

Office of Clients' Rights Advocacy  
Annual Report - 8/1/2001 through 6/30/2002  
Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Unknown	Total
Direct representation at a formal fair hearing	7	2	25	9	2	5	2	13	5	4	7	4	1	1	1	1	3	2	9	1		2	106
Direct representation in an appeal for generic services	2	23	20	11	1	11		23	2	1	2	3		2	1	8		1	1		4	2	118
Direct representation in an informal fair hearing	1	10	3	6	1		1	2	1	6	1		1	1	3	3							40
Fair hearing process / procedures	8	10	10	4	2	2	2	2		3	8	4	3	6	2	4		6	12	1	18	9	116
Informal generic service agency problem resolution	34	139	104	28	2	2	28	29	7		32	136	1	114	28	70	36	7	5	11	17	30	860
Informal regional center / provider problem resolution	74	68	23	9	4	8	16	10	4		70	53	17	39	27	40	19	2	11	20	15	3	532
None						1	3				1		5	6	1			3		1	1	11	33
Referral to other advocacy services	11	40	21	9	54	3	5	68	5	18	39	14	2	7	8	35	16	9	31	31	104	11	541
Rights information/consultation	135	115	278	127	216	75	382	171	67	323	428	343	324	172	179	195	194	254	580	215	107	97	4977
W and I 4731 complaint filing	1		2	1	1		6		1	1	7	2	2	2	1	3	1	6	1	1			39
<b>Total</b>	<b>273</b>	<b>407</b>	<b>486</b>	<b>204</b>	<b>283</b>	<b>107</b>	<b>445</b>	<b>318</b>	<b>92</b>	<b>356</b>	<b>595</b>	<b>559</b>	<b>356</b>	<b>350</b>	<b>251</b>	<b>359</b>	<b>269</b>	<b>290</b>	<b>650</b>	<b>281</b>	<b>266</b>	<b>165</b>	<b>7362</b>