



**COUNTY OF ORANGE
HEALTH CARE AGENCY**

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PATIENTS' RIGHTS ADVOCACY SERVICES**

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Date:
CEO
One of OC Psychiatric Hospitals
Address

Dear CEO

I would like to bring to your attention the outstanding performance of many of your professional employees on the Psychiatric Units, as identified by the Patients' Rights Advocate assigned to your facility.

In our attempts to meet personally with mental health inpatients and the staff treating them, we are also attempting to recognize and praise the staff that clearly exemplifies providing treatment with respect and dignity to every patient. When we spot these shining examples, we are giving them a small card that acknowledges their specific efforts, thanking them for supporting Patients' Rights.

Often on Psychiatric Units, staff face challenges each day in order to provide caring, respectful and high quality services. As part of our advocacy for mental health patients, we want to acknowledge examples of outstanding service. These are the staff incorporating respect and dignity for all patients in their daily work.

We would like to bring to your attention the following hospital staff:

John Doe, RN
Jane Doe, MFT
Walter Doe, MSW
Sally Doe, Unit Clerk
Max Doe, MHW

Ralph Green is the Advocate assigned to your hospital. He is there every Tuesday and Thursday mornings and visits every Psychiatric unit each week. These are the staff members he would like to bring to your attention from his observations of their outstanding work.

If you have any questions, I would be delighted to answer them; you can reach me at 714 834-5647.

Sincerely,

Barbara Rocha, LCSW, SC II
Patients' Rights Coordinator
Patients' Rights Advocacy Services

Cc: Medical Director Psychiatric Services of this hospital
Director of Nursing of this hospital
Any other direct line supervisor
Alan Edwards, Medical Director, HCA/BHS
Linda Esser, LCSW, HCA/Inpatient Services
Patients' Rights Advocate assigned to the hospital