	Income Maintenance	SSI - Representative Payee	1
RCRC	Legal Referral	TOTAL	4
RCRC	Legal Referral	Civil (General)	4
RCRC	Placement	TOTAL	2
RCRC	Placement	Health Facilities	1
RCRC	Placement	Unit / Facility / Institution Transfer	1

RCRC	Privacy/Personal Autonomy Choices	/ TOTAL	5
RCRC	Privacy/Personal Autonomy / Choices	Community Activities	1
RCRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	3
RCRC	Privacy/Personal Autonomy / Choices	Personal Property	1
RCRC	Regional Center Services	TOTAL	31
RCRC	Regional Center Services	Regional Center - Behavioral Services	1
RCRC	Regional Center Services	Regional Center - Case Management	1
RCRC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
RCRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	6
RCRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	1
RCRC	Regional Center Services	Regional Center - Independent Living Services	2
RCRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	2
RCRC	Regional Center Services	Regional Center - Least Restrictive Environment	1

RCRC	Regional Center Services	Regional Center - Microenterprises	1
RCRC	Regional Center Services	Regional Center - Nursing Services	1
RCRC	Regional Center Services	Regional Center - Other Regional Center Services	3
RCRC	Regional Center Services	Regional Center - Respite	4
RCRC	Regional Center Services	Regional Center - Self Determination	2
RCRC	Regional Center Services	Regional Center - Supported Living	2
RCRC	Transportation	TOTAL	1
RCRC	Transportation	Transportation - Eligibility	1
SARC		TOTAL	453
SARC	4731 Complaint	TOTAL	3
SARC	4731 Complaint	4731 - Regional Center	3
SARC	Abuse	TOTAL	8
SARC	Abuse	Financial Abuse	1
SARC	Abuse	Other Abuse	4
SARC	Abuse	Physical Assault	1
SARC	Abuse	Physical Restraint / Seclusion	1
SARC	Abuse	Sexual Assault	1
SARC	Conservatorship	TOTAL	10
SARC	Conservatorship	Alternatives to Conservatorship	3
SARC	Conservatorship	Conservatee's Rights	4
SARC	Conservatorship	Conservator's Duties	1
SARC	Conservatorship	Petition	1
SARC	Conservatorship	Termination of Conservatorship	1

SARC	Criminal Justice / Forensic Mental Health Issues	TOTAL	1
SARC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	1
SARC	Discrimination (Other than Employment)	TOTAL	1
SARC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
SARC	Education	TOTAL	111
SARC	Education	Education - Assessment	1
SARC	Education	Education - Assistive Technology	1
SARC	Education	Education - Behavioral Intervention, Services and Supports	6
SARC	Education	Education - Bullying	2
SARC	Education	Education - Compliance Complaint	8
SARC	Education	Education - Discipline (Suspension / Expulsion / Other)	2
SARC	Education	Education - Due Process Appeals	1
SARC	Education	Education - IEP Development	22
SARC	Education	Education - Non-Public School Placement	3
SARC	Education	Education - Other Education	8

SARC	Education	Education - Personal Injury (Tort Claim)	7
SARC	Education	Education - Public School Placement	25
SARC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	10
SARC	Education	Education - Transportation	13
SARC	Education	FAPE: Least restrictive environment	2
SARC	Employment	TOTAL	9
SARC	Employment	Employment Discrimination: General / Hiring	3
SARC	Employment	Employment Discrimination: Reasonable Accommodations	3
SARC	Employment	Vocational Rehabilitation Services	3
SARC	Family	TOTAL	4
SARC	Family	Child Support	2
SARC	Family	Custody Issues	2 2 3 2
SARC	Finance	TOTAL	3
SARC	Finance	Debtor / Creditor Issues	2
SARC	Finance	Special Needs Trust	1
SARC	Health	TOTAL	35
SARC	Health	Health Insurance/managed care issues	2
SARC	Health	Medi-Cal Eligibility	4
SARC	Health	Medi-Cal Services	3

SARC	Health	Medi-Cal Share of Cost / Co- Payment	1
SARC	Health	Medical Treatment	1
SARC	Health	Other Health	22
SARC	Health	Private Insurance	1
SARC	Health	Waiver/ Not HCBS	1
SARC	Housing	TOTAL	15
SARC	Housing	Eviction	3
SARC	Housing	Habitability	6
SARC	Housing	Landlord and Tenant Rights	5
SARC	Housing	Subsidized Housing	1
SARC	Immigration	TOTAL	2
SARC	Immigration	Citizenship (Application / Interview)	1
SARC	Immigration	Other Immigration	1
SARC	Income Maintenance	TOTAL	51
SARC	Income Maintenance	CAPI	1
SARC	Income Maintenance	IHSS Eligibility	5
SARC	Income Maintenance	IHSS Hours	6
SARC			_
	Income Maintenance	IHSS protective supervision	5
SARC	Income Maintenance Income Maintenance	IHSS protective supervision IHSS: Other	3
		·	
SARC	Income Maintenance	IHSS: Other	3
SARC SARC	Income Maintenance Income Maintenance	IHSS: Other Other Income Programs	3 1
SARC SARC SARC	Income Maintenance Income Maintenance Income Maintenance	IHSS: Other Other Income Programs SSA - SSDI	3 1 1
SARC SARC SARC SARC	Income Maintenance Income Maintenance Income Maintenance Income Maintenance	IHSS: Other Other Income Programs SSA - SSDI SSI - Eligibility	3 1 1 9
SARC SARC SARC SARC SARC	Income Maintenance Income Maintenance Income Maintenance Income Maintenance Income Maintenance	IHSS: Other Other Income Programs SSA - SSDI SSI - Eligibility SSI - Other	3 1 1 9 6

SARC	Language	TOTAL	1
SARC	Language	Language / Cultural Sensitivity	1
SARC	Legal Referral	TOTAL	2
SARC	Legal Referral	Civil (General)	2
SARC	Placement	TOTAL	20
SARC	Placement	Discharge Planning	2
SARC	Placement	Facility Conditions	1
SARC	Placement	Health Facilities	1
SARC	Placement	Move from Institution to Community	8
SARC	Placement	Support Services Needed for	8
		Placement	
SARC	Privacy/Personal Autonomy Choices	/ TOTAL	3
SARC	Privacy/Personal Autonomy / Choices	Mail	1
SARC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	2
CARC			474
SARC	Regional Center Services	TOTAL	174
SARC	Regional Center Services	Regional Center - Assessment of Needs	7
SARC	Regional Center Services	Regional Center - Behavioral Services	63
SARC	Regional Center Services	Regional Center - Case Management	7
SARC	Regional Center Services	Regional Center - Crisis Services	2

SCLARC SCLARC SCLARC	4731 Complaint 4731 Complaint	TOTAL TOTAL 4731 - Regional Center	465 9 6
SARC	Regional Center Services	Regional Center - Transportation	1
SARC	Regional Center Services	Regional Center - Supported Living	4
SARC SARC	Regional Center Services Regional Center Services	Regional Center - Respite Regional Center - Self Determination	17 2
SARC	Regional Center Services	Regional Center - Other Regional Center Services	16
SARC	Regional Center Services	Compliance) Regional Center - Least Restrictive Environment	2
SARC	Regional Center Services	Living Services Regional Center - IPP (Development / Meeting /	9
SARC	Regional Center Services	Procedures (Information only; no representation) Regional Center - Independent	3
SARC	Regional Center Services	Regional Center services Regional Center - Fair Hearing Broadures (Information only) no	7
SARC	Regional Center Services	C / Under Age 3) Regional Center - Eligibility for	23
SARC	Regional Center Services	Training and Activity Regional Center - Early Start (Part	3
SARC	Regional Center Services	Regional Center - Day Program,	8

SCLARC	4731 Complaint	4731 - Service Provider	3
SCLARC	Abuse	TOTAL	7
SCLARC	Abuse	Financial Abuse	1
SCLARC	Abuse	Other Abuse	2
SCLARC	Abuse	Physical Assault	3
SCLARC	Abuse	Sexual Assault	1
SCLARC	Conservatorship	TOTAL	9
SCLARC	Conservatorship	Alternatives to Conservatorship	6
SCLARC	Conservatorship	Petition	3
SCLARC	Criminal Justice / Forensic	TOTAL	2
	Mental Health Issues		
SCLARC	Criminal Justice / Forensic Mental Health Issues	Diversion	1
SCLARC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	1
SCLARC	Discrimination (Other than Employment)	TOTAL	4
SCLARC	Discrimination (Other than Employment)	Architectural barriers	1
SCLARC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
SCLARC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	2
SCLARC	Education	TOTAL	56
SCLARC	Education	Education - Assessment	5
SCLARC	Education	Education - Bullying	1

SCLARC	Education	Education - Compliance Complaint	2
SCLARC	Education	Education - Discrimination	1
SCLARC	Education	Education - Due Process Appeals	3
SCLARC	Education	Education - Eligibility	1
SCLARC	Education	Education - IEP Development	20
SCLARC	Education	Education - Other Education	6
SCLARC	Education	Education - Public School Placement	1
SCLARC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	12
SCLARC	Education	Education - Transition Planning (Any Age)	3
SCLARC	Education	FAPE: Least restrictive environment	1
SCLARC	Employment	TOTAL	4
SCLARC	Employment	Vocational Rehabilitation Services	3
SCLARC	Employment	Wrongful Termination	1
SCLARC	Family	TOTAL	3
SCLARC	Family	Guardianship of Minors	1
SCLARC	Family	Marriage	1
SCLARC	Family	Parental Rights	1
SCLARC	Finance	TOTAL	2
SCLARC	Finance	Debtor / Creditor Issues	1
SCLARC	Finance	Estate Planning	1

SCLARC	Health	TOTAL	21
SCLARC	Health	CCS Services	5
SCLARC	Health	Health Insurance/managed care	2
		issues	
SCLARC	Health	Medi-Cal Eligibility	10
SCLARC	Health	Medi-Cal Services	1
SCLARC	Health	Medical Treatment	1
SCLARC	Health	Private Insurance	2
SCLARC	Housing	TOTAL	5
SCLARC	Housing	Habitability	1
SCLARC	Housing	Landlord and Tenant Rights	3
SCLARC	Housing	Reasonable Accommodations	1
SCLARC	Immigration	TOTAL	6
SCLARC	Immigration	Citizenship (Application / Interview)	1
SCLARC	Immigration	Other Immigration	1
SCLARC	Immigration	Public Charge	4
SCLARC	Income Maintenance	TOTAL	166
SCLARC	Income Maintenance	AAP	1
SCLARC	Income Maintenance	IHSS Eligibility	14
SCLARC	Income Maintenance	IHSS Hours	14
SCLARC	Income Maintenance	IHSS Overtime	1
SCLARC	Income Maintenance	IHSS protective supervision	21
SCLARC	Income Maintenance	IHSS provider issues	2
SCLARC	Income Maintenance	IHSS: Other	7
SCLARC	Income Maintenance	Other Income Programs	6
SCLARC SCLARC SCLARC	Income Maintenance Income Maintenance Income Maintenance	Other Income Programs SSI - Eligibility SSI - Hearing	6 55 3

SCLARC	Income Maintenance	SSI - Other	17
SCLARC	Income Maintenance	SSI - Overpayment	23
SCLARC	Income Maintenance	SSI - Representative Payee	2
SCLARC	Legal Referral	TOTAL	9
SCLARC	Legal Referral	Civil (General)	4
SCLARC	Legal Referral	Criminal (General) - Rights	4
SCLARC	Legal Referral	Personal Injury	1
SCLARC	Placement	TOTAL	9
SCLARC	Placement	Discharge Planning	2
SCLARC	Placement	Move from Institution to Community	2
SCLARC	Placement	Support Services Needed for	4
		Placement	
SCLARC	Placement	Unit / Facility / Institution Transfer	1
		_	
SCLARC	Privacy/Personal Autonomy	/ TOTAL	2
	Choices		
SCLARC	Privacy/Personal Autonomy /	Community Activities	1
	Privacy/Personal Autonomy / Choices	•	•
SCLARC SCLARC	Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy /	Community Activities Privacy	1
SCLARC	Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices	Privacy	1
SCLARC SCLARC	Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices Records	Privacy TOTAL	1 1
SCLARC	Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices	Privacy TOTAL Denial of access to records /	1
SCLARC SCLARC SCLARC	Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices Records Records	Privacy TOTAL Denial of access to records / correction of records	1 1 1
SCLARC SCLARC	Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices Records	Privacy TOTAL Denial of access to records /	1 1
SCLARC SCLARC SCLARC	Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices Records Records Records Regional Center Services	Privacy TOTAL Denial of access to records / correction of records TOTAL	1 1 1 147
SCLARC SCLARC SCLARC	Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices Records Records	Privacy TOTAL Denial of access to records / correction of records	1 1 1

SCLARC	Regional Center Services	Regional Center - Behavioral Services	4
SCLARC	Regional Center Services	Regional Center - Case Management	28
SCLARC	Regional Center Services	Regional Center - Day Program, Training and Activity	8
SCLARC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	1
SCLARC	Regional Center Services	Regional Center - Eligibility for Regional Center services	41
SCLARC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	8
SCLARC	Regional Center Services	Regional Center - Independent Living Services	1
SCLARC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	8
SCLARC	Regional Center Services	Regional Center - Least Restrictive Environment	1
SCLARC	Regional Center Services	Regional Center - Other Regional Center Services	18
SCLARC	Regional Center Services	Regional Center - Respite	13
SCLARC	Regional Center Services	Regional Center - Self Determination	5
SCLARC	Regional Center Services	Regional Center - Supported Employment	1

SCLARC	Regional Center Services	Regional Center - Supported Living	7
SCLARC	Regional Center Services	Regional Center - Transportation	1
SCLARC	Regional Center Services	Regional Center - Waiver / HCBS	1
SCLARC SCLARC	Transportation Transportation	TOTAL Transportation - Appeal Procedure	3 1
SCLARC SDRC SDRC SDRC SDRC SDRC	Transportation 4731 Complaint 4731 Complaint Abuse Abuse	Transportation - Eligibility TOTAL TOTAL 4731 - Service Provider TOTAL Emotional / Psychological Abuse	2 363 4 4 5
SDRC SDRC SDRC SDRC SDRC SDRC	Abuse Abuse Abuse Abuse Abuse Assistive Technology Assistive Technology	Financial Abuse Physical Assault Physical Neglect Sexual Assault TOTAL Assistive Technology - Other AT	1 1 1 1 1
SDRC SDRC SDRC SDRC	Conservatorship Conservatorship Conservatorship Conservatorship	TOTAL Alternatives to Conservatorship Conservator's Duties Opposition to Petition	7 4 2 1

SDRC	Criminal Justice / Forensic Mental Health Issues	TOTAL	1
SDRC	Criminal Justice / Forensic Mental Health Issues	Jail	1
SDRC	Discrimination (Other than Employment)	TOTAL	7
SDRC	Discrimination (Other than Employment)	Architectural barriers	1
SDRC	Discrimination (Other than Employment)	Other Discrimination	4
SDRC	Discrimination (Other than Employment)	Public Accommodations (Hotels, Restaurants, Etc.)	2
SDRC	Education	TOTAL	31
SDRC	Education	Education - Behavioral Intervention, Services and Supports	3
SDRC	Education	Education - Compliance Complaint	2
SDRC	Education	Education - Discipline (Suspension / Expulsion / Other)	2
SDRC	Education	Education - Discrimination	1
SDRC	Education	Education - Early Intervention (Part B / Over Age 3)	1
SDRC	Education	Education - Higher Education	1
SDRC	Education	Education - IEP Development	12
SDRC	Education	Education - Other Education	5

SDRC	Education	Education - Personal Injury (Tort Claim)	2
SDRC	Education	Education - Transportation	1
SDRC	Education	FAPE: Least restrictive	1
		environment	
SDRC	Employment	TOTAL	4
SDRC	Employment	Employment Discrimination:	1
		General / Hiring	
SDRC	Employment	Employment Discrimination:	3
		Reasonable Accommodations	
SDRC	Family	TOTAL	1
SDRC	Family	Custody Issues	1
SDRC	Finance	TOTAL	4
SDRC	Finance	Special Needs Trust	4
SDRC	Health	TOTAL	20
SDRC	Health	Health Insurance/managed care	8
		issues	
SDRC	Health	In Home Nursing	1
SDRC	Health	Medi-Cal Eligibility	2
SDRC	Health	Medi-Cal Services	3
SDRC	Health	Medi-Cal Share of Cost / Co-	1
		Payment	
SDRC	Health	Medical Treatment	1
SDRC	Health	Medicare	2
SDRC	Health	Other Health	2
SDRC	Housing	TOTAL	19
SDRC	Housing	Eviction	3

SDRC	Housing	Housing Discrimination (Zoning / Covenants)	2
SDRC	Housing	Landlord and Tenant Rights	4
SDRC	Housing	Property Rights	1
SDRC	Housing	Reasonable Accommodations	9
SDRC	Immigration	TOTAL	2
SDRC	Immigration	Other Immigration	2
SDRC	Income Maintenance	TOTAL	94
SDRC	Income Maintenance	IHSS Eligibility	12
SDRC	Income Maintenance	IHSS Hours	4
SDRC	Income Maintenance	IHSS protective supervision	12
SDRC	Income Maintenance	IHSS provider issues	2
SDRC	Income Maintenance	IHSS share of cost	1
SDRC	Income Maintenance	IHSS: Other	7
SDRC	Income Maintenance	Other Income Programs	1
SDRC	Income Maintenance	SSA - Child Benefits	2
SDRC	Income Maintenance	SSA - SSDI	4
SDRC	Income Maintenance	SSI - Eligibility	20
SDRC	Income Maintenance	SSI - Hearing	3
SDRC	Income Maintenance	SSI - Other	10
SDRC	Income Maintenance	SSI - Overpayment	12
SDRC	Income Maintenance	SSI - Representative Payee	1
SDRC	Income Maintenance	State Disability Benefits	3
SDRC	Legal Referral	TOTAL	3
SDRC	Legal Referral	Civil (General)	1
SDRC	Legal Referral	Personal Injury	1
SDRC	Legal Referral	Small Claims	1
SDRC	Mental Health Issues	TOTAL	3

SDRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	3
SDRC	Placement	TOTAL	22
SDRC	Placement	Health Facilities	_ <u>_</u> 1
SDRC	Placement	Move from Institution to Community	16
SDRC	Placement	Support Services Needed for Placement	5
SDRC	Privacy/Personal Autonomy	/ TOTAL	7
	Choices		
SDRC	Privacy/Personal Autonomy /	Choices: Least Restrictive	1
	Choices	Environment	
SDRC	Privacy/Personal Autonomy /	Other Privacy / Personal Autonomy	3
	Choices	/ Choices	
SDRC	Privacy/Personal Autonomy / Choices	Personal Property	1
SDRC	Privacy/Personal Autonomy / Choices	Telephone	2
SDRC	Regional Center Services	TOTAL	127
SDRC	Regional Center Services	Regional Center - Assessment of Needs	2
SDRC	Regional Center Services	Regional Center - Behavioral Services	6
SDRC	Regional Center Services	Regional Center - Case Management	19
SDRC	Regional Center Services	Regional Center - Coordination with County Mental Health	2

SDRC	Regional Center Services	Regional Center - Crisis Services	1
SDRC	Regional Center Services	Regional Center - Day Program, Training and Activity	10
SDRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	2
SDRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	22
SDRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	1
SDRC	Regional Center Services	Regional Center - Independent Living Services	2
SDRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	16
SDRC	Regional Center Services	Regional Center - Least Restrictive Environment	10
SDRC	Regional Center Services	Regional Center - Nursing Services	2
SDRC	Regional Center Services	Regional Center - Other Regional Center Services	6
SDRC	Regional Center Services	Regional Center - Prevention Services	1
SDRC	Regional Center Services	Regional Center - Respite	9
SDRC	Regional Center Services	Regional Center - Self Determination	3

SDRC	Regional Center Services	Regional Center - Supported Employment	1
SDRC	Regional Center Services	Regional Center - Supported Living	2
SDRC	Regional Center Services	Regional Center - Transportation	4
SDRC	Regional Center Services	Regional Center - Waiver / HCBS	6
SDRC	Transportation	TOTAL	1
SDRC	Transportation	Transportation - Eligibility	1
SGPRC	•	TOTAL	431
SGPRC	4731 Complaint	TOTAL	4
SGPRC	4731 Complaint	4731 - Developmental Center	1
SGPRC	4731 Complaint	4731 - Regional Center	3
SGPRC	Abuse	TOTAL	2
SGPRC	Abuse	Physical Assault	1
SGPRC	Abuse	Physical Restraint / Seclusion	1
SGPRC	Conservatorship	TOTAL	12
SGPRC	Conservatorship	Alternatives to Conservatorship	8
SGPRC	Conservatorship	Change Conservatorship	1
SGPRC	Conservatorship	Conservatee's Rights	1
SGPRC	Conservatorship	LPS Conservatorship	2
SGPRC	Criminal Justice / Forensic Mental Health Issues	TOTAL	1
SGPRC	Criminal Justice / Forensic Mental Health Issues	Criminal Justice Issues - Rights	1

SGPRC	Discrimination (Other than Employment)	TOTAL	2
SGPRC	Discrimination (Other than Employment)	Other Discrimination	2
SGPRC	Education	TOTAL	69
SGPRC	Education	Education - Assessment	3
SGPRC	Education	Education - Behavioral	4
		Intervention, Services and	
		Supports	
SGPRC	Education	Education - Bullying	1
SGPRC	Education	Education - Compliance Complaint	2
SGPRC	Education	Education - Due Process Appeals	1
SGPRC	Education	Education - Eligibility	1
SGPRC	Education	Education - Higher Education	4
SGPRC	Education	Education - IEP Development	30
SGPRC	Education	Education - Other Education	8
SGPRC	Education	Education - Personal Injury (Tort	4
		Claim)	
SGPRC	Education	Education - Related Services (Ex.	3
		OT / PT / S&L / 1:1 / Medication)	
SGPRC	Education	Education - Transition Planning	6
		(Any Age)	
SGPRC	Education	FAPE: Least restrictive	2
		environment	
SGPRC	Employment	TOTAL	1

SGPRC	Employment	Vocational Rehabilitation Services	1
SGPRC	Family	TOTAL	3
SGPRC	Family	Dissolution / Annulment	1
SGPRC	Family	Marriage	1
SGPRC	Family	Parental Rights	1
SGPRC	Finance	TOTAL	4
SGPRC	Finance	Debtor / Creditor Issues	1
SGPRC	Finance	Special Needs Trust	3
SGPRC	Health	TOTAL	16
SGPRC	Health	CCS Eligibility	1
SGPRC	Health	CCS Services	1
SGPRC	Health	Health Insurance/managed care	2
		issues	
SGPRC	Health	Medi-Cal Eligibility	7
SGPRC	Health	Medi-Cal Services	2
SGPRC	Health	Medical Treatment	2
SGPRC	Health	Other Health	1
SGPRC	Housing	TOTAL	9
SGPRC	Housing	Eviction	2
SGPRC	Housing	Landlord and Tenant Rights	4
SGPRC	Housing	Reasonable Accommodations	1
SGPRC	Housing	Section 8	2
SGPRC	Immigration	TOTAL	3
SGPRC	Immigration	Citizenship (Application / Interview)	2
SGPRC	Immigration	Other Immigration	1
SGPRC	Income Maintenance	TOTAL	146

SGPRC	Income Maintenance	IHSS Eligibility	30
SGPRC	Income Maintenance	IHSS Hours	34
SGPRC	Income Maintenance	IHSS protective supervision	8
SGPRC	Income Maintenance	IHSS provider issues	6
SGPRC	Income Maintenance	IHSS: Other	12
SGPRC	Income Maintenance	Other Income Programs	6
SGPRC	Income Maintenance	SSA - SSDI	5
SGPRC	Income Maintenance	SSI - Eligibility	21
SGPRC	Income Maintenance	SSI - Hearing	2
SGPRC	Income Maintenance	SSI - Other	12
SGPRC	Income Maintenance	SSI - Overpayment	7
SGPRC	Income Maintenance	SSI - Representative Payee	3
SGPRC	Legal Referral	TOTAL	5
SGPRC	Legal Referral	Civil (General)	3
SGPRC	Legal Referral	Criminal (General) - Rights	1
SGPRC	Legal Referral	Personal Injury	1
SGPRC	Placement	TOTAL	10
SGPRC	Placement	Discharge Planning	2
SGPRC	Placement	Move from Institution to Community	7
SGPRC	Placement	Support Services Needed for	1
		Placement	
SGPRC	Privacy/Personal Autonomy Choices	/ TOTAL	4
SGPRC	Privacy/Personal Autonomy /	Other Privacy / Personal Autonomy	2
SGFKC	Choices	Other Privacy / Personal Autonomy / Choices	2
SGPRC	Privacy/Personal Autonomy / Choices	Personal Property	2

SGPRC	Regional Center Services	TOTAL	138
SGPRC	Regional Center Services	Regional Center - Assessment of Needs	4
SGPRC	Regional Center Services	Regional Center - Behavioral Services	13
SGPRC	Regional Center Services	Regional Center - Case Management	10
SGPRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	1
SGPRC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
SGPRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	2
SGPRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	26
SGPRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	7
SGPRC	Regional Center Services	Regional Center - Independent Living Services	4
SGPRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	25
SGPRC	Regional Center Services	Regional Center - Least Restrictive Environment	2
SGPRC	Regional Center Services	Regional Center - Other Regional Center Services	21

SGPRC SGPRC	Regional Center Services Regional Center Services	Regional Center - Respite Regional Center - Supported Employment	10 1
SGPRC	Regional Center Services	Regional Center - Transportation	6
SGPRC	Regional Center Services	Regional Center - Waiver / HCBS	2
SGPRC	Transportation	TOTAL	2
SGPRC	Transportation	Transportation - Eligibility	2
TCRC		TOTAL	405
TCRC	4731 Complaint	TOTAL	1
TCRC	4731 Complaint	4731 - Service Provider	1
TCRC	Abuse	TOTAL	9
TCRC	Abuse	Exploitation / Coercion	1
TCRC	Abuse	Financial Abuse	5
TCRC	Abuse	Physical Neglect	1
TCRC	Abuse	Physical Restraint / Seclusion	1
TCRC	Abuse	Sexual Assault	1
TCRC	Conservatorship	TOTAL	21
TCRC	Conservatorship	Alternatives to Conservatorship	15
TCRC	Conservatorship	Change Conservatorship	2
TCRC	Conservatorship	Conservatee's Rights	3
TCRC	Conservatorship	Termination of Conservatorship	1
TCRC	Criminal Justice / Forensic Mental Health Issues	TOTAL	1
TCRC	Criminal Justice / Forensic Mental Health Issues	Other Criminal Justice	1

TCRC	Discrimination (Other than Employment)	TOTAL	4
TCRC	Discrimination (Other than Employment)	Civil Rights (Race, Religion, Sexual Orientation)	1
TCRC	Discrimination (Other than Employment)	Other Discrimination	3
TCRC	Education	TOTAL	57
TCRC	Education	Education - Adult Education Programs	1
TCRC	Education	Education - Compliance Complaint	5
TCRC	Education	Education - Discipline (Suspension / Expulsion / Other)	4
TCRC	Education	Education - Due Process Appeals	3
TCRC	Education	Education - Eligibility	1
TCRC	Education	Education - Higher Education	3
TCRC	Education	Education - IEP Development	24
TCRC	Education	Education - Non-Public School Placement	1
TCRC	Education	Education - Other Education	5
TCRC	Education	Education - Personal Injury (Tort Claim)	2
TCRC	Education	Education - Public School Placement	2

TCRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	3
TCRC	Education	FAPE: Least restrictive environment	3
TCRC	Employment	TOTAL	9
TCRC	Employment	Employment Discrimination: General / Hiring	3
TCRC	Employment	Employment Discrimination: Reasonable Accommodations	3
TCRC	Employment	Vocational Rehabilitation Services	1
TCRC	Employment	Wrongful Termination	2
TCRC	Family	TOTAL	8
TCRC	Family	Child Support	1
TCRC	Family	Custody Issues	6
TCRC	Family	Parental Rights	1
TCRC	Finance	TOTAL	12
TCRC	Finance	Debtor / Creditor Issues	9
TCRC	Finance	Estate Planning	1
TCRC	Finance	Special Needs Trust	2
TCRC	Health	TOTAL	20
TCRC	Health	Medi-Cal Eligibility	4
TCRC	Health	Medi-Cal Services	3
TCRC	Health	Medi-Cal Share of Cost / Co- Payment	2
TCRC	Health	Medical Treatment	2
TCRC	Health	Medicare	2

TCRC	Health	Other Health	3
TCRC	Health	Private Insurance	3
TCRC	Health	Waiver/ Not HCBS	1
TCRC	Housing	TOTAL	10
TCRC	Housing	Eviction	5
TCRC	Housing	Reasonable Accommodations	3
TCRC	Housing	Section 8	2
TCRC	Income Maintenance	TOTAL	86
TCRC	Income Maintenance	CAPI	1
TCRC	Income Maintenance	IHSS Eligibility	1
TCRC	Income Maintenance	IHSS Hours	11
TCRC	Income Maintenance	IHSS protective supervision	12
TCRC	Income Maintenance	IHSS provider issues	3
TCRC	Income Maintenance	IHSS: Other	6
TCRC	Income Maintenance	Other Income Programs	8
TCRC	Income Maintenance	SSA - DAC	2
TCRC	Income Maintenance	SSI - Eligibility	18
TCRC	Income Maintenance	SSI - Hearing	1
TCRC	Income Maintenance	SSI - Other	16
TCRC	Income Maintenance	SSI - Overpayment	7
TCRC	Legal Referral	TOTAL	14
TCRC	Legal Referral	Civil (General)	9
TCRC	Legal Referral	Criminal (General) - Rights	1
TCRC	Legal Referral	District Attorney	1
TCRC	Legal Referral	Personal Injury	2
TCRC	Legal Referral	Small Claims	1
TCRC	Mental Health Issues	TOTAL	3

TCRC	Mental Health Issues	Mental Health - Involuntary Commitment	1
TCRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	2
TCRC	Placement	TOTAL	23
TCRC	Placement	Discharge Planning	3
TCRC	Placement	Health Facilities	1
TCRC	Placement	Move from Institution to Community	17
TCRC	Placement	Unit / Facility / Institution Transfer	2
TCRC	Privacy/Personal Autonomy Choices	// TOTAL	26
TCRC	Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment	1
TCRC	Privacy/Personal Autonomy / Choices		2
TCRC	Privacy/Personal Autonomy / Choices	Other Privacy / Personal Autonomy / Choices	18
TCRC	Privacy/Personal Autonomy / Choices	Personal Property	1
TCRC	Privacy/Personal Autonomy / Choices	Privacy	1
TCRC	Privacy/Personal Autonomy / Choices	Religion	1
TCRC	Privacy/Personal Autonomy / Choices	Sexuality	2
TCRC	Records	TOTAL	1

TCRC TCRC	Records Regional Center Services	Erroneous Information TOTAL	1 100
TCRC TCRC	Regional Center Services Regional Center Services	Regional Center - 6500 Regional Center - Behavioral Services	1 1
TCRC	Regional Center Services	Regional Center - Case Management	8
TCRC	Regional Center Services	Regional Center - Child Care/Day Care Issues	1
TCRC	Regional Center Services	Regional Center - Crisis Services	1
TCRC	Regional Center Services	Regional Center - Day Program, Training and Activity	6
TCRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	2
TCRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	22
TCRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	14
TCRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	16
TCRC	Regional Center Services	Regional Center - Least Restrictive Environment	2
TCRC	Regional Center Services	Regional Center - Nursing Services	1

TCRC	Regional Center Services	Regional Center - Other Regional Center Services	13
TCRC	Regional Center Services	Regional Center - Respite	5
TCRC	Regional Center Services	Regional Center - Self Determination	2
TCRC	Regional Center Services	Regional Center - Supported Living	3
TCRC	Regional Center Services	Regional Center - Transportation	1
TCRC	Regional Center Services	Regional Center - Waiver / HCBS	1
VMRC		TOTAL	800
VMRC	4731 Complaint	TOTAL	4
VMRC	4731 Complaint	4731 - Regional Center	3
VMRC	4731 Complaint	4731 - Service Provider	1
VMRC	Abuse	TOTAL	3
VMRC	Abuse	Financial Abuse	1
VMRC	Abuse	Inappropriate Medical Treatment	1
VMRC	Abuse	Sexual Assault	1
VMRC	Assistive Technology	TOTAL	2
VMRC	Assistive Technology	Assistive Technology - Other AT	1
VMRC	Assistive Technology	Assistive Technology - Regional Center	1
VMRC	Consent	TOTAL	97
VMRC	Consent	Informed Consent	1
VMRC	Consent	Other Consent	1

Consent	Substituted Decision Making (Ex. DPAHC)	95
Conservatorship	TOTAL	23
Conservatorship	Alternatives to Conservatorship	12
Conservatorship	Change Conservatorship	2
Conservatorship	Conservatee's Rights	6
Conservatorship	Conservator's Duties	1
Conservatorship	Termination of Conservatorship	2
Criminal Justice / Forensic Mental Health Issues	TOTAL	1
Criminal Justice / Forensic	Criminal Justice Issues - Rights	1
	TOTAL	4
Employment)	TOTAL	1
Discrimination (Other than Employment)	Other Discrimination	1
Education	TOTAL	69
Education	Education - Assessment	3
Education	Education - Assistive Technology	1
Education	Education - Behavioral Intervention, Services and Supports	3
Education	Education - Bullying	3
	, ,	6
	Conservatorship Conservatorship Conservatorship Conservatorship Conservatorship Conservatorship Conservatorship Criminal Justice / Forensic Mental Health Issues Criminal Justice / Forensic Mental Health Issues Discrimination (Other than Employment) Discrimination (Other than Employment) Education Education Education Education Education	Conservatorship Criminal Justice / Forensic Mental Health Issues Criminal Justice / Forensic Mental Health Issues Discrimination (Other than Employment) Discrimination (Other than Employment) Education Educatio

VMRC	Education	Education - Discipline (Suspension / Expulsion / Other)	7
VMRC	Education	Education - Discrimination	1
VMRC	Education	Education - Early Intervention (Part B / Over Age 3)	3
VMRC	Education	Education - Full Inclusion (Except Pre-School)	1
VMRC	Education	Education - IEP Development	23
VMRC	Education	Education - Other Education	3
VMRC	Education	Education - Public School Placement	8
VMRC	Education	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	1
VMRC	Education	Education - Transportation	4
VMRC	Education	FAPE: Least restrictive environment	2
VMRC	Employment	TOTAL	1
VMRC	Employment	Wrongful Termination	1
VMRC	Family	TOTAL	6
VMRC	Family	Child Support	1
VMRC	Family	Custody Issues	3
VMRC	Family	Guardianship of Minors	1
VMRC	Family	Parental Rights	1
VMRC	Finance	TOTAL	8
VMRC	Finance	Debtor / Creditor Issues	6
VMRC	Finance	Special Needs Trust	2

VMRC	Health	TOTAL	15
VMRC	Health	CCS Services	1
VMRC	Health	Health Insurance/managed care	3
		issues	
VMRC	Health	Medi-Cal Eligibility	1
VMRC	Health	Medi-Cal Services	1
VMRC	Health	Medi-Cal Share of Cost / Co-	1
		Payment	
VMRC	Health	Medicare	4
VMRC	Health	Other Health	4
VMRC	Housing	TOTAL	11
VMRC	Housing	Eviction	1
VMRC	Housing	Habitability	1
VMRC	Housing	Housing Discrimination (Zoning /	1
		Covenants)	
VMRC	Housing	Landlord and Tenant Rights	3
VMRC	Housing	Property Rights	2
VMRC	Housing	Reasonable Accommodations	2
VMRC	Housing	Subsidized Housing	1
VMRC	Income Maintenance	TOTAL	53
VMRC	Income Maintenance	IHSS Eligibility	6
VMRC	Income Maintenance	IHSS Hours	5
VMRC	Income Maintenance	IHSS protective supervision	4
VMRC	Income Maintenance	IHSS provider issues	1
VMRC	Income Maintenance	IHSS: Other	1
VMRC	Income Maintenance	Other Income Programs	4
VMRC	Income Maintenance	SSA - Child Benefits	1
VMRC	Income Maintenance	SSI - Eligibility	9

VMRC	Income Maintenance	SSI - Hearing	1
VMRC	Income Maintenance	SSI - Other	11
VMRC	Income Maintenance	SSI - Overpayment	9
VMRC	Income Maintenance	SSI - Representative Payee	1
VMRC	Legal Referral	TOTAL	8
VMRC	Legal Referral	Civil (General)	6
VMRC	Legal Referral	Criminal (General) - Rights	1
VMRC	Legal Referral	Personal Injury	1
VMRC	Placement	TOTAL	13
VMRC	Placement	Move from Institution to Community	11
_			
VMRC	Placement	Support Services Needed for	1
_		Placement	
VMRC	Placement	Transitional Housing	1
		•	
VMRC	Privacy/Personal Autonomy	•	24
	Choices	/ TOTAL	
VMRC VMRC	Choices Privacy/Personal Autonomy /	/ TOTAL Choices: Least Restrictive	24 1
VMRC	Choices Privacy/Personal Autonomy / Choices	/ TOTAL Choices: Least Restrictive Environment	1
	Choices Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy /	/ TOTAL Choices: Least Restrictive	
VMRC VMRC	Choices Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices	/ TOTAL Choices: Least Restrictive Environment Community Activities	1 2
VMRC	Choices Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy /	/ TOTAL Choices: Least Restrictive Environment	1
VMRC VMRC VMRC	Choices Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices Privacy/Personal Autonomy / Choices	/ TOTAL Choices: Least Restrictive Environment Community Activities Mail	1 2 1
VMRC VMRC	Choices Privacy/Personal Autonomy /	/ TOTAL Choices: Least Restrictive Environment Community Activities Mail Other Privacy / Personal Autonomy	1 2
VMRC VMRC VMRC VMRC	Choices Privacy/Personal Autonomy / Choices	/ TOTAL Choices: Least Restrictive Environment Community Activities Mail Other Privacy / Personal Autonomy / Choices	1 2 1 15
VMRC VMRC VMRC	Choices Privacy/Personal Autonomy /	/ TOTAL Choices: Least Restrictive Environment Community Activities Mail Other Privacy / Personal Autonomy	1 2 1
VMRC VMRC VMRC VMRC VMRC	Choices Privacy/Personal Autonomy / Choices	Choices: Least Restrictive Environment Community Activities Mail Other Privacy / Personal Autonomy / Choices Personal Property	1 2 1 15 3
VMRC VMRC VMRC VMRC	Choices Privacy/Personal Autonomy /	/ TOTAL Choices: Least Restrictive Environment Community Activities Mail Other Privacy / Personal Autonomy / Choices	1 2 1 15

VMRC VMRC VMRC	Records Records Regional Center Services	TOTAL Erroneous Information TOTAL	1 1 458
VMRC	Regional Center Services	Regional Center - Assessment of Needs	27
VMRC	Regional Center Services	Regional Center - Behavioral Services	1
VMRC	Regional Center Services	Regional Center - Case Management	8
VMRC	Regional Center Services	Regional Center - Day Program, Training and Activity	4
VMRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	9
VMRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	3
VMRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	3
VMRC	Regional Center Services	Regional Center - Least Restrictive Environment	4
VMRC	Regional Center Services	Regional Center - Other Regional Center Services	390
VMRC	Regional Center Services	Regional Center - Respite	3
VMRC	Regional Center Services	Regional Center - Self Determination	1

VMRC	Regional Center Services	Regional Center - Supported Living	1
VMRC	Regional Center Services	Regional Center - Transportation	2
VMRC	Regional Center Services	Regional Center - Waiver	2
VMRC	Transportation	TOTAL	2
VMRC	Transportation	Transportation - Eligibility	2
WRC		TOTAL	410
WRC	4731 Complaint	TOTAL	8
WRC	4731 Complaint	4731 - Regional Center	2
WRC	4731 Complaint	4731 - Service Provider	6
WRC	Abuse	TOTAL	7
WRC	Abuse	Emotional / Psychological Abuse	1
WRC	Abuse	Financial Abuse	5
WRC	Abuse	Sexual Assault	1
WRC	Assistive Technology	TOTAL	1
WRC	Assistive Technology	Assistive Technology - Regional Center	1
WRC	Conservatorship	TOTAL	6
WRC	Conservatorship	Alternatives to Conservatorship	5
WRC	Conservatorship	Termination of Conservatorship	1
WRC	Discrimination (Other than Employment)	TOTAL	1
WRC	Discrimination (Other than Employment)	Other Discrimination	1
WRC	Education	TOTAL	27
WRC	Education	Education - Assessment	2

WRC	Education	Education - Compliance Complaint	1
WRC	Education	Education - Due Process Appeals	5
WRC WRC	Education Education	Education - IEP Development Education - Non-Public School Placement	8 1
WRC WRC	Education Education	Education - Other Education Education - Personal Injury (Tort Claim)	1 3
WRC	Education	Education - Public School Placement	5
WRC	Education	Education - Residential Placement	1
WDC	F1	TOTAL	•
WRC WRC	Employment Employment	TOTAL Employment Discrimination: General / Hiring	6 3
_		Employment Discrimination:	
WRC	Employment	Employment Discrimination: General / Hiring	3

WRC	Health	TOTAL	23
WRC	Health	CCS Services	1
WRC	Health	Health Insurance/managed care	1
		issues	
WRC	Health	Medi-Cal Eligibility	7
WRC	Health	Medi-Cal Services	3
WRC	Health	Medi-Cal Share of Cost / Co-	4
		Payment	
WRC	Health	Medical Treatment	1
WRC	Health	Medicare	1
WRC	Health	Other Health	5
WRC	Housing	TOTAL	15
WRC	Housing	Eviction	4
WRC	Housing	Habitability	2
WRC	Housing	Landlord and Tenant Rights	3
WRC	Housing	Property Rights	2
WRC	Housing	Reasonable Accommodations	3
WRC	Housing	Section 8	1
WRC	Income Maintenance	TOTAL	147
WRC	Income Maintenance	IHSS Eligibility	5
WRC	Income Maintenance	IHSS Hours	15
WRC	Income Maintenance	IHSS protective supervision	7
WRC	Income Maintenance	IHSS provider issues	4
WRC	Income Maintenance	IHSS: Other	2
WRC	Income Maintenance	Other Income Programs	2
WRC	Income Maintenance	SSA - DAC	1
WRC	Income Maintenance	SSA - SSDI	8
WRC	Income Maintenance	SSI - Eligibility	58

WRC	Income Maintenance	SSI - Hearing	8
WRC	Income Maintenance	SSI - Other	20
WRC	Income Maintenance	SSI - Overpayment	17
WRC	Legal Referral	TOTAL	7
WRC	Legal Referral	Civil (General)	4
WRC	Legal Referral	Criminal (General) - Rights	2
WRC	Legal Referral	Personal Injury	1
WRC	Mental Health Issues	TOTAL	1
WRC	Mental Health Issues	Mental Health - Service, Supports and Treatment	1
WRC	Placement	TOTAL	16
WRC	Placement	Discharge Planning	1
WRC	Placement	Facility Conditions	3
WRC	Placement	Move from Institution to Community	8
WRC	Placement	Support Services Needed for	3
		Placement	
WRC	Placement	Unit / Facility / Institution Transfer	1
WRC	Privacy/Personal Autonomy / TOTAL		6
WDC	Choices	Compounity Activities	4
WRC	Privacy/Personal Autonomy / Choices	Community Activities	1
WRC	Privacy/Personal Autonomy /	Other Privacy / Personal Autonomy	4
WDC	Choices	/ Choices	4
WRC	Privacy/Personal Autonomy / Choices	Personal Property	1

WRC	Regional Center Services	TOTAL	120
WRC	Regional Center Services	Regional Center - Assessment of Needs	10
WRC	Regional Center Services	Regional Center - Behavioral Services	8
WRC	Regional Center Services	Regional Center - Case Management	10
WRC	Regional Center Services	Regional Center - Crisis Services	1
WRC	Regional Center Services	Regional Center - Day Program, Training and Activity	9
WRC	Regional Center Services	Regional Center - Early Start (Part C / Under Age 3)	2
WRC	Regional Center Services	Regional Center - Eligibility for Regional Center services	19
WRC	Regional Center Services	Regional Center - Fair Hearing Procedures (Information only; no representation)	5
WRC	Regional Center Services	Regional Center - Independent Living Services	3
WRC	Regional Center Services	Regional Center - IPP (Development / Meeting / Compliance)	12
WRC	Regional Center Services	Regional Center - Nursing Services	1
WRC	Regional Center Services	Regional Center - Other Regional Center Services	25

WRC	Regional Center Services	Regional Center - Prevention Services	1	
WRC WRC	Regional Center Services Regional Center Services	Regional Center - Respite Regional Center - Supported Employment	5 1	
WRC	Regional Center Services	Regional Center - Supported Living	6	
WRC	Regional Center Services	Regional Center - Transportation	1	
WRC	Regional Center Services	Regional Center - Waiver / HCBS	1	
WRC WRC	Transportation Transportation	TOTAL Transportation - Appeal Procedure	2 2	
Report Totals			9,620	