

**OFFICE OF CLIENTS' RIGHTS ADVOCACY
ANNUAL REPORT**

JULY 1, 2017 – JUNE 30, 2018

CONSUMER GRIEVANCES WITH CONTRACTOR

DATE OF RESOLUTION LETTER: 5/15/18 (1st Level)

COMPLAINT (INITIALS): N.B.

NATURE OF COMPLAINT: Failure to Represent

STATUS: Closed

OUTCOME: Upheld Staff Actions