

Office of Clients' Rights Advocacy
Semi-Annual Report - July 1, 2013 through December 31, 2013
Clients by Age Group

AgeRange	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
0-3	10	5	17	11	1	6	11	8	1	3	5	6	10		6	21	5	10	7	5	20	168
4-17	51	112	92	50	40	41	48	86	45	64	65	89	39	30	68	114	37	62	57	65	92	1347
18-22	31	34	36	18	21	22	24	31	22	38	21	40	14	20	22	28	22	19	35	33	41	572
23-40	56	30	49	27	66	39	30	23	35	48	44	66	17	39	25	34	41	20	60	43	75	867
41-50	17	7	17	5	13	18	7	9	8	23	13	13	11	13	9	13	7	4	25	17	19	268
51+	12	8	18	7	18	31	3	10	15	25	14	30	12	31	6	8	9	11	27	21	40	356
Unknown				2						1			1	2								6
Total	177	196	229	120	159	157	123	167	126	202	162	244	104	135	136	218	121	126	211	184	287	3584

Office of Clients' Rights Advocacy
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Clients by Disabilities

	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
5th Category	3	11	3	7	19	22	13	5	11	24	5	23	4	8	3	5	2	2	16	4	22	212
Autism	67	74	104	51	33	30	49	69	23	62	64	78	47	26	55	88	45	42	60	61	97	1225
Cerebral Palsy	23	19	12	9	16	10	8	23	9	20	12	39	8	13	10	15	9	11	14	26	40	346
Dual Diagnosis - 5th Category	2	3	1	3	1	2	2			8		1			1		1				1	26
Dual Diagnosis - Autism	4	6	2	1	2	2	1	5	2	6	5	1	4		2		1		6	1	4	55
Dual Diagnosis - Cerebral Palsy		2			1	1	2	1	1	1	5	1		1	1		1		3	2		23
Dual Diagnosis - Epilepsy		1		1	1	5		4	1	1	3			1	2		2	2		1	1	26
Dual Diagnosis - Mental Retardation	9	5	3	2	8	13	2	6	6	8	8	15	4	3	2	2	3	3	14	12	7	135
Early Start	1	2	4	7	2	3	7	4		1	1	5	5		1	13	1	11	3	1	12	84
Epilepsy	8	11	10	3	15	10		20	5	6	9	12		3	5	8	6	5	9	21	30	196
Mental Retardation	84	76	86	23	79	83	37	74	73	79	63	104	19	79	55	76	51	46	83	111	109	1490
Unknown	7	22	28	24	9	3	15	13	13	3	5	10	24	18	26	41	18	21	44	5	18	367
Total	208	232	253	131	186	184	136	224	144	219	180	289	115	152	163	248	140	143	252	245	341	4185

Office of Clients' Rights Advocacy
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Clients by Ethnicity

Ethnicity	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
American Indian	4				5			2		2		1		5	1		2			2		24
Asian	13	4	27	9	9	12	8	4	1	3	6	26	16		20	3	1	10	1	4	12	189
Black or African American	20	7	4	7	3	27	11	19	15	23	11	58	1	3	2	71	9	6	8	15	72	392
Hispanic / Latino	35	87	148	53	20	22	61	70	50	54	74	67	32	6	56	134	40	66	58	58	91	1282
Multiracial	1	9	8	6	3	15	4	19	1	6	7	8	1	1	4	4	6	13	8	7	14	145
Native Hawaiian or other Pacific Islander	1	2	4	2	1	9	2	1		4	2	3	1		4	2	4	2	1		1	46
White	101	84	31	32	117	70	30	48	59	110	56	79	38	117	49	3	58	28	112	96	96	1414
Unknown	2	3	7	11	1	2	7	4			6	2	15	3		1	1	1	23	2	1	92
Total	177	196	229	120	159	157	123	167	126	202	162	244	104	135	136	218	121	126	211	184	287	3584

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Clients by Gender

	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
Female	64	58	67	47	69	58	38	60	47	85	54	100	29	56	42	68	39	49	87	64	109	1290
Male	113	137	159	71	90	99	83	107	79	116	108	143	75	76	93	150	82	77	124	120	178	2280
Unknown		1	3	2			2			1		1		3	1							14
Total	177	196	229	120	159	157	123	167	126	202	162	244	104	135	136	218	121	126	211	184	287	3584

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Service Requests by Living Arrangement

	ACRC	CVRC	ELARC	FDLRC	FNRC	GGRC	HRC	IRC	KRC	NBRC	NLACRC	RCEB	ROOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMRC	WRC	Total
Adult Residential Facility	5	1	2		4	3		1		5	5	27		1		3	2	1	2	31	4	97
Board and Care	12				4	2		6		5		1					3		9	1	2	41
Childrens Group Home	1	1					1		2	1	1	2	2	2		6		1	6	3	1	30
Community Residential Home	1		2			1				3	2				2	5				4		20
Detention Center											2	1										3
Developmental Center	2	1		2	1		2			4	1	10	1		3	2				1		30
Foster Care											2	1				1		1		1		6
Foster Family Home		1	2			5			1			1		6			2		3	2		23
Halfway House																			2			2
Homeless				9	1	6				1	1	10							2	1	3	34
ICF DD	1				1	2		2			1								2	1		10
ICF DD-H						1				2	1	2							2	2	1	11
ICF DD-N					1			1												2		4
ICF/MR/Nursing Home																					2	2
Independent Housing	35	18	16	8	60	34	5	7	45	63	16	36	19	75	22	28	29	9	77	23	63	688
Intermediate Care Facility/Nursing Home					1								1				1		2	1		6
Jail		1					2	3	2	1		1				2	1	2	2	4	2	23
Large Group Home (more than 3 beds)	6	11	9	7	17	22	6		21	16	13	4	3	4	4	1	7	2	8		4	165
Legal Detention									1					5								6
Municipal Detention Facility/Jail	1														1							2
Nursing Home			1					1		1			1				1				2	7
Other			2			1	1			1	1		1		1		3	5		1	1	18
Other Federal Facility							1									1						2
Parental or Other Family Home	219	194	262	176	108	104	158	183	113	201	146	186	137	70	130	249	124	179	145	145	295	3524
Prison		1														4					2	7
Private General Hospital Emergency Rooms													1	1		1						3
Private Institutional Hospital/Treatment Facility	1	2		9		1	2		5	4	2	1	1			1	1					30
Private Institutional Living Arrangement													5	1								6
Private Institutional School							1															1
Psychiatric Wards of Private General Hospitals			4																			4
Psychiatric Wards of Public General Hospitals	1						1										4	1	1			8
Public Institutional Hospital/Treatment Facility				3		1	1		3	2	2	5	2	1							1	21
Public General Hospital Emergency Rooms										1												1
Public Institutional Living Arrangement						1			1													2
Public Residential School						1					1	1										3
Semi-indepent Home or Apartment			2	3		14	1			2	3	9	10	4		1			4		20	73
Small Group Home (3 beds or less)	1	5	1		3		2		1		7			1	3				4			28
Specialized Nursing Facility/Nursing Home			1							1								1	1		1	5
Supervised Apartment	1			2	13	2				1	4	13		2					2	1		41
Unknown		1	9	16		1	6	4			1	3	1	4			2		2	1		51
Total	287	237	313	235	210	202	190	208	195	315	212	314	185	177	166	305	180	202	276	225	404	5038

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Service Requests by Problem Area

		ACRC	CVFC	ELARC	FDLRC	FNRC	GGRC	HRC	IFC	KRC	NBRC	NLACRC	RCEB	RCOC	RCRC	SARC	SCLARC	SDRC	SGPRC	TCRC	VMFC	WRC	Total	
4731 Complaint	4731 - Regional Center	3			1			1		10	2	2		1	1	1	1							23
	4731 - Service Provider									5	2	2					1							8
4731 Complaint Total		3	0	0	1	0	0	1	0	15	2	2	4	0	1	1	1	2	0	0	0	0	0	31
Abuse	Emotional / Psychological Abuse	1	1	1							2		1		1								1	8
	Exploitation / Coercion	1				1							1				1					1		5
	Financial Abuse	1					2						1			1			2		1	2	3	13
	Inappropriate Medical Treatment	1																						0
	Other Abuse					1	1	2														1		5
	Physical Assault	1		2		2	1	1			1		1								2	2	1	14
	Physical Neglect										1	1	2	1								1		6
	Physical Restraint / Seclusion																							0
	Sexual Assault			1	2				3		1		2			1		3	2		1			16
	Verbal Abuse											2												2
	Abuse Total		4	2	5	0	4	4	6	0	2	6	5	4	0	3	0	4	4	0	6	5	5	5
Assistive Technology	Assistive Technology - California Children's Services (CCS)																							0
	Assistive Technology - Medi-Cal						1				1				1									1
	Assistive Technology - Other AT										1			1										4
	Assistive Technology - Regional Center									1														1
	Assistive Technology - Vocational Rehabilitation																							0
Assistive Technology Total		0	0	0	0	0	1	0	1	2	0	0	1	0	1	0	0	0	0	0	0	0	0	6
Consent	Capacity / Incapacity of Client	1										1									2			4
	Informed Consent						1					1	1		1		1						1	6
	Other Consent	1			1																	2	1	5
	Substituted Decision Making (Ex. DPAHC)						2											1			1	2	1	7
	Withhold Consent																							0
Consent Total		2	0	0	1	0	3	0	0	0	0	2	1	0	1	0	2	0	0	0	3	4	3	22
Conservatorship	Alternatives to Conservatorship	10	2	4	2	1	3	5	1	8	6	4	4	1	2	1	11	6	12	8	6	16	113	
	Change Conservatorship	1	1			1					1	1	1	1										8
	Conservatee's Rights	4	3		1	1	2		1		1	1		3				3		2	2	1	25	
	Conservator's Duties	8		2	1	1	1				1							1		1	1	1	17	
	LPS Conservatorship			1				2															1	4
	Opposition to Petition	3	1			1		1					1	2							1	2		12
	Petition	3		1	2		1						1	1							2			11
	Termination of Conservatorship	1		1						1			1	3					1		1	2	3	14
Conservatorship Total		30	7	9	6	4	8	8	3	8	8	9	12	2	5	1	11	11	12	15	13	22	204	
Criminal Justice / Forensic Mental Health Issues	Competency	1										1												2
	Criminal Justice Issues - Rights	1	1		1	2								2	2	2	1	1						13
	Criminal Matter Representation - Not IOLTA eligible - OCRA																				1			1
	Diversion			1		5			1	1	1		1											10
	Jail		1			1		1	1								1						1	6
	Juvenile (Detention and Probation)			1																				1
	Other Criminal Justice		2				2	1			2	1				1	1		1		2	1		14
Probation																								0
Criminal Justice / Forensic Mental Health Issues Total		2	4	2	1	8	2	2	2	3	3	0	1	2	3	4	1	2	0	3	2	0	47	
Discrimination (Other than Employment)	Architectural barriers																							0
	Civil Rights (Race, Religion, Sexual Orientation)					4							2			2					1			9
	Higher Education (Public and Private)										2		1											3
	Insurance Discrimination	1																			1			2
	Other Discrimination		2		5			1			1				4	1	3	1						18
	Public Accommodations (Hotels, Restaurants, Etc.)	1		1		1						1		2	1	1						1	2	11
	Transportation (Public and Private)										1										1			2
Discrimination (Other than Employment) Total		2	2	1	5	5	0	1	0	1	3	1	3	2	5	4	3	1	1	3	2	0	45	
Education	Education - Adult Education Programs																							9
	Education - After School Programs	1	2					1	2						1		1							4
	Education - Assessment		4	6	3	2					4		4	3	1	1	3		2	1	2	1		37
	Education - Assistive Technology	1	4	1		1		2		1											2			12

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	Education - Behavioral Intervention, Services and Supports	5	12	6	1		2	2			3	2	1	1	1	13	3	3	4		2		61	
	Education - Bullying				2	1				1	3	1	1	1				1		1	1	4	18	
	Education - Charter Schools																					2	2	
	Education - Compliance Complaint		7	1	2			3		1	2	2	10		1	4	3	1	2	2	4	1	46	
	Education - Discipline (Suspension / Expulsion / Other)	2	1		1	1	2				1		2		1				1		2	3	17	
	Education - Discrimination				1		3				1		1				2						2	
	Education - Due Process Appeals				5	1		1	3		3				2		1	1		1	1	1	20	
	Education - Early Intervention (Part B / Over Age 3)			1									1										2	
	Education - Eligibility		1	1					1		1					1	1			5	1		13	
	Education - Extra Curricular Activities		1					1					1		1								4	
	Education - Full Inclusion (Except Pre-School)			1		2	1						1										5	
	Education - Higher Education	1	1		2		1					1				1		1	1	1		3	13	
	Education - Home / Hospital Instruction	1							1				1										3	
	Education - IEP Development	17	7	16	12	10	8	10	7	6	7	8	11	7	4	5	12	4	16	5	1	3	176	
	Education - Least Restrictive Environment	1	3	1	1	1	1	3			1		4	1		2	2		2	2	1		26	
	Education - Mental Health Services (AB 114)																						0	
	Education - Non-Public School Placement	2	1	1	1		1			1	2		5			5		1		3		2	25	
	Education - Other Education	1	3	3	8	1	2		2	5	3	1	1	1	1	1	1	2	4	1	11	4	56	
	Education - Personal Injury (Tort Claim)		1	4				1		2	6		1			2	2		3	1	1	1	25	
	Education - Preschool Programs and Full Inclusion		1			2		1							1	1	1				2	1	10	
	Education - Public School Placement	1	18	10	2	1		2	2	5	5	4	13	2	1	12	4		4	2	5	8	101	
	Education - Related Services (Ex. OT / PT / S&L / 1:1 / Medication)	2	3	6	8	1						3	5	1	1	10	15	1	11	2	2	6	77	
	Education - Residential Placement					2						1											3	
	Education - Transition Planning (Any Age)	2		1			2	2	1		4		3	1	1	2	1	1			2		23	
	Education - Transportation	1	4	2		3	1	5	1	3	1	1	5	3	1	4	3				1	4	43	
Education Total		38	74	61	49	30	24	34	21	27	45	24	72	22	17	66	56	16	56	32	44	35	843	
Employment	Employment Discrimination: General / Hiring						3			1				1			3		1	3		1	13	
	Employment Discrimination: Reasonable Accommodations				1		1		2					1	1								6	
	Vocational Rehabilitation Services	1	1							1	6	3		4		2	1	1				1	21	
	Wrongful Termination			2		1	1	1							1					2		2	10	
Employment Total		1	1	2	1	1	5	0	3	2	6	3	0	6	1	3	4	1	1	5	1	3	50	
Family	Adoption										1											1	1	3
	Child Support			2	2	1	2										1	1	1	1	1	1	4	16
	Custody Issues	1	4	2	1	6				1	5		3		5	1		2			4	2	1	38
	Dissolution / Annulment									1					1	1				2		1	6	
	Domestic Violence			1																			1	
	Family Support Services			1			2						1						1				5	
	Foster Care				1			1															2	
	Guardianship of Minors						1		1						1								3	
	Marriage																						1	
	Parental Rights			4	1	2			1		3									1	2	3	2	19
Family Total		1	4	10	5	9	3	3	2	2	9	0	4	0	7	1	2	3	3	9	7	10	94	
Finance	Debtor / Creditor Issues	3	1	4	3	12	12			1	3	3	3		1	3						8	10	68
	Estate Planning	1					2								4						2		5	14
	Special Needs Trust	2		2	2	2				1	4	5	3	1	1						4	3	11	41
Finance Total		6	1	6	5	12	16	0	0	2	7	8	6	1	6	3	0	0	1	6	11	26	123	
Health	CCS Eligibility																						0	
	CCS Services	1			1					2		1		1			2						1	9
	EPSDT								1			4						1					3	9

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Health Insurance/managed care issues		2		1	1		1	1	2	1	1	1	2	1				1			1		3	19		
	In Home Nursing			1			1			1		3						1		1				1	9	
	Medi-Cal Eligibility	7	1	2	6	1	3	2	2	1	3	2	4	1	1	1	4	2	3	4			3	53		
	Medi-Cal Services	9	1	4	1	4	1			3		3	4	3	4	2		2		1	1	1	2	46		
	Medi-Cal Share of Cost / Co-Payment			3	1		1					2	1	11		1						4		5	29	
	Medical Treatment	2	1			2	2				1	1	1	1	1		1	1				1			15	
	Medicare			1		1							1			1								7	11	
	Medi-Medi																								1	1
	Other Health	1	4	1	1	3	1	3	1	2	2	2	2			3	2	1	2	1	6	3	1	40		
	Private Insurance		2	2								3		1			1	2			1			6	18	
Waiver/ Not HCBS	1		1					1											2	1				6		
Health Total		23	9	16	11	11	10	7	10	7	18	17	22	8	8	5	14	7	7	18	4	33	265			
Housing	Eviction			2	2	5	3				1	3	2	2		1		2	2	1	5		10	41		
	Foreclosure					1					1											1		3		
	Habitability	5	1			5													1			1	2	15		
	Housing Discrimination (Zoning / Covenants)																							0		
	Landlord and Tenant Rights	9		3	2	17	2	1	2	4	5		3		8		6	4	1	3			14	84		
	Mobilehome Law					1										2								3		
	NIMBY																							0		
	Property Rights					2	1							1	1		1							6		
	Reasonable Accommodations	3	1	2	1	1	2				1	1		2	1	3					1			3	22	
	Section 8		1	1	2	1	1	1				2	1	1	1	3	4	2	1			1	3	2	28	
Subsidized Housing					3						2				1	1							1	8		
Housing Total		17	3	8	7	36	9	2	2	7	13	3	9	3	18	6	10	8	2	11	4	32	210			
Immigration	Citizenship (Application / Interview)			2				1			2	2			1									8		
	Other Immigration		3								1							2						6		
	Public Charge										1													1		
Immigration Total		0	3	2	0	0	1	0	0	4	2	0	0	1	0	2	0	0	0	0	0	0	15			
Income Maintenance	AAP		1						1	1														5		
	CAPI			1							1													2		
	IHSS Eligibility	11	2	7	13	2	1	2	7	4	9	13	3	3	1	4	20	6	6	4				12	130	
	IHSS Hours	13	11	10	8	9	2	11	6	2	2	7	8	10	2	3	4	5	4	3	2	11		133		
	IHSS Overpayments					1												1	1					3		
	IHSS Protective Supervision	17	6	4		7		5	11	1	3	4	3	5	1			1	7	1	1	5	7	89		
	IHSS provider issues					1		2				1	1									1	2	8		
	IHSS Share of Cost			1	1			1							1							1	4	9		
	IHSS—other	1	2		4			2	1	1	3	5	2			1	4			1	1	1	13	42		
	Other Income Programs	1		1	3		1				1	3						2			1		4	17		
	SSA - Child Benefits	2						1							4					1					8	
	SSA - DAC	1		1		1			1		1	1	3	3	1	1					3	1	3	21		
	SSA - SSDI						2	1			2	1	2	1				2				1		6	18	
	SSI - Eligibility	10	13	26	11	3	16	1	10	5	17	18	10	4	7	4	13	5	7	17	12	24		233		
	SSI - Hearing			3	2		4	1	1		1	2			1	4								1	20	
	SSI - Other	1	9	8	10		3		3	5	1	2	5	3	10	1	10	3			12	4	25	115		
	SSI - Overpayment	5	4	7	1	2	9	5	6		2	6	4	4	4	3	5	3	5	6	7	16		104		
	SSI - Representative Payee	2		4		1	3		1	3		5	3	1	1	2		2	1	1		2	1	29		
	State Disability Benefits				1		1	1													1				4	
	Income Maintenance Total		64	48	73	54	26	40	36	47	25	48	60	40	39	31	17	68	32	26	52	35	129	990		
Language	Language / Cultural Sensitivity			1																				1		
Language Total		0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1		
Legal Referral	Civil (General)	3			4	6	1	1		3	2	2	8	2	9			3	4	4	3	2	3	60		
	Criminal (General) - Rights	4					2		1	4	1	1						3	1	2	3	2		24		
	District Attorney												1								1			3		
	Juvenile Dependency	3														1								4		
	Personal Injury		1	1	2		1	1		2	3	1	2	1	3		2	2	1	2	1	7		33		
	Public Defender										3													3		
	Small Claims	1									2													1	4	
	Worker's Compensation					2			1															1	4	
Legal Referral Total		11	1	1	6	8	4	2	2	5	14	4	12	3	14	0	8	7	7	9	5	12	135			
Mental Health Issues	Mental Health - Complaint	1																						1		
	Mental Health - Eligibility	1				1																1		3		

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	Mental Health - Involuntary Commitment	1					1					1											3		
	Mental Health - Service, Supports and Treatment	1	2	1	1	1	1		1	2						1					3		14		
	Mental Health Issues Total	4	2	1	1	2	2	0	1	2	0	1	0	0	0	1	0	0	0	0	3	1	0	21	
Placement	Discharge Planning	2								3			1						1	1		1		9	
	Facility Conditions			1	1	1	1							1					1			3		9	
	Facility Evictions																							0	
	Health Facilities	1									1			1										3	
	Move from Institution to Community	2	1	1	6	1	1	5		3	3	5	14			2	5	1	2			2		54	
	Support Services Needed for Placement	4	2		1		2	1	2	2				1		1				2					18
	Transitional Housing													1	1								1	3	
	Unit / Facility / Institution Transfer	1			1				2	1				2					1				2	10	
Placement Total	10	3	2	9	2	4	6	4	9	4	5	19	3	3	5	2	3	4	0	6	3	3	106		
Privacy/Personal Autonomy / Choices	Community Activities	1		2		1							1					2			1	1		9	
	Least Restrictive Environment		1				1						1					2	1		2	4		12	
	Other Privacy / Personal Autonomy / Choices	1	2	9	2	1	6	1			5		7	1	7	3		4	2	10	11			72	
	Personal Property				2	3			2	1					1					1	3			13	
	Privacy		1						1				1		1				1					5	
	Religion											1												1	
	Sexuality			2					2								1					1		6	
	Telephone					1											1					1		3	
Privacy/Personal Autonomy / Choices Total	2	4	13	2	5	10	1	5	1	5	1	10	1	9	5	4	6	2	15	20	0	0	121		
Records	Breach of Confidentiality										2		1						1					3	
	Denial of Access		1					1					1											3	
	Erroneous Information																							0	
Records Total	0	1	0	0	0	0	1	0	0	2	1	0	0	0	0	0	0	1	0	0	0	0	6		
Regional Center Services	Regional Center - 6500		1		1			1			1										1	1		6	
	Regional Center - Assessment of Needs	1		9	2		3		4		1			1	8	1						11	1	42	
	Regional Center - Behavioral Services	3	7	8	6	1	1	16	11	1	2	7	6	13	5	5	16	5	3	9	2	3		130	
	Regional Center - Case Management	3	4	12	3	4	2	2	8	16	14	5	18	5				8	8	2	2	4	9	129	
	Regional Center - Child Care/Day Care Issues	1				2	2					2	4	4					5		2		2	24	
	Regional Center - Coordination with County Mental Health	1		1				1													1			4	
	Regional Center - Crisis Services		1			1				1	2	1	1	3							2	1		13	
	Regional Center - Day Program, Training and Activity	5		2	1	2	8	7	2	2	4	3	7	2	1		5	2	4	2			2	61	
	Regional Center - DDS Policies / Procedures				1				7		3		4					3			1		1	20	
	Regional Center - Early Start (Part C / Under Age 3)	3			1		1		2			1		2		1	6	1	3	4	1	6		32	
	Regional Center - Eligibility for Regional Center services	12	38	14	17	13	15	4	46	13	34	8	18	26	12	21	32	19	20	22	8	28		420	
	Regional Center - Fair Hearing Procedures (Information only; no representation)		1	10	8			6	3	2	13	1	6	9	1		3		20	4	7	4		98	
	Regional Center - Independent Living Services			2			4	5						5	2		1	2	2	1	2		1	27	
	Regional Center - IPP (Development / Meeting / Compliance)	16		8	4	1	1	9	9	8	10	7	5	6	8		15	5	14	11	6	5		148	
	Regional Center - Least Restrictive Environment			1		1					1	1		1	3	1		7		6					22
	Regional Center - Nursing Services	1					2	1					1	1	2				3				1		12
	Regional Center - Other Regional Center Services	9	7	8	18	16	5	6	4	24	7	10	10	8	2	5	6	6	5	11	12	18			197
	Regional Center - Prevention Services	3		1										1											5
	Regional Center - Respite	3	2	19	8	5	2	14	6	2	7	9	3	5	1			4	13	2	2	4	8		119

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	Regional Center - Supported Employment		1				1		1	1	1	1							3				9	
	Regional Center - Supported Living	2	3	3			3		1	4	10	3	10		10	1	2	5			4	2	1	64
	Regional Center - Transportation	1	1				3	5	1		4						2				2		1	20
	Regional Center - Waiver													1			1							2
	Regional Center - Waiver / HCBS			2							4	1						1			1			9
	Regional Center Services Total	64	66	100	70	46	53	77	105	75	118	60	98	92	43	44	111	78	80	83	59	91	1613	
	Transportation - Appeal Procedure			1			1	2				1										1		6
	Transportation - Eligibility	3	2			1	3					1					1				3	1		15
	Transportation Total	3	2	1	0	1	4	2	0	0	0	2	0	0	0	0	1	0	0	3	2	0		21
	Grand Total	287	237	313	235	210	202	190	208	195	315	212	314	185	177	166	305	180	202	276	225	404	5038	