



DRC advances the rights of Californians with disabilities.

We help people with disabilities understand their rights, become self-advocates, and provide legal representation in disability related cases.



## How to Contact Your CAP Advocate

You can reach your CAP advocate by calling DRC's toll-free number:  
1-800-776-5746  
or  
1-800-719-5798 TTY

DRC also has information about your rights and services on its website:  
[www.disabilityrightsca.org](http://www.disabilityrightsca.org)

Your CAP Advocate's Name and Address:

# CAP

## Client Assistance Program

## How the Client Assistance Program Can Help You



## **How Your CAP Advocate Can Help You**

A CAP advocate can help you:

- Understand if you are eligible for DOR services.
- Develop an appropriate Individualized Plan for Employment (IPE).
- Understand information about the services you can receive from the Department of Rehabilitation.
- Advocate to get appropriate services.
- Pursue self-employment.



## **The Client Assistance Program (CAP)**

Disability Rights California provides CAP services statewide. Our CAP services are provided through a contract with the California Department of Rehabilitation.

CAP advocates provide information, advice and advocacy to help people with disabilities get rehabilitation services, training, education and a job. CAP advocates help protect the rights of people who receive or need services from DOR.

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### **Who can get CAP services?**

People with a disability who receive or need services through the Department of Rehabilitation.

Anyone who needs information about Department of Rehabilitation services and benefits.

## **Your Rights**

- Have a decision about your eligibility for DOR services within 60 days.
- Participate in assessments and development of your Individualized Plan for Employment (IPE).
- Receive a written copy of your IPE and all decisions.
- Review your IPE once a year.
- Appeal a decision if you disagree and have your services continue during the appeal.

### **Your Responsibilities**

- Communicate with your vocational rehabilitation counselor (VRC).
- Keep copies of your DOR records.
- Tell your counselor about changes that affect your DOR services or goals.
- Ask questions if you do not understand.