

OFFICE OF CLIENTS' RIGHTS ADVOCACY  
ANNUAL REPORT  
JULY 1, 2003 - JUNE 30, 2004

CONSUMER GRIEVANCES WITH CONTRACTOR

DATE OF RESOLUTION LETTER	COMPLAINT (INITIALS)	NATURE OF COMPLAINT	STATUS	OUTCOME
9/6/03	V.S.	Failure to represent in RC Eligibility and Special Education matter	Closed	Explanation and offer to assist further
1/6/04	R.B.	Provision of regional center services	Closed	Concur with staff actions
7/26/04	M.G.	Failure to represent in least restrictive placement matter	Closed	Concur with staff actions