

Office of Clients' Rights Advocacy

Annual Report - July 1, 2021 through June 30, 2022

Report by SR Type Information and Referral and Total by Reason for Closing

SR Reason For Closing	Count of Service Requests	Count of Clients
A - Person not OCRA-eligible	129	127
B - Issue not OCRA-eligible	210	204
C - Issue not disability-related	46	46
D - Conflict of interest	11	11
E - Unable to reach after intake	68	65
F - Unable to get required consent	73	70
G - Caller reported issue resolved	93	93
H - Caller asked for information/referral/publication only	482	441
I - Review IBSP or Comprehensive Assessment, no further action	126	37
J - SUNSHINE or review SIR, no further action	35	34
K - Other advocacy resources available	36	34
L - Limited resources for higher level service	41	39
Report Totals	1,350	1,131