

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2012 through June 30, 2013
Service Requests by Service Level

	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0 - Pending														1								1
1 - Information/Referral	72	38	208	40	41	219	77	123	40	187	44	119	97	201	155	127	74	165	65	122	278	2492
2 - Rights Information/Consultation (RC/Generic)	162	110	144	131	46	65	212	270	151	212	205	149	221	82	33	370	176	324	303	122	293	3781
3 - Rights Information/Consultation (Other)	41	170	106	113	228	62	34	1	202	16	46	213	69	19	87	81	116		150	89	42	1885
4 - Abuse/Neglect Investigation	3		1		4	1	1		4			6	1	1	2	1	1		1	3	1	31
5 - Special Education Compliance Complaint			1		1	1			1			9		1		6				4	1	25
6 - IEP	2	7	4	1	9	8	4		7	2	10	27	4		19	5	2	2		5	2	120
7 - IPP/IDT	8	1	2	4			2	2	5	3	3	6	3	1	12	4	2	5	3	3	3	72
8 - W&I 4731				1							2	1			1	2	1					8
9 - Technical Assistance	3	17	7	3	4	27	5	4		7	17	12	28	6	10	4		6	1	18	1	180
10 - Evaluation and Assessment	3	6	4	3	45	7	13	4	8	29	8	80	9	7	10	6	8	3	1	7	13	274
11 - Informal Regional Center / Provider Problem Resolution	1	2		2	2	5	1	13		6	12	38		2	25	1	2				12	124
12 - Informal Generic Service Agency Problem Resolution	3	3	3	2	5	8		9	1	7	4	19		1	35	1	1				65	167
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing		2		1						3								1			1	8
14 - Direct Representation in RC "Voluntary Informal Meeting"					3	1	3					1							1			9
15 - Direct Representation in Mediation / RC Fair Hearing		1			1					1	1	1		2		2			2		1	12
16 - Direct Representation in an Appeal for Generic Services	2					3	4	4		2	6	7					3		1		17	49
17 - Court Litigation	1	1							1													3
Total	301	358	480	301	389	407	356	430	420	475	358	688	432	324	389	610	386	506	528	373	730	9241