

**Office of Clients' Rights Advocacy**  
**Annual Report - July 1, 2021 through June 30, 2022**  
**Report by Client Language**

<b>SR Team</b>	<b>Client Language</b>	<b>Count of Clients</b>
<b>ACRC</b>	<b>TOTAL</b>	<b>487</b>
ACRC	English	454
ACRC	Chinese (Cantonese)	1
ACRC	Farsi	1
ACRC	Russian	3
ACRC	Spanish	26
ACRC	Tagalog	1
ACRC	Vietnamese	1
<b>CVRC</b>	<b>TOTAL</b>	<b>143</b>
CVRC	English	124
CVRC	Spanish	19
<b>ELARC</b>	<b>TOTAL</b>	<b>339</b>
ELARC	English	289
ELARC	Chinese (Cantonese)	1
ELARC	Chinese (Mandarin)	1
ELARC	Spanish	42
ELARC	Unknown	6
<b>FDLRC</b>	<b>TOTAL</b>	<b>142</b>
FDLRC	English	95
FDLRC	Korean	1
FDLRC	Spanish	46
<b>FNRC</b>	<b>TOTAL</b>	<b>394</b>
FNRC	English	380
FNRC	Spanish	13
FNRC	Unknown	1
<b>GGRC</b>	<b>TOTAL</b>	<b>180</b>
GGRC	English	159
GGRC	American Sign Language	3
GGRC	Chinese (Other)	1
GGRC	French	1
GGRC	Russian	1
GGRC	Spanish	12
GGRC	Tagalog	1
GGRC	Unknown	1

GGRC	Vietnamese	1
<b>HRC</b>	<b>TOTAL</b>	<b>168</b>
HRC	English	147
HRC	Japanese	2
HRC	Spanish	19
<b>IRC</b>	<b>TOTAL</b>	<b>258</b>
IRC	English	239
IRC	American Sign Language	1
IRC	Spanish	18
<b>KRC</b>	<b>TOTAL</b>	<b>201</b>
KRC	English	151
KRC	Spanish	49
KRC	Unknown	1
<b>NBRC</b>	<b>TOTAL</b>	<b>374</b>
NBRC	English	284
NBRC	Punjabi	1
NBRC	Spanish	89
<b>NLACRC</b>	<b>TOTAL</b>	<b>252</b>
NLACRC	English	204
NLACRC	Spanish	48
<b>RCEB</b>	<b>TOTAL</b>	<b>290</b>
RCEB	English	251
RCEB	Chinese (Mandarin)	1
RCEB	Chinese (Other)	1
RCEB	Spanish	37
<b>RCOC</b>	<b>TOTAL</b>	<b>191</b>
RCOC	English	152
RCOC	Japanese	1
RCOC	Spanish	37
RCOC	Vietnamese	1
<b>RCRC</b>	<b>TOTAL</b>	<b>255</b>
RCRC	English	231
RCRC	Spanish	24
<b>SARC</b>	<b>TOTAL</b>	<b>308</b>
SARC	English	254
SARC	Chinese (Mandarin)	1
SARC	Japanese	1
SARC	Spanish	51
SARC	Vietnamese	1

<b>SCLARC</b>	<b>TOTAL</b>	<b>168</b>
SCLARC	English	113
SCLARC	American Sign Language	1
SCLARC	Spanish	53
SCLARC	Unknown	1
<b>SDRC</b>	<b>TOTAL</b>	<b>283</b>
SDRC	English	277
SDRC	Spanish	6
<b>SGPRC</b>	<b>TOTAL</b>	<b>268</b>
SGPRC	English	197
SGPRC	Chinese (Cantonese)	3
SGPRC	Chinese (Mandarin)	1
SGPRC	Korean	1
SGPRC	Spanish	66
<b>TCRC</b>	<b>TOTAL</b>	<b>197</b>
TCRC	English	182
TCRC	American Sign Language	1
TCRC	Spanish	13
TCRC	Unknown	1
<b>VMRC</b>	<b>TOTAL</b>	<b>323</b>
VMRC	English	276
VMRC	Spanish	46
VMRC	Vietnamese	1
<b>WRC</b>	<b>TOTAL</b>	<b>269</b>
WRC	English	244
WRC	Farsi	1
WRC	Japanese	1
WRC	Spanish	22
WRC	Unknown	1
<b>Report Totals</b>		<b>5,474</b>