

**OFFICE OF CLIENTS' RIGHTS ADVOCACY  
SEMI - ANNUAL REPORT  
JULY 1, 2010 – December 31, 2010**

**CONSUMER GRIEVANCES WITH CONTRACTOR**

<b>DATE OF RESOLUTION LETTER</b>	<b>COMPLAINT (INITIALS)</b>	<b>NATURE OF COMPLAINT</b>	<b>STATUS</b>	<b>OUTCOME</b>
8/27/10	E.E.	Failed to Represent at I.E.P.	Closed	OCRA actions upheld
9/1/10	C.F	1 <sup>st</sup> Level - Failed to Represent in Negligence action.	Closed	OCRA actions upheld
10/2/10		2 <sup>nd</sup> Level Complaint- Failed to Represent in Negligence action.	Closed	OCRA actions upheld
9/23/10	C.H.	Failure to Represent at SSI hearing.	Closed	OCRA actions upheld
11/1/2010	C.A.	Failure to Represent at Conservatorship hearing.	Closed	OCRA actions upheld