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18	INDEPENDENT LIVING CENTER OF) Case No.: 12-CV-00551 FMO (PJWx)		
19	SOUTHERN CALIFORNIA, et al.			
20	Plaintiffs,) AMENDED CORRECTED		
21	VS.) SETTLEMENT AGREEMENT AND		
22		RELEASE OF CLAIMS		
23	CITY OF LOS ANGELES, CALIFORNIA, and COMMUNITY REDEVELOPMENT AGENCY OF THE CITY OF LOS ANGELES,			
24				
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26	Defendants.			
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	ILCSC, et al v. City of Los Angeles, et al., Case No. 12-CV-551 FMO (PJWx) AMENDED CORRECTED SETTLEMENT AGREEMENT AND RELEASE OF CLAIMS

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AMENDED CORRECTED SETTLEMENT AGREEMENT AND RELEASE OF CLAIMS

The Corrected Settlement Agreement and Release of Claims (the "CSA" or "Agreement") was entered into between the City of Los Angeles (the "City"), a municipal corporation, and Independent Living Center of Southern California ("ILCSC"), Fair Housing Council of the San Fernando Valley ("FHC"), and Communities Actively Living Independent and Free ("CALIF") (collectively referred to herein as "Plaintiffs"). The City and the Plaintiffs are referred to herein collectively as "the Parties." The CSA was adopted and entered as the Judgment of this Court on December 13, 2017. The Parties enter into this Amended CSA ("Amended Agreement") to reflect the Parties' modifications to the CSA with the concurrence of the Monitor and to incorporate the substance of this Court's orders since entry of the CSA.

I. RECITALS

This Amended Agreement is made and entered into with reference to the following facts:

1. On January 13, 2012, Plaintiffs commenced litigation against the City and CRA/LA, A Designated Local Authority, Successor to Community Redevelopment Agency of the City of Los Angeles ("CRA/LA") known as *Independent Living Center of Southern California, et al. v. City of Los Angeles, et al.*, filed on January 13, 2012, in the U.S. District Court for the Central District of California, Case No. 2:12-cv-00551-FMO-PJW (the "Litigation"). The Litigation concerns multifamily apartment buildings that received or will receive any Federal financial assistance from the City after July 11, 1988, and/or (2) was or will be designed, constructed, altered, operated, administered, or financed, in whole or in part, in connection with a program administered in whole or in part by the City since January 26, 1992. Plaintiffs also joined, for Rule 19 purposes, a total of 61 owners of multifamily properties that had been assisted by the City or CRA

2.

("Owner Defendants"). The CRA/LA and Owner Defendants are not Parties to this Agreement.

On August 20, 2012, the Plaintiffs filed a Second Amended

Complaint ("SAC"), which remains the operative complaint in this proceeding. 4 5 The SAC alleges that the City and CRA/LA engaged in a pattern or practice of 6 7 8

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discrimination against people with disabilities—in violation of Section 504 of the Rehabilitation Act of 1973 ("Section 504"), 29 U.S.C. § 794; Title II of the Americans with Disabilities Act ("ADA"), 42 U.S.C. § 12132; and California

Government Code Section 11135, et seq. ("Section 11135")—by failing to ensure 9 that multifamily housing funded, developed, or significantly assisted by the City or 10

CRA is accessible and made meaningfully available to people with disabilities.

The SAC names the City as a defendant in its own capacity and in its capacity as the successor housing agency under the Redevelopment Dissolution Law, following dissolution of the former Community Redevelopment Agency of the

3. On November 29, 2012, the Hon. S. James Otero denied the City's and CRA/LA's motion to dismiss with respect to Plaintiffs' claims under Section

City of Los Angeles, as further described in the SAC, Paragraph 35 et seq.

504, the ADA and Section 11135.

- Plaintiffs sought by this Litigation to ensure that multifamily housing developments in Los Angeles built at least in part with public funds or in connection with City programs are made accessible and meaningfully available to people with disabilities. They also sought to ensure that the City and CRA/LA comply with their own program access and other obligations to people with disabilities with respect to the operation of multifamily housing programs as they relate to people with disabilities, in accordance with the requirements of Section 504, the ADA, and Section 11135.
- 5. The City represents that Revised Exhibit A to this Amended Agreement is a full and complete listing of (1) all of the Housing Developments

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that received any Federal financial assistance from the City since July 11, 1988, plus (2) all of the Housing Developments that were designed, constructed, altered, operated, administered, or financed, in whole or in part, in connection with a program administered in whole or in part by the City since January 26, 1992, with the exception of Housing Developments listed in Exhibit B to this Amended Agreement. No later than April 15, 2022, the City shall submit to the U.S. Department of Housing and Urban Development ("HUD") the list of removed federally funded properties including those removed because of the expiration of covenants for HUD's review and recommendation as to whether any of the removed properties should be restored to the Revised Exhibit A. Thereafter the Parties and the Monitor will meet and confer on the question of which properties if any should be restored to Revised Exhibit A. The City further represents that to the best of its knowledge and having used reasonable diligence there are no other omissions from the listing. The City will promptly advise Plaintiffs and the Monitor and supplement the listing with new and substantially rehabilitated Housing Developments as they are identified by the City, and with existing Housing Developments if it learns at any time that any Housing Development that should have been on the listing was excluded. The Parties and the Monitor shall provide periodic updates to Revised Exhibit A and such changes shall be incorporated by reference into this Amended Agreement.

6. Exhibit B to this Amended Agreement is a list of 22 Housing Developments that received Federal funds through the City and the CRA since July 11, 1988, and in which the City and former Community Redevelopment Agency of the City of Los Angeles entered into Cooperation Agreements or other agreements prior to June 28, 2011, which explicitly required the former Community Redevelopment Agency to fulfill outstanding obligations imposed by the U.S. Department of Housing and Urban Development in connection with the funds, including compliance with Section 504 of the Rehabilitation Act. The Housing

Developments in Exhibit B are not covered by the accessibility and remediation provisions at Paragraphs III.10.(a) through III.10.(j) of this Amended Agreement.

- 7. The City denies that it violated Section 504, the ADA, or Section 11135 or that it committed any discrimination. The City enters into this Amended Agreement for settlement purposes only. The entry of the attached Final Judgment, the terms of this Amended Agreement, and actions taken pursuant to those documents shall not be construed as an admission by the City of any fault or wrongdoing, or as an admission of the validity of any claims made by the Plaintiffs. This Amended Agreement shall not be treated as an admission of liability or wrongdoing by any party for any purpose and shall not be used by any party in any future proceeding, in any venue whatsoever, either within the City or otherwise, on the issue of liability, knowledge, or past practice and custom.
- 8. During the pendency of the Litigation, Plaintiffs and the City undertook extensive discovery and engaged in extensive discussions regarding a potential resolution and settlement of the Plaintiffs' claims in the Litigation, including in mediation before private mediators. As a result of such discussions, the Parties wish to effect a complete resolution and settlement of the claims, disputes, and controversies relating to the Plaintiffs' allegations in the Litigation, and to resolve their differences by settling such claims, disputes, and controversies under the terms set forth in this Amended Agreement.
- 9. The Parties intend this Amended Agreement to bind and apply to the City and Plaintiffs. Entry of Judgment pursuant to this Amended Agreement shall extinguish all Released Claims (as defined below) and constitute final and complete resolution of all issues addressed herein.
- 10. The goal of the Amended Agreement is to significantly enhance the accessibility of multifamily housing in Los Angeles, the availability of fair and accessible housing for individuals with a variety of disabilities, including mobility, visual and hearing disabilities, and the accessibility of the City's housing

programs.

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- 11. On August 2, 2019, the City and HUD entered into a Voluntary Compliance Agreement ("VCA") to resolve HUD's administrative findings consistent with Plaintiffs' similar allegations about Covered Housing Developments. The City's obligations under this Amended Agreement are independent of the requirements of the VCA, but the Parties have agreed to implement this Amended Agreement in a fashion that seeks to harmonize the requirements of both whenever feasible and agreed to by the Parties.
- 12. In response to a Motion to Enforce filed by ILCSC and CALIF and at the request of the Monitor, the Court held a hearing on December 12, 2019, and issued its Order Re: Further Proceedings on December 19, 2019. ECF No. 663. That Order required the Parties and the Monitor to meet and confer to discuss, at a minimum: deadlines; certification of accessible housing units; accessibility surveys and the performance of the City's then architectural expert; policy implementation, including how and when audits will be performed, the development of a comprehensive database, and the development of a needs assessment and staffing plan necessary to implement the CSA; training and monitoring; record-keeping and reporting, including the comprehensive database; the enhanced sensory program; the role of the Monitor; attorneys' fees and costs; and monetary sanctions, all for the purpose of "assist[ing] the court in preparing an Amended Consent Decree." *Id*. at 1. The Court also indicated that it would issue an Amended Consent Decree following the required status report. *Id.* at 4. The Monitor submitted a Status Conference Report on January 28, 2020, ECF No. 671, incorporating the Parties' positions. The Parties further respond to the Court's Order Re: Further Proceedings by entering into this Amended Agreement, which has been endorsed by the Monitor.
- 13. On October 30, 2020, the Court issued an Order ruling that: "This Settlement Agreement may only be modified or amended in writing, signed by all

parties, that specifically states that its purpose is to amend or modify this Settlement Agreement." Order, dated October 30, 2020, ECF No. 688 at 5. The purpose of this Amended Agreement is to amend or modify the CSA.

II. DEFINITIONS

- 1. "Accessible," when used with respect to a Housing Unit or a Housing Development, means and refers to full compliance with the requirements of the Accessibility Standards for purposes of Section 504, the ADA, and Section 11135, as well as adoption of the policies attached hereto as Exhibit C.
- 2. "Accessible Housing Development" means a Housing Development that is Accessible, including Accessible public and common use areas, as required by Section 504 and the ADA, as well as the number and type of Accessible Housing Units that are required to be Accessible by this Amended Agreement.
- **3.** "<u>Accessible Housing Units</u>" refers collectively to Housing Units with Mobility Features and Housing Units with Hearing/Vision Features.
- **4.** "Accessibility Laws" means Section 504 of the Rehabilitation Act of 1973, 29 U.S.C. §794 *et seq.*; the Americans with Disabilities Act, 42 U.S.C. §12131 *et seq.*; California Government Code Section 11135 *et seq.*; implementing regulations and design standards for each of the preceding statutes; and the California Building Code.
- **5.** For purposes of this Amended Agreement, "<u>Accessibility Standards</u>" means only the following compliance standards:
 - (a) For Housing Developments constructed or substantially altered before March 15, 2012, the new construction requirements of 24 C.F.R. pt. 8, including 24 C.F.R. §§ 8.22 and 8.32 as well as the new construction requirements of UFAS, or their successor standards;
 - (b) For Housing Developments constructed or substantially altered on or after March 15, 2012:
 - i. the requirements in 5(a);

- ii. the Alternative Accessibility Standard; or
- iii. any future accessibility standard and other regulatory requirements applicable to newly constructed facilities in federally-assisted programs that may be adopted in a final rule issued by HUD pursuant to notice and comment rulemaking under Section 504 so long as such accessibility standard and regulatory requirements do not provide for less accessibility for persons with disabilities than either (i) or (ii).
- (c) For Housing Developments constructed or substantially altered after April 12, 2016:
 - i. the requirements in 5(b);
 - ii. the requirements in ANSI A117.1-1986 and the Fair Housing Accessibility Guidelines, March 6, 1991, in conjunction with the Supplement to Notice of Fair Housing Accessibility Guidelines: Questions and Answers About the Guidelines, June 28, 1994; and
 - iii. the accessibility provisions of the California Building Code
 Chapter 11B, or any future accessibility standard and other
 regulatory requirements applicable to newly constructed facilities
 adopted as part of the California Building Code.
- 6. "Alternative Accessibility Standard" means and refers to the alternative accessibility standard for new construction set out in HUD's notice at 79 Fed. Reg. 29,671 (May 23, 2014), when used in conjunction with the new construction requirements of 24 C.F.R. pt. 8, 24 C.F.R. § 8.22, and the new construction requirements of 28 C.F.R. pt. 35, including the 2010 Standards for Accessible Design as defined in 28 C.F.R. § 35.104 and as applied to public entities (excluding any elevator exceptions).
- 7. "<u>Assistance Animals</u>" means and refers to animals that work, provide assistance, or perform tasks for the benefit of a person with a disability as well as

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- animals that provide emotional support that alleviates one or more identified symptoms or effects of a person's disability. Assistance Animals include animals that are trained and untrained and include dogs and other animals.
- "Auxiliary Aids" means and refers to aids, services, or devices that enable persons with vision, hearing, manual, or speech impairments to have an equal opportunity to participate in, or enjoy the benefits of, programs, services, or activities, including housing and other programs, services, and activities subject to the requirements of Section 504 of the Rehabilitation Act and/or the Americans with Disabilities Act. Auxiliary aids include but are not limited to the aids, services, and devices set out in the definition of auxiliary aids auxiliary aids in 24 C.F.R. § 8.3 and the definition of auxiliary aids and services in 28 C.F.R. § 35.104. See also 42 U.S.C. § 12103(1).
- 9. "Certification of Compliance with Accessibility Standards" means and refers to a Certification issued by the City, certifying that the Housing Development and accessible Housing Units meet the Accessibility Standards.
- "Certification of Adoption of Housing Policies" means and refers to a 10. Certification issued by the City certifying that the Housing Development has adopted the Housing Policies.
 - 11. "City" means and refers to the City of Los Angeles, California.
- 12. "Covered Housing Development" includes all Housing Developments listed on Revised Exhibit A, and all Housing Developments and Housing Units that are financially assisted, designed, constructed, altered, operated, administered, or financed in connection with a program administered by the City (directly or in its role as the "Housing Successor Agency" pursuant to the Redevelopment Dissolution Act), or by its Subrecipients, during the Settlement Term. Housing Developments listed in Exhibit B are covered solely for the purposes of application of Housing Policies and non-discrimination provisions, as set out in Paragraphs III.10(k), III.10(m), and III.19.

- 13. With respect to the CSA, "<u>Effective Date</u>" means September 5, 2016. With respect to this Amended Agreement, "Amended Agreement Effective Date" means the date of entry of the Second Amended Judgment.
- **14.** "<u>LAHD</u>" means the Los Angeles Housing Department, which was previously known as the City of Los Angeles's Housing + Community Investment Department, and any successor department or agency.
- 15. "Housing Development" or "Development" means and refers to the whole of one or more residential structures and appurtenant structures, equipment, private roadways, driveways, roads, walks, and parking lots located on a site owned or controlled by the Owner that (1) received or will receive any Federal financial assistance from or through the City and/or (2) were or are designed, constructed, altered, operated, administered, or financed in connection with a program administered by the City (directly or in its role as the "Housing Successor Agency" pursuant to the dissolution legislation) or by its Subrecipients.
- **16.** "<u>Housing Policies</u>" means the policies attached as Exhibit C to this Amended Agreement, or any mutually agreed upon subsequent policies.
- 17. "Housing Unit" or "Unit" means and refers to a single unit of residence that provides spaces for living, bathing, and sleeping, provided such definition shall not be construed to exclude Single Room Occupancy Units. A Housing Unit or Unit is the same as a dwelling unit.
- Housing Unit with Hearing/Vision Features" means and refers to a Housing Unit that complies with 24 C.F.R. § 8.22 and all applicable provisions of UFAS or the comparable provisions of the Alternative Accessibility Standard, and shall include but not be limited to section 809.5 of the 2010 Standards for Accessible Design. Hearing/Vision Features include but are not limited to visual alarms (UFAS §§ 4.34.10, 4.28.3), auxiliary alarms (UFAS §§ 4.34.10, 4.28.4), telephone volume controls and hearing aid compatibility (UFAS § 4.31.5), protections against protruding objects (UFAS § 4.4), stairway requirements (UFAS

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§§ 4.9, 4.26.4), protections against exposed pipes and surfaces (UFAS §§ 4.19.4, 4.24.6, 4.34.6.5(8)), audible alarms (UFAS § 4.28.2), signage (UFAS § 4.30), push button controls for telephones (UFAS § 4.31.6), consumer information (UFAS § 4.34.4), and range, cooktop, and oven controls (UFAS §§ 4.34.6.6, 4.34.6.7).

- 19. "Housing Unit with Mobility Features" means and refers to a Housing Unit that is located on an accessible route and complies with the requirements of 24 C.F.R. § 8.22 and all applicable provisions of UFAS or the comparable provisions of the Alternative Accessibility Standard including but not limited to sections 809.2 through 809.4 of the 2010 Standards for Accessible Design. A Housing Unit with Mobility Features can be approached, entered, and used by persons with mobility disabilities, including individuals who use wheelchairs.
- 20. "Judgment" means the Amended Judgment Pursuant to Corrected Settlement Agreement entered by the District Court in this Litigation on December 13, 2017, ECF No. 608, that, among other things, fully approved and incorporated the terms of the CSA and retained the District Court's jurisdiction to enforce the CSA throughout the Settlement Term. The term "Second Amended Judgment" refers to the Second Amended Judgment entered by the District Court in this Litigation, substantially in the form attached to this Amended Agreement as Exhibit D, that, among other things, approves and incorporates the terms of this Amended Agreement and retains the District Court's jurisdiction to enforce the Amended Agreement throughout the Settlement Term.
- "Owner" means and refers to an owner of a Housing Development 21. and such owner's successors and assigns that (1) has received, receives, or will receive any Federal financial assistance from the City since July 11, 1988, and/or (2) was, is, or will be the Owner of a Housing Development designed, constructed, altered, operated, administered, or financed, in whole or in part, in connection with a program administered in whole or in part by the City since January 26, 1992. An Owner may also be a Subrecipient.

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- 22. "Person with a Disability" means and refers to a person who has a physical or mental impairment that substantially limits one or more major life activities such as caring for oneself, manual tasks, walking, seeing, hearing, speaking, breathing, or learning; has a record of such impairment; or is regarded as having such an impairment. See 24 C.F.R. § 8.3, as modified by the ADA Amendments Act of 2008, Pub. L. 110-325, §7(2), 122 Stat. 3558 (September 25, 2008), amending 29 U.S.C. §705(20). This definition includes people with disabilities as defined in <u>Cal. Gov. Code Sec. 12926</u> to the extent that provision is more inclusive than federal law.
- "Program Access" means applicable Accessibility Laws directing a public entity to operate each service, program, or activity so that the service, program, or activity, when viewed in its entirety, is readily accessible to and usable by Persons with Disabilities.
- "Property Management Agent" means and refers to a person or entity 24. that manages one or more of the Housing Developments Covered by this Amended Agreement on behalf of an Owner.
- "Reasonable Accommodation" means a change in rules, policies, practices, or procedures that is necessary, pursuant to the Fair Housing Act, to provide a person with a disability an equal opportunity to use and enjoy a Housing Unit.
- **26.** "Reasonable Modification" means a change in rules, policies, practices, or procedures that is necessary, pursuant to Section 504 or the ADA, to provide a person with a disability an equal opportunity to use and enjoy a Housing Unit. Pursuant to the Fair Housing Act, "Reasonable Modification" means any reasonable physical or structural change to a Housing Unit or a public or common use area.
- "Registry" refers to the Internet-based Accessible Housing Registry described in Paragraph III.10.(m), below.

"Settlement Coordinator" or "Section 504/ADA Coordinator for

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29. "Settlement Term" means the period of time commencing with the Effective Date and extending for ten (10) years after the District Court's entry of the Amended Judgment Pursuant to Corrected Settlement Agreement, ECF 608, or

until the Target Number of Accessible Units is achieved, whichever occurs later.

Accessible Housing" means the individual designated by the City pursuant to and

- 30. "Subrecipient" means and refers to any public or private agency, institution, organization, or other entity or person to which Federal financial assistance or financial assistance from or through the City is extended. A Subrecipient also means a non-Federal entity that receives a sub-award from a pass-through entity to carry out part of a Federal program; but does not include an individual that is a beneficiary of such program. A Subrecipient may also be a recipient of other Federal awards directly from a Federal awarding agency. 24 C.F.R. §200.93. A Subrecipient may also be an Owner.
- 31. "Substantial Rehabilitation" has the same meaning as in 24 C.F.R. § 8.23.
- 32. "<u>Target Number of Accessible Units</u>" means the number of apartment units the City must cause to be Accessible pursuant to this Amended Agreement to meet its obligations under this Amended Agreement during the Settlement Term. The Parties have agreed that the Target Number of Accessible Units is Four Thousand (4,000), which shall be made available in a sufficient range of sizes and amenities so as to comply with <u>24 C.F.R. §8.26</u>.
- 33. "<u>Uniform Federal Accessibility Standards</u>" or "<u>UFAS</u>" means and refers to a set of scoping requirements and standards for the design and construction of buildings and facilities to ensure that they are readily accessible to and usable by persons with disabilities. *See* Appendix A to 24 C.F.R. subpart 40 for residential structures and Appendix A to 41 C.F.R. subpart 101-19.6 for

general-type. Pursuant to <u>24 C.F.R. § 8.32(a)</u>, effective July 11, 1988, the design, construction, or alteration of buildings in conformance with sections 3-8 of UFAS shall be deemed to comply, *inter alia*, with the requirements of <u>24 C.F.R. § 8.22</u>.

III. SCOPE AND TERMS OF THE AMENDED AGREEMENT

NOW, THEREFORE, for good and valuable consideration, the sufficiency and receipt of which is hereby acknowledged, the Parties stipulate, and intend that the District Court will make the following findings as part of the Final Judgment:

- 1. <u>Recitals</u>. The recitals set forth above are incorporated by reference in this Section and made a part of this Amended Agreement.
- **2.** <u>Jurisdiction</u>. The Court has personal jurisdiction over Plaintiffs and the City for purposes of this Action and jurisdiction over this Action pursuant to <u>28</u> <u>U.S.C. §§ 1331</u> and <u>1367</u>, and <u>28 U.S.C. §§ 2201</u> and <u>2202</u>. Relief may be granted pursuant to <u>29 U.S.C. § 794a</u> and <u>42 U.S.C. § 12132</u> et seq. Venue is proper in this District.
- 3. <u>Binding Effect</u>. The provisions of this Amended Agreement shall be binding upon the Parties and shall become effective on the Amended Agreement Effective Date.
- 4. Purpose of Settlement. To avoid the cost, expense, and uncertainty of protracted litigation, the City and Plaintiffs enter into this Amended Agreement, which shall be binding upon the City and Plaintiffs and extinguish all Released Claims and shall constitute the final and compete resolution of all issues addressed herein. Pursuant to the terms of this Amended Agreement, the City will undertake the actions described below for the purpose of ensuring that City-assisted housing programs, services, and activities are in compliance with the accessibility requirements of Section 504, the ADA, and Section 11135.
- **5.** Approval by the District Court. The Parties intend that this Amended Agreement be approved by the District Court, and that the District Court retain jurisdiction for the Term of this Amended Agreement to resolve any dispute

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- 6. <u>Continuing Jurisdiction</u>. The District Court shall have continuing jurisdiction over this Amended Agreement throughout the Settlement Term.

 Nothing in this Paragraph shall bar any Party from moving for an extension of the Amended Agreement to enforce any obligations herein.
- City's Commitment to Provide Affordable, Accessible Housing. 7. The City shall take the actions set forth in this Amended Agreement to provide accessibility for persons with disabilities in its housing-related programs. Among other things, the City shall ensure over the Settlement Term the production of the Target Number of Accessible Units by means of inspecting Existing Housing Developments to determine compliance with this Amended Agreement, causing, to the extent possible, Subrecipients and Owners to carry out construction to remedy non-compliance with requirements set out in this Amended Agreement, and taking all other actions necessary to provide for Four Thousand (4,000) Accessible Housing Units in Accessible Housing Developments as required by this Amended Agreement by no later than ten years after the Effective Date. The failure of the City to secure the cooperation of any Subrecipient or Owner with efforts to remedy non-compliance with requirements set out in this Amended Agreement shall not excuse the City's obligation to achieve the Target Number of Accessible Units. To accomplish the activities in this Amended Agreement, the City shall carry out a program with a value that averages a minimum of \$20 million per year over the Settlement Term, which amount may be adjusted by mutual agreement of the Parties upon completion of the Target Number of Accessible Units. Completion of the Target Number of Accessible Units shall not relieve the City of the obligation

- to comply with other provisions of the Amended Agreement. The City shall also take the actions set forth in this Amended Agreement and such other actions as may be necessary to ensure that the City, Subrecipients, and Owners comply with the obligation to operate housing programs and Housing Developments in accordance with Federal and California law and comply with the other obligations set forth in this Amended Agreement.
- **8.** <u>City's Compliance</u>. The City shall comply with the requirements of Section 504, the ADA, Section 11135, and other applicable nondiscrimination laws with respect to all aspects of its own housing-related programs, services, and activities, including administration and financing.
- **9.** Reporting of Activities to Ensure Compliance. Pursuant to its reporting obligations set out in Paragraphs III.11 III.13, below, and elsewhere in this Amended Agreement, the City shall report on the actions it takes to ensure its own compliance and to require and ensure its Subrecipients' and Owners' compliance with Section 504, the ADA, Section 11135, and the terms of this Amended Agreement.
- **10. Specific Commitments to Achieving Accessibility**. This Amended Agreement provides for the following:
 - (a) <u>Architectural Accessibility</u>. The City shall cause Four Thousand (4,000) Housing Units ("Target Number of Accessible Units") to come into compliance with the architectural accessibility standards under Section 504, the ADA, and Section 11135 within ten (10) years of the Effective Date. At least Two Thousand Six Hundred and Fifty-Five (2,655) of such units must be Housing Units with Mobility Features. In order to count a Housing Unit toward the Target Number of Accessible Units, the City must provide a Certification of Compliance with Accessibility Standards to the Monitor that the Housing Unit and the Housing Development meet the requirements of

Accessibility Standards.

(b) Expert Architect.

- i. In consultation with the Plaintiffs and the Monitor, the City shall retain an Expert Architect for the purposes described in Paragraph III.10(d) below. The Expert Architect shall report jointly to, and take instruction from, the City and the Monitor, in consultation with Plaintiffs. In the event of conflicting instructions, the instructions of the Monitor shall prevail. The Expert Architect will conduct accessibility surveys and otherwise advise the Parties on compliance with federal and state accessibility requirements, as set forth in Paragraph III.10(d), below.
- ii. Any Expert Architect hired by the City to implement Paragraph III.10(b), above, shall: (1) be an architect; (2) have substantial experience in evaluating or assisting public entities in evaluating the accessibility of housing and facilities under Section 504, the ADA, the Fair Housing Act, and California Building Code; (3) be knowledgeable in current federal and California accessibility standards applicable to housing; (4) have a minimum of three (3) years' experience in providing Section 504 and/or ADA services related to accessible housing and facilities; and (5) be CASp certified.

(c) Accessible Housing Unit Plan.

i. Pursuant to the CSA, the Parties agreed to an Accessible Housing Unit Plan ("AHUP") on March 15, 2019. The AHUP identified methods by which the City will seek to achieve the Target Number of Accessible Units and provided for geographic distribution of accessible units throughout the City of Los Angeles, in a range of unit sizes, and attempted to maximize affordability and access to

public transportation and other amenities. Consistent with federal and California relocation and Reasonable Accommodation and Reasonable Modification requirements, the AHUP provided that the City, when appropriate, was required to temporarily relocate, or require Owners to temporarily relocate, existing tenants occupying units to be retrofitted, at the Owner's or City's expense, and shall address potential temporary displacements of tenants.

- ii. Within six months of the Amended Agreement Effective Date, the Parties, in consultation with the Expert Architect and approval of the Monitor, will agree upon a Revised Accessible Housing Unit Plan ("Revised AHUP") to address circumstances that have changed since the AHUP was finalized, and which will be submitted to the Court for incorporation as part of this Amended Agreement. The Parties and the Monitor will confer should additional changes to the Revised AHUP be necessary.
- iii. The Revised AHUP shall require the Parties to meet annually and establish a minimum number of Accessible Units to be certified and delivered for that calendar year ("Annual Certification Requirement") and describe the surveying, new construction, rehabilitation and retrofitting activities to be undertaken during the plan year to achieve that objective. For 2022, the Parties shall establish the Annual Certification Requirement by July 1, 2022. Thereafter, they shall do so no later than January 1 of the year to which it applies. Each year's Annual Certification Requirement shall be submitted to the Court as a revised Exhibit to the Amended Agreement, and shall be incorporated herein by reference.
- (d) Implementation of Accessible Housing Unit Plan. The Expert

Architect shall assist the City in the following:

- i. Surveying existing, Substantial Rehabilitation, and newly constructed Housing Developments to identify which elements are not in compliance with the Accessibility Standards. To this end, the City shall provide to the Expert Architect those accessibility survey reports and related documentation previously prepared by the City's accessibility consultants and other consultants for the Parties as well as such drawings and plans, including, but not limited to drawings and plans approved in connection with the issuance of the building permits, as are available and necessary for the Expert Architect to conduct required surveys. The City shall provide, subject to applicable Orders, accessibility survey reports and related documentation, as well as drawings and plans to the Expert Architect in electronic form wherever feasible.
- ii. Preparing reports identifying noncompliant elements and measures necessary to bring them into compliance.
- iii. Utilizing the information gathered to inform the development of the Revised Accessible Housing Unit Plan.
- iv. Assisting the City in developing protocols, assessment tools, checklists, and standards for ensuring accessibility and for issuance of Certifications of Compliance with Accessibility Standards.
- v. Assisting the City to develop internal capacity, including the capacity of designated staff in LAHD, the City Department on Disability, and the City Department of Building and Safety to ensure compliance by Subrecipients and Owners with applicable accessibility requirements, including the Accessibility Standards. The City shall take steps to ensure that persons working on behalf of the City shall not waive, ignore, or otherwise fail to identify

noncompliance with Accessibility Standards in Housing Developments.

- vi. Developing a quality assurance program that ensures the quality and consistency of work performed by City staff and agents pursuant to this Amended Agreement, advising the City of issues identified through the quality assurance program, and making recommendations about how to address such performance problems (*e.g.*, additional training, extra oversight, limiting functions performed).
- vii. Providing training to the City staff and agents who will implement the accessibility provisions of this Amended Agreement, including training for designated staff for LAHD, the City Department on Disability, and the City Department of Building and Safety regarding the interpretation and application of the Accessibility Standards, conducting and documenting on-site accessibility surveys, and such other issues as the experts deem prudent and appropriate.
- viii. Performing other tasks set forth in the contract between the Expert Architect and the City.
- (e) Flexibility in Meeting Target Number of Accessible Units. Subject to the requirements of the Revised AHUP and Section 504, the City shall have flexibility to meet its annual and overall production schedules through a combination of new construction, substantial alteration, remediation of existing housing units, provision of Housing Units under the Enhanced Sensory Unit Program, or certification that existing Housing Units meet federal and California accessibility standards.
- (f) Accessibility of Future Housing Developments. The City shall

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ensure that Housing Developments that are newly constructed or substantially altered after April 12, 2016, are designed, constructed, and maintained in full compliance with the Accessibility Standards in this Amended Agreement through specialized review of plans and specifications and on-site compliance inspections throughout the design and construction process. With respect to any new construction or substantial alterations for which building permits were issued between September 5, 2016, and August 2, 2019, the City shall require developers to construct at least 10% of units to comply with UFAS requirements for mobility accessibility and an additional 4% of units to comply with UFAS requirements for sensory accessibility, and to ensure that they are affordable for households with incomes at 30%, 50%, and 80%, or lower, of area median income. For new construction or substantial alterations for which building permits were issued after August 2, 2019, the City shall require developers to construct at least 11% of units to comply with UFAS requirements for mobility accessibility and an additional 4% of units to comply with UFAS requirements for sensory accessibility, and to ensure that they are affordable for households with incomes at 30%, 50%, and 80%, or lower, of area median income. The Parties agree that the City may count toward the Target Number of Accessible Units up to a total of 20% of Housing Units in a single Housing Development that meet UFAS requirements, provided that no more than 5% of such units be designated for sensory accessibility.

(g) <u>Accessibility in Existing Buildings to be Remediated</u>. For purposes of meeting the Target Number of Accessible Units, the City may count a remediated unit to the extent the unit and the project's common areas meet the Accessibility Standards, and the unit and

common areas are located on accessible routes.

- (h) <u>Credit for Early Performance</u>. The Parties agree that any units made accessible pursuant to the terms of the CSA between April 12, 2016, and August 4, 2016, shall count towards the City's Target Number of Accessible Units.
- (i) Enhanced Accessibility Program for Individuals with Disabilities.

 The City shall establish an Enhanced Accessibility Program (EAP) that includes the following components:
 - An outreach and public information component to identify individuals with disabilities who have housing-related accessibility needs and inform them about the benefits of and procedures for applying to the program, and to obtain more information from them about their specific needs;
 - ii. The provision of auxiliary aids and services and enhanced accessibility features for individuals with hearing and vision disabilities who reside in existing Housing Developments;
 - iii. A program to provide additional features and assistive technology in its competitively funded new construction and substantial rehabilitation projects to assure that people with disabilities have equal access to City-assisted Housing Developments; and
 - iv. A program, at the City's option, to provide Housing Units with Hearing/Vision Features in existing housing units that are not feasible to retrofit to include Housing Units with Mobility Features. These Housing Units shall, at a minimum, meet UFAS standards for Housing Units with Hearing/Vision features. The City may count no more than 200 such units during the Settlement Term toward the Target Number of Accessible Units.

This subsection of the Amended Agreement incorporates selected

provisions of Section F, paragraphs 27 through 30, of the VCA, as authorized by the Order Re Further Proceedings, <u>ECF No. 663 at 3</u>, and as set forth in more detail in Exhibit G to this Amended Agreement, incorporated herein by reference.

- (j) Ensuring Program Accessibility. The City shall adopt policies, procedures, and training to ensure that its affordable housing program complies with the program accessibility requirements of Section 504, the ADA, and Section 11135 and promotes maximum utilization of accessible units by people with disabilities needing the accessibility features, including provisions regarding Reasonable Accommodations, Reasonable Modifications, Effective Communication, Auxiliary Aids and Services, and Assistance Animals.
 - i. No later than January 1, 2024 and in consultation with the Plaintiffs, the City will complete a self-evaluation, pursuant to Section 504 and the ADA, of the LAHD and the Department of Building and Safety, and develop a transition plan to address accessibility deficiencies identified in the self-evaluation. The current Self-Evaluation Implementation Plan is Exhibit E to the MCE Plan, which is Exhibit E to this Amended Agreement, as annually revised by the Parties with the consent of the Monitor.
 - ii. In consultation with the Plaintiffs, LAHD has revised and adopted its effective communication policy to ensure that it complies with the requirements of Section 504, the ADA, and Section 11135. The Effective Communication Policy is attached and incorporated herein as Exhibit F. The City shall notify the Parties and the Monitor of any changes to this Exhibit.
- (k) Management Policies to Ensure Accessibility. To ensure maximum

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utilization of accessible units by people with disabilities needing the accessibility features, the City shall require all owners and managers of City-assisted housing to adopt the revised uniform marketing and leasing policies that are attached hereto as Revised Exhibits C-1 and C-2, and incorporated by reference into this Amended Agreement. These policies may be further revised and updated with the consent of the Parties and the Monitor. These policies are the product of collaboration between the City and Plaintiffs, and the Parties are of the opinion that they comply with Section 504, the ADA, and Section 11135. These policies provide for affirmative marketing directed at people with disabilities, uniform application, waiting list, and tenant selection practices (including unit assignment and transfer standards), effective communication with people with disabilities, assistance and support animals, the provision of reasonable modifications and reasonable accommodations, and grievance procedures. The City shall enforce those policies: (1) with respect to newly constructed or substantially altered buildings, from the time of construction or alteration through the end of the Settlement Term, and (2) with respect to existing buildings, from the date the uniform marketing and leasing policies are implemented through the end of the Settlement Term. Thereafter, while the City may exercise continuing authority to impose such policies on buildings with remaining affordability covenants, the City's obligation to enforce such policies cannot be compelled through this Amended Agreement.

(1) Ensuring Compliance with Management Policies.

i. The City shall monitor its Subrecipients and Owners and require that its Subrecipients and Owners comply with the applicable requirements of Section 504 and applicable HUD regulations, the

ADA and applicable HUD regulations, California Accessibility Standards, and this Amended Agreement in designing, constructing, altering, operating, administering, and financing housing. Failure or refusal of a Subrecipient or Owner to comply with the Accessibility Standards and applicable provisions of this Amended Agreement may result in progressive steps by the City to compel compliance such as declaring an event of default under active loan agreements, suing for breach of loan or covenant agreements with demand for specific performance and damages, negative evaluations and reduction in rating factor points for future project consideration through existing contractor evaluation and contractor responsibility ordinances, or debarment proceedings or the filing of a complaint or referral to HUD for further enforcement actions.

ii. The City shall, in consultation with Plaintiffs, develop and carry out a monitoring, compliance, and enforcement plan ("MCE Plan") to ensure that Owners and Property Management Agents of Covered Housing Developments comply with management policies to ensure accessibility. The MCE Plan shall include the following components: Monitoring and Compliance (Owner Notifications, Affordable and Accessible Housing Registry, Fair Housing and Policy Compliance Training, Adoption of Policies by Owners and Property Management Agents, Property Management Plans, Covered Properties lists, Unit Utilization Survey, Electronic Database, Grievance and Complaint Systems, Noncompliance) and Enforcement. Exhibit B of the MCE Plan shall include annual MCE Plan Goals. The MCE Plan will include a Unit Utilization Plan based on unit utilization surveys and audits of occupancy,

waiting lists, and transfer lists to assess the extent to which people with disabilities occupy accessible units or need or have requested accessible units; and that describes the steps the City will take to maximize appropriate utilization. It will also require Owners and Project Management Agents to adopt corrective action plans to maximize the occupancy of accessible units by families that need accessibility features and to correct other policy violations.

- A. Occupancy utilization surveys and audits shall identify, by unit number, bedroom size, and accessibility type: a) accessible units that are not occupied by a Person with a Disability needing the accessibility features, and whether those households have executed the required lease addendum, and b) vacant accessible units.
- B. Transfer audits shall identify, by address, name, and desired unit type and bedroom size, and requested accessibility features, existing residents of Covered Housing Developments to determine if any Persons with a Disability desire or have previously requested a unit with accessibility features, if they are on a transfer list for such a unit, and what steps are being taken to meet their accessibility needs.
- C. Waiting list audits shall examine waiting lists for Covered Housing Developments and, subject to a protective order to be negotiated by the parties or secured through an appropriate petition to the Court, identify by name and application date any individuals on the list who are Persons with Disabilities who desire a Housing Unit with accessibility features, the nature of the features needed, and the bedroom size, and what steps are being taken to meet

1 their accessibility needs.

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- iii. The City shall issue a Certification of Adoption of Housing
 Policies when it reasonably confirms that the Owner or Property
 Management Agent of a Covered Housing Development has
 adopted the Housing Policies for that Housing Development and
 notified the tenants of the adoption.
- iv. The City, with the participation of the Plaintiffs and the Monitor, completed the initial MCE Plan in early 2021 and the Monitor approved the Plan on June 15, 2021. See Monitor's Decision Approving 2021 MCE Plan, ECF No. 692 (June 15, 2021). The Parties shall submit an updated MCE Plan on an annual basis at the beginning of each calendar year (or at such time as otherwise agreed upon by the Parties and Monitor) that will contain revisions reflecting experience gained during the prior year and updated annual goals (Exhibit B to the MCE Plan inclusive of Attachments). The Parties agree that interim changes may be made by agreement of the Parties, with the consent of the Monitor, pursuant to a procedure set forth in the MCE Plan. See Updated 2021 MCE Plan, last Revision August 2021, with current MCE Plan Exhibits A-E, collectively attached as Exhibit E to this Amended Agreement. The MCE Plan in Exhibit E and its Exhibits are incorporated herein by reference.
- v. Auditing. Pursuant to the Court's Order Re: Further Proceedings on December 19, 2019, ECF No. 663, at 2 (¶ 2.C.), the Parties agreed that the City should hire an expert Auditor to evaluate compliance with the City's MCE Plan. The Auditor shall consult with the City, the Parties, and the Monitor, and shall report to the Monitor. *See* Updated 2021 MCE Plan, last Revision August 2021,

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with current MCE Plan Exhibits A-E, collectively attached as Exhibit E to this Amended Agreement, Section II.E.3.

(m) Internet-based Accessible Housing Registry ("Registry").

- The City shall, with input from the Plaintiffs and approval by the Monitor as to content, features, usability, and accessibility, further develop, upgrade and maintain its accessible website listing all Housing Units in Covered Housing Developments, (including, but not limited to, Accessible Units or units meeting the Accessibility Standards), with real-time availability of accessible units, a mechanism such as a standard indication of interest or a preapplication by which people with disabilities can apply to be placed on Accessible Housing Wait Lists or entered in lotteries for available accessible units at multiple Housing Developments, the ability to apply for units online, lists of accessible features in Accessible and other units, numbers of bedrooms, eligibility requirements or restrictions, rent information, and contact information for each housing development. The Registry shall operate in a manner consistent with the Monitor's decision entitled "Decision: Internet Registry Design," dated April 15, 2020, Monitor's Supplemental Report, ECF No. 679 at 10-12 and Appendix B thereto at 24-28. The City shall set annual goals for developing and updating the Registry. The current Registry annual goals are set out in Exhibit B to the MCE Plan, attached hereto as Exhibit E, as annually revised by the Parties with the consent of the Monitor.
- ii. The website shall meet version 2.1 Level AA of the "Web Content Accessibility Guidelines" published by the Web Accessibility Initiative (WAI) of the World Wide Web Consortium (W3C), or

any subsequent version(s) that are published during the Settlement Term. All documents posted on the Registry should conform to the W3C's Guidance on Applying WCAG 2.0 to Non-Web Information and Communications Technologies (WCAG2ICT) and be in formats that can be recognized and read by software commonly used by individuals who are blind or have low vision to read digital information.

- iii. The City shall maintain the Registry for the entire Settlement

 Term, and information shall be kept current. The City shall, in

 consultation with Plaintiffs, develop a mechanism for providing
 information and options equivalent to those on the Registry for

 Persons with Disabilities who do not have internet access or whose
 disabilities limit their ability to communicate electronically,
 including making information available in map format, written
 format and alternative formats through the Settlement Coordinator
 or designee.
- iv. The purposes of the Registry include: 1) allowing Persons with Disabilities, including people who are homeless and/or those who lack a current address or an email address; to obtain detailed current information about accessible Housing Units and Housing Developments; 2) allowing People with Disabilities to use the Registry to (a) sign up to be notified about accessible housing units that are available for rent, (b) to make application for such units as they become available, and (c) to submit information such as a standard indication of interest or a pre-application to be placed on Accessible Housing Wait Lists or entered in lotteries at multiple Housing Developments; 3) ensuring that accessible Housing Units are occupied by people who need the accessible features; and 4)

assisting Owners and Property Management Agents in conducting targeted outreach to People with Disabilities. The City will require Owners and Property Management Agents in Covered Housing Developments to post information about the Developments on the Registry and to use the applicant information provided through the Registry in conducting outreach and leasing accessible housing. The City shall also post, update, and maintain in an easily locatable place and accessible format (*i.e.*, HTML or Word – not PDF) on its main website a list of all Covered Housing Developments, which shall be maintained throughout the Term of the Amended Agreement and updated on a quarterly basis, as needed.

- v. The Monitor is authorized to retain one or more experts to periodically review the accessibility and usability of the Registry and other public facing websites and provide training for City personnel and contractors charged with the creation, modification or maintenance of the Registry and the training of such persons.
- (n) Coordination of Registry and Coordinated Entry System. LAHD shall coordinate with the Los Angeles Homeless Services Authority (LAHSA) to ensure, at a minimum, that that properties using LAHSA's Coordinated Entry System (CES) comply with the provisions of this Amended Agreement with respect to Accessibility Standards and Program Access and that LAHSA is appropriately identifying accessible CES units and assessing and prioritizing homeless individuals with mobility and sensory disabilities for eligibility for accessible CES units, including through use of the Registry. For all units that do not use CES, the City shall ensure that the affirmative marketing plans, which are part of the property management plans, comply with this Amended Agreement and that

the units are leased according to those plans. The City shall also develop a plan to address the tenanting requirements for Covered Developments that operate similarly to CES by requiring units to be filled by referrals from a particular source other than the Registry. The plan shall ensure that Accessible Units in those Housing Developments are filled with tenants who need those accessible features, and that those Housing Developments continue to comply with the Amended Agreement. The City shall meet with the Plaintiffs and Monitor at least quarterly to discuss implementation.

The City shall set annual goals for coordination with LAHSA/CES and similar systems. The current LAHSA/CES annual goals are set out the Annual Goals which are Exhibit B to the MCE Plan, attached as Exhibit E hereto, as annually revised by the Parties with the consent of the Monitor.

(o) Training and Education. The City will develop and implement a curriculum to train City housing staff and owners and property managers of Covered Housing Developments about disability rights obligations in assisted housing under Section 504, the ADA, and the Fair Housing Act. The curriculum will also address implementation of the terms of the Amended Agreement. Trainings will be provided on a regular basis to new City staff and new property managers of assisted housing and current staff and employees will be required to attend refresher classes. The Parties agree that Plaintiffs shall be consulted in the development of the training curriculum and materials within a reasonable time prior to any such training, and shall be invited to attend such training, either as participants or as presenters. The Annual Training Curriculum and Schedule is set out the MCE Plan, Exhibit B (Annual Goals), Attachment C, as annually revised by the

parties with the consent of the Monitor.

- (p) Provision of Funding and Staffing. The City shall provide an average of \$20 million per year during the Settlement Term, which it estimates as the funding required to perform its obligations under the Amended Agreement in accordance with the timeframes set out therein. The Court ordered the Parties and the Monitor to consider "the development of a needs assessment and staffing plan necessary to implement" the Amended CSA. See Order Re: Further Proceedings, ECF No. 663, at 2. On an annual basis by September 30th the City shall submit to the Parties and Monitor an assessment of staffing and resource needs to meet the needs for the coming year and the remainder of the Settlement Term. Should the outcome of that evaluation demonstrate a need for further allocations, LAHD shall seek to have additional staffing and related resources allocated to AcHP to ensure compliance with the City's obligations under this Agreement.
- (q) <u>Flexibility in Use of Funding</u>. The City shall have discretion to use funds budgeted for the Amended Agreement for the following purposes:
 - i. Leveraging additional development funds to support new construction of affordable rental housing.
 - Assisting owners of Covered Housing Developments to achieve compliance with accessibility requirements of Section 504, the ADA, and Section 11135.
 - iii. Assisting with structural modifications to dwelling units in Covered Housing Developments at the request of individual tenants or applicants.
 - iv. Oversight and enforcement of architectural accessibility

- requirements and management policies in Covered Housing Developments.
- v. Development of the Internet-based Accessible Housing Registry.
- vi. Development and implementation of training and education programs.
- vii. Record keeping and reporting.
- viii. Hiring of experts and consultants to assist the City in carrying out its obligations under the Amended Agreement.
- 11. <u>Semi-Annual Reporting Requirements</u>. The Settlement Coordinator shall prepare a semi-annual report for the six-month periods January 1 June 30 and July 1 December 31 of each year, containing qualitative and quantitative data detailing the activities carried out under this Amended Agreement for the preceding reporting period pursuant to Paragraphs III.12-13, below, to be provided to Plaintiffs' Counsel and the Monitor on or before September 30 for the period of January 1 June 30 and March 31 for the period of July 1 December 31 of each year beginning March 31, 2017.
- **12.** <u>Semi-Annual Report Contents</u>. Semi-annual reports referenced in Paragraph III.11, above, shall include, at a minimum, a detailed description of the following:
 - (a) Compliance efforts which have been made since the last report with respect to each of the substantive terms of this Amended Agreement, and the actions taken to ensure the City's own compliance and to require and ensure its Subrecipients' and Owners' compliance with Section 504, the ADA, Section 11135, and the terms of this Amended Agreement.
 - (b) Quarterly, annual, and overall progress in achieving the Target

 Number of Accessible Units and annual production schedules under
 the Accessible Housing Unit Plan, including information regarding

geographic distribution of accessible units in a range of unit sizes; affordability and access to public transportation and other amenities; and the provision of temporary replacement housing for tenants displaced by remediation efforts, sufficient to evaluate compliance with the requirements of this Amended Agreement and the Accessible Housing Plan in those areas.

- (c) Progress in completing unit utilization surveys, and audits of occupancy, waiting lists, and transfer lists, and progress on implementing corrective action plans to maximize occupancy of accessible units by Persons with Disabilities that need the accessibility feature.
- (d) Progress in ensuring that Housing Developments adopt the Housing Policies, and of monitoring and enforcement efforts to ensure compliance with the Housing Policies.
- (e) Progress in implementing disability rights training and education for City housing staff and for owners and property managers of Cityassisted buildings.
- (f) Progress in the development and maintenance of the Internet-based Accessible Housing Registry and its use by Housing Developments and housing applicants.
- (g) Compliance efforts which the City intends to take during the next reporting period.
- (h) The Report shall also include:
 - A list by address and unit number of all Housing Developments and Housing Units which have received Certifications of Compliance with Accessibility Standards and Certifications of Adoption of Housing Policies since the last report.
 - ii. Specific quantitative data as identified in Paragraph III.13, below.

iii. A list of the grievances or complaints that were received by the City through the Grievance Procedure (including copies of any written grievances or complaints) since the last report and the actions taken in response, redacting any private, personal information concerning residents of, or applicants for, Housing Units. The City shall make clear in the Report when any such information is redacted. To the extent Plaintiffs' Counsel or the Monitor reasonably determine after consultation with the City that such private information must be reviewed in unredacted form in order to analyze the Report or assess compliance with this Amended Agreement, Plaintiffs' Counsel and the Monitor may request that disclosure of such information be made pursuant to a protective order, and the City shall provide such information pursuant to a protective order to be negotiated by the Monitor and the parties or secured through an appropriate petition to the Court.

iv. The amount and sources of City funds expended since the last report.

13. Quantitative Data. Quantitative data referenced in Paragraph III.12(h)ii, above, shall include the number of properties inspected; numbers/types of units under construction; number/types of Accessible Units completed; number of Housing Developments in/out of compliance with policy obligations; number/types of Accessible Units occupied by persons with disabilities who need the accessibility features; number/types of Accessible Units occupied by persons who do not need the accessibility features; number of persons with disabilities on waitlists and transfer lists for Housing Developments; number of Developments in compliance with Registry posting requirements; number of Housing Developments listed on the web-based registry; number of persons with disabilities on the web-based registry; number of requests for reasonable accommodations and reasonable

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modifications granted or denied; number of grievances filed with Owners and their resolution; number of grievances filed with the City and their resolution; and other data that the City deems relevant. The report shall be submitted to the Monitor pursuant to Paragraph III.11, above.

- 14. Quarterly Reporting Requirements. The City shall also provide quantitative information to the Monitor and Plaintiffs with quarterly status reports on compliance that includes the Quantitative Data referenced in Paragraphs III.12 and III.13. The quarterly status reports regarding accessible unit production shall contain, at a minimum the number of certifications issued during that quarter, the certification status of all developments (whether new construction, substantial rehabilitation, or retrofits), the status of executed retrofit agreements with Owners, the number of certifications the City anticipates issuing during the remainder of the calendar year, and a statement of any significant issues encountered during the quarter, to allow the Plaintiffs and Court Monitor to assess the City's ongoing progress toward compliance with the Annual Certification Requirement. The quarterly status reports on compliance with policy obligations shall contain, at a minimum, information on the progress of meeting the obligations in Sections III(10)(i)-(n) of this Amended Agreement and the MCE Plan and its attachments, sufficient to allow the Plaintiffs and Court Monitor to assess progress and ongoing compliance.
- 15. **Appointment of Settlement Coordinator ("Settlement** Coordinator" or "Coordinator"). The City shall hire a Settlement Coordinator and provide the individual's name and contact information to Plaintiffs' Counsel and the Monitor. The Settlement Coordinator will coordinate effective implementation of this Amended Agreement, shall be retained throughout the term of this Amended Agreement, and shall be directed and compensated by the City. The Settlement Coordinator will report directly to the General Manager of LAHD concerning matters relating to this Amended Agreement. The City shall commit

sufficient resources, authority, and independence so that the Settlement Coordinator can successfully accomplish his or her responsibilities under this Amended Agreement.

- **16.** <u>ADA Coordinator</u>. The Settlement Coordinator position is in addition to, not a replacement for, the City's current Section 504/ADA Coordinator, who generally performs the functions set out in 24 C.F.R. § 8.53(a) and 28 C.F.R. § 35.107 for the City. The Settlement Coordinator and the Section 504/ADA Coordinator shall coordinate as appropriate.
- Oualifications of Settlement Coordinator. The initial Settlement Coordinator, and any Settlement Coordinator subsequently hired shall have experience in coordinating and implementing complex projects. It is highly desirable for the Settlement Coordinator to also (a) have substantial experience in evaluating or assisting public entities in evaluating the accessibility of facilities under Section 504 and the ADA; (b) be knowledgeable in current federal and California accessibility standards; and (c) have a minimum of three (3) years' experience in providing Section 504 and/or ADA services related to accessible facilities and be licensed either as an architect or as a registered civil engineer.

18. Responsibilities and Authority of the Settlement Coordinator.

- (a) At all times during the term of the Amended Agreement, the Settlement Coordinator shall have responsibility and authority to:
 - Receive and respond to reasonable inquiries and complaints from Plaintiffs and others concerning accessibility barriers affecting Housing Developments, the Registry, and the City's Housing Programs.
 - ii. Recommend the adoption or modification of the City's policies and procedures concerning accessibility barriers affecting Housing Units and Housing Developments.
 - iii. Ensure the City's adoption of written policies and procedures

1	concerning the maintenance of accessible features in Housing		
2	Units and Housing Developments.		
3	iv. Coordinate all compliance activities under this Amended		
4	Agreement, including:		
5	A. Implementation of the provisions of this Amended		
6	Agreement.		
7	B. Coordination of the activities of City personnel who will		
8	implement this Amended Agreement.		
9	v. Issue, or oversee the issuance of, Certifications of Compliance		
10	with Accessibility Standards for Housing Units and Housing		
11	Developments pursuant to Paragraph III.10(a), and Certifications		
12	of Adoption of Housing Policies pursuant to Paragraph III.10(l)iii.		
13	vi. Review, contribute to, and timely submit all reports required by		
14	this Amended Agreement, as well as any underlying		
15	documentation.		
16	vii. Consult, as the Settlement Coordinator deems appropriate, with		
17	City personnel, contractors, or representatives to obtain		
18	information concerning the City's compliance with the terms of		
19	this Amended Agreement.		
20	viii.Provide or oversee training identified in Paragraph III.10(d).		
21	ix. Oversee the development and implementation of the Registry		
22	identified in Paragraph III.10(m) - the Registry shall be made		
23	available to the parties and the Court Monitor (i) in electronic form		
24	and (ii) in written form through the office of the Settlement		
25	Coordinator.		
26	x. Oversee the development and implementation of assistance in		
27	financing remediation, as set out in Paragraphs III.10(a), (b).		
28	xi. Conduct or oversee field spot checks of Covered Housing		

1	Developments to confirm compliance with the physical
2	accessibility and policy provisions of this Amended Agreement.
3	xii. Adopt and carry out procedures under which the Settlement
4	Coordinator will accept, review, and resolve grievances or
5	complaints arising under this Amended Agreement, including
6	through the grievance procedure set out in Paragraph III.19, below
7	from Plaintiffs, the disability community, residents in and
8	applicants for tenancy at the Housing Developments Covered by
9	this Amended Agreement, and other organizations that advocate
10	for persons with disabilities.
11	xiii.Receive and respond to inquiries regarding the implementation of
12	this Amended Agreement by the City, Subrecipients, Owners, and
13	Property Management Agents.
14	xiv.Recommend, subject to consultation with the Plaintiffs, the
15	adoption or modification of the City's Housing Policies.
16	xv.Oversee the performance of the City, Subrecipients, Owners, and
17	Property Management Agents regarding the accessibility of
18	Housing Units and Housing Developments and the Housing Policy
19	provisions of this Amended Agreement to ensure that they do not
20	waive, ignore, or otherwise fail to identify and address
21	noncompliance with Federal fair housing and civil rights
22	requirements or any requirements of this Amended Agreement.
23	xvi.Ensure the City's adoption of and compliance with written policies
24	and procedures contemplated by this Amended Agreement.
25	xvii. Respond to Plaintiffs' or Plaintiffs' Counsel's requests for
26	information and documents relating to any provisions of this
27	Amended Agreement.
28	(b) The Settlement Coordinator may utilize staff and designees to carry

out activities and obligations of the Settlement Coordinator, but the City shall require the Settlement Coordinator to retain the responsibility and the authority for performing Settlement Coordinator functions.

- 19. <u>Settlement Coordinator Responsibilities for Registry</u>. As part of developing the Accessible Housing Unit Plan, the Settlement Coordinator shall oversee the creation of a database to include the following information:
 - (a) Identification by address and Owner of all Covered Housing Developments.
 - (b) The Housing Developments and Units (identified by Unit number) that meet the Housing Accessibility Standards, pursuant to a Certification of Compliance by the City.
 - (c) The date remediation or construction began and concluded on each of the existing Housing Developments and Housing Units.
 - (d) The date a Certification of Compliance was issued by the City.
 - (e) Which units are Accessible in each Housing Development, identifying separately and by unit number the Housing Units with Mobility Features and the Housing Units with Sensory Mobility Features.
- **20.** Grievance and Complaint System. The City shall establish and maintain policies and procedures mutually acceptable to the Parties for submission of grievances or complaints to, and responses by, the City concerning accessibility in housing and programs covered by this Amended Agreement, including complaints about the City's implementation of its Housing Program and complaints about Owner or Management actions in Housing Units and Housing Developments covered by this Amended Agreement, as well as complaints about the Internet Registry. The grievance procedures shall comply with the requirements of 28 C.F.R. § 35.107, and shall at a minimum:
 - (a) Describe the procedures and timelines for submitting a complaint and

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- obtaining a response.
- (b) Provide for accessibility, effective communications, and reasonable accommodations in utilizing the procedures.
- (c) Identify staff responsible for investigating and resolving complaints.
- (d) Provide and describe a progressive set of sanctions that the City may use against Owners for policy noncompliance.
- (e) Include maintenance of a log of complaints and their resolution or outcome.
- 21. Plaintiffs' Rights With Respect to Testing. In order to further the Parties' intent that the Amended Agreement will be successfully implemented, the Parties agree that Plaintiffs may at their discretion conduct tests in Housing Units and Housing Developments and otherwise monitor implementation to determine whether the terms of the Amended Agreement are being followed. Where Plaintiffs may need to secure cooperation with Owners in order to conduct such tests, the City agrees not to interfere in Plaintiffs' efforts to gain such cooperation. However, nothing contained herein shall constitute a guarantee by the City that Plaintiffs shall receive such cooperation from Owners, and the failure of Owners to cooperate with Plaintiffs shall not constitute a breach of this Amended Agreement on the part of the City. Should Plaintiffs discover any purported issues or problems with the implementation as a result of any tests conducted or monitoring, Plaintiffs will make best efforts to notify the City of the results.

Training regarding this Amended Agreement to Supervisory 22.

Employees. The City shall train each of its employees having supervisory authority for any components of this Amended Agreement on the requirements of this document. Thereafter, the City shall provide such training to any newly hired employee with such authority within fifteen (15) days of hiring and to any employee newly given such authority within fifteen (15) days of conferring on that employee such authority.

IV. MONITORING

1. Court Appointment of Monitor.

- (a) Pursuant to the CSA, on July 5, 2018, the Court appointed a Monitor to ensure that the CSA is implemented effectively and to assist the Court in monitoring the City's compliance with this Agreement. <u>ECF 622</u>. In the event the Monitor ceases to serve, the Parties shall jointly propose to the District Court one or more candidates to serve as a court-appointed Monitor.
- (b) The Monitor shall serve throughout the Settlement Term and shall report to the Court. For the purposes of this Amended Agreement, the Monitor's authority shall derive from the Court, not the Parties.
- 2. Monitor Qualifications. The Monitor's qualifications shall include, but not be limited to the following: (1) familiarity with and experience in the monitoring and enforcement of disability rights laws; and (2) familiarity with and experience in the education and training of employees in (a) disability rights laws, and (b) the requirements of compliance with settlement agreements or court orders. Preference shall be given to an individual who is familiar with compliance with disability housing accessibility laws.
- 3. Monitor Responsibility and Authority. The Monitor shall evaluate the City's compliance with the provisions of this Amended Agreement to ensure full compliance with all of its terms, including by providing the City with technical assistance or support in internal capacity building to ensure the successful implementation of the City's obligations over the Settlement Term. The Monitor will assess the City's progress toward achieving the Target Number of Accessible Units and implementation of policies and procedures by reviewing plans, policies, procedures, expenditures, staffing, and production of accessible units, among other things. The Monitor shall have the obligation and authority to take steps to carry out this responsibility including but not limited to the obligation and authority to:

- (a) Monitor, review, collect, evaluate, and verify written and electronic data and information on progress and completion of the Accessible Unit Housing Plan, as it is periodically revised; accessibility of Housing Units and Housing Developments; City Housing Program Accessibility; Monitoring, Compliance, and Enforcement Plan (MCE Plan), as it is periodically revised; City monitoring of Owner compliance, and all other components of the Amended Agreement.
- (b) Conduct inspections, with appropriate notice to affected individuals, of selected Housing Units and Housing Developments as the Monitor deems appropriate, and measure, photograph, or otherwise document accessibility compliance.
- (c) Interview City staff, consultants, contractors, and agents as the Monitor deems appropriate.
- (d) Hire experts or staff as needed, including but not limited to the authority to hire or contract with one or more persons with technical expertise to assist in monitoring the implementation of the Revised AHUP and certification of accessible units, and the MCE Plan, within the budgetary limits of this Amended Agreement, to assist in carrying out these responsibilities.
 - The Monitor shall inform the Parties in writing at least fourteen (14) days before the Monitor employs or contracts with such persons.
 - ii. If either Party objects to the contracting with or hiring of any such person, that Party shall submit its opposition to the Court for disposition no later than fourteen (14) days after receiving the Monitor's notice that the Monitor intends to retain such persons.
 - iii. If there is no objection submitted to the Court, the Monitor may proceed with the employment or contract.

- (e) Review and assess all reports prepared by the City as required by the terms and provisions of this Amended Agreement, and prepare recommendations for additional action as needed.
- (f) Maintain records of the Monitoring team's activities and relevant documents.
- (g) Provide Counsel for Plaintiffs and the City any relevant information known to or available to the Monitor under any provision of this Amended Agreement upon reasonable request.
- (h) Prepare a written semi-annual report for submission to Counsel for Plaintiffs and the City describing, for the periods January 1 through June 30 and July 1 through December 31 of each year, the Monitor's assessment of the City's progress in complying with all of the provisions of this Amended Agreement, and the Monitor's comments on Reports submitted by the City. A copy will be filed with the Court within 60 days of the end of each period. The Parties shall meet and confer among themselves or with the Monitor to resolve any problems identified by the Monitor or any of the parties. If the Parties cannot reach agreement, either Party can request that the Monitor submit an additional report to the Court with recommendations for action, and shall file a motion with the Court for consideration of such recommendations or other requested relief.
- (i) Meet and confer with Plaintiffs and the City, to consider suggestions for implementing the spirit and letter of the Amended Agreement, and to clarify information contained in the Monitor's reports.
- (j) Coordinate with HUD to provide consistency, as feasible and appropriate, in the implementation of the Amended Agreement and the VCA to avoid imposing conflicting obligations.
- (k) Make decisions, subject to the Parties' request for review by the

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Court, to (1) resolve any dispute between the Parties, or (2) address actions by a Party or Parties that may be inconsistent with implementation and compliance with the Amended Agreement.

Records and Other Information Available to Monitor. For the duration of this Amended Agreement, except to the extent that disclosure of information is prohibited by law or applicable privileges, the City shall provide the Monitor upon request information and records (or other electronic counterparts) sufficient to adequately monitor the City's compliance with all provisions of this Amended Agreement and to complete the reporting described in Paragraphs III.9 and III.11, including but not limited to all records relating to implementation of the Accessible Housing Unit Plan, architectural accessibility compliance for existing and new Housing Developments (including surveys, plans, and architectural drawings), issuance of Certifications of Compliance with Accessibility Standards and Certifications of Adoption of Housing Policies, implementation of the MCE Plan, the City's program accessibility and ADA/504 self-evaluations, occupancy and utilization surveys and audits, reasonable accommodation and reasonable modification logs, grievances and complaints, progress in meeting Target Number, the Registry, audits performed by contractors, training materials, and annual staffing and funding devoted to the program. The City must make available to the Monitor any records relating to the implementation of any provision of this Amended Agreement, including records submitted by or required to be maintained by Owners and Property Management Agents. The City shall make clear when any such information or records are being withheld from the Monitor in accordance with this section. To the extent the Monitor reasonably determines after consultation with the City that such information or records must be reviewed in order for the Monitor to satisfy his or her responsibilities under this Amended Agreement or to the Court, the Monitor may request that disclosure of such information or records be made pursuant to a protective order, and the City shall

provide such information pursuant to a protective order to be negotiated by the Monitor and the Parties or secured through an appropriate petition to the Court.

5. <u>Confidentiality</u>.

- (a) The Monitor is an agent of the Court, is not a state or local agency, or an agent thereof, and accordingly the records maintained by the Monitor shall not be deemed public records subject to public inspection within the meaning of <u>California Government Code Sec.</u>
 6250 et seq. Nothing in this Paragraph shall change the obligations of the City regarding records in its control.
- (b) The Monitor shall adhere to all conflict of interest rules and ethical obligations relevant to monitors appointed by the U.S. District Court for the Central District of California.
- (c) Unless any conflict of interest is waived by the City and the Plaintiffs, the Monitor shall not accept employment or provide consulting services during the period of the Monitor's employment that would present a conflict of interest with the Monitor's responsibilities under this Order or the Amended Agreement. Following the period of the Monitor's employment, the Monitor shall not accept employment or provide consulting services on any matter related to the Amended Agreement or based on information obtained in the course of carrying out Monitoring duties, in connection with a claim or suit against the City or its departments, officers, agents or employees.
- (d) Persons retained by the Monitor shall be subject to the same confidentiality and conflict of interest provisions as the Monitor.
- (e) If the City believes that any documents or categories of documents provided to the Monitor are not public records and are subject to a requirement of confidentiality, the City shall identify such documents or categories of documents with specificity and propose a protective

- order concerning such documents. The proposed protective order shall be addressed through the meet and confer process set out in the Amended Agreement.
- (f) The Monitor shall preserve the confidentiality of any record whose disclosure is prohibited by law or that is the subject of a protective order, and shall require any expert, consultant, or agent he may retain to do the same.
- **Meetings with Monitor**. The Monitor shall hold at least one annual meeting with the City and Plaintiffs to review progress. The Monitor may, as he or she deems appropriate, schedule other meetings and/or conference calls with the Parties and their counsel to discuss any relevant issues concerning the implementation and enforcement of the Amended Agreement.
- 7. <u>Cost of Monitor</u>. The City shall bear the cost of the Monitor during the Settlement Term, capped at the amounts specified below:
 - (a) Fiscal Years 1-3 (July 1, 2018 through June 30, 2021): previously invoiced and paid.
 - (b) Remaining Term of the Amended Agreement: \$1,300,000 per year.
 - (c) The budgets set forth above are limited to payments for work done consistent with the scope of responsibilities set forth in Section IV.3 above, by Bill Lann Lee, Fox & Robertson, CREEC, Knowbility, Access Compliance Consultants, Inc., and DeGerlia Expert Consulting LLC (collectively "Payees"). To the extent that the Monitor deems it necessary to retain the services of additional experts or entities or if one of these existing contractors and experts performs necessary unanticipated additional work, the relevant budgets will be increased to reflect payments to these additional contractors.
 - (d) The above budgets will be subject to increases based on reasonable increases in the rates charged by Payees, not to exceed 5% in any

- fiscal year. The Monitor's current rate shall be set at a rate not to exceed \$675 per hour subject to future increases pursuant to the preceding sentence.
- (e) The above budgets may be reduced in future years of the Amended Agreement Term, based on mutual agreement of the Monitor and the City and subject to the provisions of Section IV.7(m), infra, should the scope of responsibilities and services of the Monitor be reduced.
- (f) Reasonable expenses incurred by the Monitor in performing his or her duties shall be reimbursed, subject to the budgetary limits in this Amended Agreement.
 - The Monitor shall comply with Sections 1.8.12(B) (Airline Travel), 1.8.13, (Per Diem: Lodging, Meals and Incidentals), 1.8.15 (Ground Transportation), 1.8.16 (Automobile Rental), 1.8.17 (Laundry Services), 1.8.18 (Telephone Calls), 1.8.19 (Internet Connection Services) 1.8.20 (Gratuities) and 1.8.23 (Nonreimbursable Travel Costs) of the City Guidelines regarding travel expenses, as those rates may be increased from time to time by the City, except that the Monitor may procure lodging at 150% of the Federal Per Diem Rate set in Section 1.8.13, and that the City will reimburse any travel-related expenses necessary to accommodate personnel with disabilities.
 - ii. Compensation for any experts or staff retained by the Monitor shall be limited to the actual rate charged by the expert or staff, and subject to the budgetary limits set forth above.
- (g) The Monitor periodically, as frequently as monthly and in no event less frequently than once every three months, at the Monitor's discretion, shall submit to the City, with a copy to the Plaintiffs, an itemized statement of the Monitor's fees and expenses, with

supporting documentation, which shall be payable within Thirty (30) business days of receipt of the statement.

- (h) Submitted statements shall include:
 - i. General information on work provided during the statement period and time spent performing each task.
 - ii. A record of any expenses, including receipts, incurred by the Monitor during the statement period.
 - iii. Invoices for any work or expenses, including receipts, incurred by retained experts and staff.
- (i) The Monitor shall maintain records, receipts and other appropriate documentation of all expenses, costs, fees, and services for a period of two (2) years after the Settlement Term, such records shall be available for inspection by the Parties.
- (j) The Monitor shall provide and maintain at its own expense not less than the following amounts and types of insurance:
 - General Liability insurance in an amount not less than One Million Dollars (\$1,000,000) combined single limit.
 - ii. Automobile Liability insurance in an amount not less than One Million Dollars (\$1,000,000) combined single limit.
- (k) Such insurance shall protect City as an insured or an Additional Interest Party, or a Loss Payee As Its Interest May Appear, respectively, when such status is appropriate and available depending on the nature of applicable coverages.
- (l) The City shall pay disbursements to the Monitor within 30 days of presentation of an invoice for work performed and costs incurred.
- (m) If a dispute should arise concerning the compensation or budget of the Monitor, the Monitor's authority or any matter concerning the actions of the Monitor, the Court will consider and resolve the dispute.

8. <u>Periodic Status Conferences</u>. The Court, in its discretion, shall hold periodic status conferences to assure compliance with the Amended Agreement.

V. RECORD KEEPING AND REPORTING

1. Record Keeping and Reporting.

- (a) During the Settlement Term, the City shall maintain all records necessary to verify compliance with the terms of this Amended Agreement. The City shall instruct Owners and Property Management Agencies to maintain all records regarding compliance with the terms of the Amended Agreement.
- (b) Subject to the limitations cited in Paragraph IV.1.(c)., the City shall, upon reasonable request, make best efforts to provide a copy of any data and reports that it, its agents, Subrecipients, Owners, or Property Management Agents generate to comply with this Amended Agreement, whether maintained electronically or otherwise, including but not limited to records identified in various provisions of this Amended Agreement and documents that support the Reports required by this Amended Agreement, to the Monitor or Plaintiffs' Counsel.
- (c) The City shall, in consultation with Plaintiffs and with approval by the Monitor, develop a Comprehensive Database. The City shall set annual goals for developing, implementing and improving the Comprehensive Database and related reporting. The current Comprehensive Database annual goals are set out in the current MCE Plan attached as Exhibit E to the Amended Agreement, MCE Exhibit B (2022 Annual Goals), Exhibit D to MCE Exhibit B (2022 Database Timeline, 1/11/22), as annually revised by the parties with the consent of the Monitor.
- (d) During the Term of this Amended Agreement, the City shall update and modify the Database as needed and will maintain all records and

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- data necessary to verify compliance with the terms of this Amended Agreement.
- (e) The City shall maintain the comprehensive database throughout the Settlement Term and make it available on a read-only basis to the Monitor and to Plaintiffs' counsel.
- (f) The City shall instruct Owners and Property Management Agencies, to maintain all records and data regarding compliance with the terms of the Amended Agreement for the Term of this Amended Agreement.
- 2. City's Duty to Retain Documents. The City shall maintain all documents and records provided to the Monitor as well as all documents and records maintained and/or generated by the City that pertain to the Amended Agreement for a period of five (5) years. Records affecting title to real property or liens, including but not limited to covenants and retrofit agreements, shall be preserved in perpetuity. For a period not to exceed six (6) months beyond the expiration of this Amended Agreement, Plaintiffs' Counsel shall, upon request, be provided access to any of the records described in the Record-Keeping provisions of this Amended Agreement.

VI. MUTUAL RELEASE OF CLAIMS

1. Plaintiffs' Release of Claims. Plaintiffs, for and in consideration of this Amended Agreement, including any and all recitals, promises, covenants, and terms herein, for themselves (and for their executors, assigns, and successors, as well as their administrators, agents, and representatives acting in their official capacities on behalf of Plaintiffs) (collectively "Plaintiff Releasing Parties"), do hereby fully and finally remise, release, acquit, and forever discharge the City and, in their official capacities, its respective successors, directors, officers, employees, agents, its past, present and future departments (including LAHD (formerly known as the City of Los Angeles Housing + Community Investment Department)),

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boards, commissions, predecessors, and successors-in-interest, (collectively "Defendant Released Entities") from any and all claims and demands of any and every kind, name, nature, or description, and from any rights, disputes, complaints, charges, actions and causes of action, suits, debts, injuries, reimbursements, contracts, covenants, liens, liabilities, losses, costs, expenses, obligations, and damages of any nature, kind, and description, whether asserted or unasserted, known or unknown, anticipated or unanticipated, suspected or unsuspected, or actual or contingent, in law or in equity, which the Plaintiff Releasing Parties now have against the Defendant Released Entities or any of the Defendant Released Entities, whether or not the same be now existent or known to the Plaintiff Releasing Parties, by reason of or arising out of the claims as more particularly alleged in this Litigation and arising up until the date of Judgment, including but not limited to any claim or cause of action, including but not limited to injunctive, declaratory, or other non-monetary relief, however described, that the Plaintiff Releasing Parties asserted or could have asserted in this Litigation against the Defendant Released Entities, pertaining to accessibility under Section 504, the ADA, and Section 11135, and availability to people with disabilities of any and all of the multifamily housing funded, developed, or significantly assisted by the City at any time prior to this Amended Agreement ("Released Claims"). Such Released Claims, however, shall not include any claims to enforce the terms of this Amended Agreement, nor shall they include claims set forth in the case of *United* States of America et al v. City of Los Angeles et al, 2:11-cv-00974-PSG-JC; or in any other action filed between January 1, 2011 and March 31, 2011 against the Defendant Released Entities and currently pending in the United States District Court for the Central District of California.

2. <u>City's Release of Claims</u>. The City, for itself and its respective successors, directors, officers, employees, agents, their past, present and future departments (including LAHD (formerly known as the City of Los Angeles

Housing + Community Investment Department)), boards, commissions, 1 predecessors, and successors-in-interest, (collectively "Defendant Releasing 2 3 Parties"), for and in consideration of this Amended Agreement including any and all recitals, promises, covenants, and terms herein, does hereby fully and finally 4 remise, release, acquit, and forever discharge Plaintiffs (and their assigns, and 5 successors, as well as their administrators, agents, and representatives acting in 6 their official capacities on behalf of Plaintiffs) (collectively "Plaintiff Released 7 Entities") from any and all claims and demands of any and every kind, name, 8 9 nature, or description, and from any rights, disputes, complaints, charges, actions and causes of action, suits, debts, injuries, reimbursements, contracts, covenants, 10 11 liens, liabilities, losses, costs, expenses, obligations, and damages of any nature, kind, and description, whether asserted or unasserted, known or unknown, 12 13 anticipated or unanticipated, suspected or unsuspected, or actual or contingent, in law or in equity, which the City now has against the Plaintiff Released Entities, 14 whether or not the same be now existent or known to the City, by reason of or 15 arising out of the claims as more particularly alleged in this Litigation and arising 16 up until the date of Judgment, including but not limited to any claim or cause of 17 18 action, including but not limited to injunctive, declaratory, or other non-monetary relief, however described, that the City asserted or could have asserted in the 19 20 Action, pertaining to the accessibility under Section 504, the ADA, and Section 11135, and availability to people with disabilities of any and all of the multifamily 21 housing funded, developed, or significantly assisted by the City at any time prior to 22 23 this Amended Agreement ("Released Claims"). Such Released Claims, however, shall not include any claims to enforce the terms of this Amended Agreement. 24 25 3. Waiver of Civil Code Section 1542. With respect to the release of

3. <u>Waiver of Civil Code Section 1542</u>. With respect to the release of claims by reason of or arising out of the claims as more particularly alleged in the this Litigation and arising up until the date of Judgment, as provided in Paragraphs VI.1 and VI.2, above, the Plaintiff Releasing Parties and the Defendant Releasing

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Parties waive and relinquish any and all rights and benefits afforded by California <u>Civil Code Section 1542</u>, and acknowledge and understand that the facts with respect to the Action and this Amended Agreement may, after the date of execution of this Amended Agreement, be discovered to be other than or different from the facts now known and believed to be true. The Plaintiff Releasing Parties and the Defendant Releasing Parties knowingly accept and assume the risk of the facts being different, agree that this Amended Agreement shall be and remain in all aspects effective and not subject to termination by virtue of any such difference in facts, understand and acknowledge the significance and consequences of such specific waiver of California Civil Code Section 1542, and expressly assume full responsibility for any losses or consequences that may be incurred by making such waiver. The Plaintiff Releasing Parties and the Defendant Releasing Parties expressly understand that <u>California Civil Code Section 1542</u> provides as follows: A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM OR HER MUST HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR. The Plaintiff Releasing Parties and the Defendant Releasing Parties, being aware of the foregoing code section, freely, voluntarily, and expressly waive to the fullest extent applicable any rights they may have thereunder. The Plaintiff Releasing Parties and the Defendant Releasing Parties acknowledge that, in agreeing to the foregoing release, they have not relied on any inducements, promises, or representations by the Plaintiff Released Entities or the Defendant Released Entities, other than as expressly set forth in and this Amended Agreement. Such Released Claims, however, shall not include any claims to enforce the terms of this Amended Agreement, nor shall they include claims set forth in the case of *United* States of America et al v. City of Los Angeles et al, 2:11-cv-00974-PSG-JC; or in

any other action filed between January 1, 2011 and March 31, 2011 against the Defendant Released Entities and currently pending in the United States District Court for the Central District of California.

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VII. DISPUTE RESOLUTION

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1. **Meet and Confer Obligation**. If any Party believes that a dispute exists relating to any violation of or failure to perform any of the provisions of this Amended Agreement or disagreements with respect to interpretation of the obligations of this Amended Agreement, it shall notify the other Party in writing and describe with particularity the alleged violation, failure to perform, or disagreement. The Parties shall meet and confer within ten (10) business days of receipt of such notice.

- 2. **Decision by Monitor**. If the Parties are unable to resolve a dispute through the meet and confer process described above, then the dispute will be resolved by the Monitor.
- 3. **Resolution by the District Court**. Any Party that disagrees with the Monitor's resolution above may seek review of the same by motion filed with the Court.

VIII. COMPENSATION AND FEES

- 1. <u>Compensation to Plaintiffs</u>. The Parties agree that the City paid the amount requires by Paragraph VIII.1 of the CSA, ECF No. 608-1.
- 2. **Attorneys' Fees.** Following settlement of this litigation, on October 7, 2016, the Plaintiffs filed a fee petition, ECF 544, and on November 16, 2016, the Plaintiffs notified the Court of the withdrawal of that petition on account of having settled on fees with the City. ECF 553. The Court subsequently entered an additional Order concerning attorneys' fees. ECF 673 (Feb. 6, 2020).
- 3. Prospective Monitoring Fees and Costs for Plaintiffs' Counsel. In addition to the fees described in Paragraph VIII.2, the City shall pay to Plaintiffs' Counsel their reasonable and necessary monitoring fees and expenses during the

Settlement Term not to exceed the following amounts, exclusive of any disputes resolved by the District Court. For purposes of this section on monitoring fees, the first "Settlement Year" commenced on October 1, 2016, and each subsequent "Settlement Year" commences on October 1 thereafter:

- (a) Settlement Term Years 1-3 for All Plaintiffs: Two Hundred Fifty Thousand Dollars (\$250,000) per year.
- (b) For subsequent Settlement Term Years, as follows:

Settlement Year (Date	ILCSC	CALIF	FHCSFV
Range)			
4	\$250,000	\$250,000	\$52,000
(Oct. 1, 2019 – Sept. 30, 2020)			
5	\$225,000	\$225,000	\$52,000
(Oct. 1, 2020 – Sept. 30, 2021)			
6	\$187,500	\$187,500	\$52,000
(Oct. 1, 2021 – Sept. 30, 2022)			
7	\$175,000	\$175,000	\$45,000
(Oct. 1, 2022 – Sept. 30, 2023)			
8	\$150,000	\$150,000	\$45,000
(Oct. 1, 2023 – Sept. 30, 2024			
9	\$125,000	\$125,000	\$45,000
(Oct. 1, 2024 – Sept. 30, 2025)			
10	\$100,000	\$100,000	\$45,000
(Oct. 1, 2025 – Sept. 30, 2026)			

4. Payment of Monitoring Fees and Costs. Except as otherwise provided in Paragraph VIII.5, below, payment of fees, costs, and expenses for the monitoring work to be performed by Plaintiffs' Counsel shall be made as follows: On or before each anniversary of the Effective Date, the City shall appropriate the amount specified for that respective year in Paragraph VIII.2, above, as separate line items for each Plaintiff. Funds in each of the three line-items are to be maintained and monitored by the General Manager of the LAHD, and disbursed in accordance with Paragraph VIII.4, below. Annually, within thirty (30) days of the appropriation of such funds, the City shall provide evidence to Plaintiffs' Counsel that the amount specified for that respective year in Paragraph VIII.2, above, has

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been appropriated by City Council and that the amounts specified above have been encumbered as a separate line item for counsel for each of the three Plaintiffs.

- **Disbursement of Monitoring Fees and Costs**. Except as otherwise provided in Paragraph VIII.5, below, during the Settlement Term, at the close of each Settlement Term Year Quarter, Counsel for each of the Plaintiffs shall submit to the LAHD General Manager invoices for actual fees and expenses incurred, together with a signed declaration from Plaintiffs' Counsel attesting to the accuracy of such. Thereafter, the General Manager shall, within thirty (30) days of receipt of such submission, disburse the appropriated funds from the three respective line items described in Paragraph VIII.5, above, to the respective Plaintiffs' Counsel in amounts reflecting (a) the number of hours of monitoring work performed by Counsel for each Plaintiff, multiplied by a reasonable hourly rate, and (b) costs and expenses incurred during the previous three month period, up to the amount required to have been appropriated and deposited prior to that date. In the event the parties cannot agree informally on the amount to be disbursed to Plaintiffs' Counsel from the appropriated funds for a particular three-month period, the matter shall be submitted to the Court for resolution. Fees for ILCSC and CALIF shall be made payable to Relman Colfax PLLC for distribution among counsel for those entities. FHC will notify the City Attorney's Office of the name of any counsel it wishes to appoint to monitor compliance with this Agreement, and authorize such counsel to submit an invoice for monitoring fees and expenses.
- **6.** Monitoring Fees for ILCSC and CALIF. Notwithstanding Paragraphs VIII.2 and VIII.4, above, as it relates to the monitoring fees for ILCSC and CALIF's Counsel:
 - (a) During the Settlement Term, at the close of each Settlement Term
 Year Quarter, Counsel for ILCSC and CALIF shall submit to the
 LAHD General Manager a signed declaration from ILCSC and
 CALIF's Counsel attesting that they represented ILCSC and CALIF

for monitoring purposes and conducted monitoring during the period, no additional supporting materials shall be required. Thereafter, the General Manager shall, within thirty (30) days of receipt of such declaration, disburse the appropriated funds from the ILCSC and CALIF line items described in Paragraph VIII.3, above, to ILCSC and CALIF's Counsel in amounts reflecting 25% of the established amount for the applicable Settlement Term Year.

- (b) The Settlement Term Year amount to be disbursed to Counsel for ILCSC and CALIF shall not be increased at some future point, regardless of whether the actual fees, costs, and expenses for monitoring work exceeds the annual amount set in Paragraph VIII.2, above. ILCSC and CALIF shall not be entitled to bring a motion under Paragraph X.2, below, requesting modification of the amount set in Paragraph VIII.2, above. However, if ILCSC or CALIF seek to enforce the terms of the Agreement through a motion to the District Court through the process provided for in Paragraph VII, above, the prevailing party, as determined by the District Court on that motion, shall be entitled to seek the costs associated with that motion, to be awarded at the Court's discretion.
- (c) If the actual fees, costs, and expenses for monitoring work performed during a Settlement Term Year falls more than 30% below the amount specified for that year in Paragraph VIII.2(b), above, Counsel for ILCSC and CALIF shall notify the LAHD General Manager, and the Amount Specified in Paragraph VIII.2(b) for the subsequent year shall be reduced by 30%.
- (d) For good cause shown, based on adequate staffing and compliance with deadlines, the Court may reduce the amount of monitoring fees prescribed to ILCSC and CALIF by Paragraph VIII.2(b), above, but in

no case shall such fees be reduced below the amounts specified in Paragraphs III.2(b) to FHCSFV.

IX. COURT'S RETENTION OF JURISDICTION

The Parties agree, and the Parties intend that, the Judgment will provide that the District Court shall retain continuing jurisdiction to interpret and enforce the terms of this Amended Agreement during the Settlement Term, and that the Judgment will incorporate the terms of this Amended Agreement by reference. The Court thereafter shall retain jurisdiction to resolve any disputes that may arise during the Settlement Term. Only the Parties may seek to enforce the terms of the Amended Agreement through the dispute resolution process provided for in Section VII, above. Three (3) months before the end of the Settlement Term, the City shall prepare a final report to the Monitor and Plaintiffs showing that it has fully complied with the provisions of this Amended Agreement, and may move the Court for an Order terminating its jurisdiction of this matter as of a date following the Settlement Term, on the basis that all of its obligations under the Amended Agreement have been fully discharged.

X. MISCELLANEOUS

1. Entire Agreement; Severability. This Amended Agreement constitutes the entire agreement between the City and Plaintiffs and supersedes all prior agreements, written or oral. Each provision and term of this Amended Agreement shall be interpreted in such manner as to be valid and enforceable. In the event any provision or term of this Amended Agreement is determined to be or is rendered invalid or unenforceable, all other provisions and terms of this Amended Agreement shall remain unaffected to the extent permitted by law.

2. Modification of Amended Agreement.

(a) This Amended Agreement may only be modified or amended in writing, signed by all Parties, that specifically states that its purpose is to amend or modify this Amended Agreement.

- (c) If the City should be delayed, interrupted, or prevented from performing any of its obligations under this Amended Agreement and such delay, interruption, or prevention is due to fire, act of God, or other unforeseeable events, including, but not limited to any cause outside the reasonable control of the City, as the case may be, then the time for performance of the affected obligation of City may be extended, by written agreement of the Parties, for a period equivalent to the period of such delay, interruption, or prevention.
- (d) Except as otherwise provided in Paragraph VIII.5(b) above, any Party may file a written motion with the District Court for the purpose of modifying a term or provision of the Amended Agreement. Before filing a motion with the District Court, the moving Party must discuss the reasons for the proposed modification with all Parties for the purpose of determining whether there is agreement on the need for the modification, and thereafter submit the matter to the Monitor for a recommendation.
- 3. <u>Claims Against CRA/LA</u>. Nothing in this Amended Agreement releases the Defendant CRA/LA, A Designated Local Authority, Successor to Community Redevelopment Agency of the City of Los Angeles ("CRA/LA"), from any claims that Plaintiffs have asserted against it in the Litigation or from any claims that the City may have against the CRA/LA.
- **4.** <u>Conditions Precedent.</u> The Parties agree that this Amended Agreement shall be conditioned upon, and shall be effective only upon, the occurrence of each and every one of the following events:

- (a) The Amended Agreement has been approved by the City Council and the Mayor.
- (b) The Amended Agreement has been fully executed by the Parties.
- (c) The Court has entered an Order substantially in the form attached as Exhibit D.
- **5.** Notice to the Parties. All notices required or permitted hereunder shall be in writing and shall be served on the Parties at the addresses set forth below. Any such notices shall be:
 - (a) Sent by overnight delivery using a nationally recognized overnight courier, in which case notice shall be deemed delivered one (1) business day after deposit with such courier; or
 - (b) Personally delivered, in which case notice shall be deemed delivered upon receipt by the Party to whom the notice was delivered. As a courtesy only, email may be used to provide a Party with notification that a notice has been sent and may include a copy of the notice. A Party's address may be changed by written notice to the other Party; provided that no notice of a change of address shall be effective until receipt of such notice as provided for above.

To Plaintiffs:

Independent Living Center of Southern California c/o Christopher Wells, Chief Executive Officer 14407 Gilmore Street, #101 Van Nuys, CA 91401 Email: nvescovo@ilcsc.org

Fair Housing Council of the San Fernando Valley c/o Sharon Kinlaw, Executive Director 14621 Titus Street, Suite 100 Panorama City, CA 91402 Email: skinlaw@gmail.com

Communities Actively Living Independent and Free c/o Lillibeth Navarro, Executive Director

634 South Spring Street, Second Floor 1 Los Angeles, CA 90014 2 Email: lnavarro@calif-ilc.org 3 With a copy to: Michael Allen, Esq. Relman Colfax, PLLC 4 1225 19th Street NW, Suite 600 5 Washington, DC 20036 6 Telephone: (202) 728-1888 Email: mallen@relmanlaw.com 7 8 Autumn Elliott, Esq. Disability Rights California 9 350 S. Bixel Ave., Suite 290 10 Los Angeles, CA 90017 Telephone: (213) 213-8000 11 Email: Autumn.Elliott@disabilityrightsca.org 12 Odion L. Okojie 13 LAW OFFICES OF ODION L. OKOJIE 14 880 West First Street, Suite 313 Los Angeles, CA 90012 15 Telephone: (213) 626-4100 16 Email: info@okojielaw.com 17 David Iyalomhe 18 DAVID IYALOMHE & ASSOCIATES 880 West First Street, Suite 313 19 Los Angeles, CA 90012 20 Telephone: (213) 626-4100 Email: david@doialaw.com 21 22 To City of Los Matthew W. Szabo Angeles: City Administrative Officer 23 200 North Main St., Suite 1500 24 Los Angeles, CA 90012 Telephone: (213) 473-7534 25 Email: matt.szabo@lacity.org 26 Ann Sewill 27 General Manager 28 Los Angeles Housing Department

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1 2			1200 West 7 th St., 9 th Floor Los Angeles, CA 90017 Telephone: (213) 808-8808
3			Email: ann.sewill@lacity.org
4		With a copy to:	Kathleen Kenealy
5			Chief Deputy City Attorney 800 City Hall East
6			200 North Main St., 8th Floor
7			Los Angeles, CA 90012 Telephone: (213) 978-8100
8			Email: <u>kathleen.kenealy@lacity.org</u>
9			Noreen S. Vincent
10			Senior Assistant City Attorney
11			800 City Hall East 200 North Main St., 9 th Floor
12			Los Angeles, CA 90012
13			Telephone: (213) 978-7730 Email noreen.vincent@lacity.org
14		To the Monitor:	(Through June 20, 2022):
15		To the Monitor.	(Through June 30, 2022): Bill Lann Lee
16			928 Hilldale Ave. Berkeley, CA 94708
17			Email: <u>blee@creeclaw.org</u>
18			(Starting July 1, 2022):
19 20			Timothy P. Fox
21			Fox & Robertson, PC 1 Broadway, Suite B205
22			Denver, CO 80203
23			Telephone: (303) 951-4164 Email: tfox@foxrob.com
24			
25	6.	Opportunity to Cons	ult with Counsel. The Parties represent that

prior to signing this Amended Agreement, they have read it, consulted with counsel of their choice, and each understood its terms and conditions. The Parties hereto accept this Amended Agreement as their own free and voluntary act,

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without duress, and intend to be legally bound by it. This Amended Agreement is made without reliance upon any statements or representations by the Parties or their representatives that are not contained herein.

- 7. <u>Amended Agreement Binding on Successors and Assigns</u>. This Amended Agreement shall be binding on, and enforceable by, the Parties, their employees, and their successors and assigns.
- **8.** <u>Titles</u>. The titles used in this Amended Agreement are non-substantive descriptions included solely for the Parties' ease of reference and shall not be construed to alter the substantive provisions of this Amended Agreement.
- **9.** <u>Weekends and Holidays</u>. If a reporting day or other deadline under this Amended Agreement falls on a weekend or state or federal holiday, the report or other required action will be due on the first business day after the weekend or holiday.
- 10. <u>Counterparts and Facsimiles</u>. This Amended Agreement may be executed in counterparts and facsimiles, all of which when taken together shall constitute a single instrument.
- 11. <u>Parties Agree to Cooperate</u>. The Parties agree to cooperate in submitting this Amended Agreement to the Court for execution, and to cooperate and execute additional documents or take other actions necessary to perform their respective obligations under this Amended Agreement.
- 12. <u>Construction</u>. This Amended Agreement is the result of negotiations and joint drafting, undertaken in good faith and in that regard the rule of contractual construction that an ambiguous term shall be construed against the drafter shall not be employed.

13. <u>Deadlines</u>.

- (a) The CSA specified deadlines for the City to develop and implement programs in compliance with that Agreement.
- (b) The Court's Order Re Further Proceedings, ECF 663, dated

December 19, 2019, ordered the Parties and the Monitor to propose provisions for sanctions for noncompliance with the CSA deadlines, which they submitted on January 28, 2020. *See* Status Conference Statement at 3, ECF No. 671. The Order further provided that "the parties and Monitor shall, at a minimum, attempt to agree on a set of interim deadlines for certifying 4000 units of housing as accessible." *Id.* at 2.

- (c) As of the date of the submission of the Amended Agreement, the Parties have agreed to, and the Monitor has approved, deadlines as set forth in attachments to this Amended Agreement, including the deadlines in MCE Plan Exhibit B, and other Exhibits to this Amended Agreement, which are incorporated herein by reference.
- (d) On October 30, 2020, the Court issued an Order that: "All deadlines and dates for performance by the City under this Settlement Agreement may be extended or modified by written agreement between plaintiffs and the City." Order dated October 30, 2020, ECF No. 688 at 5. In compliance with that Order the Parties agree that the deadlines incorporated into the Exhibits to this Amended Agreement may be revised annually, or as otherwise agreed, by agreement of the Parties, with the approval of the Monitor. Any revised deadlines should be submitted to the Court at least annually in conjunction with the Monitor's reports to the Court.
- 14. <u>Sanctions</u>. The Court has inherent jurisdiction to impose sanctions. A Plaintiff may seek imposition of sanctions on the City for failure to comply with this Amended Agreement, including, pursuant to the Court's Order Re Further Proceedings, for failure to meet deadlines. <u>ECF 663 at 4</u>. The Monitor shall initially determine if sanctions are appropriate and the amount of any sanctions. Any Party may move for review of the Monitor's decision on sanctions by the

1	District Court.			
2				
3	Agreed to by the Parties, as evidenced by signatures below.			
4	Dated:			
5		Christopher Wells, Chief Executive Officer Independent Living Center of Southern California		
6				
7	Dated:			
8		Sharon Kinlaw, Executive Director Fair Housing Council of San Fernando Valley		
9 10	D 4 1			
11	Dated:	Lillibeth Navarro, Executive Director Communities Actively Living Independent and		
12		Free		
13				
14				
15	Dated:	Matthew W. Szabo City Administrative Officer CITY OF LOS ANGELES		
16				
17		Authorized Signer for City of Los Angeles		
18				
19	Approved as to Form:			
20	Dated:			
21		Michael G. Allen Jennifer I. Klar		
22		RELMAN COLFAX PLLC		
23		1225 19th St. NW, Suite 600 Washington, D.C. 20036		
24		Telephone: (202) 728-1888		
25		Facsimile: (202) 728-0848 mallen@relmanlaw.com		
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Counsel for Fair Housing Council of the San Fernando Valley David Iyalomhe DAVID IYALOMHE & ASSOCIATES 880 West First Street, Suite 313 Los Angeles, CA 90012 Telephone: (213) 626-4100 Telefax: (213) 626-6900 Email: david@doialaw.com Counsel for Fair Housing Council of the San Fernando Valley

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Exhibits Revised Exhibit A: List of Existing Covered Housing Developments, Excluding Units in Exhibit B. **Exhibit B**: List of 22 CRA/LA Housing Developments Not Part of Agreement Revised Exhibit C-1: City of Los Angeles "Fair Housing Policies Related to Disability: Guidance and Requirements for Owners and Property Managers," June, Revised Exhibit C-2: "Rental Occupancy Policies Related to Disability: Tenant Handbook, June, 2021 **Exhibit D:** Proposed Form of Second Amended Judgment pursuant to Amended Corrected Settlement Agreement. Exhibit E: 2022 Monitoring, Compliance and Enforcement (MCE) Plan with its accompanying exhibits (Exhibits (A) Glossary, (B) 2022 MCE Plan Goals, (C) 2022 AcHP Training Program, (D) 2022 Database Timeline (1/13/22); (E) Self-Evaluation And Transition Plan (SE/TP) Goals for 2022-2023" (Finalized 2022. **Exhibit F:** City's Adopted Effective Communication Plan Exhibit G: Enhanced Accessibility Program