

California Office Patients' Rights (COPR)

Patients' Rights Advocacy Directory

COPR Web page: www.disabilityrightsca.org/about/OPR.htm

COPR Info Request E-mail: COPR@disabilityrightsca.org

SPRING 2012

ANY TIME YOU HAVE additions, deletions, and/or corrections to this list, PLEASE E-MAIL GRISELDA ALVAREZ at Griselda.Alvarez@disabilityrightsca.org OR Fax to (916) 504-5811 OR call at (916) 504-5995

San Diego County (outpatient long term care) (CCHEA)	20
San Francisco County	21
San Joaquin County	21
San Luis Obispo County	21
San Mateo County	22
Santa Barbara County	22
Santa Clara County	22
Santa Cruz County	23
Shasta County	23
Sierra County	23
Siskiyou County	23
Solano County	24
Sonoma County	24
Stanislaus County	24
Sutter & Yuba Counties	25
Tehama County	25
Trinity County	25
Tulare County	25
Tuolumne County	26
Ventura County	26
Yolo County	26
Yuba and Sutter Counties	27
Other Advocacy Programs	28
Disability Rights California Offices	29-30
Other Agencies	31-32
Professional Licensing Boards/Registered Nurses	33
How to Order DMH LPS and LPS Posters Info	34
Title 9 § 864 Complaint Procedures – County Residents	35

To order DMH **LPS** handbooks and **LPS** Posters, please contact:

Department of Mental Health
Office of Human Rights
 1600 9th Street, Room 432
 Sacramento, CA 95814
 Telephone: (916) 654-2327
 Fax: (916) 653-7212

SPRING 2012

With each request, please specify **LPS POSTERS OR HANDBOOKS**, include your name, title, organization making the request, number of posters or books, language (for posters), and mailing

METROPOLITAN STATE HOSPITAL

Warren Rogers, Patients' Rights Advocate
Maria Garcia, Patients' Rights Advocate Assistant
11401 S. Bloomfield Avenue
Norwalk, CA 90650
PHN: (562) 651-2225 (MAIN)
PHN: (888) 736-2225 – Patient Line
PHN: (562) 651-3257 (PRA)
FAX: (562) 868-0933

EMAIL:
Warren.Rogers@disabilityrightsca.org
Maria.Garcia@disabilityrightsca.org

METROPOLITAN STATE HOSPITAL
Sharon Smith-Nevins, Executive Director
PHN: (562) 863-701
FAX (562) 929-3131

NAPA STATE HOSPITAL

Kelli Hagstrom – PRA I
Michelle Philpot, Assistant Patients' Rights Advocate
2100 Napa-Vallejo Highway
Napa, CA 94558
PHN: (707) 255-2680 (MAIN)
Patient Line: 1-866-438-1125
PHN: (707) 255-2470 (PRA)
FAX: (707) 255-2033

EMAIL:
Kelli.Hagstrom@disabilityrightsca.org
Michelle.Philpot@disabilityrightsca.org

NAPA STATE HOSPITAL
Dolly Matteucci, Executive Director
PHN: (707) 253-5000
FAX: (707) 253-5411

PATTON STATE HOSPITAL

Priscilla Torres, Assistant PRA
Paula McCord-Watier, Supervising Specialist Advocate
3102 E. Highland Avenue
Patton, CA 92369
PHN: (909) 425-6097 (MAIN)
PHN: (909) 425-6098 (Patient Line)
PHN: (909) 425-6099 (PRA)
PHN: (909) 425-6090 (SAS)
FAX: (909) 425-7951

EMAIL
Priscilla.Torres@disabilityrightsca.org
Paula.McCord-Watier@disabilityrightsca.org

PATTON STATE HOSPITAL
Carlos Luna, Executive Director
PHN: (909) 425-7000
FAX: (909) 425-6169

Berkeley City

Francesca Tenenbaum, Director

Patients' Rights Advocates:

Pamela Brown, Robert Farrow, Jennifer Irwin,
Kausha King, Tawanna Lee, Erica Newman,
Patrick Newman, Gwen Sharpless

Patients' Rights Advocacy Coordinator:

Hazel King

Patients' Rights Advocacy Program

1801 Adeline Street, Room 210
Oakland, CA 94607

PHN: (510) 835-2505 **

Toll Free 800-734-2504 (LOCAL ONLY)

FAX: (510) 835-1062

EMAIL: alacopra@hotmail.com

MENTAL HEALTH DEPARTMENT

Harvey Tureck, Mental Health Director

Berkeley City Mental Health

1947 Center Street, 3rd Floor

Berkeley, CA 94704

(510) 981-5270; Fax (510) 981-5235

County Crisis Intervention (24 hours)

(510) 849-2212

Butte County

Karen Vasquez, Patients' Rights Advocate

Butte County Dept. Behavioral Health

500 Cohasset Road, Suite 25

Chico, CA 95926-2218

PHN: (530) 343-1731

Toll Free 1-800-497-1445

FAX: (530) 879-3932

EMAIL: KVasquez@buttecounty.net

MENTAL HEALTH DEPARTMENT

Ann Robin, MFT, Director

Butte County Mental Health Dept.

107 Parmac Road, Suite 2

Chico, Ca 95926

PHN (530) 891-2850; FAX (530) 895-6549

County Crisis Intervention (24 hours) (530) 891-2810 or

Toll Free (800) 334-6622

Calaveras

Susan Armstrong, Patients' Rights Advocate

Calaveras County Mental Health Dept.

Government Center, Dept. 52

891 Mountain Ranch Road

San Andreas, CA 95249

PHN: (209) 754-6768

FAX: (209) 754-6534

EMAIL: mstrng_ssn@yahoo.com

MENTAL HEALTH DEPARTMENT

Rita T. Downs, M.Ed., MPA, Mental Health Director

Calaveras County Mental Health Dept.

Government Center, Dept. 127

891 Mountain Ranch Road

San Andreas, CA 95249

PHN: (209) 754-6525; Fax (209) 754-6597

County Crisis Intervention (24 Hours)

(209) 754-3239 or toll free 800-499-3030

El Dorado County

Prestine Skinner, Patients Rights Advocate
El Dorado County Mental Health
P.O. Box 1901
Diamond Springs, CA 95619-1901
PHN: (530) 621-6183
FAX: (530) 622-3278
EMAIL: pskinner@co.el-dorado.ca.us

COUNTY MENTAL HEALTH DEPARTMENT
Neda West, Director
El Dorado County Mental Health
670 Placerville Drive, Suite 1B
Placerville, CA 95667-3920
PHN: (530) 621-6290 Fax: (530) 626-4713

County Crisis Intervention (24-hours)
(530) 622-3345 – SLT Crisis (530) 544-2219

Fresno County

Supervising PRA: Stan Lum
Patients' Rights Advocates:
Gloria Hernandez, Jim Guild
Alliant University
5130 E. Clinton Way
Fresno, CA 93727-2014
PHN: (559) 253-2238
FAX: (559) 253-2216
EMAIL: slum@alliant.edu
jguild@alliant.edu
ghernandez@alliant.edu

COUNTY MENTAL HEALTH DEPARTMENT
Donna Taylor, RN, Mental Health Director
4441 E. Kings Canyon Road
Fresno, CA 93702
PHN: (559) 600-9190; Fax: (559) 600-7674

Crisis Intervention Line (24-hours)
(559) 453-4085 or Toll Free 800-654-3937

Glenn County

Carolyn Ceccon
240 N. Villa Avenue
Willows, CA 95988
PHN: (530) 934-6588
FAX: (530) 934-6463
EMAIL: carolyncecon@glenncountyhealth.net

COUNTY MENTAL HEALTH DEPARTMENT
Scott Gruendl, Agency Director
Glenn County Mental Health
242 N. Villa
Willows, CA 95988
Phone: (530) 934-6582
Fax: (530) 934-6592

County Crisis Intervention (24-hours)
Toll Free (800) 507-3530

Kings County

Pamela A. Fellows, BS/UCAF-EES
Recovery Support Coordinator III
Kings County Behavioral Health
450 Kings County Drive, Suite 104
Hanford, CA 93230
PHN: (559) 582-3211, ext. 2436
FAX: (559) 589-6928
Toll Free Number 866-701-5664
EMAIL: Pamela.Fellows@co.kings.ca.us

COUNTY MENTAL HEALTH DEPARTMENT
Mary Anne Ford Sherman, Mental Health Director
Kings County Behavioral Health Administration
450 Kings County Drive, Suite 104
Hanford, CA 93230
PHN: (559) 582-3211, ext. 2372;
Fax: (559) 589-6916

County Crisis Intervention (24-hours)
(559) 582-4484 or Toll Free 800-655-2553

Lake County

Lillian Bond, Patients' Rights Advocate
Lake County Mental Health
991 Parallel Drive
Lakeport, CA 95453
PHN: (707) 263-1507
Toll Free Client Line 1-888-334-3390
EMAIL: tallylilysnow@sbcglobal.net

COUNTY MENTAL HEALTH DEPARTMENT
Kristy Kelly, MFT, Mental Health Director
Lake County Mental Health Department
991 Parallel Drive
Lakeport, CA 95453
PHN: (707) 263-4338; Fax: (707) 263-7722 or
(707) 263-1507

County Crisis Intervention (24-hours)
Toll Free (800) 900-2075

Lassen County

Jackie Musick, Patient's Rights Advocate
Lassen County Mental Health
545 Hospital Lane
Susanville, CA 96130-4302
PHN: (530) 251-8322
FAX: (530) 251-8070
EMAIL: jmusick@co.Lassen.ca.us

COUNTY MENTAL HEALTH DEPARTMENT
Ken Crandall, ASW, Director
Mental Health Division
555 Hospital Lane, Susanville, CA 96130
PHN: (530) 251-8108; Fax: (530) 251-8394

County Crisis Intervention (24-hours):
Toll Free (888) 530-8688

Madera County

Carol Powroznik, Patients' Rights Advocate
117 N. "R" Street
Madera, CA 93637
PHN: (559) 675-7926, ext 223
Toll Free 1-888-275-9779
FAX: (559) 661-2818
EMAIL: cpowroznik@madera-county.com

County Mental Health Department
Janice Melton, LCSW, Mental Health Director
Madera Behavioral Health Services
P.O. Box 1288
Madera, CA 93638-1288
PHN: (559) 675-7926; Fax: (559) 675-4999

County Crisis Intervention (24-hours)
(559) 673-3508 or toll free (888) 275-9779

Marin County

Bill Rehfield, Patients' Rights Advocate
Community Action Marin
1108 Tamalpais Avenue
San Rafael, CA 94901
PHN: (415) 456-7693; FAX: (415) 721-0144
EMAIL: brehfield@camarin.org

COUNTY MENTAL HEALTH DEPARTMENT
Bruce Gurganus, MFT, Mental Health Director
Marin County Community Mental Health Services
20 N. San Pedro, Suite 2028
San Rafael, CA 94903
Phn: (415) 499-6769; Fax: (415) 499-3791

County Crisis Intervention (24-hours)
(415) 499-6666

Mariposa County

Anita Petrich, Patients' Rights Advocate
5185 Tip Top Road
Mariposa, CA 95338
PHN: (209) 662-4196
FAX: (209) 966-4786
EMAIL: apetrich@sti.net

COUNTY MENTAL HEALTH DEPARTMENT
James A. Rydingsword, Mental Health Director
Mariposa County Mental Health
P.O. Box 99
Mariposa, CA 95338
PHN: (209) 966-2000; Fax: (209) 966-8251

County Crisis Intervention (24-hours)
(209) 966-7000 or toll (888) 974-3574

Mendocino County

Laurel Bleess, Patients' Rights Advocate
Mendocino County Mental Health
860 North Bush Street
Ukiah, CA 95482-3998
PHN: (707) 463-4614
FAX: (707) 463-5443
EMAIL: Bleessl@co.mendocino.ca.us

COUNTY MENTAL HEALTH DEPARTMENT
Tom Pinizotto, Director
Mendocino County Mental Health
860 North Bush
Ukiah, CA 95482
PHN: (707) 463-5481; Fax: (707) 463-4043

County Crisis Intervention (24-hours) (707) 463-4396 or
Toll free (800) 555-5906

Monterey County

David Vandenberg, Patients' Rights Advocate
Monterey County Health Department
1270 Natividad Road, Rm. 143
Salinas, CA 93906
PHN: (831) 755-4518
Toll Free 866-908-4375
FAX: (831) 769-8639
EMAIL: vandenbergd@co.monterey.ca.us

COUNTY MENTAL HEALTH DEPARTMENT
Wayne Clark, PhD., Behavioral Health Director
Monterey County Mental Health Services
1270 Natividad Road
Salinas, CA 93906-3198
PHN: (831) 755-4510; Fax: (831) 424-9808

Crisis Intervention (24-hours) (831) 755-4111 Page
"Crisis Team"

Napa County

Brenda Crawford, Executive Director
Janet Marshall Wilson, Program Director
Patients' Rights Advocates: Mary Kashani
Mental Health Consumer Concerns
2975 Treat Blvd., Bldg., C
Concord, CA 94518
PHN: (925) 521-1230
FAX: (925) 521-1235
EMAIL: bcrawford@mhccnet.org
jmwilson@mhccnet.org
MaryKashani@comcast.net

COUNTY MENTAL HEALTH DEPARTMENT
Jaye Vanderhurst, Mental Health Director
Napa County Mental Health & Human Services Agency
2261 Elm Street
Napa, CA 94559-3721
PHN: (707) 253-4279; Fax: (707) 253-6172

County Crisis Intervention (24-hours)
(707) 253-4711 or Toll Free 800-648-8650

Nevada County

Bill Ryan-Connelly, Patients' Rights Advocate
Nevada County Behavioral Health
500 Crown Point Circle, Ste 120
Grass Valley, CA 95945
PHN: (530) 470-2722
FAX: (530) 470-2459
E-MAIL: william.ryan-connelly@co.nevada.ca.us

COUNTY MENTAL HEALTH DEPARTMENT
Michael Heggarty, MFT, Mental Health Director
Nevada County Mental Health
500 Crown Point Circle, Ste 120
Grass Valley, CA 95945
PHN: (530) 265-1437; FAX (530) 271-0257

County Crisis Intervention (24Hours)
(530) 265-5811

Riverside County

Chief Patients' Rights Office: Mary Stetkevich
Patients' Rights Advocates: Lindsey Gage,
Susan Gomez, Ann Marie Lo Guinmapang,
Veronica Menchaca, Ann Venegas
Office Assistant: Eunice Wright
**Department of Mental Health Patients' Rights
Program**

P.O. Box 7549 (mailing address)
Riverside, CA 92513-7549

PHN: (951) 358-4600**

TOLL FREE: (800) 350-0519

FAX: (951) 358-4581

EMAIL: LMGage@rcmhd.org

SGomez@rcmhd.org

EEGonzalez@rcmhd.org

AMLo@rcmhd.org

VAMenchaca@rcmhd.org

MPStetkevich@rcmhd.org

AEVenegas@rcmhd.org

COUNTY MENTAL HEALTH DEPARTMENT
Jerry A. Wengerd, Mental Health Director
Riverside County Mental Health
P.O. Box 7549
4095 County Circle Drive
Riverside, CA 92503-7549
PHN: (951) 358-4501; FAX: (951) 358-4513

County Crisis Intervention (24 hours)
Toll Free (800) 706-7500

Sacramento & Yolo

Meghan Stanton, Executive Director
Karen Cameron, Program Director
Patients' Rights Advocates: Marsha Ballard,
George Galas, Lisa Long, Rae Mierke, Angela
Woodberry

Office of Patients' Rights

1555 Park River Drive, Suite 213

Sacramento, CA 95815

PHN: (916) 333-3800; FAX (916) 550-1777

Yolo County Only: 1-877-965-6772

EMAIL: mstanton@consumersselfhelp.org

kcameron@consumersselfhelp.org

mballard@consumersselfhelp.org

ggalas@consumersselfhelp.org

llong@consumersselfhelp.org

rmierke@consumersselfhelp.org

awoodberry@consumersselfhelp.org

COUNTY MENTAL HEALTH DEPARTMENT
Mary Ann Bennett, Director
Mental Health Services
Sacramento County Health & Human Services
Department
7001 – A East Parkway, Suite 400
Sacramento, CA 95823
PHN: (916) 875-2002 Fax: (916) 875-1283
County Crisis Intervention (24 hours) (916) 732-3637 or
Toll Free (888) 881-4881

Yolo County Mental Health Department

Kim Suderman, Director

137 N. Cottonwood Street, Suite 2500

Woodland, CA 95695

(530) 666-8516

County Crisis Number: (888) 965-6647

San Diego County (outpatient long term care)

Gregory Knoll, Executive Director
Paula Barron, Physical Health Program Manager
Carol Neidenberg, Program Manager
Vicky Betancourt, Administrative Assistant

Senior Health Attorney: Jack Dailey, Staff Attorney's: Dara Heffler, Ramisi Sukumu

Consumer Advocates: Norma Adame, Meli Llamas, Kim May, Ana Miranda, MaryJo O'Brien, Maria Regan, Dannette Ruiz, Outreach Coordinator, Ana Lozano

Medicare Part D & IHAP Project: Project Specialist, Kristi Evans, Consumer Advocates: Miriam Cuperman, Michelle Kohler, Gissela Topete, Admin Clerk: Vanessa Sanchez

Scripps (Medical-Legal Partnership) Project: Project Specialist, Haydee Quintanilla & Consumer Advocate: Yessica Sandoval

Kaiser (Homebound Senior Outreach Project): Jessica Roadman

Consumer Center for Health Education & Advocacy

1764 San Diego Avenue, Suite 200
San Diego, CA 92110

Toll Free 1-877-734-3258

FAX: (619) 471-2782

EMAIL Addresses:

Norma Adame NormaA@cchea.org
Paula Barron-Ruiz PaulaB@cchea.org
Vicky Betancourt VickyB@cchea.org
Miriam Cuperman MiriamC@cchea.org
Jack Dailey Jackd@cchea.org
Kristi Evans KristiE@cchea.org
Dara Heffler DaraH@cchea.org
Gregory Knoll GregoryK@cchea.org
Michelle Kohler MichelleK@cchea.org
Meli Llamas MeliL@cchea.org
Ana Lozano AnaL@cchea.org
Kim May KimM@cchea.org
Ana Miranda AnaM@cchea.org
Carol Neidenberg CarolN@cchea.org
Mary Jo O'Brien MaryO@cchea.org
Haydee Quintanilla Haydeeq@cchea.org
Maria Regan MariaR@cchea.org
Jessica Roadman JessicaR@cchea.org
Dannette Ruiz DannetteR@cchea.org
Vanessa Sanchez VanessaS@cchea.org
Yessica Sandoval YessicaS@cchea.org
Ramisi Sukumu RamisiS@cchea.org
Gissela Topete GisselaT@cchea.org

COUNTY MENTAL HEALTH DEPARTMENT

Jennifer Schaffer, Ph.D., Director
San Diego Co. Behavioral Health Division
3255 Camino Del Rio South
Phone: (619) 563-2711; FAX: (619) 584-5081

County Crisis Intervention (24 hours)
Toll Free (800) 479-3339

San Mateo County

Francesca Tenenbaum, Director
Patients' Rights Advocates: Cary Chung, ,
Marshall Gonzalo, Walter Servius
San Mateo County Office of Patients' Rights
900 Veterans Blvd., #330
Redwood City, CA 94063-1741
PHN: (650) 341-1889
****Toll Free 800-497-1889**;**
FAX: (650) 341-7876
EMAIL: smateopra@hotmail.com

COUNTY MENTAL HEALTH DEPARTMENT
Stephen Kaplan, LCSW, Director
Behavioral Health and Recovery Services
225 West 37th Avenue, Suite 320
San Mateo, CA 94403
PHN: (650) 573-2532; FAX: (650) 573-2841

County Crisis Intervention (24 hours)
(650) 573-2662

Santa Barbara

Kay Kizer-Waldo, Patients' Rights Advocate
Virginia Esparza-Gonzalez, LCSW, Patients'
Rights Advocate
**Santa Barbara County Alcohol, Drug & Mental
Health Services**
315 Camino Del Remedio
Santa Barbara, CA 93110-1332
PHN: (805) 681-4735
FAX: (805) 681-5224
EMAIL: kjeffer@co.santa-barbara.ca.us
vesparz@co.santa-barbara.ca.us

COUNTY MENTAL HEALTH DEPARTMENT
Ann Detrick, Director
Santa Barbara County Alcohol, Drug & MS Services
300 North San Antonio Rd., Bldg. 3
Santa Barbara, CA 93110
PHN: (805) 681-5233; FAX: (805) 681-5262

County Crisis Intervention (24 hours)
Toll Free (888) 868-1649

Santa Clara County

Alison Brunnner, Directing Attorney
Supervising Attorney: Ilsa Branch
Staff Attorneys: Katie Dunn, Anna Krieger, Trisha
Luciano
Patients' Rights Advocates: Jim Raphael, Athena
McMahon, Rachel Richardson
Mental Health Advocacy Project
152 North 3rd Street, 3rd Floor
San Jose, CA 95112
Client: (408) 294-9730
Toll Free 800-248-6427
FAX: (408) 350-1158

EMAIL: Alisonb@lawfoundation.org
ilsab@lawfoundation.org
anna.krieger@lawfoundation.org
jimr@lawfoundation.org
trishal@lawfoundation.org
Katied@lawfoundation.org
rachel.richardson@lawfoundation.org

COUNTY MENTAL HEALTH DEPARTMENT
Nancy Pena, Mental Health Director
Santa Clara County Mental Health Department
828 South Bascom Avenue, Suite 200
San Jose, CA 95128
Phone: (408) 885-5782
FAX: (408) 885-5788
County Mental Health Call Center (24 Hour)
(800) 704-0900
Suicide and Crisis Services: (408) 279-3312
Emergency Psychiatric Services: (408) 885-6100

Solano County

Judi Mills, PRA
Christina Hangman, PRA
275 Beck Avenue, MS 5-250
Fairfield, CA 94533
PHN: (707) 784-8377 (Judi)
PHN: (707) 784-8327 (Christina)
FAX: (707) 421-6619

William Keeler, MH Program Coordinator
275 Beck Avenue, MS 2017
Fairfield, CA 94533
PHN: (707) 784-8332
FAX: (707) 421-661

EMAIL:
Judi Mills jemills@solanocounty.com
Chris Hangman : cehangman@solanocounty.com
William Keeler: wakeeler@solanocounty.com
WEB Page: www.solanocounty.com

COUNTY MENTAL HEALTH DEPARTMENT

Halsey Simmons, Deputy Director
Solano County Mental Health
275 Beck Avenue, MS 5-250
Fairfield, CA 94533
PHN: (707) 784-8320; Fax: (707) 421-6619

County Crisis Intervention
Toll Free (800) 547-0495 or (707) 428-1131

Sonoma County

Hank Hallowell, Patients' Rights Advocate
Sonoma County Mental Health
3322 Chanate Road
Santa Rosa, CA 95404-1799
PHN: (707) 565-4978;
FAX: (707) 565-4892
EMAIL: hank.hallowell@sonoma-county.org

COUNTY MENTAL HEALTH DEPARTMENT

Michael Kennedy, MFT, Director
Sonoma County Mental Health
3322 Chanate Road
Santa Rosa, CA 95404-1795
PHN: (707) 565-5157
Fax: (707) 565-4892

County Crisis Intervention (24 hours)
Toll Free (800) 746-8181 or (707) 576-8181

Stanislaus County

Teresa Alvarez, Patients' Rights Advocate
Robyn Grayson, Patients' Rights Advocate
**Office of Patients' Rights Stanislaus County
Behavioral Health & Recovery Services**
800 Scenic Drive
Modesto, CA 95350-6131
PHN: (209) 525-7423
****Toll Free 1-800-334-0352****
FAX: (209) 525-6042
EMAIL: TAlvarez@stanbhrs.org
RGrayson@stanbhrs.org

COUNTY MENTAL HEALTH DEPARTMENT

Madelyn Schlaepfer, Ph.D., CEAP, Director
Stanislaus County Behavioral Health & Recovery
Services
800 Scenic Drive, Bldg. 4
Modesto, CA 95350
PHN: (209) 525-6225; Fax: (209) 558-8233

County Crisis Intervention (24 hours)
(209) 558-4600

Tuolumne County

Nikki Karpinski, PRA
Tuolumne County Behavioral Health Department
2 South Green Street
Sonora, CA 95370-5297
PHN: (209) 533-6245
Voice Mail (209) 533-6253; FAX: (209) 588-9563
EMAIL: [njkarpski@hub3.net](mailto:njkarpinski@hub3.net)

COUNTY MENTAL HEALTH DEPARTMENT
Rita Austin, LCSW, Mental Health Director
Tuolumne County Behavioral Health Department
105 Hospital Road
Sonora, CA 95370
PHN: (209) 533-6245; FAX: (209) 588-9563

County Crisis Intervention (24 hour) (209) 533-7000 or
toll free (800) 630-1130

Ventura County

Tina Coates, JD, Client Advocate
Ventura County Behavioral Health
4258 Telegraph Road
Ventura, CA 93003-1699
PHN: (805) 477-5731
FAX: (805) 644-4796
EMAIL: Tina.Coates@ventura.org

COUNTY MENTAL HEALTH DEPARTMENT
Meloney Roy, LCSW, Behavioral Health Medical Director
Ventura County Behavioral Health Department
1911 Williams Drive, Suite 200, Oxnard, CA 93036
PHN: (805) 891-2214; Fax: (805) 981-2112

County Crisis Intervention (24 hours)
Toll Free 866-998-2243

Yolo

Meghan Stanton, Executive Director
Karen Cameron, Program Director
Patients' Rights Advocates: Marsha Ballard,
George Galas, Lisa Long, Rae Mierke
Office of Patients' Rights
1555 Park River Drive, Suite 213
Sacramento, CA 95815
PHN: (916) 333-3800; FAX (916) 550-1770
Yolo County Toll Free 1-877-965-6772
EMAIL: mstanton@consumersselfhelp.org
kcameron@consumersselfhelp.org
mballard@consumersselfhelp.org
ggalas@consumersselfhelp.org
rmierke@consumersselfhelp.org
llong@consumersselfhelp.org

COUNTY MENTAL HEALTH DEPARTMENT
Kim Suderman, Director
Yolo County Mental Health
137 North Cottonwood Street, Suite 2500
Woodland, CA 95695
PHN: (530) 666-8516; Fax: (530) 666-8294;

County Crisis Intervention (24-hours)
Toll Free (888) 965-6647

OTHER ADVOCACY PROGRAMS

<p>CALIFORNIA ASSOCIATION OF MENTAL HEALTH PATIENTS' RIGHTS ADVOCATES (CAMHPRA) Jill Ward, CAMHPRA President Patients' Rights Advocacy 2640 Breslauer Way Redding, CA 96001 PHN: (530) 225-5506 FAX: (530) 225-5977 EMAIL: jward@co.shasta.ca.us WEBSITE: http://camhpra.org/home/</p>	<p>CALIFORNIA NETWORK OF MENTAL HEALTH CLIENTS (CNMHC) Sharon Kuehn, Interim Director California Network of Mental Health Clients 2012 – 19th Street, Suite 100 Sacramento, CA 95818 PHN: (916) 443-3232; Fax: (916) 443-4089 Toll Free (800) 626-7447 Website: www.californiaclients.org</p>
<p>CALIFORNIA MENTAL HEALTH PLANNING COUNCIL Ann Arneill, Executive Director 1600 Ninth Street, #100 Sacramento, CA 95814 PHN: (916) 651-3839; Fax: (916) 651-3922 E-MAIL: ann.arneill-py@dmh.ca.org</p>	<p>California National Alliance for the Mentally Ill (NAMI) SACRAMENTO OFFICE NAMI California 1010 Hurley Way, Ste 195 Sacramento, CA 95825 PHN: (916) 567-0163 FAX: (916) 567-1757 E-MAIL: support@namicalifornia.org WEBSITE: www.namicalifornia.org</p>

<p>Disability Rights California</p> <p>LOS ANGELES REGIONAL OFFICE</p>	<p>Candis Bowles, Managing Attorney Mental Health Staff: Melinda Bird, Senior Counsel Matt Fishler, Staff Attorney, Kevin Bayley, Staff Attorney 350 S. Bixel Street Suite 290 Los Angeles, CA 90017 Phone.....213-213-8000 Fax.....213-427-8767</p>
<p>Disability Rights California</p> <p>SAN DIEGO REGIONAL OFFICE</p>	<p>Maria Iriarte, Managing Attorney Mental Health Staff: Ann Menasche, Staff Attorney, Michael Stortz, Senior Attorney 1111 Sixth Avenue, Suite 200 San Diego, CA 92101 Phone.....619-239-7861 FAX.....619-239-7906</p>
<p>OFFICE OF CLIENTS' RIGHTS ADVOCATES (OCRA) Disability Rights California</p>	<p>LISTING OF CLIENT'S RIGHTS ADOCATES ARE INCLUDED AS AN ATTACHMENT TO THIS DIRECTORY.</p>

CALIFORNIA DEPARTMENT OF MENTAL HEALTH

Cliff Allenby, Acting Director

OFFICE OF HUMAN RIGHTS

Glenna Wheeler, Chief

1600 9th Street, Room 432

Sacramento, CA 95814

PHN: (916) 654-2327; FAX: (916) 653-7212

Website: www.dmh.ca.gov

DMH-Mental Health Plan Ombudsman Service

Jeanette Barajas, Ombudsman

TOLL FREE 800-896-4042 ; TTY 800-896-2512

EMAIL: ombudsman@dmh.ca.gov

CRIPA - CRIPA is the Act (Civil Rights of Institutionalized Persons Act)

US Dept. of Justice

Special Litigation Section

950 Pennsylvania Avenue, NW, PHB

Washington, D.C. 20530

TOLL FREE: 877-218-5228 FAX (202) 514-0212; FAX (202) 514-6273

Website: www.justice.gov/crt

JOINT COMMISSION ON THE ACCREDITATION OF HEALTHCARE ORGANIZATIONS (JCAHO)

One Renaissance Blvd.

Oakbrook Terrace, IL 60181

PHN: (630) 792-5000; Fax: (630) 916-5644

Website: www.jointcommission.org

NATIONAL DISABILITY RIGHTS NETWORK (NDRN)

(formerly NAPAS-National Association of Protection & Advocacy Systems)

900 2nd Street NE, Suite 211

Washington, DC 20002

PHN: (202) 408-9514; TDD (202) 408-9521; Fax: (202) 408-9520

Website: www.napas.org ; **EMAIL:** info@ndrn.org

NATIONAL ASSOCIATION FOR RIGHTS PROTECTION AND ADVOCACY (NARPA)

P.O. Box 40585

Tuscaloosa, AL 35404

Website: www.narpa.org

PUBLIC INTEREST CLEARINGHOUSE

433 California Street, Ste 815

San Francisco, CA 94104

PHN: (415) 834-0100; Fax: (415) 834-0202

Website: www.pic.org

To order DMH **LPS** handbooks and **LPS** Posters, please contact:

Department of Mental Health
Office of Human Rights
1600 9th Street, Rm 432
Sacramento, CA 95814
Telephone: (916) 654-2327
Fax: (916) 653-7212

With each request, please specify **LPS POSTERS OR HANDBOOKS**, include your name, title, organization making the request, number of posters or books, language (for posters), and mailing address.

You can also download the posters and handbooks from DMH's website. Here is the link:
http://www.dmh.ca.gov/Services_and_Programs/Quality_Oversight/Patients_Rights.asp

If you have any corrections or changes, please e-mail Griselda Alvarez, Office Manager at Griselda.Alvarez@disabilityrightsca.org or fax to (916) 504-5811