

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2009 through December 31, 2009
Report by Service Level

	ARC	CVRC	ELARC	FNRC	GGRC	HRC	IRC	KRC	LRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
Pending										5			1									6
Information/Referral	27	59	53	30	103	96	35	44	30	31	19	53	24	28	67	28	17	57	49	129	103	1082
Evaluation and Assessment	6	24	46	25	15	6	7	7	6	18	4	15	6	1	17	6	8	3	3	9	13	245
Informal Regional Center / Provider Problem Resolution	3	13		2	12	2	14	3			10	36			4	7	1			1	7	115
Informal Generic Service Agency Problem Resolution	1	8		2	23	2	1		1	1	2	18			17	3	2				14	95
Case Settlement Prior to Informal Meeting, Mediation or Hearing				1					1												1	3
Direct Representation in RC "Voluntary Informal Meeting"	1	1	2	1		1	1	1			1		1									10
Direct Representation in Mediation / RC Fair Hearing	1	1				1	1		2		1	1	1	1	4		7				1	22
Direct Representation in an Appeal for Generic Services	3	2	7		2	5	3	1	3		3	5			1	1	3		3		10	53
Court Litigation	1	2	1												1							5
Rights Information/Consultation (RC/Generic)	102	81	93	51	37	155	215	41	102	140	124	66	109	78	15	186	61	181	107	35	151	2130
Rights Information/Consultation (Other)	76	17	85	69	22	2	3	59	87	3	37	52	56	26	52	7	56	1	143	36	8	897
Abuse/Neglect Investigation	3	3		1	2		6	3							1	2						21
Special Education Compliance Complaint		2	1	1				2		1		3	2		3		2				1	18
IEP		22	2	15	2	1	1	2	5	2	2		4		25	2	1	2		1	3	92
IPP/IDT		1		2		2	1	1		6			1		7		7	2	2			32
W&I 4731	2						1	1		1										1		6
Technical Assistance	24	4	82	12	10	26	3	86	1	18	2	16	25	2	13	4	10	11	5	1	15	370
Grand Total	250	240	372	212	228	299	292	251	238	226	205	265	230	138	228	244	175	257	313	212	327	5202