

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2013 through December 31, 2013
Service Requests by Service Level

	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLARC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0 - Pending														4								4
1 - Information/Referral	55	20	110	60	53	87	31	75	19	171	21	65	35	85	86	82	24	65	55	83	168	1450
2 - Rights Information/Consultation (RC/Generic)	183	77	114	107	12	44	133	103	71	82	92	69	99	38	14	207	62	125	156	49	142	1979
3 - Rights Information/Consultation (Other)	22	121	69	49	70	50	6	5	69	9	71	89	28	24	18	3	91		64	64	36	958
4 - Abuse/Neglect Investigation	1	2				1			1	1					1							7
5 - Special Education Compliance Complaint												7		1		1						9
6 - IEP	3	7	2	3	6	1	2		4	1	4	11	1		9	2		1				57
7 - IPP/IDT	10			6	2		5	1	8	6	4	10	2	1	3	3		3		9	4	77
8 - W&I 4731				1					2		1	1										5
9 - Technical Assistance	4	5	4	2	4	1	1	1	2	6	3	1	10	3	3			3		5	1	59
10 - Evaluation and Assessment	1	3	8	2	25	2	4	2	3	25	3	15	10	3	4	2		5		14	3	134
11 - Informal Regional Center / Provider Problem Resolution	6		2	2	13	12	3	11	13	9	5	19		12	14	1	3			1	13	139
12 - Informal Generic Service Agency Problem Resolution	1	1	4	3	17	4	3	7	2	2	3	25		4	13	2				29		120
13 - Case Settlement Prior to Informal Meeting, Mediation or Hearing					1															1		2
14 - Direct Representation in RC "Voluntary Informal Meeting"					2		2													1		5
15 - Direct Representation in Mediation / RC Fair Hearing		1			2				1	1	2			1	1	1			1		1	12
16 - Direct Representation in an Appeal for Generic Services	1				2			3		2	3	2		1		1				5		20
17 - Court Litigation					1																	1
Total	287	237	313	235	210	202	190	208	195	315	212	314	185	177	166	305	180	202	276	225	404	5038