

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2008 through December 31, 2008
Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total	
0 - Pending		2								9		4										15	
1 - Information/Referral	103	30	17	48	136	69	21	54	9	30	18	21	50	27	31	32	23	44	32	137	73	1005	
2 - Rights Information/Consultation (RC/Generic)	51	48	26	42	5	99	130	20	14	94	39	26	89	56	15	89	54	144	103	29	134	1307	
3 - Rights Information/Consultation (Other)	78	10	115	56	10	1	7	32	75	48	44	69	56	24	67	40	82	1	161	53	18	1047	
4 - Abuse/Neglect Investigation	9	3	3		2		1	2								1	2					23	
5 - Special Education Compliance Complaint	3		2	1	1		1	4				8		1	2	1	6			2	7	39	
6 - IEP	3	20	20	8	4	2	1	3	1	2		2	10		34	8	11				5	134	
7 - IPP/IDT	1	7		1	1	5	1	2		6	1		5	1	5			7			4	47	
8 - W&I 4731		1					2	1		2	1		1				1	1				10	
9 - Technical Assistance	23	9	48	7	23	19	3	38	19	8	4	18	35	5	9	1	6	2	2	19	10	308	
10 - Evaluation and Assessment	9	24	61	29	9	6	10	11		32	10	9	16	1	31	13	7	2	6	4	9	299	
11 - Informal Regional Center / Provider Problem Resolution	5	12	2	2	14	1	14	12		2	13	13	5	1	4	15	1					9	125
12 - Informal Generic Service Agency Problem Resolution	1	13	5	2	32	2	4	2		1	7	13	2		11	7	2				14	118	
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing			1	3		2									1		3				1	11	
14 - Direct Representation in RC "Voluntary Informal Meeting"	1		3								1		5								2	12	
15 - Direct Representation in Mediation / RC Fair Hearing	1		3		1						1		1				1					8	
16 - Direct Representation in an Appeal for Generic Services	3		9	1	3	5	4	1			4	2		1		1	2			1	7	44	
17 - Court Litigation	1	1															1				1	4	
Total	292	180	315	200	241	211	199	182	118	234	143	185	275	117	210	209	202	200	304	245	294	4556	