



*Serving Consumers of  
South Central Los Angeles Regional Center*

**Office of Clients' Rights Advocacy**  
4401 S. Crenshaw Boulevard, Suite 316  
Los Angeles, CA 90043-1200  
Tel: (323) 292-9907  
TTY: (877) 669-6023  
Fax: (323) 293-4259

[www.disabilityrightsca.org](http://www.disabilityrightsca.org)

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## MEMORANDUM

TO: Jeanne Molineaux, Director  
FROM: Anastasia Bacigalupo, Outreach Coordinator  
RE: Annual OCRA Outreach Report 2008-2009  
DATE: 9/9/2009

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OCRA staff completed the second year of their two-year outreach plans on June 30, 2009. OCRA staff met their commitment to developing on-going relationships within their communities, increasing community contacts and the strengthening of individual office relationships with members of their communities.

OCRA staff had many new accomplishments in this second year of the two-year plan, 2007-2009. The OCRA outreach committee and the OCRA Supervising CRAs continue to encourage staff to seek out opportunities to educate consumers, their families and community leaders. The outreach training to OCRA staff in June, 2009, focused on preparing for different types of outreaches in the community including preparation and planning for accommodation needs, the development of outreach boxes, and accessible materials.

Over the course of the plan year, OCRA continued its focus on the development of on-going relationships with traditionally underserved communities of color, providing trainings to communities on a variety of subjects including the following: Special Education Rights, IEP Development, IPP Development, Regional Center Fair Hearing Process, Medi-Cal, Social Security, In-Home Supportive Services, Alternatives to Conservatorships, and Denial of Rights. OCRA also conducted numerous

self-advocacy trainings including financial abuse, voting rights, and clients' rights.

Over this past year, OCRA has provided approximately 420 outreach trainings and reached over 18,700 people. Examples of statewide activities involving multiple OCRA offices are Fiesta Educativa and Congreso Familiar which are resource fairs to meet the varied needs of Latino communities from Sacramento, Butte, Glenn, Tehama, Colusa, Shasta, Yuba, Sutter, Placer, Nevada, Sierra, El Dorado, Santa Cruz, Monterey, Santa Clara, San Diego, Alameda County, Los Angeles, Orange County, Kern, and the San Gabriel Valley.