



TURNING ADVOCACY... NTO ACTION









TURNING ADVOCACY... *INTO ACTION*

DISABILITY RIGHTS CALIFORNIA (DRC) is a nonprofit organization created in 1978 to protect the rights of people with disabilities. Our mission is to advocate, educate, investigate, and litigate to advance the rights, dignity, equal opportunities, and choices for all people with disabilities.



Taking on cutting-edge issues to protect rights, stop discrimination, and ensure access to services

We celebrated our 40th anniversary in 2018, and while proud of our many achievements, we know there is much more to accomplish. This year, we took on cutting-edge issues to protect rights, prevent abuse no matter where it occurs, continue to challenge barriers to services, and stop discrimination.

In response to new immigration policies, we investigated conditions in two of the largest detention facilities in the state and found these centers ill-equipped and unable to meet the medical and mental health needs of detainees. We also submitted comments opposing the proposed federal public charge rule that will make it more difficult for immigrants with disabilities to access needed services.

For decades, DRC challenged the use of restraint because of the risk of serious harm or death. During the 2018 legislative session, Gov. Jerry Brown signed our sponsored bill limiting the use of restraint and seclusion in schools absent an emergency. The bill also requires schools to report data about the use of seclusion and restraint. That's good news for students who have been restrained in the past and perhaps would have prevented the death of a student at a nonpublic California school at the end of the year.

We continued helping individuals access the services they need and end discrimination. Our work over the past year included assisting David Fazio in getting services from the Department of Rehabilitation so he could create a consulting company to help businesses become disability inclusive; filing a lawsuit to ensure that children with disabilities received access to the nursing services they need; and ensuring that Californians with disabilities could exercise their right to vote.

We know our work is more impactful because of our collaborations with you. We look forward to continuing to work with you to turn our advocacy into action and make a difference in the lives of people with disabilities.



C. Belenne

CATHERINE BLAKEMORE Executive Director



JENNIFER RESTLE Board President

TURNING ADVOCACY INTO ACTION... FOR PEOPLE IN FACILITIES

Protecting the rights of immigration detainees with disabilities

Sofia and her husband sought asylum in the United States due to persecution she faced in Russia. Her requests for medical care went unanswered when she experienced intense headaches. A review of

her medical records revealed that mental health staff persisted with ill-fitting treatment recommendations, which included exercising and religious coping. Sofia had limited access to outdoor recreation time and was not religious. She reported worsening mental health, including suicidal thoughts. She finally reached the point of wanting to kill herself and attempted suicide.

Sofia's is just one of the many stories DRC heard as it investigated conditions in two of the largest immigration detention facilities in California – Adelanto Detention Center, a privately operated detention facility, and the Orange County Jail. We found these immigration



Illustration by Svetlana, a detained artist

detention centers ill-equipped and unable to meet the medical and mental health needs of detainees.

DRC continues investigating juvenile hall facilities

We are working to improve treatment of youth with disabilities who are in juvenile halls. We investigated and released reports about several California juvenile halls in 2018.

DRC released a 50-page report after a six-month investigation into the treatment of youth with disabilities at Kern County juvenile facilities. DRC found abuse, neglect, and discrimination against

"Fresno County has a good special education program and adopted educational reforms that address challenges faced when a young person is released back into the community."

-TIFANEI RESSL-MOYER, DRC attorney

youth with disabilities who were disproportionately subjected to pepper spray, restraints, and solitary confinement. DRC also found that the county failed to provide appropriate and adequate special education services and mental health treatment.

Based on the report and investigation, DRC and Disability Rights Advocates filed a lawsuit on behalf of three youth, alleging violations of various laws, including the Americans with Disabilities Act.

In response, the county and the superintendent of schools agreed to bring in several independent experts who assessed the county system and made powerful findings regarding the existing problems.

"As we begin settlement discussions, we are hopeful that the county

Continued



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and the superintendent will agree to follow the experts' recommendations for reform and create significant and lasting change for detained youth in Kern County," said Carly Munson, DRC litigation counsel.

A report on Fresno County Juvenile Justice Campus (JJC) recommends JJC officials adopt alternatives to using pepper spray and provide disability-related accommodations for incarcerated youth.

"Fresno County has a good special education program and adopted educational reforms that address challenges faced when a young person is released back into the community," said Tifanei Ressl-Moyer, DRC attorney and lead author of the report. "But the system's leadership must take the additional steps to protect youth with disabilities from discrimination and custodial practices that place them at risk of harm."

In response to the recommendations, county officials are considering a database that identifies and monitors the needs of youth with disabilities.



TURNING ADVOCACY INTO ACTION ... FOR VOTERS WITH DISABILITIES

Civil rights groups sue secretary of state over voting rights violations

California Secretary of State Alex Padilla designated several statefunded programs providing services to people with disabilities as Voter Registration Agencies (VRAs). This was in response to receiving a demand letter from DRC and the American Civil Liberties Union (ACLU) Foundation of Northern California.

VRAs are public assistance offices and state-funded programs that primarily provide services to people with disabilities. They must offer voter registration to applicants and clients at all of their offices.

DRC and the ACLU demanded increased access to voter registration services for low-income Californians and those with disabilities.

"Disability service programs that serve as voter registration agencies are crucial access points to our democracy for people who are blind, Deaf, or have other disabilities," said Paul Spencer, DRC voting rights attorney.

Because of the letter, Padilla agreed to designate disabled student programs and services at community colleges, county In-Home Supportive Services offices and Department of Social Services Office of Services to the Blind as VRAs since they primarily serve people with disabilities.

We filed a lawsuit in July 2018 against the secretary of state because he did not designate the remaining five agencies, such as the Area Agencies on Aging and Local Education Agencies' special education programs, that we requested in our demand letter. The lawsuit is ongoing.

TURNING ADVOCACY INTO ACTION... FOR INDIVIDUAL RIGHTS

Woman advocates for emotional support animal in her new apartment

Melissa was surprised to learn emotional support animals were not allowed in her new housing complex. She called DRC to find out her rights so she could advocate for herself. Suzi Bernais, short-term assistance advocate, explained her rights under federal and state law to have an emotional support animal. Afterward, Melissa requested a reasonable accommodation from her property owner. When the landlord did not grant her request, Melissa used what she learned from DRC to explain that emotional support animals are allowed even if the landlord has a no pets policy.

"Because DRC helped me, I was able to explain my rights to the landlord," Melissa said.

She now has her emotional support animal, Penny, with her in her housing complex.

With the help of DRC, Melissa is able to live with her emotional support animal in her housing complex.

Penny (pictured at right) is an 8-and-a-half-year-old Labradoodle.



Patient finally feels heard by hospital staff

Barry has been a patient at a state hospital since 2012. He uses a wheelchair for mobility and points to letters, numbers, and

common phrases on a laminated piece of paper to communicate. The hospital considered Barry dangerous and wanted to medicate him involuntarily. Although he uses a wheelchair, staff claimed he ran down a hallway and pushed a

Barry was happy with the outcome, indicating that for the first time he could communicate with his doctor and other staff.

patient in a wheelchair into a wall. The hospital also said he tried to bite staff members. To prepare for the hearing, the client wrote a statement describing how it was impossible for him to run down a hallway because he uses a wheelchair. He also wrote he has Tourette syndrome. An advocate from DRC's California Office of Patients' Rights explained that doctors and staff misinterpreted behavior related to Tourette's as an attempt to bite them. The hearing panel decided the client was not dangerous and should have a right to make his own treatment decisions and not receive involuntary medication. Barry was happy with the outcome, indicating that for the first time he could communicate with his doctor and other staff.

TURNING ADVOCACY INTO ACTION... FOR CHILDREN AND YOUTH

Class action settlement will improve the lives of children needing in-home nursing care



Seven-year-old I.N. lives with her adoptive family. She has complicated, often life-threatening medical conditions that require in-home nursing. However, I.N. is receiving fewer nursing hours than her doctor prescribed and the Department of Health Care Services (DHCS) approved. Her family is barely staying afloat. Her mother believes the state should do more to help.

"I.N. is a happy, headstrong, joyous little

girl. She is not the problem. The problem is the state's failure to provide our little girl with the services she needs," I.N.'s mother said.

To fix this problem, DRC filed a class action suit against DHCS and its director, Jennifer Kent, for failure to take steps to arrange for the in-home nursing services I.N. and others like her need to live safely with their families. After the judge rejected DHCS' efforts to dismiss the case, the parties agreed to settlement talks, which culminated in a settlement agreement that will ease the enormous strain faced by families who struggle to secure critical nursing care. The agreement requires DHCS to work with contracted case management agencies to arrange for approved in-home nursing services for children who need them. DHCS will also monitor the case management services delivered by these agencies and establish an email address for families to seek help directly from DHCS.

"This settlement will help a lot of children obtain the nursing care all parties agree are medically necessary," said William Leiner, lead counsel with DRC.

The parties will ask the court to approve a plan to notify impacted families about the settlement agreement. The court will then decide whether to approve the agreement. The hearing on final approval is expected in spring or summer of 2019.

Governor signs DRC bill restricting restraint and seclusion in schools



Gov. Jerry Brown signed a DRC-sponsored bill limiting the use of restraint and seclusion in schools. The bill (AB 2657), authored by Assembly member Dr. Shirley Weber, grants students the right to be free from the use of seclusion and behavioral restraints of any form imposed for coercion, disci-

pline, convenience, or retaliation by staff.

Bonnie Candell is mother to a son who has autism. When he was 9 years old, he was restrained 92 times over 11 months to control his behavior at school. "Ending prone restraint as a behavior management or discipline method is the least we can do for children who need compassion and well-thought-out positive behavior supports," said Candell.

TURNING ADVOCACY INTO ACTION... FOR EMPLOYMENT

DRC client helps businesses include people with disabilities

David Fazio's warmth and tenacity propelled him forward after sustaining a brain injury at 13. He later had a stroke and had to learn to walk and talk all over again.



David Fazio is pictured with his wife, Lucero Macedo.

David got an idea to start a company called Helix Opportunity. It would provide development and consulting services to help businesses become disability inclusive. The Department of Rehabilitation (DOR) turned down David when he asked for help making his business plan a reality. He contacted DRC after trying to get assistance from DOR for nearly a decade. Sarah Isaacs, associate managing attorney, negotiated with DOR to obtain extensive start-up costs, including computer equipment, office essentials, training, and assistive technology.

"Sarah helped me feel empowered to work with DOR to make sure my voice was heard and my needs were met," David said.

He is fulfilling his dream of starting a business. DRC's board of directors honored David with a client recognition award.

Mason gets to keep his job

Mason loves his job in food service at a popular restaurant. One day, Mason's manager put him on leave without a return date.

Mason was the only employee put on leave and the only employee with a disability. Mason thought he was per-

"Employees with disabilities have unique talents they can bring to the labor force." —SANDY FARAH, DRC clients' rights advocate

forming well because he was never reprimanded at work. Clients' Rights Advocates Sandy Farah and Vanessa Juarez worked with Mason and his job coach to protect his rights.

"Employees with disabilities have unique talents they can bring to the labor force but often get overlooked," Farah said. "Our advocacy can help employers recognize that talent and help our clients maintain their employment."

Farah and Juarez prepared Mason's job coach for a meeting with his manager, helped establish clear objectives for Mason, and reviewed potential reasonable accommodations for his employment. As a result, Mason returned to work. He, his job coach, and his manager created a job description and goals for him.



TURNING ADVOCACY INTO ACTION... TO HELP PEOPLE LIVE IN THE COMMUNITY

Federal judge orders city of San Diego to stop ticketing homeless people living in vehicles

A federal judge issued a preliminary injunction in August 2018 halting all ticketing and enforcement of a San Diego ordinance affecting homeless people, many with disabilities, who use their RVs or other vehicles as shelter.

DRC's class action lawsuit, *Bloom et al. vs. City of San Diego*, seeks to end the ticketing and impoundment of vehicles belonging to homeless people.

The court ruled San Diego's Vehicle Habitation Ordinance does not clearly state what is required to violate the ordinance. The court also



found the city arbitrarily enforced the ordinance against homeless people.

"This is an important victory for many hundreds of people in San Diego who have been forced into homelessness due to the city's rising rents and whose only shelter is their vehicle," said Ann Menasche, DRC senior attorney and one of the attorneys on the case. The San Diego City Council voted to repeal the ordinance in February 2019.

DRC advocacy helps woman stay in her home

Community living can be at risk when a misunderstanding occurs. Luckily, DRC can get involved and straighten out the confusion – and in the case of Ofelia Nunez, keep her from moving into a nursing home. Ofelia lived comfortably in her home with a service provider for 10 years. She con-

sidered the two of them as family. The state's Community Care Licensing (CCL) decided she should move to a nursing home, stating the provider was operating an unlicensed facility and Ofelia required more care.

Her family contacted Ibrahim "Bebo" Saab, one of DRC's clients' rights advocates. He worked closely with the regional center to explain to CCL that the Lanterman Act allows Ofelia to receive supported living services in her own home even if she has a significant disability or needs help



(L to R) Ophilia Crawford, Ofelia's sister; Rebecca Auten, niece; Bebo Saab, clients' rights advocate; and Deanna Crawford, Ofelia's niece

taking medications. CCL listened, realized it was wrong, and allowed Ofelia to stay in her home. "I enjoyed working with Ofelia," said Saab. "She was very clear about where she wanted to live and considered her care providers to be extended family."

DRC honored her and her family with a client recognition award. Ofelia passed away in 2018. Her family proudly accepted the award at DRC's September board meeting. "Bebo was a lifesaver to my aunt," said niece Deanna Crawford. "We were so happy she could stay where she wanted to live."



DRC reaches out to Deaf Latinx

DRC's Multicultural Affairs Unit hosted a Symposium for the Latinx Deaf Community in Los Angeles. DRC collaborated with California Manos del Corazón and Deaf Latinos y Familias to spread the word about the event. This conference for Deaf Latinx offered multiple trainings and resources by DRC staff in Spanish and American Sign Language. For example, Multicultural Affairs Advocate Callie Frye provided a training on the Americans with Disabilities Act in ASL. Frye and Client Assistance Advocate Mary Rios, conducted a training on clients' rights related to Department of Rehabilitation services. The event featured Tactile, Pro-tactile certified Deaf interpreters, and 10 trilingual interpreters fluent in ASL, English and Spanish to ensure the conference was accessible to everyone.



DRC staff Tho Vinh Banh, Leilani Pfeifer, Callie Frye and Christian Abasto joined by vendors from SoCal Gas, GLAAD, the California Department of Rehabilitation, the Career Transition Assistance Program, the Coalition for Humane Immigrant Rights of Los Angeles, and California State University, Northridge

CELEBRATING 40 YEARS

OF ADVANCING AN INCLUSIVE & BARRIER-FREE CALIFORNIA

DRC celebrates its 40th anniversary, honoring those who protect disability rights

DRC has passionately advocated for the rights of Californians with disabilities since 1978. We recognized this accomplishment by featuring online the stories of individuals and groups DRC has helped over the years.

We ended our yearlong 40th anniversary celebration by honoring individuals and organizations whose work has helped DRC protect and advance disability rights.

Guests gathered at California's state capitol to celebrate DRC's many accomplishments and to honor individuals who were critical to our success.



Former Sen. Dr. Bill Emmerson accepts the Impact Award for his work on SB 468. He's joined by DRC Executive Director Catherine Blakemore; DRC board members Judy Mark and David Oster; and other advocates for SB 468.

Former Sen. Dr. Bill Emmerson and Assemblymember Dr. Shirley Weber received Impact Awards. Emmerson was recognized for authoring SB 468, which created California's self-determination law. DRC Executive Director Catherine Blakemore, DRC board members Judy Mark and David Oster,

Continued

Connie and Dr. Harvey Lapin, April Lopez, Marni and Dr. Mike Clark, and Allen Erenbaum supported the passage of SB 468.

Weber was honored for authoring AB 2657, which limits the use of restraint and seclusion in California schools. Bonnie Candell, Laura Miller, Ken Berrick, Dr. Edward Miguel and Dr. Melaura Tomaino helped secure the passage of AB 2657. The bill became law Jan. 1, 2019.

DRC honored former board President Allison Brightman with its Leadership Award for her commitment to equal opportunity for Californians with disabilities.

Legislative Achievement Awards were given to Sen. Jim Beall and Assemblymember Dr. Joaquin Arambula for protecting the basic human rights of people with disabilities.

Law firms Cooley and Morgan Lewis received Pro Bono Partner Awards for helping DRC obtain justice and systemic changes for our clients.

The Access Award went to Digital Deployment for redesigning DRC's website with the highest levels of accessibility.

DRC board and public members: David Oster; Ralph Black and his wife, Catherine Campisi; and Samuel Woolf and Hector Ramirez



THANK YOU to our 40th Anniversary Donors

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IN FISCAL YEAR 2018, DRC STAFF OBTAINED

\$10 million

FOR CLIENTS.

our staff served 26,000+ individuals and...

OUR STAFF DEVELOPED, UPDATED, OR REVISED

53 PUBLICATIONS (38 TRANSLATED INTO AT LEAST ONE

OTHER LANGUAGE).



DISABILITY RIGHTS CALIFORNIA



DRC STAFF CONDUCTED

1,771 OUTREACHES & TRAININGS, IMPACTING

51,000+

PEOPLE.



2018 AT A GLANCE

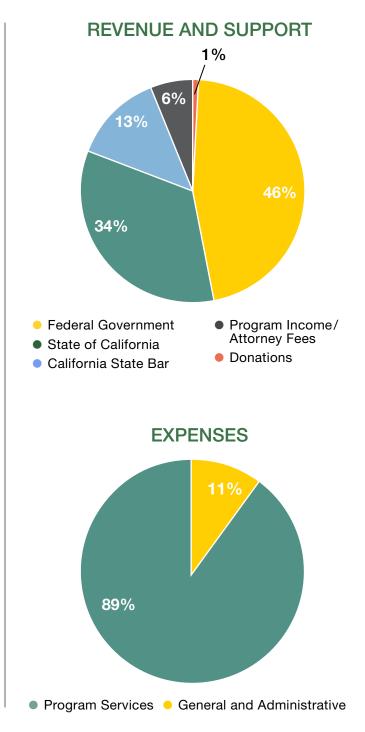
DISABILITY RIGHTS CALIFORNIA STATEMENT OF ACTIVITIES

Fiscal Year Ended Sept. 30, 2018

REVENUE AND SUPPORT

Federal Government	\$12,335,450
State of California	9,021,014
California State Bar	3,443,244
Program Income/ Attorney Fees	1,560,357
Miscellaneous Income and Interest Income	212,446
Donations	43,122
TOTAL REVENUE	\$26,615,633
EXPENSES	
Program Services	\$23,267,287
General and Administrative	2,774,487

TOTAL EXPENSES\$26,041,774CHANGE IN NET ASSETS\$573,859



DISABILITY RIGHTS CALIFORNIA 2018 BOARD MEMBERS



DRC Board Members, front row (L to R): Deaka McClain, Jennifer Restle, Yolanda Vargas; second row (L to R): Ralph Black, Elizabeth Gomez, Sandra Smith, Pamela Romano, Richard Krzyzanowski; third row (L to R): David Oster, James Janz, Scott Keller, Jeffrey Thom; fourth row (L to R): Hector Ramirez, Charles Ehrlich; not pictured: Lorraine Casto, Donna Duarte



Please donate to help DRC advocate for equality, dignity, independence, and freedom.

Disability Rights California, 1831 K St., Sacramento, CA 95811-4114

Or, donate via credit/debit card by calling **800.776.5746** or online at www.disabilityrightsca.org/who-we-are/donate.

Disability Rights California is funded by a variety of sources. For a complete list of funders, go to www.disabilityrightsca.org/pod/list-of-funding-grants-and-contracts.





www.disabilityrightsca.org

Short-term Assistance Line: 800-776-5746

An accessible version of this report can be found at www.disabilityrightsca.org/2018-annual-report